

Docket Nos.: W-1040, Sub 10 and W-1328, Sub 4

Violations Data

DATE RCVD.	DATE VIOLATION	STATE	SYSTEM NAME	VIOLATION TYPE	VIOLATION CAUSE	RESPONSE TYPE	RESP. DATE
1/21/2020	1/7/2020	TN	Aqua Utilities	INSP	inadequate signage in spray field, spray nozzles need to be repaired	Respond to the inspection report	Responded prior to inspection report deadline
2/11/2020	2/11/2020	KY	Golden Acres	INSP	DMR violations; unpermitted/non-reported discharge; GPP violation	Respond to the inspection report	Responded prior to inspection report deadline
2/21/2020	1/30/2020	MO	Kuhle H20	INSP	overflow pipe not up to standard, draw down tests not being conducted, routine sampling not being conducted	Respond to the inspection report	Responded prior to inspection report deadline
2/28/2020	2/10/2020	MO	Majestic Lakes	INSP	unprotected opening on well	Respond to the inspection report	Responded prior to inspection report deadline
3/5/2020	3/5/2020	MO	Calvery Brook Estates	INSP	poor coating condition, excessive rust, ladder does not meet OSHA standard	Respond to the inspection report	Responded prior to inspection report deadline
3/9/2020	2/21/2020	LA	Shelby Estates	INSP	Blower not working	Address structural issues, respond to report	within 30 days
3/25/2020	3/25/2020	TX	Castlecomb	INSP	failed to conduct customer service inspections	Respond to the inspection report	Responded prior to inspection report deadline
6/15/2020	6/5/2020	TX	Arrowhead	INSP	lack of building plans and/or required specifications	Respond to the inspection report	Responded prior to inspection report deadline
6/18/2020	3/17/2020	MO	Gladlo	INSP	DMR violations	Respond to the inspection report	within 30 days
8/13/2020	8/13/2020	LA	Rolling Meadow	INSP	inproper operation and maintenance; solid waste	Respond to the inspection report	Responded prior to inspection report deadline
8/13/2020	8/13/2020	LA	Spring Lake I	INSP	DMR violations; inproper operation and maintenance	Respond to the inspection report	Responded prior to inspection report deadline
8/13/2020	8/13/2020	LA	Spring Lake IV	INSP	DMR violations; inproper operation and maintenance	Respond to the inspection report	Responded prior to inspection report deadline
9/1/2020	9/1/2020	MO	Castlreigh (Mill Estates)	INSP	DMR violations	Respond the letter of warning	Responded prior to inspection report deadline
9/15/2020	9/15/2020	MS	Wellsgate	INSP	low pH, over-capacity, missing routine pump test results	Respond to the inspection report	Responded prior to inspection report deadline
9/16/2020	9/16/2020	MO	Eugene	INSP	vent not properly downturned	Respond to the inspection report	Responded prior to inspection report deadline
10/5/2020	1/30/2020	LA	Dixie Garden Kings Hwy	INSP	Lead and Copper rule	Respond to the inspection report	Responded prior to inspection report deadline
10/5/2020	10/1/2020	MO	Port Perry	INSP	unsanitary openings, lack of adequate records	Respond to the inspection report	within 30 days
10/5/2020	2/18/2020	LA	Dixie Garden Kings Hwy	PN	Public Notice Rule	Respond to the inspection report	Responded prior to inspection report deadline
10/6/2020	10/1/2020	MO	Port Perry	INSP	failure to meet design standards, lack of maintenance records	Respond to the inspection report	within 30 days
10/30/2020	10/15/2020	LA	Pruden Creek	INSP	oversized rotameter; broken vent screen	Address structural issues, respond to report	Responded prior to inspection report deadline

DEFINITIONS:
BWA = Boil Water Advisory
CERT = Certification
Cl2 = Chlorine Residual
RAD = Radionuclides
SOX'd = Removed
SSO = Sanitary Sewer Overflow
TT = Treatment Technique (multiple + bacti samples)

