STATE OF NORTH CAROLINA UTILITIES COMMISSION RALEIGH

DOCKET NO. W-1300, SUB 77 DOCKET NO. W-1305, SUB 35

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of		
WLI Investments, LLC,)	
Complainant,)	TESTIMONY
V.		JOHN MCDONALD ON BEHALF OF
Old North State Water Company, Inc.		OLD NORTH STATE WATER
and Pluris Hampstead, LLC,)	COMPANY, INC.
Deres dert		
Respondents.		

November 4, 2022

1	Q.	PLEASE STATE FOR THE RECORD YOUR NAME, POSITION WITH
2 3		OLD NORTH STATE WATER COMPANY, INC., AND YOUR BUSINESS
4 5		ADDRESS.
6 7	А.	My name is John McDonald, and I am the President of Old North State
8 9		Water Company, Inc. (ONSWC), f/k/a Old North State Water Company, LLC.
10 11		Prior to ONSWC's conversion to a corporation, my position was Managing
12 13		Member. My business address is 3212 6th Avenue South, Suite 200, Birmingham,
14 15		AL 35222.
16 17	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
18 19	А.	The purpose of this testimony is to respond to the allegations in the
20 21		Complaint filed January 3, 2022, and the testimony filed by D. Logan on October
22 23		3, 2022, in this matter.
24 25	Q.	DO YOU HAVE ANY EXHIBITS?
26 27 28	А.	Yes. McDonald Exhibit 1 contains a series of notices from the North
20 29 30		Carolina Department of Environmental Quality (DEQ), illustrating compliance
30 31 32		problems with the Majestic Oaks wastewater treatment plant. McDonald Exhibit 2
32 33 34		is a letter from DEQ encouraging transfer of utility assets from ONSWC to Pluris
34 35 36		Hampstead, LLC (Pluris), in light of the "troubled" nature of the ONSWC system
37 38		served by the Majestic Oaks treatment plant. McDonald Exhibit 3 is a copy of the
39 40		Special Use Permit application and associated staff report realign to installation of
40 41 42		a lift station at the ONSWC plant site in Pender County (which lift station facilitates
42 43 44		Pluris provision of bulk service to ONSWC), noting that ONSWC would
44 45 46		decommission its Majestic Oaks treatment plant. McDonald Exhibit 4 is a copy of
40 47		Testimony of John McDonald Docket Nos W_1300 Sub 77 and W-1305 Sub 35

the Amended Asset Purchase Agreement between ONSWC and Pluris, stating terms for the transfer of the ONSWC utility assets and franchises in Pender County to Pluris, and also stating alternatives if the transfer were not to be approved by the Commission.

Q. PLEASE DESCRIBE THE DEVELOPMENT AGREEMENT BETWEEN WLI INVESTMENTS AND ONSWC.

A. On December 13, 2018, ONSWC entered an agreement (Agreement), negotiated and signed by Michael Myers on behalf of ONSWC, with WLI Investments, Inc. (WLI). WLI is affiliated with Mr. D Logan, a developer of various properties in Pender County, and WLI is the developer of a subdivision called Salter's Haven at Lea Marina (Salter's Haven) with 308 planned lots and a nearby 30-lot property separately owned by members of the Lea family (Lea Lots¹). The Agreement provides for WLI to design and install wastewater collection systems for both Salter's Haven and the Lea Lots, connect those collection systems with the Majestic Oaks wastewater system, and contribute the collection systems to ONSWC.

The Agreement further provides that WLI must obtain ONSWC's approval of the collection system plans, such approval not to be unreasonably withheld, delayed, or conditioned.

<sup>The 30 lots owned by Mr. Lea, which are near Salter's Haven, have been called the Lea Lots, the Lea
Tract, and the ESA. "Lea Tract" is confusing because that term could also refer to the combined Salter's
Haven and Lea Lots area (now planned for a total of 338 lots). "ESA" is a term used in the Agreement to
describe the Lea Lots as an extended service area, close to but separate from Salter's Haven. I use the term
"Lea Lots" (sometimes along with "ESA") in this testimony because that is consistent with how Mr.</sup>

