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November 12, 2015

VIA ELECTRONIC FILING

Mrs. Gail L. Mount, Chief Clerk North Carolina Utilities Commission Dobbs Building 430 North Salisbury Street Raleigh, North Carolina 27603

RE: Docket No. P-100, Sub 137C

Dear Mrs. Mount:

Pursuant to ordering paragraph number 3 of the Commission's Order Approving All-Services Distributed Overlay Option to Provide Area Code Relief, issued on August 13, 2014, in the above-styled docket, the Joint Telecommunications Carriers ("JTC") hereby submit their second 336 overlay implementation status report. The Customer Education and Technical subcommittee (an industry group comprised of carriers that provide service in the area code relief area) continues to meet monthly. The subcommittee has established milestone dates for activities to complete customer education and technical tasks for both the start of permissive and mandatory dialing. For Customer Education, special letters were sent to Alarm and Safety, Directory, Pay Telephone and PSAP associations or organizations by August 24, 2015, to ensure they were aware of the start of permissive dialing on October 24, 2015. The first customer notification was completed and targeted to be distributed by September 24, 2015. Permissive 7- and 10-digit dialing was implemented in the JTC's networks on October 24, 2015, successfully and no issues were reported.

In preparation for the start of mandatory 10-digit dialing on April 23, 2016, a second round of special letters will be sent to Alarm and Safety, Directory, Pay Telephone and PSAP associations or organizations by March 23, 2016, to serve as a reminder of the upcoming mandatory 10-digit dialing date. Development of the second customer notification for mandatory dialing will be completed prior to the end of January 2016 for issuance by March 23, 2016. The mandatory dialing press release will be released on April 18, 2016. The technical milestones, which include 911 activity, are continuing to be reviewed monthly to ensure service providers are prepared for the start of mandatory dialing on April 23, 2016. The JTC will file their next implementation status report after the start of mandatory dialing on April 23, 2016 and on or before June 1, 2016.

Mrs. Gail L. Mount, Chief Clerk November 12, 2015 Page 2

Thank you for your assistance with this matter, and feel free to contact me with any questions.

Very truly yours,

/s/Mary Lynne Grigg

MLG:kjg

CERTIFICATE OF SERVICE

It is hereby certified that the foregoing <u>Joint Telecommunications Carriers'</u> <u>Overlay Implementation Status Report</u>, filed in Docket No. P-100, Sub 137C, has been served this day upon all parties of record via U.S. mail, postage paid, hand delivery, or electronically.

This, the 12th day of November, 2015.

/s/Mary Lynne Grigg

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