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11/10/2020	11/10/2020	KY	River Bluffs	INSP	unpermitted discharge; ammonia nitrogen exceeded limit; E. Coli exceeded limit	Respond to the inspection report	Responded prior to inspection report deadline
11/13/2020	10/20/2020	LA	Shelby Estates	INSP	surface skimmer covered; blower control panel locked	Address structural issues, respond to report	within 30 days
11/17/2020	10/30/2020	LA	Penn Mill Lakes	INSP	no second well; no secondary containment for corrosion inhibitor; no scales for the	Address structural issues, respond to report	within 10 days
11/20/2020	11/20/2020	LA	Riverwoods	INSP	unpermitted discharge; improper operation and maintenance; solid waste	Respond to the inspection report	Responded prior to inspection report deadline
11/23/2020	10/13/2020	MO	Terre Du Lac	RTCR	Missed samples, inadequate sampling	immediate action	
12/4/2020	12/4/2020	LA	Forest Ridge	INSP	unpermitted discharge; improper operation and maintenance	Respond to the inspection report	Responded prior to inspection report deadline
12/9/2020	12/9/2020	LA	Greenleaves	INSP	Exposed chemical feeder	Repair chemical feeder and piping	
12/23/2020	12/23/2020	TN	Candlewood Lakes	INSP	missing duplicate pump and well	Respond to the inspection report	Responded prior to inspection report deadline
2/19/2021	2/19/2021	KY	River Bluffs	INSP	unpermitted discharge; ammonia nitrogen exceeded limit	Respond to the inspection report	Responded prior to inspection report deadline
3/17/2021	5/12/2020	LA	Bleu Lake Hills	BWA	Boil Water Advisory	Address issues; Respond to report	within 30 days
3/17/2021	6/4/2020	LA	Bleu Lake Hills	BWA	Boil Water Advisory	Address issues; Respond to report	within 30 days
3/17/2021	12/3/2020	LA	Bleu Lake Hills	BWA	Boil Water Advisory	Address issues; Respond to report	within 30 days
3/30/2021	6/16/2020	LA	Brigas Estates	BWA	Boil Water Advisory	Address issues; Respond to report	Responded prior to inspection report deadline
3/30/2021	1/25/2021	LA	Brigas Estates	BWA	Boil Water Advisory	Address issues; Respond to report	Responded prior to inspection report deadline
3/30/2021	2/24/2021	LA	Brigas Estates	BWA	Boil Water Advisory	Address issues; Respond to report	Responded prior to inspection report deadline
3/30/2021	3/17/2021	LA	Brigas Estates	BWA	Boil Water Advisory	Address issues; Respond to report	Responded prior to inspection report deadline
3/30/2021	3/23/2021	LA	Brigas Estates	BWA	Boil Water Advisory	Address issues; Respond to report	Responded prior to inspection report deadline
3/30/2021	5/8/2020	LA	Hunter's Grove	BWA	Boil Water Advisory	Address issues; Respond to report	Responded prior to inspection report deadline
3/30/2021	1/25/2021	LA	Hunter's Grove	BWA	Boil Water Advisory	Address issues; Respond to report	Responded prior to inspection report deadline
3/30/2021	2/14/2021	TX	Abraxas	BWA	failed to issue BWA	Address issues; Respond to report	Responded prior to inspection report deadline
3/30/2021	10/7/2020	LA	Brigas Estates	Cl2	Chlorine residual exceeded limit	Respond to the inspection report	Responded prior to inspection report deadline
3/30/2021	1/29/2021	LA	Brigas Estates	Cl2	Chlorine residual exceeded limit	Respond to the inspection report	Responded prior to inspection report deadline

