

[REDACTED]

P.O. Box 3564  
Chapel Hill, NC 27515

E-2 Sub 1167  
E-7 Sub 1166

October 14, 2022

Charlotte A. Mitchell  
Chair of North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, NC 27699-4300

Ms. Mitchell,

I am attaching a copy of a certified letter I mailed to the Duke Energy CEO that she never answered. After sending a letter to the Attorney General, within a week I had a call from a Duke Energy employee who said that the North Carolina Utilities Commission is the reason for annually taking away owner generated solar power electricity and for the rebate lottery.

Please answer the following questions:

- 1) Did Duke Energy request the rebate lottery to the NC Utility Commission?
- 2) Did Duke Energy suggest to the NC Utility Commission that the company be allowed to annually take away owner generated solar power KWH?
- 3) What is the amount Duke Energy pays for TV advertising?

Since customers have only Duke Energy as a choice for electricity, why does Duke Energy need to advertise? The customers fees paying for advertising would be better spent to give all new solar power customers a \$4,000 or higher rebate.

Because of the increasing detrimental effects of climate change, Duke Energy should save money by having more customers with solar power. The most recent hurricane is costing tax payers billions of dollars because of warming oceans resulting in stronger and more frequent hurricanes.

If Duke Energy and all other electric companies provided more incentives for solar power with rebates and not annually taking away owner generated solar power electricity, it would result in more homes with solar power. My monitoring

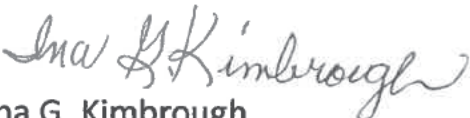
company, Solaredge, estimates that in fifteen months my solar panels have kept 15,221.93 pounds of CO<sub>2</sub> out of the environment. If all 49 homes in my Southwest Durham neighborhood had solar panels, it would make a significant contribution to preventing climate change. At age eighty, I am trying to my part to prevent climate change by driving a zero emissions electric car for six years, having solar panels on my house and after giving up a push lawn mower, I have a rechargeable battery lawn mower. However, I am greatly concerned about the children whose lives will be damaged by climate change if utilities don't do more to encourage solar power for homes.

I hope the North Carolina Utilities Commission will reevaluate regulations for Duke Energy and other electric companies to provide more incentives for home owners to get solar power including:

Rebates of \$4,000 or higher for all new solar power customers and  
Stopping utilities from annually taking away owner generated solar power.

Thank you for answering my questions and for your service at the North Carolina Utilities Commission.

Sincerely,



Ina G. Kimbrough

Ina G. Kimbrough  
P. O. Box 3564  
Chapel Hill, NC 27515  
July 13, 2022

Lynne Good  
CEO Duke Energy  
9700 David Taylor Drive  
Charlotte, NC 28262

I have had solar panels for one year, and the last Duke Energy bill I received had taken away 2,276 kwh of my **owner generated solar power electricity** with a "carried forward reset" designation.

Because the detrimental effects of climate change are getting increasingly worse, it seems to me that Duke Energy would allow owners to keep the solar powered electricity as an incentive for more owners to get solar panels. Since solar panels help prevent climate change, Duke Energy should save money on fewer climate change disasters. Also, if every solar power owner got a rebate, it should encourage more owners.

Please answer the following questions:

- 1) What was the total amount Duke Energy paid for television advertisements claiming to be a green company?
- 2) Did the North Carolina Utilities Commission authorize taking away **OWNER generated solar power electricity**?
- 3) Did the North Carolina General Assembly authorize taking away **owner generated solar power electricity**?
- 4) If not the above authorization, is this a Duke Energy only decision?
- 5) Why does Duke Energy force solar power owners into a lottery for a rebate? I did not get the rebate.

Sincerely,

  
Ina G. Kimbrough