

**STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH**

DOCKET NO. E-22, SUB 602

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of)	
Donald H. Hills, 903 Faulcon Road,)	
Littleton, North Carolina 27850,)	
Complainant)	
)	
v.)	ORDER SERVING COMPLAINT
)	
Virginia Electric & Power Company, d/b/a,)	
Dominion North Carolina Power,)	
Respondent)	

BY THE COMMISSION: Notice is hereby given of the filing with this Commission on July 21, 2021, of a complaint by Donald H. Hills (Complainant) against Virginia Electric & Power Company, d/b/a Dominion North Carolina Power (Respondent).

In accordance with the Commission's Rules of Practice and Procedure, service of the complaint is hereby made on Respondent by copy thereof attached to this Order Serving Complaint, by electronic mail, delivery confirmation requested. Respondent is hereby directed to either satisfy the demands of Complainant or to file an answer with the Commission on or before August 2, 2021. The answer should comply with Rule R1-9 of the Commission's Rules of Practice and Procedure.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSION.

This the 22nd day of July, 2021.

NORTH CAROLINA UTILITIES COMMISSION



Joann R. Snyder, Deputy Clerk

To whom it concerns,

Please find 15 requested copies of my filing... the top two have pictures attached (second one shows why only able to attach two) You are welcome to do a " sight survey " or request additional pictures ...the work that they left shows how shoddy the previous work was

A handwritten signature in black ink, consisting of a large, stylized 'D' followed by a horizontal line and a large, stylized 'Q'.



June 29th, 2021

1) Chief Clerk

North Carolina Utilities Commission

4325 Mail Service Center

Raleigh, NC.27699-4300

2) Donald H Hills

903 Faulcon Rd

Littleton, NC 27850

(518)469-0573 or (518)469-7857

Neverlatellc@gmail.com

3) Dominion Energy North Carolina

PO Box 27206

Richmond , Va.23261

VPCustomerExperience@dominionenergy.com

4) I filled a formal complaint on March 10, 2021.. in writing using prescribed format. After aprox a month or so , I was contacted by Tommy Williamson (919-733-2267), and he said “ he would reach out to his “contacts” at Dominion and get back to me in a week” ...Two + weeks later I called him back and he said” he would have someone at dominion call me directly and try to find a resolution” 3+ weeks later I called Tommy and he said “Prolly not gonna happen , I would have to try the next step”(please understand , My problem is not with Tommy ...He was “ spot on in his handling this situation) Dominion on the other hand was very unhelpful..


5) Sirs,

I'm bringing to your attention a job performed on my property. First and foremost, most of the work performed was to remediate substandard work performed from past, and charges were inflated due to what Seth (project planner , site survey, point man) said.." the high costs were due to job needing to be done "hot"" If this job was done in a logical manner , only a very low percentage would need to be done" hot " furthermore, new guy wires were installed on "main line" pole, and TWO, on pole by my house (a pole that carried tension from old excessively long service. And improperly secured as pole that leaned) Its my position, if original installation was done properly. (excessive span from my pole to main line ...TOO LOW PRIOR TO WORK) combined with failure to follow property lines, NONE of this work would have been necessary! At this point, BOTH neighbors poles lean (house closer to rt 158 excessively) new pole and my pole have a slight lean to them, I have TWO obtrusive guy wires to support a very short span to new pole (side spans offset each other) In my original letter, and in subsequent conversations with Tommy Williamson(919-733-2267) , I indicated a refund of \$3766.79 would make me happy.. and any relief will help.. Its my position now , a full refund, and removal of guy wires from my pole is what I seek . I can and will submit one set of photographs to support my position

In closing, my original complaint was delayed due to me not wanting to delay job start (the only thing i'm happy with ! Job started and completed in a timely manner) .. combined with a boiler explosion on 02/09/21...Then this complaint was delayed due to me dealing with my sisters untimely death.

Thanks in advance for your attention with regards to this matter.

