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MAR 14 2016

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Subject: another rate increase!

From: ablessing@members.authorsguild.net

To: customerservice@uiwater.com

Date: Today 09:43

Clerk's Office
N.C. Utilities Commission

Hello, Utilities, Inc.

My name is Eleanora E. Tate. I live at 213 Dwelling Place, Knightdale, NC 27545. My account number is 2246900000.

As of December 2015 my sewer bill with taxes was \$35.17. In January 2016 my bill had jumped to \$45.26. And now, my February 21/2016 bill is \$44.94, even though there were fewer days in the cycle and due to some increase in the number of gallons of water. My base residential rate went from \$33.02 to \$42.50 -- practically a \$10.00 increase!

Yet another increase makes no sense. I live alone, use care with the use of water at all times.

I feel that I'm being overcharged for minimum services. The sewer (and water) bill has been steadily going up, with no visible improvement in services. The Utilities Commission was wrong to allow such a jump in the increase from \$35 to \$42 plus -- for no purpose.

I ask you to doublecheck your figures. There is no reason why there is an increase in the number of gallons and yet the 29 gallons is for only 29 days. Utilities, Inc. is not thinking about its customers. And there is still that wretched stink from the sewer treatment plant behind my house.

Eleanora E. Tate

February 27, 2016

Dear Atty. Cooper --

Please help us citizens fighting these CWS increases in sewer rates (again) and the Utilities Commission's Approval of them. Going to their hearings and testifying doesn't help.

Eleanora Tate

Utilities, Inc.CWS
Phone: (800) 525-7990
Collections: (800) 525-7990
Customer Service: (800) 525-7990

www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
11/18/2015	2246900000	12/9/2015	\$35.17

Name **ELEANORA E TATE**

Primary Telephone # (919) 261-0421

Service Address 213 DWELLING PL, KNIGHTDALE, NC, 27545

Activity Since Last Bill

Previous Balance \$35.72
Payments received as of 11/18/2015 \$-35.72
Balance as of 11/18/2015 \$0.00

Residential Wastewater Service

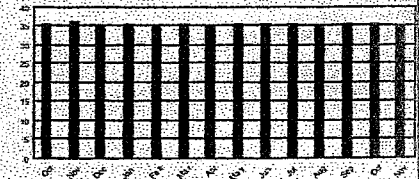
Residential Base Charge \$33.02
760 gallons at \$2.46 per 1,000 gallons \$1.87
Sewer System Improvement Charge \$0.28
Total Residential Wastewater Service \$35.17
Total Amount Due \$35.17

December 2015
Bill

Summary of Service

Meter Reading Meter # 34772989
Current 402740 11/16/2015
Previous 401980 10/16/2015
Usage 760 Gallons
Number of Days: 31
Average Daily Use: 25 Gallons
Average Daily Cost: \$1.13

Billing History



Consumption History

Utilities, Inc.CWS Systems Inc
Phone: (800) 525-7990
Collections: (800) 525-7990
Customer Service: (800) 525-7990
www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
02/21/2016	2246900000	3/14/2016	\$44.94

Name **ELEANORA E TATE**

Primary Telephone # (919) 261-0421

Service Address 213 DWELLING PL, KNIGHTDALE, NC, 27545

Activity Since Last Bill

Previous Balance \$45.26
Payments received as of 02/21/2016 \$-45.26
Balance as of 02/21/2016 \$0.00

Residential Wastewater Service

Residential Base Charge \$42.50
840 gallons at \$2.91 per 1,000 gallons \$2.44
Total Residential Wastewater Service \$44.94
Total Amount Due \$44.94

February 2016
Bill

Summary of Service

Meter Reading Meter # 34772989
Current 405480 02/16/2016
Previous 404640 01/16/2016
Usage 840 Gallons
Number of Days: 29
Average Daily Use: 29 Gallons
Average Daily Cost: \$1.55

Billing History

