



Kathleen H. Richard
Senior Counsel

NCRH 20 / P.O. Box 1551
Raleigh, NC 27602

o: 919.546.6776

kathleen.richard@duke-energy.com

April 25, 2023

VIA ELECTRONIC FILING

Ms. A. Shonta Dunston
Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4300

**RE: Duke Energy Carolinas, LLC's Prepaid Advantage Program
Quarterly Report
Docket No. E-7, Sub 1213**

Dear Ms. Dunston:

Pursuant to Ordering Paragraph No. 42 of the Commission's March 31, 2021 *Order Accepting Stipulations, Granting Partial Rate Increase, and Requiring Customer Notice*, enclosed for filing in connection with the referenced matter is Duke Energy Carolinas, LLC's ("DEC") Quarterly Report for the Prepaid Advantage Program for First Quarter 2023.

Please do not hesitate to contact me if you have any questions or need additional information

Sincerely,

A handwritten signature in black ink, appearing to read "KR" followed by a stylized flourish.

Kathleen H. Richard

Enclosures

cc: Parties of Record

OFFICIAL COPY

Apr 25 2023

Duke Energy Carolinas Prepaid Advantage
Docket No. E-7, Sub 1213
1st Quarter 2023 Report

| DEC (NC) | Jan-23 | Feb-23 | Mar-23 |
|---|----------|----------|--------|
| (1) number of participants enrolled on the last day of each month, | 103 | 119 | 131 |
| (2) number of participants that withdraw from the Prepaid Advantage Program and return to standard arrears billing, | 3 | 4 | 6 |
| (3) average number of transactions observed per participant, distinguished by the method of payment used, | | | |
| Electronic | 2.1 | 1.8 | 2.2 |
| Walk-in | 0 | 0 | 0 |
| Total | 2.1 | 1.8 | 2.2 |
| (4) distribution of payment amounts (from least to most) and the average amount added to the account per transaction, | | | |
| Min \$ | 1 \$ | 1 \$ | 1 |
| Max \$ | 200 \$ | 250 \$ | 250 |
| Average \$ | 45.55 \$ | 51.50 \$ | 44.39 |
| (5) distribution of disconnections per participant, | | | |
| Min | 0 | 0 | 0 |
| Max | 0 | 0 | 0 |
| Average | 0 | 0 | 0 |
| (6) number of participants with more than one disconnection in a 90-day period, | | | |
| (7) total number of disconnections, | 0 | 0 | 0 |
| (8) average customer balance at time of disconnection, and | \$ - | \$ - | \$ - |
| (9) average time from disconnection to reconnection (hours) | 0 | 0 | 0 |

CERTIFICATE OF SERVICE

I certify that a copy of Duke Energy Carolinas, LLC's Quarterly Report for the Prepaid Advantage Program, in Docket No. E-7, Sub 1213, has been served by electronic mail, hand delivery, or by depositing a copy in the United States Mail, 1st Class Postage Prepaid, properly addressed to parties of record.

This the 25th day of April, 2023.



Kathleen H. Richard
Counsel
Duke Energy Corporation
P.O. Box 1551 / NCRH 20
Raleigh, NC 27602
Tel 919.546.6776
kathleen.richard@duke-energy.com