

From: Max Phillips
Sent: Thursday, January 25, 2024 5:48 PM
To: Statements
Subject: Statement of Position Submitted by Max Phillips

Statement of Position Submitted

Name

Max Phillips

Email

maxphillips87@yahoo.com

Docket

600

Message

The docket numbers are not law therefore duke energy can not make customers pay these extra fees as well as the storm recovery cost from the people whom did not have any power outages during a storm outage. I will be contacting WRAL and all other media outlets thanks!!!

From: Rick Schwarze
Sent: Thursday, January 25, 2024 4:59 PM
To: Statements
Subject: Statement of Position Submitted by Rick Schwarze

Statement of Position Submitted

Name

Rick Schwarze

Email

rickschwarze@yahoo.com

Docket

E-2 subs 1300 1322

Message

I am writing in regards to my most recent electric bill from Duke energy. I understand that this department approved several rate adjustments better know as storm recovery costs and Summary of Rider adjustments. There were "4" storm recovery costs and "5" Summary of Rider adjustments totaling 59.40 plus 4.16 in tax that was charged on these adjustments for a total of 63.56. My total bill for the month was 300.65. So, the adjustments made up 21.15% of my bill. This, on top of the approximately 10% increase Duke was allowed this year. So, even though my usage went down slightly from year to year, I'm paying 70.00 dollars more this year compared to last. I am extremely upset about the decision to add all these additional charges and to do it during what is probably the highest usage month of the year is even more frustrating. I will also be reaching out to my state representative who not only voted to approve the current energy commissioners, but also approved this increase. I will also be posting the information on how to file a complaint with this department as well as out state representative for this area.

Grant, Lakisha

From: Jim Yost
Sent: Friday, January 26, 2024 10:03 AM
To: Statements
Subject: Statement of Position Submitted by Jim Yost

Statement of Position Submitted

Name

Jim Yost

Email

jyost@carolina.rr.com

Docket

Duke Energy increase

Message

I would like an explanation to the recent rate increase from Duke Energy. The increase on the power bill is a separate line item "Summary of Rider Adjustments." I called Duke and they could not explain what the increase is or how much it would be. Their only explanation was that the NC State Utilities Commission approved their rate increase. I have a 62% increase in my monthly power bill from December to January in the form of "Summary of Rider Adjustments." Can someone explain a 62% increase? I guess you guys have a license to steal!!

From: Jarrod Maletich
Sent: Friday, January 26, 2024 9:06 AM
To: Statements
Subject: Statement of Position Submitted by Jarrod Maletich

OFFICIAL COPY

Jan 26 2024

Statement of Position Submitted

Name

Jarrod Maletich

Email

tsmotter@yahoo.com

Docket

Duke Energy Bill

Message

To Whom This May Concern, This summery of Ryder extra charge on our Duke Energy bill is ridiculous. This is not a great time to add a 22% charge on top of our regular power bill that is already crazy high when the economy is already in a terrible situation. The average working family not being supported by the government is already hard enough now days and then you want to add an extra 22% which was \$65.00 extra on my bill, this is just ridiculous and shows how much you are not for the average person. If I had other power company options it would not cross my mind twice to change providers. I am submitting a statement in hopes you will reconsider this additional charge. This extra fee is very hard for your average working families. Thank you!