

From: Victoria Cabaniss
Sent: Monday, February 5, 2024 12:03 PM
To: Stétements
Subject: Statement of Position Submitted by Victoria Cabaniss

Statement of Position Submitted

Name

Victoria Cabaniss

Email

Victoria.cabaniss@gmail.com

Docket

E-2 sub 1320

Message

Greetings, I'm writing you to complain about the rate hikes, "rider" costs, and the "storm recovery " costs. Our bill increased by \$70 in one month. We are on a tight budget and can't afford this stuff. Our taxes have gone up, insurance, food, cost of living, EVERYTHING! THIS IS BREAKING PEOPLE! I know it's always easy to spend other people's money but this is breaking the camels back! This will push people over the edge and will kill people. Have a heart and stop being greedy!

From: LC McKeel
Sent: Monday, February 5, 2024 1:51 PM
To: Statements
Subject: Statement of Position Submitted by LC McKeel

Statement of Position Submitted

Name

LC McKeel

Email

mckeels91@gmail.com

Docket

E-2 Sub 1320

Message

Our electric bill went up significantly last month, after we had a new 17-Seer Trane unit installed, along with a programmable thermostat. We have turned down our heat and did not have Christmas lights, except four strands of LED lights that were on a timer. We turned on the fireplace during the coldest nights. Our fees were over \$54. The bill was more than \$150 higher than our average bill during winter months and it was warmer later in December and early January. Duke cannot explain the hike in our bill. These fees are too high for what services we receive. The UC should not have allowed a rate hike with these fees being added. Please take this into account and take measures to stop this greed.

From: Misty woodward
Sent: Friday, February 2, 2024 9:49 PM
To: Statements
Subject: Statement of Position Submitted by Misty woodward

Statement of Position Submitted

Name

Misty woodward

Email

mistychastain683@yahoo.com

Docket

Rate hikes are outrageous

Message

These rate hikes are ridiculous when people can barely afford rent, food and gas along with bill prices going up while paychecks stay the same shame on all of you for making your citizens pay more and suffer more thanks to your approval of the rate hikes for duke energy in North Carolina you should all be removed.

From: William Klimas
Sent: Monday, February 5, 2024 7:52 AM
To: Statements
Subject: Statement of Position Submitted by William Klimas

Statement of Position Submitted

Name

William Klimas

Email

darlene.klimas56@gmail.com

Docket

No docket consumer complaint

Message

We live in Franklin, NC 201 Setser branch road and Duke energy provides our power. Our January bill doubled, this does not include the rate increase they were granted Our thermostat is alway set on 65 and we have a very small home, 900 sq ft., that is easy to heat, we have lived here for 5 years and have never paid over \$200 for a months electricity our average bill, is usually around 100, a lot of friends and family are experiencing the same problem, something stinky is going on.