

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 400

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of  
Application by Carolina Water Service, Inc.        )  
of North Carolina, for Authority to Adjust and     )  
Increase Rates for Water and Sewer Utility        )  
Service in All Its Service Areas in North         )  
Carolina and for Approval of a Water and         )  
Sewer Investment Plan                                )

ORDER APPROVING NOTICES  
TO CUSTOMERS – YEAR 2

BY THE CHAIR: On April 26, 2023, the Commission issued an Order Approving Partial Settlement Agreement and Stipulation, Deciding Contested Issues, Granting Partial Rate Increase, Approving Water and Sewer Investment Plan, and Requiring Customer Notice (Rate Order) in the above-referenced proceeding. Among other things, the Rate Order required that the Public Staff and Carolina Water Service Inc. of North Carolina (CWSNC) jointly file Schedules of Rates, applicable Notices to Customers, and Schedules of Connection fees for CWSNC’s Base Case, and Schedules of Rates and applicable Customer Notices for WSIP Rate Year 1, WSIP Rate Year 2, and WSIP Rate Year 3.

On May 3, 2023, CWSNC and the Public Staff jointly filed with the Commission, as appendices to its filing, the applicable Schedules of Rates and Connection Fees and Notices to Customers. On May 12, 2023, the Commission issued an Order Approving Schedules of Rates, Schedules of Connection Fees, and Customer Notices (May 12 Order).<sup>1</sup>

The May 12 Order requires that at least 30 days prior to the implementation of rates effective for Rate Year 2, CWSNC shall provide notice to customers of rates to be implemented as of April 1, 2024, through March 31, 2025. Due to tariff revisions resulting from changes in rates imposed by third-party suppliers of purchased water or sewer service for certain CWSNC service areas, on February 16, 2024, CWSNC submitted for Commission approval, revised Year 2 Customer Notices reflecting these changes as previously noticed to applicable customers.

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<sup>1</sup> Appendices F-1 and F-2 contain the Notices to Customers for Year 2 originally approved in the May 12 Order. For clarity, the revised appendices attached hereto contain the same identification numbers F-1 and F-2 as originally assigned.

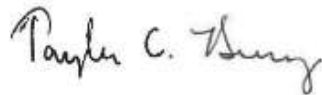
Based upon the foregoing, and the entire record, the Chair concludes that good cause exists to approve the revised Notices to Customers attached to this Order.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSION.

This the 21st day of February, 2024.

NORTH CAROLINA UTILITIES COMMISSION

A handwritten signature in black ink that reads "Taylor C. Berry". The signature is written in a cursive style with a large initial 'T' and a long, sweeping underline.

Taylor C. Berry, Deputy Clerk

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 400

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of  
Application by Carolina Water Service, Inc. of )  
North Carolina, 4944 Parkway Plaza Boulevard, ) NOTICE TO CUSTOMERS IN  
Suite 375, Charlotte, North Carolina 28217, for ) THE UNIFORM WATER AND  
Authority to Adjust and Increase Rates for Water ) SEWER RATE DIVISIONS  
and Sewer Utility Service in All Service Areas in )  
North Carolina )

NOTICE IS HEREBY GIVEN that the North Carolina Utilities Commission has issued an Order authorizing Carolina Water Service, Inc. of North Carolina (CWSNC) to increase rates for water and sewer utility service in all of its service areas in North Carolina. The new approved rates are as follows:

**WATER RATES AND CHARGES  
WSIP RATE YEAR 2<sup>1</sup>**

(Excluding Fairfield Harbour Service Area and Treasure Cove, Register Place Estates, North Hills, Glen Arbor/North Bend, Bradfield Farms, Silverton, and Woodland Farms Subdivisions, and Hawthorne at the Green Apartments)

Uniform Water Customers:

Monthly Metered Water Service (Residential and Commercial):

< 1" meter	\$ 28.42
1" meter	\$ 71.05
1 1/2" meter	\$ 142.10
2" meter	\$ 227.36
3" meter	\$ 426.30
4" meter	\$ 710.50
6" meter	\$1,421.00
8" meter	\$2,273.60

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<sup>1</sup> Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Rate Year 2 for service rendered on and after April 1, 2024 through March 31, 2025. REVISED from the Commission's original Order of May 12, 2023, to reflect certain changes in purchased water and sewer services as previously noticed to applicable customers by CWSNC.

