

**Berger, Amanda A**

**From:** NCEnvironmental  
**Sent:** Thursday, June 30, 2022 12:37 PM  
**To:** [REDACTED]  
**Subject:** Conservation Notice - Coastal Water Systems  
**Attachments:** Non-Essential Water Usage Restrictions (1).pdf; Drought and Conservation Measures Update 20220630.pdf

Good afternoon Mr. [REDACTED],

This afternoon Aqua will be issuing a Conservation Notice to all of our water systems located east of I-95 due to drought conditions. The latest update from the NC Drought Management Advisory Council (DMAC) website indicates that this area is experiencing either moderate to severe drought conditions. DMAC strongly urges implementation of drought response actions for all users located in areas of the State experiencing drought conditions, and the North Carolina Utility Commission (NCUC) regulated water systems are subject to water restrictions defined by the Commission. The latest update for the Cape Master System is that it is in a D1 – Moderate Drought.

I have attached the advisory along with NCUC's non-essential water use restrictions and request your communities cooperation in adhering to these restrictions until conditions improve. I am providing this notice in advance to assist with any questions or concerns that you may encounter after the notice is issued. Please note, this notice is going to all customers in the Cape Master System along with other impacted systems in this area.

If conditions change, this notice will be updated to reflect the latest advisory.

#### D1 - Moderate Drought:

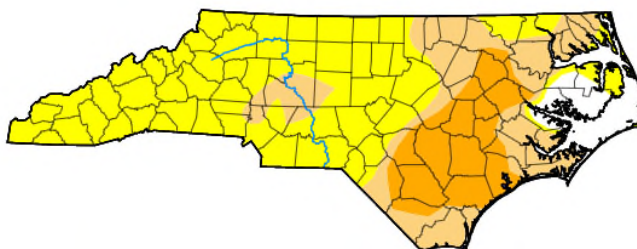
Mandatory odd-even spray irrigation two days per week:

- Odd addresses: Tuesday 10 p.m. to Wednesday 4 a.m.
- Thursday 10 p.m. to Friday 4 a.m.
- Even addresses: Wednesday 10 p.m. to Thursday 4 a.m.
- Friday 10 p.m. to Saturday 4 a.m.

Handheld use of a container or hose to water flowers, shrubs, trees, and vegetable gardens is allowable at anytime.

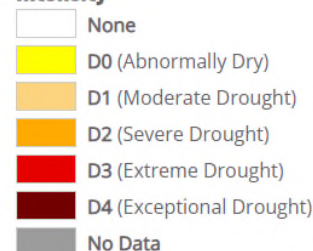
Car washing is allowable at anytime.

Filling of swimming pools or topping-off pools is allowable at anytime.



Data valid: June 28, 2022 at 8 a.m. EDT

#### Intensity



#### Authors

Thank you,



Amanda Berger  
Director, Environmental Compliance  
Aqua North Carolina



# North Carolina Utilities Commission

## Non-Essential Water Usage Restrictions

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The North Carolina Drought Management Advisory Council (DMAC) maintains a website on which the North Carolina portion of the United States Drought Monitor's drought severity map is displayed. This map showing the location and the severity of the drought is updated weekly. The DMAC urges implementation of drought response actions for all users located in or dependent on water resources derived from areas experiencing exceptional, extreme, severe, or moderate drought or abnormally dry conditions.

Based upon the DMAC's reclassification of the severity of the drought across the State, the recommended drought response actions, and the comments submitted by the parties, the Commission finds and concludes by Order issued May 23, 2008, that it is appropriate to relax some of its existing restrictions depending upon the drought severity classification applicable to specific areas (the Commission-regulated water systems located within a particular area composed of specific counties will be subject to the water restrictions as defined by the Commission below). The level of restrictions applicable to a particular county will vary as the DMAC drought severity map classifications change from week to week every Thursday. For this purpose, the official drought severity classification for each county will be designated in accordance with DMAC's placement of each county in its listing for "Counties Under Current Advisory." The entire county is designated under a single classification which is based upon the highest level of drought severity applicable to any portion of the county in question.

### **Normal Conditions**

**(No drought classification – counties that are completely white on DMAC's map)**

Voluntary odd-even spray irrigation three days per week:

Odd addresses:	Tuesday 10 p.m. to Wednesday 4 a.m. Thursday 10 p.m. to Friday 4 a.m. Saturday 10 p.m. to Sunday 4 a.m.
Even addresses:	Wednesday 10 p.m. to Thursday 4 a.m. Friday 10 p.m. to Saturday 4 a.m. Sunday 10 p.m. to Monday 4 a.m.

Handheld use of a container or hose to water flowers, shrubs, trees, and vegetable gardens is allowable at anytime.

Car washing is allowable at anytime.

Filling of swimming pools or topping-off pools is allowable at anytime.

# North Carolina Utilities Commission

## Non-Essential Water Usage Restrictions

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### **D0 Abnormally Dry** **(Yellow on DMAC map)**

Mandatory odd-even spray irrigation three days per week:

Odd addresses:	Tuesday 10 p.m. to Wednesday 4 a.m. Thursday 10 p.m. to Friday 4 a.m. Saturday 10 p.m. to Sunday 4 a.m.
Even addresses:	Wednesday 10 p.m. to Thursday 4 a.m. Friday 10 p.m. to Saturday 4 a.m. Sunday 10 p.m. to Monday 4 a.m.

