

**Berger, Amanda A**

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**From:** [REDACTED]  
**Sent:** Monday, April 26, 2021 6:36 PM  
**To:** Krueger, Robert D  
**Cc:** Rhodes, Peter B; Berger, Amanda A  
**Subject:** Re: [EXTERNAL] Stoneridge/Sedgefield water system (ID: NC0368185)

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Hello Rob:

Thanks for your email. I stopped by the repair site this afternoon and was dumbstruck when the repair crew said the soil around the water pipe was dry - it really seemed to be a repeat of the Ironstone leak last month with water bubbling up through the asphalt. Indeed, if there ultimately is no leak my sincere apologies if we've led your crew on a wild goose chase :( Is there possibly a chemical test that could be performed to distinguish ground water from leaked treated system water?

Chlorine seems one candidate but perhaps your added orthophosphates are another? If it was something simple we could do the test here before calling in the Calvary at Aqua. I was wondering too if the valves that have been exposed could possibly be replaced before replacing the hard roadbed and save some efforts down the road?

We'll pass along your generator info. to the interested parties here.

One question came up pertaining to the last Zoom meeting: did the Cornwell study just address copper or was it copper, manganese and iron and possibly anything else? (We have different recollections.)

Finally, I've been asked to send along a reminder list for topics covered in our last meeting:

1. Possibility of a well site tour with a portion of the committee.
2. Painting of the 'fire hydrants' to something recognized as non fire related. The local fire chief doesn't care as to color or labeling but I believe that black is a current standard. You or Aqua though may have other opinions.
3. Confirmation that valve replacements can be included in next year's budget.
4. A briefing of some type on the recommendations of the Cornwell study and any related Aqua actions.

Again, thanks very much for your efforts on our behalf! [REDACTED]

On 4/26/21 3:55 PM, Krueger, Robert D wrote:

> Good afternoon [REDACTED],

>

> We are currently investigating a water leak in your neighborhood. You should have received an special alert. This seems to be a tough leak to find. At this point we have not dropped pressure and do not intend to until they find the leak. We are scheduling a few valves to be replaced asap in an effort to be able to better isolate the subdivision.

>

> Follow up to your questions below...

>

> 1. I have started the discussion on HOA provided generators and will update when I have the information I need. This isn't standard practice so we have to "create the wheel".

> 2. The HOA would be responsible for engineering, permitting and installation costs.

> 3. The generator would have to be installed per Aqua specs and guidelines.

> 4. Aqua would take ownership of the generator after accepted and would carry on the yearly maintenance and repair.

> 5. This cost would be spread across all Aqua customers and not just your subdivision.

> 6. We have not conducted any projects regarding solar. That is not something on our immediate radar.

> 7. As far as reaching out to Public Staff, we are capable and able. No need for a subdivision to reach out on our behalf.

>

> Thanks,

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> Rob

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>

> Robert D. Krueger

> Central Area Manager

[REDACTED]

>

>

> -----Original Message-----

> From: **Bill Black** <[wbled0@gmail.com](mailto:wbled0@gmail.com)>

> Sent: Tuesday, April 20, 2021 9:51 AM

> To: Krueger, Robert D [REDACTED]; Berger, Amanda A

> <[REDACTED]>

> Cc: Rhodes, Peter B <[PBRhodes@aquaaamerica.com](mailto:PBRhodes@aquaaamerica.com)>

> Subject: Re: [EXTERNAL] Stoneridge/Sedgefield water system (ID:  
> NC0368185)

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> Hello Rob and Amanda:

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> We'd again like to thank you for taking the time out of your day (and  
> vacation!) to speak with us yesterday. It was very helpful to us.

>

> There is considerable interest here in a backup solution for our water system. We'd very much appreciate you putting us on the queue for an engineering study. I suspect too that water usage will plummet here during a long outage as few homes have backup power systems and most have electric water heaters.

>

> Just so that we may continue the discussion on this end, what is likely permissible from a regulatory standpoint? Would Aqua own the generators or a third party? (Presumably an HOA or possibly a lessor.) If Aqua owned them, would maintenance fees be rolled into our water rates or would that be a periodic charge outside of our water rates? We'd be happy to try and clarify any Public Staff concerns you might have by reaching out to Bill Grantmyre.

>  
> I would really like to do something like OWASA currently has ongoing with solar! (OWASA pays the investor panel owners for power rather than buying the panels themselves.) There is a large empty field owned by one of the HOAs adjacent to the property containing Stoneridge well #1.

>  
> Have a great week! [REDACTED]

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