Customer Phone and Text Log - Load Shed Event - December 2022 - Lawrence Wilson

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min know in a appeared they would be impacted.				him know if it appeared they would be impacted.		

Date	Time	Calls	Texts	Emails	Other Noteworthy Comments
12/24/22	20:53	Cans	Texted Chris Ware - told him we had reviewed the plans for	Emulis	other noteworthy comments
12/24/22	20.55		any load sheds for 12/25 or 12/26 and there would be no		
			impacts to their deliveries.		
12/24/22	22:59		Texted Chris Ware - told him Ray Catoe had validated my		
12/24/22	22.55		review that there would be no impacts to their deliveries.		
			review that there would be no impacts to their deliveries.		
12/25/22	7:47		Texted Chris Ware - told him we were currently in EEA1 and		
12/25/22	, , , ,		would let him know if I heard otherwise.		
12/25/22	8:12		Texted Jason Thigpen - reported EEA1 in both jurisdictions.		
12,23,22	0.12		He responded with OK.		
12/25/22	8:29		Texted Jason Thigpen - told him capacity will be tight		
,,	0.20		tomorrow but we think we have the load covered.		
12/25/22	9:00		Texted Chris Ware - told him we had a Tailgate call this		
, -,			afternoon to discuss tomorrow AM. Said the AM capacity		
			was going to be right and I would keep him updated.		
12/25/22	14:00				Tailgate call held. Provided ECCs with contact information
, ,					for Chris Ware and Jason Thigpen so EEA status changes
					could be reported directly to them.
12/25/22	19:20		Text from John Lemire - wanted me to call him regarding		·
, ,			plans for the morning of 12/26.		
12/25/22	19:34	Received call from John Lemire - was concerned about any			
		load shed plans for the next morning. I confirmed with him			
		that our review of the load shed plans, if needed, did not			
		show any impacts to their deliveries.			
12/25/22	20:01	Call with John Lamira act out off. Called him health			
12/25/22	20:01	Call with John Lemire got cut off. Called him back to complete the discussion.			
12/25/22	20:14	complete the discussion.			Sent text to Kendal Bowman to let her know I had talked to
12/23/22	20.14				NCEMC and confirmed our load shed plans, if needed, for
					12/26 would not impact NCEMC deliveries. There had been
					some questions about this in her discussions with Amadou
					Fall at NCEMC.
12/25/22	20:23		Texted Chris Ware - told him morning capacity will be tight		Turi de Neelvie.
12/25/22	20.25		but we think we have load covered. Could get into load		
			shed, but if we do, plans don't include CEPCI deliveries.		
			siled, but if we do, plans don't include cer el deliveries.		
12/26/22	10:54		Text from John Lemire - said he needed a list of the		
12,20,22	10.54		deliveries impacted by the load shed event because they		
			have a report they have to send to the NCUC. I asked him		
			when he needed this list. He said they were sending an		
			initial report to the NCUC tomorrow as required. Will call it		
			preliminary and provide an update if needed.		
12/26/22	11:24		p	Received email from John Lemire following up on request	
12,20,22	12.2.			for deliveries impacted by the load shed event.	
12/26/22	11:27	<u> </u>		Sent email to John Lemire saying we were working on his	
12,20,22	12.27			request.	
12/27/22	14:27		Texted John Lemire and said we would soon be sending the		
12,2,,22	1		list of deliveries impacted by the load shed event.		
12/27/22	15:54	<u> </u>		Sent email to John Lemire with the list of deliveries DEC and	
12,2,,22	15.5.			DEP impacted during the load shed event.	
12/27/22	15:57			Received email from John Lemire thanking me for pulling	
,,				this together.	

Customer Phone and Text Log - Load Shed Event - December 2022 - Brian Harvey

Date	Time	Calls	Texts	Emails	Other Noteworthy Comments
12/24/2022	10:24	Charlie Bauschard from New Bern called and asked that			
		we consider all our retail customers before requesting an			
		offload from the City.			
12/27/2022	9:14	Rodney Scruggs from BEMC called to ask about rolling-			
		blackouts he saw on the News. I stated the cause was			
		Duke was not able to generate enough MW to meet the			
		amount loading on the system. I asked him if BEMC had			
		any issues with their loading. He mentioned Prospect 2			
		station hit a new peak at Grissetown Substation. He was			
		concerned that the line relay SEL311C would trip on an			
		overcurrent element and drop half of their load during the			
		load shedding event. He said it was fine, but is planning to			
		check the 51 settings then coordinate with Duke relays			
		before entering in SEL311C relay.			

