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North Carolina Utilities Commission 4325 Mail Service Center Raleigh, North Carolina 277699-4300 W-1328 SUB4 W-1040 SUB10

To Whom It May Concern:

We recently received a notice that Red Bird Utility Operating Company, LLC (Red Bird), 1650 Des Peres Road, suite 303, St. Louis, Missouri 63131 and Bear Den Acres Development Inc, 600 Bear Den Mountain Road, Spruce Pine NC 28777 filed an application for transfer of Public Utility Franchise and for Approval of Rates. Docket No W-1328, Sub 4 Docket No W-1040, Sub 10

We own 2 properties in Bear Den Acres and we are strongly opposed to the rate increase that would double our water bill within 3 years. This seems excessive and would be an undue burden for our family. We own 314 Bear Cub Drive and 384 Bear Cub Dr. located in Bear Den Acres.

We would like to intervene in this matter as a formal party of record pursuant to North Carolina Utilities Commission Rules R1-5, R1-7 and R1-19.

Please advise if any further information is needed.

Sincerely yours

Shelley Pierce