

**Threatt, Linnetta**

---

**From:** Casselberry, Gina <gina.casselberry@psncuc.nc.gov>  
**Sent:** Monday, October 8, 2018 9:20 AM  
**To:** Statements  
**Cc:** Holt, Gina; Little, John  
**Subject:** W-354, Sub 360 Carolina Water Service, Inc. of North Carolina Position Letter

**From:** Casselberry, Gina  
**Sent:** Monday, October 08, 2018 9:18 AM  
**To:** 'sharwynne blatterman' <shar1wb@yahoo.com>  
**Subject:** RE: [External] Rate hike proposed by CWSNC

Ms. Blatterman

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (Company) for a rate increase. A copy of your message and this response will be given to the Chief Clerk of the Commission for inclusion in the official file.

The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case. The Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

Thank you for your interest in this matter.

Gina Casselberry

Gina Y. Casselberry  
Utilities Engineer  
Public Staff – Water and Sewer Division  
Phone: 919-733-0890  
Fax: 919-715-6704  
[gina.casselberry@psncuc.nc.gov](mailto:gina.casselberry@psncuc.nc.gov)

**From:** sharwynne blatterman [<mailto:shar1wb@yahoo.com>]  
**Sent:** Saturday, October 06, 2018 3:24 PM  
**To:** Casselberry, Gina <[gina.casselberry@psncuc.nc.gov](mailto:gina.casselberry@psncuc.nc.gov)>  
**Subject:** [External] Rate hike proposed by CWSNC

**CAUTION:**  
Report Spam.

Dear Mrs. Casselberry,

I am a resident of Carolina Trace community which is just south of Sanford, NC. I want to express my strong disapproval of the rate hike that has been proposed by CWSNC. Just last year the company was granted a rate increase, a change to a base rate vs consumption billing format, and a change in billing structure to a Uniform Rate structure for all of their operations.

The fact that just one year later, the company requests an additional rate increase is astounding and uncalled for. I urge that their request be denied.

Thank you,  
Sharwynne W Blatterman

---

Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized state official.