

Kathleen H. Richard Senior Counsel

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July 27, 2023

## **VIA ELECTRONIC FILING**

Ms. A. Shonta Dunston Chief Clerk North Carolina Utilities Commission 4325 Mail Service Center Raleigh, North Carolina 27699-4300

> RE: Duke Energy Carolinas, LLC's Prepaid Advantage Program Quarterly Report Docket No. E-7, Sub 1213

Dear Ms. Dunston:

Pursuant to Ordering Paragraph No. 42 of the Commission's March 31, 2021 *Order Accepting Stipulations, Granting Partial Rate Increase, and Requiring Customer Notice*, enclosed for filing in connection with the referenced matter is Duke Energy Carolinas, LLC's ("DEC") Quarterly Report for the Prepaid Advantage Program for Second Quarter 2023.

Please do not hesitate to contact me if you have any questions or need additional information

Sincerely,

Kathleen H. Richard

Enclosure

cc: Parties of Record

DEC (NC)		<u>Apr-23</u>	May-23	<u>Jun-23</u>
(1) number of participants enrolled on the last day of each month,		140	141	141
(2) number of participants that withdraw from the Prepaid Advantage Program and return to standard arrears billi	ng,			
		7	7	9
(3) average number of transactions observed per participant, distinguished by the method of payment used,				
	Electronic	2.0	2.3	2.3
	Walk-in	0	0	0
	Total	2.0	2.3	2.3
(4) distribution of payment amounts (from least to most) and the average amount added to the account per transa	action,			
	Min	\$ 1	\$ 2	\$ 2
	Max	\$ 200	\$ 500	\$ 415
	Average	\$ 39.47	\$ 40.49	\$ 41.11
(5) distribution of disconnections per participant,				
	Min	0	0	0
	Max	0	0	0
	Average	0	0	0
(6) number of participants with more than one disconnection in a 90-day period,				
(7) total number of disconnections,		0	0	0
(8) average customer balance at time of disconnection, and		\$ -	\$ -	\$ -
(9) average time from disconnection to reconnection (hours)		0	0	0

## CERTIFICATE OF SERVICE

I certify that a copy of Duke Energy Carolinas, LLC's Quarterly Report for the Prepaid Advantage Program in Docket No. E-7, Sub 1213 has been served by electronic mail, hand delivery, or by depositing a copy in the United States Mail, 1st Class Postage Prepaid, properly addressed to parties of record.

This the 27<sup>th</sup> day of July, 2023.

Kathleen H. Richard

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