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March 7, 2024

Ms. Shonta Dunston, Chief Clerk  
North Carolina Utilities Commission  
Mail Service Center 4325  
Raleigh NC 27699 -4300

RE: Docket Nos. W-1333, Sub 5

Dear Ms. Dunston:

Please accept for filing the following document in the above captioned docket: Notice to Customers. In decretal paragraph 4 of the Commission’s February 29, 2024 Order in this docket the Commission required that “Currituck shall consult with the Public Staff to develop a Notice to Customers to be delivered to all affected customers and shall file the proposed Notice to the Customers for approval by the Commission no later than five business days after the date of this Order.” Currituck drafted a notice and provided this draft notice to the Public Staff. The Public Staff replied with its recommended edits. The attached notice incorporates the provisions of the draft notice from Currituck and accepts the edits proposed by the Public Staff. Please approve the attached Notice for mailing to customers.

Thank you for your attention to this matter.

Sincerely,  
Edward S. Finley, Jr.  
Counsel for Currituck Water  
& Sewer.

CERTIFICATE OF SERVICE

I hereby certify that a true and exact copy of the foregoing submission of Notice as required by Commission Order of February 29, 2024 in this docket was duly served upon parties of record either by depositing same in a depository of the United States Postal Service, first class postage prepaid, or by electronic delivery.

This the 7th day of March, 2024.

Edward S. Finley, Jr.,

/s/ Edward S. Finley, Jr.

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COUNSEL FOR APPLICANT

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

**NOTICE TO CUSTOMERS  
DOCKET NO. W-1333, SUB 5**

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

Notice is hereby given that Currituck Water and Sewer, LLC (Currituck), 4700 Homewood Court, Suite 108, Raleigh, North Carolina 27609, filed an Application with the North Carolina Utilities Commission (Commission) for a Certificate of Public Convenience and Necessity and for Approval of Rates (Application) seeking authority to provide water and wastewater utility service to the Carolina Village Subdivision in Currituck County, North Carolina, and approval of rates.

**EFFECT OF RATES:**

Currituck proposes to serve 124 residential water and sewer customers in the Carolina Village subdivision. Residents in the Carolina Village subdivision are not currently being charged for water or sewer service. The system is not regulated by the Commission, and as a result there are currently no Commission approved rates for this service area.

Currituck proposes to charge the following rates and fees:

Flat Rate Residential Service:

Water	\$31.40 per REU/\$20.94 per mobile home
Sewer	\$52.60 per REU/\$35.08 per mobile home

Monthly Metered Water Service:

Base charge, zero usage:	\$31.40 per REU/\$20.94 per mobile home
Usage charge, per 1,000 gallons	\$ 6.90.

Monthly Metered Sewer Service:

Base charge:	\$52.60 per REU/\$35.08 per mobile home
Usage charge:	None.

New Account Charge (per Account): \$ 40.00

Tariff Request Charge: \$ 5.00

Inspection Fee (per hour): \$ 60.00

Service Charge:

Business Hours (8:00 am to 5:00 pm):	\$ 50.00
Evening Hours (5:00 pm to 7:00 pm):	\$ 55.00

Holiday/Night (7:00 pm to 8:00 am) \$ 175.00

Service charge fee waived once every 12 months or if the cause is the result of utility's service. Next day restore fee waived once in a 24-month period. Otherwise the above service charge fees will apply.

Reconnect Fee:

Next Day Restore: \$ 35.00  
Same Day Restore: \$ 55.00  
After Hours Restore: \$ 100.00

Same day restores will be billed at next day rate if request is before 10:00 am. Monday through Friday, excluding holidays. Holidays billed at after-hours rate.

Finance charge for late payment: 1%

Turn On/Off and Meter Reread Fee: \$ 50.00

At customers request, waived if read incorrectly.

Meter Test Fee (per test): \$ 65.00

Broken clean out, residential (per repair): \$ 75.00

Broken clean out, contractor/developer (per repair): \$ 125.00

Tampering Fee – Plus Cost of Damages

Residential, per tamper: \$ 150.00

Commercial, per tamper: \$ 500.00

Hydrant, per tamper: \$ 1,000.00

Backflow Annual Test Fee, per test: \$ 120.00

The major planned capital improvements for the water system during the first year immediately following issuance of the requested certificate of public convenience and necessity (CPCN) include: removal of the existing well house and construction of a new well house; electrical gear, installation of Supervisory Control and Data Acquisition system hardware and software integration, welded steel tank, hydrant removal, meters, meter installation, meter software integration. The estimated total for these first year planned capital improvements is \$258,470. During years two through five, an additional \$20,000 in capital improvements is planned for distribution main renewal and replacement.

