

DOCKET NO. W-1125, SUB 9
DOCKET NO. W-1125, SUB 10

DOCKET NO. W-1125 Sub 9

Complainant

Outer Banks/Kinnakeet Associates, LLC.,
Defendant

DOCKET NO. W-1125 Sub 10

In the Matter of
Kashf Ain, 17715 Dry Mill Road, Leesburg,
VA 20175 Complainant

Outer Banks/Kinnakeet Associates, LLC.,
Defendant

[illegible]

ORDER GRANTING REQUEST
TO PROVIDE CUSTOMER
INFORMATION DIRECTLY TO
CAROLINA WATER SERVICE
INC., OF NORTH CAROLINA

On August 10, 2022, Charles M. Junis, Director of the Public Staff Water, Sewer, and Telephone Division, received email correspondence from Ray E. Hollowell, Jr., the

sole company official and managing member of OBKA, alerting Mr. Junis to technical problems OBKA was encountering when attempting to file the required customer information in the Commission's online filing system.

Additionally, on August 10, 2022, the Commission's online filing system experienced technical problems resulting in a failure of the docket web portal, which prevented login for electronic filings and subscriptions.

As a result of these issues and the urgency of the matter, on August 10, 2022, the Public Staff filed a recommendation that the Commission order OBKA to immediately provide CWSNC with all of OBKA's customers' names, addresses, and billing information no later than August 10, 2022, at 5:00 p.m., by emailing a complete list to CWSNC at Deb.Clark@carolinawaterservicenc.com, and filing a letter certifying delivery to CWSNC in the Commission's online filing system.

Based on the urgency of the situation, the technical difficulties affecting OBKA, and the technical difficulties affecting the Commission's online filing system, the Chair finds good cause to require OBKA to immediately provide CWSNC with all of OBKA's customers' names, addresses, and billing information no later than August 10, 2022, at 5:00 p.m., by emailing a complete list containing all the required information to CWSNC at Deb.Clark@carolinawaterservicenc.com. OBKA is also required to file a letter certifying delivery to CWSNC of the required customer information on August 10, 2022, by 5:00 p.m., in the Commission's online filing system; said certification is to be filed no later than August 11, 2022.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSION.

This the 10th day of August, 2022.

NORTH CAROLINA UTILITIES COMMISSION

A handwritten signature in dark ink, appearing to read "Joann R. Snyder", is written over a light blue horizontal line.

Joann R. Snyder, Deputy Clerk