

Mount, Gail

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Friday, July 10, 2015 10:58 AM
To: Mount, Gail
Cc: Holt, Gina
Subject: FW: W-354, Sub 344 - RIVERPOINTE HOMEOWNERS ASSOCIATION, INC. WATER INCREASE.

OFFICIAL COPY FILED
JUL 10 2015

Clerk's Office
N.C. Utilities Commission

From: Casselberry, Gina
Sent: Friday, July 10, 2015 10:57 AM
To: 'Charity St. John'
Subject: RE: RIVERPOINTE HOMEOWNERS ASSOCIATION, INC. WATER INCREASE

Mr. St. John

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (CWSNC or Company) for a rate increase. A copy of your letter and this response will be given to the Chief Clerk of the Commission for inclusion in the official file. The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case.

In this rate case proceeding, the Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

In reference as to why some customer may see an increase in their water bill and others may see a decrease, the monthly water bill is based on two components, the base facility charge (based on the meter size) and the usage charge. Regardless as to who the supplier is, the base facility charge which covers most of the fixed costs is the same for all water customers. The usage charge varies based on the supplier. Charlotte Water (CW) charges Carolina Water Service Inc., of North Carolina (CWSNC) a rate of \$6.30 per 1,000 gallons. This rate is established by CW not CWSNC, see link below (Tier 3 -\$4.71 ccf = \$6.30 per 1,000 gallons). The usage charge is being passed directly on to those customs. Thus CWSNC is "proposing a 19.1%" increase" which includes both the base facility charge and usage charge. Other Subdivisions may not see such an increase because the municipality or county charges a lower usage charge per 1,000 gallons. For example, the Town of Southern Pines charges \$2.23 per 1,000 gallons, resulting in a net "proposed" decrease of 22.5%.

<http://charmeck.org/city/charlotte/Utilities/CustomerService/guidetorates/Pages/CurrentRates.aspx>

Respectfully,

Gina Casselberry
Utilities Engineer
Public Staff – Water and Sewer Division
919-733-0890

From: Charity St. John [mailto:Cstjohn@okuma.com]
Sent: Wednesday, July 08, 2015 5:51 PM

To: Casselberry, Gina

Subject: RIVERPOINTE HOMEOWNERS ASSOCIATION, INC. WATER INCREASE

RIVERPOINTE HOMEOWNERS ASSOCIATION, INC. WATER INCREASE

All RiverPointe Residents received a letter from Utilities Inc. referencing another water increase of 19% while other communities in our area will receive a 12% to 22% deduction. We as a community want to show our discouragement by voting AGAINST any water Increase. Ballots/information received by our community will be given to the Public Staff who will be representing consumers in the proceedings before the commission.

Public Hearing on the 8th July 7pm at Mecklenburg County Courthouse Uptown

We the following owners of the noted property vote **AGAINST** the Water Increase.

Printed Name: Scott St. John

Printed Name: Charity St. John

Property Address: 16210 Woolwine Road

Charlotte, NC 28278

Date: 7/8/2015

Thank you for your support in this effort

Charity St. John

Sales Analyst

Okuma America Corporation

cstjohn@okuma.com

(704) 504-6070

www.okuma.com

www.myokuma.com



THIS COMMUNICATION IS INTENDED FOR THE SOLE USE OF THE PERSON TO WHOM IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. ANY DISSEMINATION, DISTRIBUTION OR DUPLICATION OF THIS COMMUNICATION BY SOMEONE OTHER THAN THE INTENDED RECIPIENT IS STRICTLY PROHIBITED. IF YOUR RECEIPT OF THIS COMMUNICATION IS IN ERROR, PLEASE NOTIFY THE SENDER AND DELETE THIS COMMUNICATION.

Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized state official.

Mount, Gail

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Friday, July 10, 2015 10:50 AM
To: Mount, Gail
Cc: Holt, Gina
Subject: FW: W-354, Sub 344 - water rate increase

OFFICIAL COPY

FILED

JUL 10 2015

**Clerk's Office
N.C. Utilities Commission**

From: Casselberry, Gina
Sent: Friday, July 10, 2015 10:49 AM
To: 'rodger nolden'
Subject: RE: water rate increase

Mr. Nolden

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (CWSNC or Company) for a rate increase. A copy of your letter and this response will be given to the Chief Clerk of the Commission for inclusion in the official file. The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case.

In this rate case proceeding, the Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

In reference as why some customer may see an increase in their water bill and others may see a decrease, the monthly water bill is based on two components, the base facility charge (based on the meter size) and the usage charge. Regardless as to who the supplier is, the base facility charge which covers most of the fixed costs is the same for all water customers. The usage charge varies based on the supplier. Charlotte Water (CW) charges Carolina Water Service Inc., of North Carolina (CWSNC) a rate of \$6.30 per 1,000 gallons. This rate is established by CW not CWSNC, see link below (Tier 3 -\$4.71 ccf = \$6.30 per 1,000 gallons). The usage charge is being passed directly on to those customers. Thus CWSNC is "proposing a 19.1%" increase" which includes both the base facility charge and usage charge. Other Subdivisions may not see such an increase because the municipality or county charges a lower usage charge per 1,000 gallons. For example, the Town of Southern Pines charges \$2.23 per 1,000 gallons, resulting in a net "proposed" decrease of 22.5%.