Customer Phone and Text Log - Load Shed Event - December 2022 - Victor Sheets

Date	Time (approx)	Calls	Texts	Emails	Other Noteworthy Comments
12/24/2022	9:00	Call from Scott Chunn (City of Concord) asking if the			
		rolling blackouts will affect wholesale customers,			
		informed him that there was a possibility that Concord			
		would be affected.			
12/24/2022	9:15	Spoke to Alan Merck (Blue Ridge EMC) concerning			
		plan for rolling blackouts.			
12/24/2022	10:00	Spoke with Josh Deaver (Haywood EMC) concerning			
		Cashiers delivery being out. He wanted to know if this			
		was part of the rolling blackouts.			
12/24/2022	10:30		Scott Chunn sent text confirming that Carolina Power		
			Partners (CPP) was not generating.		
12/24/2022	10:40	Called Josh Deaver to let him know that Cashiers			
		delivery was out due to a failure, not part of the			
		rolling blackouts.			
12/24/2022	11:00	Spoke with Brad Bridges (Rutherford EMC) about the			
		possibility of their being part of rolling blackouts.			
12/24/2022	14:00	Spoke with Josh Deaver concerning Cashiers			
		continuing to be without power and informed him			
		that repairs were made but could not bring all of the			
		load back on at that time.			
12/25/2022	9:00	Made contact with Josh Deaver concerning Cashiers			
		load and let him know that things were improving and			
		we should be able to carry all load needed.			

Customer Phone and Text Log - Load Shed Event - December 2022 - Sam Stephenson

Date	Time	Calls	Texts	Emails	Other Noteworthy Comments
12/24/2022	7:02	Call from Will Pittman. Otway and Harkers Island 34 kV PODs			
		are out of service. (They are served from the Marshallburg			
		34 kV Feeder out of North River 115 kV Substaton.) Will says			
		that the DCC is saying something about manual rolling			
		outages.			
12/24/2022	7:33	Called Will Pittman after confirming at DEP DCC has initiated			
		manual rolling outages on the Marshallburg 34 kV Feeder.			
12/24/2022	7:42	Received call from Tony Eason. Tony says he has been asked			
		to manually reduce his DEC distribution load. Tony asked if			
		he could transfer the load to his DEP Burnsville 230 kV POD.			
42/24/2022	7.47	After the sales of DED ECC to the day to be day in the			
12/24/2022	7:47	After discussing with DEP ECC, I called Tony back to inform			
		Tony that the DEP ECC requests that Pee Dee EMC not transfer DEC distribution load to DEP transmission.			
12/24/2022	8:04	transfer DEC distribution load to DEP transmission.			DEP ECC called to inform me that they have manually
12/24/2022	8.04				curtailed the Cape Fear – Jonesboro 230 kV Feeder, affecting
					Central EMC Jonesboro 24 kV POD. DEP ECC has also
					manually curtailed the Randolph EMC Liberty 115 kV Feeder,
					affecting Randolph EMC Liberty 115 kV POD.
12/24/2022	8:06	Left voice mail for Nathan Stephens, informing him that the			
, , ,		DEP ECC has curtailed the Jonesboro 230 kV Feeder,			
		interrupting the Central EMC Jonesboro 24 kV POD.			
12/24/2022	8:07	Informed Aubin Reynolds that the DEP ECC has manually			
		curtailed the Randolph EMC Liberty 115 kV Feeder, affecting			
		Randolph EMC Liberty 115 kV POD.			
12/24/2022	8:14	Dennis Mabe called to ask if we could give him prior notice of			
		manual outages. Dennis also asked if we expected to repeat			
		manual outages the next day. I told him the I would pass on			
		the request to receive notices. I told him that I did not know			
		if additional manual outages would be required the next day.			
10/01/000					DED ECC II. day is for a substitute Construction
12/24/2022	8:17				DEP ECC called to inform me that the Cape Fear – Jonesboro
					230 kV Feeder and the Randolph EMC Liberty 115 kV Feeder
12/24/2022	8:21	I called Dennis Mabe to inform him that the Randolph EMC			have been restored.
12/24/2022	0.21	Liberty 115 kV Feeder has been restored.			
12/24/2022	8:27	Eddie Oldham called to ask if he could receive prior notice of			
12/27/2022	0.27	future outages. He also asked if additional outages would be			
		needed. He also asked that Terry Collins be notified in the			
		future.			
12/24/2022	9:08	Called Will Pitman to inform him that the restoratrion of the			
		Marshallburg 34 kV Feeder was going slower than expected			
		due to cold load pickup.			
12/24/2022	10:11	Allen Turnage of the Town of Clayton called to ask if Duke			
		expected more outages and requested advance notice if			
		outages were needed.			
12/24/2022	10:43	Nathan Stephens called to receive an update.			
12/24/2022	14:00				Afternoon Tailgate Call
12/24/2022	14:59	Denis Mabe called to receive any updates.			