Handheld use of a container or hose to water flowers, shrubs, trees, and vegetable gardens is allowable at anytime.

Car washing is allowable at anytime.

Filling of swimming pools or topping-off pools is allowable at anytime.

### **D1 Moderate Drought** **(Beige on DMAC map)**

Mandatory odd-even spray irrigation two days per week:

Odd addresses:	Tuesday 10 p.m. to Wednesday 4 a.m. Thursday 10 p.m. to Friday 4 a.m.
Even addresses:	Wednesday 10 p.m. to Thursday 4 a.m. Friday 10 p.m. to Saturday 4 a.m.

Handheld use of a container or hose to water flowers, shrubs, trees, and vegetable gardens is allowable at anytime.

Car washing is allowable at anytime.

Filling of swimming pools or topping-off pools is allowable at anytime.

# North Carolina Utilities Commission

## Non-Essential Water Usage Restrictions

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### **D2 Severe Drought** **(Light Orange on DMAC map)**

Mandatory odd-even spray irrigation two days per week:

Odd addresses:	Tuesday 10 p.m. to Wednesday 1 a.m. Thursday 10 p.m. to Friday 1 a.m.
Even addresses:	Wednesday 10 p.m. to Thursday 1 a.m. Friday 10 p.m. to Saturday 1 a.m.

Handheld use of a container or hose to water flowers, shrubs, trees, and vegetable gardens is allowable on any day (8 p.m. to 8 a.m.).

Car washing – odd addresses on Saturday/even addresses on Sunday.

**No filling of swimming pools** - Topping-off pools only 12 inches per week.

### **D3 Extreme Drought** **(Red on DMAC map)**

Mandatory odd-even spray irrigation one day per week:

Odd addresses:	Tuesday 10 p.m. to Wednesday 1 a.m.
Even addresses:	Wednesday 10 p.m. to Thursday 1 a.m.

Handheld use of a container or hose to water flowers, shrubs, trees, and vegetable gardens is allowable on any day (8 p.m. to 8 a.m.).

Car washing – odd addresses on Saturday/even addresses on Sunday.

**No filling of swimming pools – No topping-off pools.**

### **D4 Exceptional Drought** **(Burgundy on DMAC map)**

**No spray irrigation.**

Handheld use of a container or hose to water flowers, shrubs, trees, and vegetable gardens is allowable on any day (8 p.m. to 8 a.m.).

**No car washing.**

**No filling of swimming pools – No topping-off pools.**

This is an IMPORTANT message from Aqua North Carolina. The North Carolina Drought Management Advisory Council has upgraded drought conditions throughout most of the state. Aqua North Carolina is required by North Carolina Utility Commission Order to inform customers of mandatory conservation measures.

With the upcoming holiday weekend and increasing drought conditions, it is important that customers conserve water so that we can continue to provide water to meet essential needs and minimize discolored water issues associated with high demand on our wells during drought conditions.

**Customers in D0 Drought Conditions are odd-even spray irrigation three days per week:**

**Odd addresses:**

- Tuesday 10 p.m. to Wednesday 4 a.m.
- Thursday 10 p.m. to Friday 4 a.m.
- Saturday 10 p.m. to Sunday 4 a.m.

**Even addresses:**

- (a) Wednesday 10 p.m. to Thursday 4 a.m.
- (b) Friday 10 p.m. to Saturday 4 a.m.
- (c) Sunday 10 p.m. to Monday 4 a.m.

**Customers in D1 Mandatory odd-even spray irrigation two days per week:**

**Odd addresses:**

- Tuesday 10 p.m. to Wednesday 4 a.m.
- Thursday 10 p.m. to Friday 4 a.m.

**Even addresses:**

- Wednesday 10 p.m. to Thursday 4 a.m.
- Friday 10 p.m. to Saturday 4 a.m.

**Customers in the D2 Severe Drought conditions are odd-even irrigation two days per week.**

**Odd addresses:**

- Tuesday 10 p.m. to Wednesday 1 a.m.
- Thursday 10 p.m. to Friday 1 a.m.

**Even addresses:**

- Wednesday 10 p.m. to Thursday 1 a.m.

- Friday 10 p.m. to Saturday 1 a.m.

For additional information with links to the NC drought map and NCUC Ordered guidance on mandatory restrictions, please visit

<https://www.ncuc.net/Industries/water/waterrestrictions.html> and  
<https://droughtmonitor.unl.edu/CurrentMap/StateDroughtMonitor.aspx?NC>

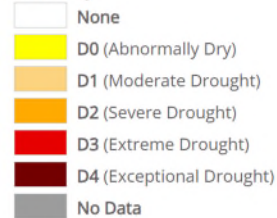
## North Carolina

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**Map released: Thurs. June 30, 2022**

Data valid: June 28, 2022 at 8 a.m. EDT

### Intensity



### Authors