<http://charmeck.org/city/charlotte/Utilities/CustomerService/guidetorates/Pages/CurrentRates.aspx>

Respectfully,

Gina Casselberry
Utilities Engineer
Public Staff – Water and Sewer Division
919-733-0890

From: rodger nolden [mailto:rodgernolden@yahoo.com]
Sent: Thursday, July 09, 2015 9:53 AM
To: Casselberry, Gina
Subject: water rate increase

RIVERPOINTE HOMEOWNERS ASSOCIATION, INC.

WATER INCREASE

All RiverPointe Residents received a letter from Utilities Inc. referencing another water increase of 19% while other communities in our area will receive a 12% to 22% deduction. We as a community need to come together to show our discouragement by voting AGAINST water Increase ballots/information will be given to the Public Staff who will be representing consumers in the proceedings before the commission.

This is a public utility that already has my family spending over \$200 a month on water. and they want to raise it \$38. That it ridiculous ! They just got an increase last year they do not need another one.

16108 Riverpointe Dr.
Charlotte, NC28278

(We) the following owner(s) of the noted property vote AGAINST x Water Increase.

Signature:

Rodger Nolden

GBIS Disability Senior Legal Representative

Office- 704-504-5668

Mobile- 980-226-8696

rodger.nolden@gbisonline.com

Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized state official.

Mount, Gail

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Friday, July 10, 2015 10:53 AM
To: Mount, Gail
Cc: Holt, Gina
Subject: FW: W-354, Sub 344 - RiverPointe Neighborhood.....URGENT

OFFICIAL COPY

FILED

JUL 10 2015

**Clerk's Office
N.C. Utilities Commission**

From: Casselberry, Gina
Sent: Friday, July 10, 2015 10:53 AM
To: 'Jeaneane Peek'
Subject: RE: RiverPointe Neighborhood.....URGENT

Ms. Peek

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (CWSNC or Company) for a rate increase. A copy of your letter and this response will be given to the Chief Clerk of the Commission for inclusion in the official file. The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case.

In this rate case proceeding, the Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

In reference as why some customer may see an increase in their water bill and others may see a decrease, the monthly water bill is based on two components, the base facility charge (based on the meter size) and the usage charge. Regardless as to who the supplier is, the base facility charge which covers most of the fixed costs is the same for all water customers. The usage charge varies based on the supplier. Charlotte Water (CW) charges Carolina Water Service Inc., of North Carolina (CWSNC) a rate of \$6.30 per 1,000 gallons. This rate is established by CW not CWSNC, see link below (Tier 3 -\$4.71 ccf = \$6.30 per 1,000 gallons). The usage charge is being passed directly on to those customs. Thus CWSNC is "proposing a 19.1%" increase" which includes both the base facility charge and usage charge. Other Subdivisions may not see such an increase because the municipality or county charges a lower usage charge per 1,000 gallons. For example, the Town of Southern Pines charges \$2.23 per 1,000 gallons, resulting in a net "proposed" decrease of 22.5%.

<http://charmec.org/city/charlotte/Utilities/CustomerService/guidetorates/Pages/CurrentRates.aspx>

Respectfully,

Gina Casselberry
Utilities Engineer
Public Staff – Water and Sewer Division
919-733-0890

From: Jeaneane Peek [mailto:jeaneanepeek@yahoo.com]
Sent: Wednesday, July 08, 2015 7:38 PM

To: Casselberry, Gina

Subject: RiverPointe Neighborhood.....URGENT

RIVERPOINTE HOMEOWNERS ASSOCIATION, INC. WATER INCREASE

All RiverPointe Residents received a letter from Utilities Inc. referencing another water increase of 19% while other communities in our area will receive a 12% to 22% deduction. We as a community want to show our discouragement by voting AGAINIST any water Increase. Ballots/information received by our community will be given to the Public Staff who will be representing consumers in the proceedings before the commission.

Public Hearing on the 8th July 7pm at Mecklenburg County Courthouse Uptown

We the following owners of the noted property vote **AGAINST** the Water Increase.

JEANEANE PEEK
16419 RIVERPOINTE DRIVE
CHARLOTTE, NC 28278

Sincerely,
Jeaneane Peek

Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized state official.

Mount, Gail

From: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>
Sent: Friday, July 10, 2015 10:41 AM
To: Mount, Gail
Cc: Holt, Gina
Subject: FW: docket No.. W-354, Sub 344

OFFICIAL COPY

From: Casselberry, Gina
Sent: Friday, July 10, 2015 10:41 AM
To: 'Bob Mac Donald'
Subject: RE: docket No.. W-354, Sub 344

Mr. Macdonald

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (CWSNC or Company) for a rate increase. A copy of your letter and this response will be given to the Chief Clerk of the Commission for inclusion in the official file. The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case.

In this rate case proceeding, the Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

Respectfully,

Gina Casselberry
Utilities Engineer
Public Staff – Water and Sewer Division
919-733-0890

From: Bob Mac Donald [<mailto:bob.macdonald20@gmail.com>]
Sent: Thursday, July 09, 2015 9:08 PM
To: Casselberry, Gina
Subject: docket No.. W-354, Sub 344

Carolina Water Service of NC wants too much of an increase!

The rate of inflation is around 2% per year...looks like they are asking high and hoping for an amount they really want after the inevitable reduction from the Commission...I hope you and your staff will do an analysis of what the increase should be.

Our water bill is almost double from 15 years ago..more than triple the inflation rate over that time..it is time to stop the excessive increases of a resource required for basic health.

Thanks for your consideration

Bob Macdonald

FILED
JUL 10 2015
Clerk's Office
N.C. Utilities Commission