Usage Charge:

A. Treated Water/1,000 gallons	\$13.64
B. Untreated Water/1,000 gallons (Brandywine Bay Irrigation Water)	\$ 6.98

Monthly Metered Purchased Water Service (Residential and Commercial):

## Base Facility Charge (based on meter size with zero usage)

< 1" meter	\$ 29.02
1" meter	\$ 72.54
1 1/2" meter	\$ 145.08
2" meter	\$ 232.13
3" meter	\$ 435.25
4" meter	\$ 725.42
6" meter	\$1,450.83
8" meter	\$2,321.33

## Purchased Water for Resale, per 1,000 gallons:

<u>Service Area</u>	<u>Bulk Provider</u>	
Carolina Forest	Montgomery County	\$ 3.19
Eastgate	Fayetteville PWC	\$ 5.86 [1]
Tanglewood South	Fayetteville PWC	\$ 5.86 [1]
High Vista Estates	City of Hendersonville	\$ 6.51 [1]
Riverbend	Town of Franklin	\$ 9.00 [1]
Riverpointe	Charlotte Water	\$ 4.37 [1]
Whispering Pines	Town of Southern Pines	\$ 3.85 [1]
White Oak Plantation/ Lee Forest	Johnston County	\$ 3.40 [1]
Winston Plantation	Johnston County	\$ 3.40 [1]
Winston Point	Johnston County	\$ 3.40 [1]
Willowbrook	Johnston County	\$ 3.40 [1]
Woodrun	Montgomery County	\$ 3.19
Yorktown	City of Winston Salem	\$ 5.79
Zemosa Acres	City of Concord	\$ 5.52
Carolina Trace	City of Sanford	\$ 2.21

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

When because of the method of water line installation utilized by the developer or owner, it is impractical to meter each unit or other structure separately, the following will apply:

**Sugar Mountain Service Area:**

Where service to multiple units or other structures is provided through a single meter, the average usage for each unit or structure served by that meter will be calculated. Each unit or structure will be billed based upon that average usage plus the base monthly charge for a <1" meter.

**Mount Mitchell Service Area:**

Service will be billed based upon the Commission-approved monthly flat rate.

Monthly Flat Rate Service: (Billed in Arrears) \$ 79.85

Availability Rate: (Semiannual)

Applicable only to property owners in Carolina Forest and Woodrun Subdivisions in Montgomery County \$ 35.01

Availability Rate: (Monthly)

Applicable only to property owners in Linville Ridge Subdivision \$ 17.54

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area \$ 12.96

Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls \$ 6.83

SEWER RATES AND CHARGES  
WSIP RATE YEAR 2<sup>2</sup>

(Excluding Fairfield Harbour Service Area, Treasure Cove, Register Place Estates, North Hills and Glen Arbor/North Bend Subdivisions, Bradfield Farms, Larkhaven (sewer), Silverton, and Woodland Farms Subdivisions, and Hawthorne at the Green Apartments)

Uniform Sewer Customers:

Monthly Metered Sewer Service:

C. Base Facility Charge:

Residential (zero usage)	\$ 50.67
Commercial (based on meter size with zero usage)	
< 1" meter	\$ 50.67
1" meter	\$ 126.68
1 1/2" meter	\$ 253.35
2" meter	\$ 405.36
3" meter	\$ 760.05
4" meter	\$1,266.75
6" meter	\$2,533.50
8" meter	\$4,053.60

D. Usage charge, per 1,000 gallons \$ 15.32

Commercial customers, including condominiums or other property owner associations who bill their members directly, shall have a separate account set up for each meter and each meter shall be billed separately based on the size of the meter and usage associated with the meter.

