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March 27, 2012

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Clerk's Office
N.C. Utilities Commission

Ms. Gail Mount, Deputy Clerk
North Carolina Utilities Commission
430 North Salisbury Street – Dobbs Building
4325 Mail Service Center
Raleigh, North Carolina 27699-4325

RE: Request to Discontinue Annual Reporting Requirements and Customer Remote Access Provisions Under Meter-Related Optional Programs Rider MROP
NCUC Docket No. E-2, Sub 834

Dear Ms. Mount:

Enclosed for filing with and approval by the North Carolina Utilities Commission are an original and thirty (30) copies of Progress Energy Carolinas, Inc. ("PEC") revised Meter-Related Optional Programs Rider MROP-5. PEC proposes to delete the Customer Remote Access provision because customers have not pursued this optional program and it is not utilized by any customers. PEC also requests Commission approval to discontinue the annual MROP reporting requirement to the Public Staff.

Rider MROP offers residential and non-residential customers enhanced access to meter data and other voluntary services to assist in their energy conservation, load management and cost containment efforts. The Customer Remote Access to Company Meter(s) program allows the customer remote access to PEC's meters through a direct-dial telephone communication line. The program requires the customer to either acquire software to read and interpret the meter data or to employ a third-party to provide this service. As mentioned above, there are no customers enrolled in the Customer Remote Access program and PEC does not foresee future customer interest. PEC believes that customers have determined that utilizing the Load Profiler Online program, also available under Rider MROP, is a more cost effective tool to understand their usage history. The Load Profiler Online program does not require these additional expenditures. Load Profiler Online is a web-based program permitting customer access to historic meter data from any internet capable location without requiring special customer-owned software or assistance from a third-party.

Regarding the annual report, the Commission's order dated July 7, 2003 requires PEC to meet annually with the Public Staff to discuss the Rider and provide a report to the Public Staff by February 28 of each year regarding the status of programs available under Rider MROP. The Commission's order dated March 26, 2004 approving a rider revision continued this reporting requirement. In an order dated May 4, 2006, the Commission considered and rejected a PEC

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request to discontinue the annual reporting requirement without prejudice to reconsider a future request should the parties continue to believe that the report was not necessary given the stability of participation in the MROP programs.

PEC has continued to provide its report annually to the Public Staff each February. The reports have demonstrated that participation continues to be relatively stable with consistent growth in participation since the Rider was first introduced in 2003. PEC therefore believes there is little benefit in continuing to provide these annual reports. This matter has been discussed with the Public Staff and they concur with the request, provided PEC provides updated program participation and cost information to the Public Staff upon request. PEC agrees to this condition.

PEC therefore requests the Commission approve PEC's request to revise Rider MROP and discontinue the annual MROP report requirements to the Public Staff. PEC's revised Meter-Related Optional Programs Rider MROP-5 is attached as Exhibit No. 1. No further revisions to the Rider are being requested.

Very truly yours,

A handwritten signature in black ink, appearing to read "Len S. Anthony", written in a cursive style.

Len S. Anthony
General Counsel
Progress Energy Carolinas, Inc.

LSA:mhm

Attachments

METER-RELATED OPTIONAL PROGRAMS RIDER MROP-5

AVAILABILITY

These programs are available upon request and on a voluntary basis to those customers as described below, subject to the availability of appropriate metering and meter-related equipment.

I. TOTALMETER PROGRAM

Metering equipment to allow remote automated meter reading by Company will be provided upon execution of an application for TotalMeter. The application describes the conditions of service, states all charges, and provides for a termination charge should the TotalMeter option be discontinued prior to 24 consecutive months of service. Customer receiving the TotalMeter option may select a desired meter-reading day. Monthly rates and other charges related to the TotalMeter are as follows:

Monthly Rate for Residential TotalMeter

Option 1: Customer-supplied suitable telephone communications line	\$ 5.10
Option 2: Company-supplied telephone communications line	\$15.90

Monthly Rate for Non-Residential TotalMeter

Option 1: Customer-supplied suitable telephone communications line	\$ 5.60
Option 2: Company-supplied telephone communications line	\$18.10

Charge for Customer-requested termination of TotalMeter Option prior to 24 consecutive months of service	\$50.00
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TotalMeter charges shall not apply when Company, at its option, determines that remote automated meter reading is necessary for Company's own use. Receipt of the TotalMeter option shall in no way restrict or otherwise limit Company's right of ingress and egress to read meters and inspect, maintain, repair and replace the meters and other facilities installed to serve Customer whenever necessary.

II. LOAD PROFILER ONLINE

The Load Profiler Online (LPO) program is available to any non-residential customer with a registered or contract demand of 30 kW or greater. LPO is an Internet-based program permitting Customer access to historic meter data from any internet-capable location. Access to meter data is both identification/name and password restricted. Monthly rates and other charges related to LPO are as follows:

Monthly Rate for LPO

Rate for meter data per individual meter (updated monthly)	\$25.00 per meter
Rate for totalized meter data only (updated monthly)	\$35.00 per totalized account
Rate for meter data per individual meter (updated each business day)	\$45.00 per meter
Set-up fee per meter	\$50.00
Set-up fee for totalized meter data only	\$50.00

Provision of LPO requires that the standard meter, as determined solely by Company based upon the Customer's electrical requirement, have the capability of recording electrical consumption information on a 15-minute interval basis. Additional monthly rates and other charges, as described in Section III below, will apply if the standard meter based upon customer's electrical requirement does not have interval data capability.

III. CUSTOMER REQUESTS INSTALLATION OF NON-STANDARD METERING

Company, in its sole determination, shall establish appropriate meter standards based upon Customer's electrical requirement. If a non-residential customer desires additional meter services that require the installation of a non-standard meter, Company will comply for the following monthly rate and other charges:

Monthly Rate for non-standard meter with interval data capability	\$1.20 per month
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The following fees apply when the non-standard meter will not be remotely read:

Meter Set-up Fee	\$13.50
Meter Exchange Fee	\$35.00

A charge shall apply if Customer requests termination prior to 24 consecutive months of operation of a non-standard meter option that provides interval data. The charge shall equal the monthly rate times the sum of 24 minus the number of months the non-standard meter service has been received, not to exceed 24 months.

GENERAL

Upon appropriate notice to Customer, Company reserves the right to suspend and/or terminate any or all of these meter-related programs at any time if providing the requested program is not feasible. Company does not guarantee continuous provision of these meter-related programs but shall use reasonable diligence at all times to provide the program without interruption and having used reasonable diligence shall not be liable to Customer for damages, for failure in, or for interruptions or suspension of the same.

Service rendered under this Rider is subject to the provisions of the Service Regulations of the Company on file with the state regulatory commission. The provisions of this Rider are subject to change upon approval of the North Carolina Utilities Commission.

Supersedes Meter-Related Optional Programs Rider MROP-3

Effective on and after _____

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