STATE OF NORTH CAROLINA UTILITIES COMMISSION RALEIGH

DOCKET NO. W-1125, SUB 9 DOCKET NO. W-1125, SUB 10

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

DOCKET NO. W-1125 Sub 9	,
In the Matter of Greater Kinnakeet Shores Home Owners, Inc. c/o Pat Weston, P. O. Box 853, Avon, North Carolina 27915, Complainant)))))
V.))) ORDER GRANTING REQUEST
Outer Banks/Kinnakeet Associates, LLC., Defendant) TO PROVIDE CUSTOMER) INFORMATION DIRECTLY TO
DOCKET NO. W-1125 Sub 10) CAROLINA WATER SERVICE) INC., OF NORTH CAROLINA
In the Matter of)
Kashf Ain, 17715 Dry Mill Road, Leesburg, VA 20175 Complainant v.)))
Outer Banks/Kinnakeet Associates, LLC.,)

BY THE COMMISSION: On August 3, 2022, the Commission issued an order in the above-referenced dockets appointing Carolina Water Service, Inc. of North Carolina (CWSNC), as an emergency operator pursuant to N.C. Gen. Stat. § 62-116(b) to take control of and operate the public utility system of Kinnakeet Shores subdivision in order to alleviate the existing emergency and assure the continued operation of the sewer utility system (Order Appointing Emergency Operator). The Order Appointing Emergency Operator, among other things, also compelled Outer Banks/Kinnakeet Associates, LLC (OBKA) to "turn over to CWSNC immediately all of OBKA's customers' names, addresses, and billing information concerning the Kinnakeet Shores sewer utility customers no later than Wednesday, August 10, 2022, at 5:00 p.m., by filing a complete list, confidentially, in the Commission's online filing system."

On August 10, 2022, Charles M. Junis, Director of the Public Staff Water, Sewer, and Telephone Division, received email correspondence from Ray E. Hollowell, Jr., the

sole company official and managing member of OBKA, alerting Mr. Junis to technical problems OBKA was encountering when attempting to file the required customer information in the Commission's online filing system.

Additionally, on August 10, 2022, the Commission's online filing system experienced technical problems resulting in a failure of the docket web portal, which prevented login for electronic filings and subscriptions.

As a result of these issues and the urgency of the matter, on August 10, 2022, the Public Staff filed a recommendation that the Commission order OBKA to immediately provide CWSNC with all of OBKA's customers' names, addresses, and billing information no later than August 10, 2022, at 5:00 p.m., by emailing a complete list to CWSNC at Deb.Clark@carolinawaterservicenc.com, and filing a letter certifying delivery to CWSNC in the Commission's online filing system.

Based on the urgency of the situation, the technical difficulties affecting OBKA, and the technical difficulties affecting the Commission's online filing system, the Chair finds good cause to require OBKA to immediately provide CWSNC with all of OBKA's customers' names, addresses, and billing information no later than August 10, 2022, at 5:00 p.m., by emailing a complete list containing all the required information to CWSNC at Deb.Clark@carolinawaterservicenc.com. OBKA is also required to file a letter certifying delivery to CWSNC of the required customer information on August 10, 2022, by 5:00 p.m., in the Commission's online filing system; said certification is to be filed no later than August 11, 2022.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSION.

This the 10th day of August, 2022.

NORTH CAROLINA UTILITIES COMMISSION

Mul R Snyder

Joann R. Snyder, Deputy Clerk