The major planned capital improvements for the sewer system during the five-year period immediately following issuance of the requested CPCN include: lift station pumps and panels, CV wastewater treatment plant refurbishments, shading, dewatering, outfall, electrical, wastewater treatment plant replacement modifications, equalization basin, wastewater treatment plant electrical, lift station renewal, sewer system evaluation survey inspections, manhole renewal and replacement. The estimated total for the planned

capital improvements to the wastewater system for the first year is \$606,269. During years two through five, an additional \$320,692 in capital improvements is planned for WWTP and collection system renewal and replacement.

The capital improvements listed above will eventually result in a rate increase, which will be subject to Commission review and approval in a future rate case.

## PROCEDURES FOR PUBLIC HEARINGS:

The Commission has scheduled the following hearings on the Application:

*Public witness hearing at 7:00 p.m. on Thursday, May 9, 2024, to be held in the Currituck County Courthouse, 2801 Caratoke Hwy., Courtroom A, Currituck, North Carolina 27929. The Commission may cancel the public witness hearing if no significant protests are received through the submission of consumer statements (as discussed below) on or before Thursday, May 2, 2024. **Customers will not receive written notice if the public witness hearing is cancelled based on the lack of significant protest. Therefore, before attending the public hearing, please check the list of Upcoming Events on the Commission's homepage at [www.ncuc.gov](http://www.ncuc.gov) to determine whether the public hearing has been cancelled. Also, any order cancelling the public hearing and other information regarding this proceeding can be accessed using the Docket Search function on the Commission's website at [www.ncuc.gov](http://www.ncuc.gov) under Docket Numbers "W-1333 Sub 5" or using this link: <https://bit.ly/CarolinaVillage>.***

The public witness hearing on Thursday, May 9, 2024, will be solely for the purpose of receiving the testimony of customers in accordance with Commission Rule R1-21(g). The Commission reserves the right to limit testimony at the public witness hearing pursuant to Commission Rule R1-21(g)(5).

*Expert witness hearing at 2:00 p.m. on Monday, July 8, 2024, and continuing as necessary until concluded. The hearing will be held in Commission Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina 27603. The hearing scheduled for July 8, 2024, shall be conducted solely for the purpose of receiving testimony of Currituck, the Public Staff – North Carolina Utilities Commission (Public Staff), and any other parties of record.*

The Public Staff is authorized by statute to represent consumers in proceedings before the Commission. Consumer statements to the Public Staff should include the consumer's name, contact information, and any information that the consumer wishes to be considered by the Public Staff in its investigation of the matter, and such statements should be addressed to Mr. Christopher J. Ayers, Executive Director, Public Staff, 4326 Mail Service Center, Raleigh, North Carolina 27699-4300. Consumer statements may also be faxed to (919) 715-6704.

**Consumer statements may be submitted to the Commission via the web form at <https://www.ncuc.gov/contactus.html>. Consumer statements are not evidence**

**unless those persons appear at a public witness hearing and testify concerning the information contained in their consumer statements.**

The Attorney General is also authorized by statute to represent the consumers in proceedings before the Commission. Statements to the Attorney General should be addressed to The Honorable Josh Stein, Attorney General, c/o Utilities Section, 9001 Mail Service Center, Raleigh, North Carolina 27699-9001. Written statements may also be e-mailed to utilityAGO@ncdoj.gov.

Persons desiring to intervene in this proceeding as formal parties of record should file a petition to intervene pursuant to Commission Rules R1-5 and R1-19, not later than Wednesday, May 29, 2024. Such petitions should be filed with the Chief Clerk of the North Carolina Utilities Commission, 4325 Mail Service Center, Raleigh, North Carolina 27699-4300. The direct testimony and exhibits of expert witnesses to be presented by intervenors should also be filed with the Commission on or before Wednesday, May 29, 2024.

Information regarding this proceeding can also be accessed from the Commission's website at [www.ncuc.gov](http://www.ncuc.gov) under Docket Number "W-1333 Sub 5."

This the \_\_\_\_ day of \_\_\_\_\_, 2024.

NORTH CAROLINA UTILITIES COMMISSION

A. Shonta Dunston, Chief Clerk

CERTIFICATE OF SERVICE

I, \_\_\_\_\_, mailed with sufficient postage or hand delivered to all affected customers copies of the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-1333, Sub 5, and the Notice was mailed or hand delivered by the date specified in the Order.

This the \_\_\_\_ day of \_\_\_\_\_ 2024.

By: \_\_\_\_\_  
Signature

\_\_\_\_\_  
Name of Utility Company

The above named Applicant, \_\_\_\_\_, personally appeared before me this day and, being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated \_\_\_\_\_ in Docket No. W-1333, Sub 5.

Witness my hand and notarial seal, this the \_\_\_\_ day of \_\_\_\_\_ 2024.

\_\_\_\_\_  
Notary Public

\_\_\_\_\_  
Address

(SEAL) My Commission Expires: \_\_\_\_\_  
Date