Customer Phone and Text Log - Load Shed Event - December 2022 - Ray Catoe

Date	Time	Calls	Texts	Emails	Other Noteworthy Comments
12/24/2022	8:30		Text from Lawrence Wilson on rotating load shed within		
			DEC and tailgate call starting at 10:00 am		
12/24/2022	10:00				Tailgate call held - learned more about the situation
12/24/2022	11:24	Received call from Steven McCachern of EnergyUnited			
		asking about load reduction outage for EU Delivery #33			
		Strokesdale - wanting to get update on restoration.			
12/24/2022	11:58	Received second call from Steven McCachern of			
		EnergyUnited asking if there was anyway that DEC could			
		expedite restoring EU Delivery #33 Strokesdale.			
12/24/2022	12:42	Called Steve McCachern of EnergyUnited to inform him			
		that Delivery #33 Strokesdale should be restored shortly.			
		Steven informed me that Delivery #33 came back online			
		a few minutes earlier around 12:30 pm.			
12/24/2022	14:00				
					Tailgate Call to Discuss/Prepare for December 25, 2022
12/24/2022	16:19			Received email from David Gross of Union P C asking if	
				DEC would be implementing load shedding on December	
				25, 2022	
12/24/2022	16:22			Replied back to David Gross of Union P C informing him	
				that I was checking on his email question and would get	
				to him shortly. Asked David if Union had experienced	
				any load shed events?	
12/24/2022	16:28			Received email from David Gross of Union P C and he	
				informed me "Yes. Duke shed our DP18 this morning.	
				Then, NCEMC requested a 5% reduction and we started	
				rotating distribution circuits on other DPs."	
12/24/2022	16:31			Sent email to David Gross asking him to call me	
12/24/2022	16:38	Received phone call from David Gross of Union P C.			
		Informed David that things looked tight but DEC should			
		be able to handle the load on December 25, 2022			
		without needing any load shedding reductions.			
12/25/2022	14:00				Tailgate Call to Discuss/Prepare for December 26, 2022

Customer Phone and Text Log - Load Shed Event - December 2022 - Harold James

Date	Time	Calls	Texts	Emails	Other Noteworthy Comments
12/25/2022	7:40		Text from Chris Wolfe - CEPCI - asking if DEC was in EEA1 or EEA2. Responded that both CAR jurisdictions were in EEA1.		
12/26/2022	8:26		Text from Chris Wolfe asking if DEC was in EEA1 or EEA2. Responded that DEC is in EEA0 and we appeared to be good the remainder of the week. She also said they were running diesels and asked if they could retire them. Responded yes.		

Customer Phone and Text Log - Load Shed Event - December 2022 - Jennifer Ellis

Date	Time	Calls	Texts	Emails	Other Noteworthy Comments
12/24/2022	9:00	Received call from Chris Wolfe - CEPCI - asking what EEA			
		status we were in and asking if they were going to be part			
		of rolling blackouts. Told her would work to get info. Said			
		there would be internal call later and might learn more			
		then.			
12/24/2022	10:36		Received text from Chris Wolfe asking if we had the call yet -		
			reported back that call was underway right now.		
12/24/2022	15:46				
			Texted Chris Wolfe to say Harold was going to call her since		
			he had more info and was not a marketing employee.		
12/24/2022	16:15		Texted Chris Wolfe to say we were at EEA1/		

Customer Phone and Text Log - Load Shed Event - December 2022 - Michele Delyon

Date	Time	Calls	Texts	Emails	Other Noteworthy Comments
12/24/2022	9:17		Received a text from Kathy Moyer at		
			ElectriCities asking if the rolling blackouts		
			reported on the news would impact		
			wholesale customers. Did not have info to		
			share. Received another text short time later		
			indicating she had talked to Lawrence Wilson		
			for info. Said they were going to draft a		
			communication to their Members once they		
			know more.		
12/24/2022	11:37	Participated in a 3-way call with Jason			
		Thigpen and Lawrence Wilson to alert Jason			
		to the potential for load sheds the mornings			
		of 12/25 and 12/26.			

Customer Phone and Text Log - Load Shed Event - December 2022 - Blain Atkins

Date	Time	Calls	Texts	Emails	Other Noteworthy Comments
12/24/2022	12:33	Received a call from Alan Merck from			
		Blue Ridge Energy asking about firm load curtailment notification protocols.			

Customer Phone and Text Log - Load Shed Event - December 2022 - Richard Knight

Date	Time	Calls	Texts	Emails	Other Noteworthy Comments
12/20/2022	Various	Communicated with Lockhart, Central, French Broad, and			
		Municipal Customers about weekend weather forecast			
		and availability of customer generation.			
12/21/2022		Updated previous communications.			
12/21/2022		Updated previous communications.			
12/22/2022		Updated previous communications.			
12/23/2022				Updated previous communications and confirmed high	
				load probability and reinforced need for readiness of	
				customer generation.	
		2			
12/24/2022	6:00 - 8:00	Received call(s) from Central about EEA event (Central			
		has been informed by Santee Cooper). I was unable to confirm EEA level due to lack of information on Portal and			
		other internal methods.			
12/24/2022	8:05	Received call from Nathan Brown (Laurens EC) about			
12/24/2022	6.03	potential interruptions - Unable to confirm EEA level or			
		DEC plan.			
12/24/2022	Various	Communicated with customers about their status and			
,,		responses of customer generation.			
12/24/2022	11:00 - 13:00	Coordinated customer generation run times for 12/25			
		and 12/26 with Lockhart, Central, French Broad, and			
		Munis.			
12/25/2022	11:00 - 13:00	Coordinated actual generation run times and future			
		generation run times for 12/26 with Lockhart, Central,			
		French Broad, and Munis.			
12/26/2022	11:00 - 13:00	Coordinated actual generation run times with Lockhart,			
		Central, French Broad, and Munis.			