

OFFICIAL COPY

Morris, Paige

From: Iris Young <thenealyoung@icloud.com>
Sent: Tuesday, August 01, 2017 3:53 PM
To: Statements
Subject: Docket W-354 sub 356

Good afternoon,

As a resident of the Bradfield Farms Community, I feel the rate increase request for both water and sewer services provided by Carolina Water / Utilities Inc should be denied. As a home owner in a community with over 900 homes this increase can not be justified. I believe a 65% increase can not be justified. Most homeowners will see an average increase of around \$40 per month. Based on that average Utilities INC stands to earn an additional increase in their bottom line of almost \$50,000 per year for our community. We do not get a return on that. Many times they do not even have staff to answer phones. They have been known to cut off water the same day bills are paid even before service is disconnected because they do not have the resources available or just do not care to let a technician know. They have even gone so far as to cut service after a bill is paid in full the morning of, disconnect in the afternoon and request a reconnection fee and say it's because it was paid the day it was scheduled for disconnection even though bill was paid prior to disconnection. I, along with over 900 homeowners will be very displeased with the NCUC for approving this.

Neal Young
President
Triathlawn Management Group
A Hill Sean Ken LLC
(704)287-8811
triathlawnmg.com
Facebook.com/triathlawnmg

FILED
AUG 01 2017
CLERK OF SUPERIOR COURT
JULIA L. HARRIS

Morris, Paige

From: horseplay4life@yahoo.com
Sent: Tuesday, August 01, 2017 7:06 PM
To: Statements
Subject: DOCKET NO. W-354 SUB 356 Water rate increase

Hi,

I live in Bradfield Farms Subdivision and am writing against the water & sewer rate increase. These rate increases are ridiculously high & put a financial strain on a single person on a budgeted income. I see no just cause for this type of rate increase.

Reference: Docket No. W-354 SUB 356
Application for Rate Increase

Thank you,
Jennifer Driscoll

Morris, Paige

From: Lewis Erne <lewiserne@gmail.com>
Sent: Tuesday, August 01, 2017 9:55 AM
To: Statements
Subject: Docket W-354 Sub 356

DOCKET W-354
SUB 356

I live in Bradfield Farms, Charlotte 28215.

The proposed RATE INCREASE IS "NOT" ACCEPTABLE.

Lewis E. Erne
Retired
United States Marine Corps

Morris, Paige

From: Sonja McCall <samccall3@gmail.com>
Sent: Tuesday, August 01, 2017 10:20 AM
To: Statements
Subject: Consumer Statement Re: DOCKET NO. W-354, SUB 356 (Carolina Water Service, Inc.)

Mr. David Drooz, Chief Counsel
Public Staff-North Carolina Utilities Commission
4326 Mail Service Center
Raleigh, North Carolina 27699-4300

Reference: DOCKET NO. W-354, SUB 356
Application for Rate Increase
Carolina Water Service, Inc.

Dear Sir;

As a customer of Carolina Water Service, Inc., and a resident living in the Bradfield Farms Subdivision, I am writing in opposition to the proposed increase in our base usage rates and sewer fees. I am opposed to the increase due to it being pure greed of the company. There are no planned improvements nor are we getting any better service for these increases. There have been countless meter "mis-reads" in our community resulting in overcharging of customers. These customers then have to go through an extensive dispute process to correct their errors...without apology. Now they want more money with no just cause. Unfortunately, I am unable to present testimony at the Public Hearing scheduled for August 1, 2017, at 7:00 p.m. in the Mecklenburg County Courthouse in Charlotte. However, I wanted to provide this customer statement in opposition to any increase.

Sincerely,

Sonja A. McCall
11124 Red Spruce Drive
Charlotte, NC 28215
SAMcCall3@gmail.com

Morris, Paige

From: Lynn English <lynnbenglish@gmail.com>
Sent: Tuesday, August 01, 2017 4:55 PM
To: Statements
Subject: Water bill increase

I live in Bradfield Farms. Im emailing you because I cannot be there tonight. Cant believe you are asking for such a high increase. You are hedging your bet, knowing that they will allow something , probably 20 to 30%. Not quite fair to hard working people. If we get a raise, lucky to be 3%. Please reconsider this rate increase request.

Thank you Lynn English