Monthly Metered Purchased Sewer Service:

Collection Charge (residential and commercial) \$ 35.47

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<sup>2</sup> Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Rate Year 2 for service rendered on and after April 1, 2024 through March 31, 2025. REVISED from the Commission's original Order of May 12, 2023, to reflect certain changes in purchased water and sewer services as previously noticed to applicable customers by CWSNC.

Usage charge, per 1,000 gallons based on water consumption

<u>Service Area</u>	<u>Bulk Provider</u>		
White Oak Plantation/ Lee Forest/Winston Pt.	Johnston County	\$	7.10 [1]
Kings Grant	Two Rivers Utilities	\$	4.61
College Park	Town of Dallas	\$	7.77

Monthly Flat Rate Service, per SFE or REU: \$ 98.88

Multi-residential customers who are served by a master meter shall be charged the flat rate per unit. \$ 98.88

Mt. Carmel Subdivision Service Area:

Monthly Base Facility Charge	\$	7.72
Monthly Collection Charge (Residential and commercial)	\$	35.47
Usage Charge/1,000 gallons based on purchased water	\$	6.71

Regalwood and White Oak Estates Subdivision Service Area:

Monthly Flat Rate Sewer Service		
Residential Service	\$	98.88
White Oak High School		\$3,178.43
Child Castle Daycare	\$	407.47
Pantry	\$	223.43

Fairfield Mountain/Apple Valley (a.k.a. Rumbling Bald) Service Area, Highland Shores Subdivisions and Laurel Mountain Estates

Monthly Sewer Rates:

Residential		
Collection charge/dwelling unit	\$	35.47
Treatment charge/dwelling unit	\$	90.00
Total monthly flat rate/dwelling unit	\$	<u>125.47</u>

Commercial and Other:  
Minimum monthly collection and treatment charge \$ 125.47

Monthly collection and treatment charge for customers who do not take water service	\$ 125.47
Treatment charge per dwelling unit	
Small (less than 2,500 gallons per month)	\$ 103.00
Medium (2,500 to 10,000 gallons per month)	\$ 182.00
Large (over 10,000 gallons per month)	\$ 286.00
Collection Charge (per 1,000 gallons)	\$ 13.93

The Ridges at Mountain Harbour:

Monthly Sewer Rates:

Collection charge (Residential and Commercial)	\$ 35.47
Treatment charge (Residential and Commercial)	
< 1" meter	\$ 16.95
2" meter	\$ 135.60

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Sapphire Valley Service Area	\$ 13.91
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Availability Rate: (Monthly rate, billed quarterly)

Applicable only to property owners in Connestee Falls	\$ 7.84
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WATER AND SEWER INVESTMENT PLAN:

The Commission has authorized the water and sewer investment plan (WSIP) rate-making mechanism pursuant to N.C.G.S. § 62-133.1B and Commission Rule R1-17A. The WSIP allows CWSNC to recover the reasonably known and measurable capital investments and anticipated reasonable and prudent expenses approved under the WSIP. The Commission has approved a three-year plan which includes proposed water and sewer capital investment projects, anticipated water and sewer expenses, and the proposed rates to be effective in each year of the WSIP. By law, any rate adjustment allowed under an approved WSIP shall not, on an annual basis for years two and three of the WSIP, exceed five percent of the utility's North Carolina retail jurisdictional gross revenues for the preceding plan year. The Commission may, however, consider the addition of certain unplanned emergency capital investments even if such expenditures would cause the cap to be exceeded. Additional information regarding the WSIP is contained in the Commission's Order and can be accessed from the Commission's website at [www.ncuc.net](http://www.ncuc.net), under Docket Information, using the Docket Search feature for docket number "W-354 Sub 400".



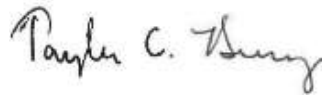
RATE ADJUSTMENT MECHANISM:

The Commission-authorized water and sewer system improvement charge (WSIC/SSIC) rate adjustment mechanism will not be in effect during CWSNC's WSIP.