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3/30/2021	11/6/2020	LA	Hunter's Grove	CI2	Chlorine residual exceeded limit	Respond to the inspection report	Responded prior to inspection report deadline
3/30/2021	3/5/2021	LA	Hunter's Grove	CI2	Chlorine residual exceeded limit	Respond to the inspection report	Responded prior to inspection report deadline
3/30/2021	12/8/2020	LA	Hunter's Grove	DS	DS below minimum requirement	Respond to the inspection report	Responded prior to inspection report deadline
3/30/2021	1/4/2020	LA	Hunter's Grove	DS	DS below minimum requirement	Respond to the inspection report	Responded prior to inspection report deadline
3/30/2021	4/17/2020	LA	Brigas Estates	PN	Public Notice Rule	Respond to the inspection report	Responded prior to inspection report deadline
3/30/2021	4/17/2020	LA	Hunter's Grove	PN	Public Notice Rule	Respond to the inspection report	Responded prior to inspection report deadline
4/13/2021	4/13/2021	KY	Herrington Haven Subd	INSP	unpermitted discharge	Respond to the inspection report	Responded prior to inspection report deadline
5/10/2021	9/10/2020	LA	Woodland Crossing VII	INSP	Expired permit; improper operation and maintenance; DMR violations; unpermitted discharge	Respond to the inspection report	Responded prior to inspection report deadline
5/19/2021	4/1/2021	LA	Wildwood South	ENG	Bacteriological sample tap is inoperable.	Replaced sample tap and responded LDH	6/30/2021
6/22/2021	6/21/2021	TX	Coletto Water	RTCR	TC+ routine, repeat samples will be collected ASAP	A Level 1 Assessment was conducted and reviewed by TCEQ. No reason was observed or identified as the cause of the positive bacteriological samples. Since this incident, no other bacteriological samples have been positive.	
8/2/2021	6/9/2021	KY	Center Ridge #2	CCR	Errors in 2019 Consumer Confidence Report (CCR) from previous owner	Errors addressed in 2020 CCR. Implemented internal review process by Regulatory Compliance team for all CCRs prior to distribution.	N/A
8/30/2021	8/24/2021	LA	Evangeline Oaks	TC+	Multiple Total Coliform positive samples within sampling period	Bacteriological samples are collected by LDH. From observations in the field, CSWR has noted insufficient sampling techniques used by LDH staff which has resulted in multiple positive bacteriological samples. CSWR has implemented a new policy to have operations staff on site for all bacteriological samples collected by LDH and to collect their own sample to compare results.	9/14/2021

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9/1/2021	8/25/2021	LA	Jones Rolling Ridge	INSP	Standby power source stolen, overflow pipe not screened, no sample tap, rusted hydro tank, and overflow needs to be higher.	CSWR response to LDH showing corrections to all deficiencies noted in inspection report except the generator. Generator was stolen during one of the hurricanes and is still in the insurance process.	12/1/2021
9/13/2021	9/13/2021	MO	Fox Run	INSP	E. Coli exceedance, unpaid permit fees, unsecured entrance gate, insufficient outfall piping, and vegetation growth in filter bed	CSWR response to MODNR explaining the dispute over easement access. Dispute has been resolved and violations noted have been corrected.	10/13/2021
9/24/2021	9/24/2021	MO	Hunter's Ridge Subdivision	INSP	Exceeded Ammonia and E. Coli	There was an event at the facility that sent high strength influent to the facility. This significantly impacted the facility's biological treatment process. The Contract Operations firm followed BM practices to restore the facility's biology and operations have returned to normal.	10/25/2021
9/28/2021	9/28/2021	MO	Countryside Meadows	INSP	Exceeded E.Coli	CSWR response to MODNR explaining operator lack of knowledge on the operations of the system. Operations firm has since been replaced and new operators have reviewed and implemented O&M manual for facility.	10/28/2021
11/5/2021	10/29/2021	LA	Monterey Subdivision	INSP	Damaged fence, no ammonia spray bottle, & well vent not properly screened.	CSWR response to LDH providing photos of repaired fencing (caused by Hurricane IDA), indicating the purchase of a spray bottle with ammonia, and photos of replaced screen on well vent.	2/5/2022
11/8/2021	11/4/2021	LA	Money Hills Estates	INSP	Generator not working.	CSWR response to LDH explaining generator damaged during Hurricane IDA. Repairs to the generator are in process.	2/8/2022
05/12/21*		LA	Major S&S	ENG/SSO	Temporary pump in lift station is not "like for like".	Discussed with LDH about the new permanent pump on order is the same as the pump being replaced. Violation was rescinded.	