Testimony of John McDonald Docket Nos. W-1300, Sub 77, and W-1305, Sub 35

1		The Agreement also provides for ONSWC to expand its Majestic Oaks
23		wastewater treatment plant (WWTP) to have enough treatment capacity to serve
45		the 338 lots planned for Salter's Haven and the Lea Lots.
6 7	Q.	HOW HAVE CIRCUMSTANCES CHANGED THE IMPLEMENTATION
8 9		OF THAT AGREEMENT?
10 11	A.	At the time of the Agreement, the Majestic Oaks WWTP did not have
12 13		sufficient capacity to serve the 338 lots anticipated in the Agreement along with the
14 15		other connected service areas of ONSWC. The connected service areas that are
16 17		served by the Majestic Oaks WWTP, and the docket numbers for their respective
18 19 20		Certificates of Public Convenience and Necessity (CPCN), are:
20 21 22		• Majestic Oaks and the Hampstead Shopping Center (Docket No. W-1300,
22 23		Subs 0 and 3);
24 25 26		• Forest Sound (formerly, Southside Commons and before that known as Grey
20 27 28		Bull) (Docket No. W-1300, Sub 20);
29 30		• Majestic Oaks West (Docket No. W-1300, Sub 30); and
31 32		• Salter's Haven at Lea Marina, Phases 1 and 2 (Docket No. W-1300, Sub 56)
33 34		All these systems are in Pender County (collectively, the Transfer Areas). ONSWC
35 36		was willing to expand treatment capacity to serve the Transfer Areas and the Lea
37 38		Lots, and that is reflected in Section 7 of the Agreement. The commitment to
39 40		expand the Majestic Oaks WWTP was negotiated by Mike Myers, who at the time
41 42		held a small ownership interest in ONSWC and also was the principal owner of
43 44		Envirolink, Inc. Envirolink was the contract operator for the Majestic Oaks system
45 46		until the fall of 2020.
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Testimony of John McDonald Docket Nos. W-1300, Sub 77, and W-1305, Sub 35

Two subsequent and interrelated circumstances have affected the ONSWC commitment to expand treatment capacity at the Majestic Oaks WWTP.

First, I discovered that the Majestic Oaks WWTP was in poor condition, had received Notices of Violation from the Division of Water Resources (DWR) in DEQ, and would face significant physical and regulatory obstacles to expansion. For example, correspondence with DEQ in McDonald Exhibit 1 illustrates a series of Notices of Violation issued by DEQ from September 2020 forward, and the ONSWC struggle to get that plant back into compliance. McDonald Exhibit 2 is a letter from DEQ encouraging transfer of the utility assets to Pluris because the Majestic Oaks WWTP is a "troubled" facility with numerous violations. In addition, ONSWC had difficulty obtaining a Special Use Permit from Pender County, with the most recent permit being approved after ONSWC committed to decommissioning the Majestic Oaks WWTP. See McDonald Exhibit 3. I estimate that expansion of the Majestic Oaks WWTP would be a lengthy process, even in the unlikely event that ONSWC could get the necessary regulatory approvals from Pender County and DEQ, and would cost \$2.2 million or more. Expansion of the Majestic Oaks WWTP was extremely doubtful in these circumstances.

Second, I took action in response to what I perceived as poor business practices and poor operational performance by the contract operator. I acted to remove Mr. Myers as a member of ONSWC and discharged Envirolink as a contract operator for ONSWC. This has been difficult, as it has consumed much management time and also has resulted in litigation being brought against me and ONSWC by Mr. Myers. However, I believe it was a prudent management decision

required to improve the performance of ONSWC utility operations, including the Majestic Oaks WWTP.

With the deterioration of the Majestic Oaks WWTP and my intent to provide adequate wastewater service for the Transfer Areas developments, it became necessary to find the most cost effective and quickly available wastewater treatment option. That is how I came to negotiate with Pluris for use of its Hampstead WWTP to provide bulk wastewater treatment service to Pluris for the areas that had been served by the Majestic Oaks WWTP.

There are two phases to the arrangement between ONSWC and Pluris. I needed a prompt treatment solution to satisfy DEQ, mitigate regulatory sanctions, and provide treatment that would be more reliable and compliant with regulations. Pluris agreed to provide bulk treatment of the wastewater that otherwise would have gone to the Majestic Oaks WWTP, and ONSWC agreed to pay Pluris all the revenues from the customers in the subject service areas. See McDonald Exhibit 4, particularly Section 2.07. This bulk service arrangement was approved by the Commission in Docket No. W-1300, Sub 69, and W-1305, Sub 29, by order of April 6, 2021. While necessary to continue service to the customers, the bulk treatment contract with Pluris has resulted in an ongoing financial loss for ONSWC because the utility continues to have expenses and investment in the systems but no revenues to pay for them.