This document is verified by Donald H Hills

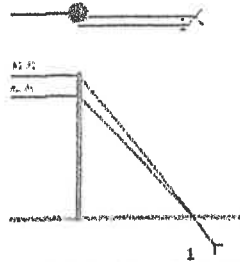
X 
Donald H Hills

X 
Notary Republic

KEVIN M. LANE
Notary Public, State of New York
Qualified in Albany County
Reg. No. 01LA6241939
My Commission Expires May 31, 2023

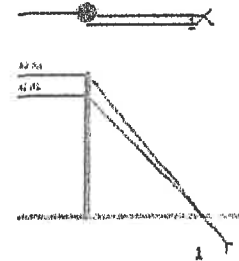
Anchor 1
 0" PIHS = 3#6 (Primary) & 3#6 (S/N)
 9778 PTG at Anchor
 15' (-4') ft. Guy Lead
 2500 ft.-lbs. Installation Torque

XB21 DE TAP GUY



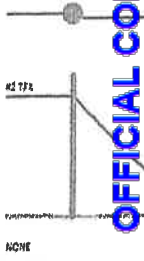
Anchor 1
 10" PIHS = 3#6 (Primary) & 3#6 (S/N)
 3324 PTG at Anchor
 15' (-4') ft. Guy Lead
 2500 ft.-lbs. Installation Torque

XB74 ANGLE GUY



Anchor 1
 10" PIHS = 3#6 (S/N)
 2890 PTG at Anchor
 15' (-4') ft. Guy Lead
 2500 ft.-lbs. Installation Torque

XB90 SEC DE



Final Sag Table
 0% Medium Loading
 Conductor Size = #2 AL
 L.S. = 234'

Degrees	Inches	Tension LBS.
0°	9"	800
10°	12"	600
15°	17"	450
20°	25"	N/A

WL 2
 STENCIL POLE
 O1445 XB74
 40' Class 3 - NJU

INSTALL:
 P403
 VRP1 (BH=4")
 TIE2POST
 PWIREXFERA
 P2ALNG (30)
 S1 (BH=56")
 TIE2SPOOL
 SWIREXFERA
 N2AL (30)
ANGLE GUY:
 G13#6 : G3#6
 GGM : ANC10PIHS

WL 3
 STENCIL POLE
 O1445 XB90
 35' Class 5 - NJU

INSTALL:
 SDESC (BH=45" UN)
 (LOWER TO OBTAIN)
 DESHOE24
 STDE : STSK (BH=4")
 SWIREXFERA (3)
 KGNDESTR
 LABENGR (2)

PRIMARY DE GUY:

G13#6 : GIBREAKR3#

G3#6 : GGM : ANC10F

SEC DE GUY:

G3#6 : GG : ANC10PIH

SCRAP:

SDESC

STDE

STSK

G1516 : G516

GGM : ANC10PIHS

OHMS: _____

INSTALL NEW POLE & PULL PRIMARY LINE OVER TO NEW POLE TO ANGLE AROUND NEW GARAGE

INSTALL NEW POLYMER TAP & NEW DE TAP GUYS

CREATE 13° ANGLE

WL 1
 STENCIL POLE
 O1445 XB21
 40' Class 5 - NJU

INSTALL:

VDEP1V46 (BH=18")

DESHOE24

PWIREXFERA

S1 (BH=56")

TIE2SPOOL

SDESC (BH=4")

DESHOE24

SWIREXFERA (2)

DE TAP GUY:

G13#6 : G3#6

GGM : ANC10PIHS

SCRAP:

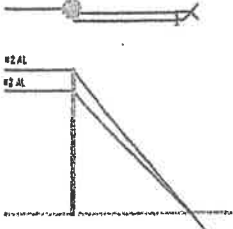
VDE1V

S1 : SDESC

G516 : ANC10PIHS

Anchor 1
 10" PIHS = 3#6 (Primary) & 3#6 (S/N)
 7475 PTG at Anchor
 15' (-5') ft. Guy Lead
 2500 ft.-lbs. Installation Torque

XB90 PRIM DE GUY



LOWER NEUTRAL/SECO
 96" SEPARATION FROM
 *PULL SLACK FROM TRII

OFFICIAL COPY
 JUL 21 2021