

**From:** [Franklin, Mike](#)  
**To:** [Statements](#)  
**Subject:** Docket No. W-1314, Sub 4: Pluris Webb Creek, LLC - Pluris Webb Creek WWTP  
**Date:** Thursday, September 17, 2020 2:12:18 PM

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Please file in the subject docket. Thanks!

Mike Franklin  
Water, Sewer & Telephone Division - Public Staff  
430 N. Salisbury Street, Suite 2074  
4326 Mail Service Center  
Raleigh, NC 27699-4300  
Ph: (919) 715-2666

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**From:** Franklin, Mike  
**Sent:** Thursday, September 17, 2020 2:10 PM  
**To:** Birdie Houck <[birdiehouck1957@gmail.com](mailto:birdiehouck1957@gmail.com)>  
**Subject:** RE: [External] Attn: MS. Downey/DN-W1314,sub4

Ms. Houck, Thank you for your email. The Public Staff will take your concerns into consideration as we prepare our recommendation to the NC Utilities Commission.

Mike Franklin  
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**From:** Birdie Houck <[birdiehouck1957@gmail.com](mailto:birdiehouck1957@gmail.com)>  
**Sent:** Thursday, September 17, 2020 10:58 AM  
**To:** Franklin, Mike <[Mike.Franklin@psncuc.nc.gov](mailto:Mike.Franklin@psncuc.nc.gov)>  
**Subject:** [External] Attn: MS. Downey/DN-W1314,sub4

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This email is in direct response to the increase in monthly rate for sewer services provided by Pluris Webb Creek. I'm a customer in the Foxtrace Point subdivision. I understand Ms Downey is representing consumers in this proceeding. According to this mailing we as consumers of said services are facing an increase that would double the monthly cost for sewer services. After contacting Pluris Webb Creek by email I learn the reason for increase is to basically pay for construction of a new plant that apparently has already been planned out with a cost of \$6million. This isn't the responsibility of the consumer and were not included in the planning process. Therefore I'm letting the commission know I reject the increase and will do whatever I can to protect the rights of the consumer. I'm a disabled senior that lives on a limited income and I know when I speak for myself I'm also speaking for many others in the same position. It's one thing to increase a service but quite another to ask for double in monthly costs to pay for a plant we had no involvement with. I look forward to coming to a better outcome.

Please feel free to contact me.

Thank you,  
Alberta Houck  
Foxtrace Point  
132 Charlton Rd, Hubert, NC 28539  
910 333-5851 cell

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