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Docket No. E-2, Sub 1089

FILED

APR 20 2016

Clerk's Office
N.C. Utilities Commission

From: conforms@ncdoj.gov [mailto:conforms@ncdoj.gov]
Sent: Thursday, April 14, 2016 9:21 PM
To: Consumer
Subject: Complaint 23156 Noble

Your Information

Prefix Mrs * First Name Darrah
Middle Initial * Last Name Noble
* Mailing Address 135 Flint St
* City Asheville
* State No * Zip Code 28801
Country, if not US United States
Day Phone Number (including area code)
Evening Phone Number (including area code)
Cell Phone Number (including area code) 8284673046
Fax Number (including area code)
County of Residence Buncombe Email Address dhnoble6@gmail.com
I am a military service member or military spouse

Information About Company Against Which You Are Complaining

* Full name of company Duke Energy Progress
Address PO Box 1771
City Raleigh
State NC Zip Code 27602
Country, if not US
Company's internet address (URL)
* Telephone number, including area code 866.582.6345
Fax number, including area code

Complaint Information (complete any blocks which apply to your complaint)

Product, item, or service involved Electricity

Date of purchase, service, contract 4/14/2016 12:00:00 AM
Manufacturer or brand
Model

Account number

Do not submit credit card or bank account numbers through this form. If you need to provide that information as part of your complaint, please mail it to us instead.

Serial number
Did you sign a contract or a lease?

Start Date

End Date

Total amount paid

Amount in dispute

How was payment made: Cash

Did you buy an extended service contract? No

If yes, name of company responsible for extended service contract or warranty

Information About the Transaction

How was initial contact made between you and the Other
Where did the transaction take place? Other

Details of Complaint

* Details

Limit of 2500 characters

I'm a small business owner and mother of three and I am concerned about the local and broader impact of the proposed expansion of Duke Energy's power plant in Asheville. We all see and feel the effects of climate change and many of the brightest minds in the world are making increasingly severe climate predictions. Given that Duke is the monopoly electricity provider in our area it is imperative that they do everything in their power to advance the transition away from fossil fuels. The United States, along with nearly every other country on the planet, signed the Paris Accord agreeing that we must, for the sake of the future of our species, stop burning fossil fuels entirely. What Duke is proposing is to simply move from one fossil fuel to another. I consider this a question of consumer protection. The United Nations Consumer bill of rights specifically includes the right to a healthy environment. What Duke is proposing goes directly against

that. I feel strongly that their product is poisoning our environment and harming my children and their future here in Asheville. Please take up this issue and help Duke to understand the need to move toward renewable energy, not another type of fossil fuel.

Resolution Attempts You Have Made

Have you contacted the company with your complaint? No

If yes, name of person most recently contacted

His/her phone number, incl. area code

Results

* What resolution would you consider fair?

For Duke to invest in renewable energy and advance the growth of the solar industry in North Carolina

Do you have an attorney in this case? No

If yes, name of your attorney

Attorney's number, incl. area code

Has your complaint been heard or is it scheduled to be heard in court? No

If yes, where and when?

If already heard, what was the result?

Will you be submitting documentation by mail or fax? No