
From: Susan Rudd
Sent: Thursday, September 14, 2023 5:25 PM
To: Statements
Subject: Statement of Position Submitted by Susan Rudd

Statement of Position Submitted

Name

Susan Rudd

Email

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Docket

W-218, SUB 526

Message

We just received our latest bill from Aqua Utilities for flat-rate sewer utility. Your notice states Aqua was to "decrease its rates for sewer utility service in its Fairways & Beau Rivage service areas in New Hanover County." Our prior bill was \$64.66; our current bill is \$79.70, There is no way to call Aqua to question this amount. I do not understand how this is a decrease?? I would appreciate it if you could verify and explain.