The long-term solution is for transfer of the utility franchises and assets needed for Pluris to serve the Transfer Areas. ONSWC and Pluris agreed on terms

for a transfer, and applied for Commission approval of the transfer in Docket Nos. W-1300, Sub 69, and W-1305, Sub 29, in September 2020.

Q. HOW DO THESE NEW CIRCUMSTANCES AFFECT THE AGREEMENT BETWEEN ONSWC AND WLI?

 A. The goal of Section 7 in the Agreement is to ensure that ONSWC provides enough treatment capacity to allow sewer utility service to all customers in the Transfer Areas and also in the 30 Lea Lots. That goal is achieved by the wastewater treatment being provided by Pluris as a bulk service for ONSWC on a temporary basis. That goal will be achieved on a permanent basis if the transfer is approved in Docket Nos. W-1300, Sub 69, and W-1305, Sub 29, which is why that approval is so important to WLI and the customers in the Transfer Areas. Pluris has a high quality membrane bioreactor treatment plant with a treatment capacity of 500,000 gallons per day. According to Mr. Gallarda of Pluris, that is more than enough capacity to serve all potential customers in the Transfer Areas, the Lea Lots, and customers on Pluris' systems who are connected to that WWTP. Expansion of the Majestic Oaks WWTP is not feasible, and use of the Pluris treatment plant satisfies the public interest, customer needs, and developer needs for treatment capacity.

35 Q. WILL WLI BE ABLE TO USE THE TREATMENT CAPACITY AT THE 36 37 PLURIS WWTP FOR HOMES IN THE 30-LOT LEA AREA IF PLURIS 38 39 REFUSES TO CONNECT TO THAT AREA?

A. The question incorrectly assumes that Pluris will refuse to connect the 30 lots in the Lea Lots under any circumstance. The dispute here is about whether
 WLI is entitled under the Agreement to install a low pressure grinder pump system

to serve the Lea Lots. ONSWC and Pluris are of the opinion that the Agreement does not entitle WLI to do so, and the parties here have a good faith disagreement on this point. Pluris has stated that it opposes the use of low pressure grinder pump systems when a property can be served by a gravity collection system. Pluris informs me that if the Commission approves the transfer application, it will assume ONSWC's obligations under the Agreement, including with respect to serving the Lea Lots. Pluris also informs me that it believes a proper engineering evaluation will not show that a gravity-fed collection system was not feasible and that grinder pumps with low pressure lines were necessary to serve the Lea Lots. Finally, Pluris has stated that if the Commission rules that WLI is entitled under the Agreement to install a low pressure grinder pump system to serve the Lea Lots, that Pluris will abide by that decision.

Section 2.2 of the Amended Asset Purchase Agreement between Pluris and ONSWC (McDonald Exhibit 4) provides that the "Purchased Assets" include "The Service Agreements between Seller and the owners or developers of the Properties...." Thus, once the transfer is approved by the Commission and a closing occurs, Pluris will be obligated to provide sewer service to the Lea Lots pursuant to the terms of the December 2018 Agreement between ONSWC and WLI. Under the Agreement terms, Pluris would only be able to refuse service to the Lea Lots if the collection system plans are not reasonable or the installation does not meet reasonable standards. The question of whether grinder pumps and low pressure lines are reasonable plans for the Lea Lots is the real issue in this Complaint proceeding, not the expansion of treatment capacity.

Q. THE COMPLAINT ALLEGES IN ¶ 26 THAT YOU TOLD WLI YOU WOULD NOT SIGN A PERMIT APPLICATION FOR A SEWER COLLECTION SYSTEM FOR THE LEA LOTS BECAUSE "PLURIS REFUSES TO ACCEPT WLI INVESTMENT'S WASTEWATER COLLECTION SYSTEM THAT INCLUDED GRINDER PUMPS AND LOW-PRESSURE FACILITIES." IS THAT ALLEGATION CORRECT?

A. It is partially correct. I would have signed a permit application for a sewer collection system for the ESA, which is the Lea Lots, and would have otherwise supported WLI on its installation of a collection system for the ESA, if they were willing to install a gravity system. WLI has not been willing to seek a permit for and install a gravity system for the ESA, and that is unreasonable from my perspective.