ISSUED BY ORDER OF THE COMMISSION.

This the 21st day of February, 2024.

NORTH CAROLINA UTILITIES COMMISSION

A handwritten signature in black ink that reads "Taylor C. Berry". The signature is written in a cursive style.

Taylor C. Berry, Deputy Clerk



Usage Charge, per 1,000 gallons	\$ 8.62
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Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield Harbour Service Area	\$ 6.05
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SEWER RATES AND CHARGES  
WSIP RATE YEAR 2<sup>2</sup>

Monthly Sewer Service:

Residential:

Flat Rate, per dwelling unit	\$ 78.49
Bulk Flat Rate, per REU	\$ 78.49

Commercial and Other:

Monthly Flat Rate, per REU (Customers who do not take water service)	\$ 78.49
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Monthly Metered Rates  
(based on meter size with zero usage)

<1" meter	\$ 64.12
1" meter	\$ 160.30
1 1/2" meter	\$ 320.60
2" meter	\$ 512.96

Usage Charge, per 1,000 gallons	\$ 3.45
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Bulk Sewer Service for Hawthorne at the Green Apartments: <sup>4/</sup>

Bulk Flat Rate, per REU	\$ 78.49
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(To be collected from Hawthorne and delivered to Carolina Water Service, Inc. of North Carolina for treatment of the Hawthorne wastewater pursuant to Docket No. W-218, Sub 291)

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<sup>2</sup> Effective under CWSNC's Water and Sewer Investment Plan (WSIP) Rate Year 2 for service rendered on and after April 1, 2024 through March 31, 2025. REVISED from the Commission's original Order of May 12, 2023, to reflect certain changes in purchased water and sewer services as previously noticed to applicable customers by CWSNC.

Availability Rate: (Monthly rate, billed semiannually)

Applicable only to property owners in Fairfield  
Harbour Service Area \$ 4.20

WATER AND SEWER INVESTMENT PLAN:

The Commission has authorized the water and sewer investment plan (WSIP) rate-making mechanism pursuant to N.C.G.S. § 62-133.1B and Commission Rule R1-17A. The WSIP allows CWSNC to recover the reasonably known and measurable capital investments and anticipated reasonable and prudent expenses approved under the WSIP. The Commission has approved a three-year plan which includes proposed water and sewer capital investment projects, anticipated water and sewer expenses, and the proposed rates to be effective in each year of the WSIP. By law, any rate adjustment allowed under an approved WSIP shall not, on an annual basis for years two and three of the WSIP, exceed five percent of the utility's North Carolina retail jurisdictional gross revenues for the preceding plan year. The Commission may, however, consider the addition of certain unplanned emergency capital investments even if such expenditures would cause the cap to be exceeded. Additional information regarding the WSIP is contained in the Commission's Order and can be accessed from the Commission's website at [www.ncuc.net](http://www.ncuc.net), under Docket Information, using the Docket Search feature for docket number "W-354 Sub 400".

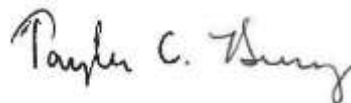
RATE ADJUSTMENT MECHANISM:

The Commission-authorized water and sewer system improvement charge (WSIC/SSIC) rate adjustment mechanism will not be in effect during CWSNC's WSIP.

ISSUED BY ORDER OF THE COMMISSION.

This the 21st day of February, 2024.

NORTH CAROLINA UTILITIES COMMISSION



Taylor C. Berry, Deputy Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers the attached Notices to Customers issued by the North Carolina Utilities Commission in Docket No. W-354, Sub 400, and the Notices were mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_, 20\_\_.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Carolina Water Service, Inc. of North Carolina

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notices to Customers were mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-354, Sub 400.

Witness my hand and notarial seal, this the \_\_\_ day of \_\_\_\_\_, 20\_\_.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Printed or Typed Name

(SEAL) My Commission Expires: \_\_\_\_\_  
Date