

SANFORD LAW OFFICE, PLLC
Jo Anne Sanford, Attorney at Law

September 18, 2018

Ms. M. Lynn Jarvis, Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, North Carolina 27699-4325

Via Electronic Filing

Re: Carolina Water Service, Inc. of North Carolina (“CWSNC”)
Application for General Rate Increase
W-354 Sub 360
Response to Customer Concerns from New Bern and Wilmington
Public Hearings

Dear Ms. Jarvis:

Attached please find CWSNC’s report from public hearings, submitted for filing in this case. By Commission order, these reports are due 20 days after the public hearing, which for the New Bern hearing produced a due date of Monday, September 17th. Due to the commitment to storm restoration, it was not possible to finalize this report yesterday. Thus, CWSNC has combined the New Bern and Wilmington reports and requests the Commission’s acceptance of the consolidated report as if timely filed in both instances.

As always, thank you and your staff for your assistance; please feel free to contact me if there are any questions or suggestions.

Sincerely,

Electronically Submitted

/s/Jo Anne Sanford
Attorney for Carolina Water Service,
Inc. of North Carolina

cc: Parties of Record

CERTIFICATE OF SERVICE

On behalf of CWSNC, I hereby certify that I have today served a copy of the Response to Customer Concerns from the New Bern and Wilmington Public Hearings in Docket No. W-354, Sub 360 on all parties of record in this proceeding, in accordance with North Carolina Utilities Commission Rule R1-39, either by United States mail, first class postage pre-paid; by hand delivery; or by means of electronic delivery upon agreement of the receiving party.

This the 18th day of September 2018.

Electronically Submitted

/s/Jo Anne Sanford

State Bar No. 6831

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