Q. WHY IS IT UNREASONABLE FROM YOUR PERSPECTIVE?

First, the December 13, 2018, Development Agreement that creates the contractual rights and responsibilities of the parties has a section specific to the ESA that describes collection system features that are inconsistent with use of a low pressure system with grinder pumps.

There are parts of the Agreement that refer to grinder pumps and low pressure facilities, such as the Whereas clauses and the definitions section. Those references are general statements for the Subdivision as a whole, including Salter's Haven. In fact, emails produced by WLI in discovery show that the drafting of the Agreement from July 2018 to November 2018 pertained solely to the Salter's Haven area, and not the Lea Lots, until at the very end of November 2018 when

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WLI asked to include the Lea Lots. A new Section 5 was added to the Agreement in December of 2018 to address the Lea Lots, which became apparent in exhibits presented to Mr. Myers during his deposition.

 The general references to grinder pumps in the Agreement were there before the Lea Lots were added into the Agreement. For the Lea Lots, the new Section 5 is specific to the ESA and does not mention grinder pumps or low pressure facilities. Rather, Section 5.3 of the Agreement requires the developer to install an "ESA Wastewater Service Line" to each house within the ESA. It then states: "This ESA Wastewater Service Line shall consist of a 4" wastewater service tap, a service pipe of adequate size to serve the residence, a clean out at the easement or right of way line, and an elder valve." These components are used in a gravity sewer collection system but not in a low pressure collection system. There would not be an elder valve associated with a low pressure line from a grinder pump. Nor would a low pressure line connect to a 4" wastewater service tap, as the low pressure line from a grinder pump would be 1.5" or 2" in diameter. It is unreasonable for WLI to insist on a collection system that is inconsistent with the terms of the contract signed by WLI that are specific to the system to be installed in the ESA/Lea Lots.

Q. IS THE WLI DEMAND FOR A GRINDER PUMP LOW PRESSURE COLLECTION SYSTEM IN THE LEA LOTS UNREASONABLE IN OTHER RESPECTS?

A. Yes. There is a strong need for Pluris to become the utility provider for the Transfer Areas and the Lea Lots. This need arises from the problems with the

Majestic Oaks WWTP – problems that cannot be fixed without highly uncertain regulatory approvals and massive investment and delays. Pluris has a high quality treatment plant that can serve the Transfer Areas and the Lea Lots without the massive new investment, regulatory challenges, and delays that would face an effort to upgrade the Majestic Oaks WWTP. ONSWC has a temporary agreement for bulk sewer treatment service from Pluris, but the Transfer Areas need a permanent solution. Pluris has agreed to provide the permanent solution by acquiring the franchise and assets for the Transfer Areas. In doing so it would also step into the shoes of ONSWC with regard to developer agreements, including the Agreement between WLI and ONSWC that covers the Lea Lots as well as Salter's Haven. However, Pluris has made clear that it does not want to see a low pressure

However, Pluris has made clear that it does not want to see a low pressure collection system with grinder pumps installed in the Lea Lots, unless it is shown that a gravity system cannot be used there. No such showing has been made to date. The position of Pluris is that grinder pumps create problems for the serving utility, create problems and additional costs for homeowners, and that homeowners will complain to the utility about grinder pump problems notwithstanding covenants that put the maintenance and repair burden on the homeowners. It is my understanding that Pluris has operated systems elsewhere that have some grinder pumps, and is willing to accept and serve the existing grinder pumps in Salter's Haven, but based on its experience with grinder pumps Pluris does not want to acquire additional grinder pumps for any area that can be served by gravity collection.

To date, WLI has not conducted an engineering evaluation to show that a gravity system is not feasible for the Lea Lots. When I discussed this situation with Mr. Logan, his sole stated concern was to save money for WLI by installing grinder pumps, as they would be less expensive to install than a gravity-fed system. He did not provide any analysis or estimations. It is my understanding from listening to the deposition of Mr. Gallarda that Pluris would be open to accepting a grinder pump low pressure system for the Lea Lots if a valid engineering analysis showed the need to use that type of system instead of a collection system. Again, no such analysis has been provided to date.

Given the lack of any engineering analysis showing low pressure facilities are the only realistic option for the Lea Lots, I do not believe it would be reasonable for ONSWC to accept low pressure facilities with grinder pumps at the Lea Lots. Low pressure lines with grinder pumps will cost homeowners more in the long term, and they are disfavored by Pluris and the Public Staff. It is very much in the public interest for Pluris to acquire the Transfer Areas. If the transfer is approved, it will be legally and practically impossible for ONSWC to provide service to the Lea Lots. The only reasonable outcome is for transfer of the ONSWC wastewater utility system serving the Transfer Areas (including Salter's Haven) to Pluris. The transfer contract requires Pluris to be the successor to the Agreement and thus serve the Lea Lots; and Pluris will not voluntarily accept responsibility for grinder pumps in the Lea Lots absent proof that a gravity system cannot be used there. Even if the Agreement with WLI did provide for use of grinder pumps in the Lea Lots, which

testimony and is included as a part of WLI's Direct Exhibit 3. DOES THAT EMAIL EXCHANGE SHOW A CONTRACTUAL COMMITMENT BY ONSWC TO ACCEPT GRINDER PUMPS IN THE

Yes, that July 9, 2018, email is mentioned on page 12 of Mr. Logan's direct

it does not, the critical need for approval of the transfer outweighs any other

HAVE YOU REVIEWED THE EMAIL EXCHANGE THAT MR. LOGAN

CITES AS EVIDENCE THAT ONSWC HAS AGREED TO GRINDER

No, in my opinion it does not. The Agreement from December 2018 sets Α. the obligations of ONSWC. In Section 17.11 it allows future modifications where written and signed by the parties. I am not a lawyer, but the email exchange cited by Mr. Logan does not appear to me to be a signed contract amendment.

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considerations.

LEA LOTS?

PUMPS FOR THE LEA LOTS?

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Moreover, the email from Mr. Myers says ONSWC is "open to Alternative B" regarding "Off-site sewer infrastructure requirements"), meaning low pressure sewer with grinder pumps. I read this as inviting further negotiation, not a firm commitment.

The depositions of Mr. Logan and Mr. Myers indicate this wording addressed a scenario where the entire Subdivision would be served by a low pressure collection system. Obviously that option was not chosen, as there are only 26 of 308 lots in Salter's Haven served with a low pressure grinder pump system, the rest of the lots are served by a gravity-fed collection system.

Finally, the email reference to low pressure and grinder pumps falls under the subject heading of "Lea Tract." (See WLI Direct Exhibit 3) This is not the 30lot property that is called the Lea Lots as discussed in my testimony. The email from Mr. Myers states "The Lea Tract is planned for 300 homes." This indicates he is discussing the Salter's Haven development, which does have 26 lots with grinder pumps, and not the 30 Lea Lots. This email must be read as a whole to get the proper meaning.

 Q,

A.

DO YOU HAVE ANY CONCLUDING REMARKS?

Yes. I am in an awkward position because I want to accommodate WLI and also want to transfer the Majestic Oaks wastewater system to Pluris. Unfortunately I cannot do both. ONSWC has the right under the Agreement is to approve collection system plans for the ESA, meaning the Lea Lots, subject to the requirement that "such approval not to be unreasonably withheld, conditioned, or delayed." I have <u>reasonably</u> withheld approval of plans to install low pressure with grinder pumps in the Lea Lots.

My decision is reasonable because, first, the Agreement contains wording that is inconsistent with use of grinder pumps in the Lea Lots. I am following the written Agreement terms that WLI agreed to.

Second, and most important in terms of the public interest, the loss of the Majestic Oaks WWTP as a viable option means ONSWC needs to transfer the Majestic Oaks wastewater system to Pluris, the transfer requires Pluris to be the successor in interest to ONSWC contracts with developers, and Pluris is opposed to the use of grinder pumps in the Lea Lots unless it is provided an engineering

1 2 3 4 5 6		analysis showing that grinder pumps are the only viable option for the Lea Lots. WLI has not provided that analysis. In other words, WLI's position in this complaint case jeopardizes the greater public interest in sewer service for all the
7 8		Transfer Areas. That is not a reasonable outcome and therefore the ONSWC refusal
9 10		to agree to grinder pumps for the Lea Lots has not been unreasonable.
11 12	Q.	DOES THIS COMPLETE YOUR TESTIMONY?
13 14	А.	Yes, it does.
15 16 17 19 20 22 22 22 22 22 22 22 22 22 22 22 22	5	Testimony of John McDonald Docket Nos. W-1300, Sub 77, and W-1305, Sub 35