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110 PGW Drive
Elkin, NC 28621

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Clerk's Office
N.C. Utilities Commission

December 9, 2019

Ms. M. Lynn Jarvis, Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300

**RE: Frontier Natural Gas Company
Deferred Account Report – October, 2019
Docket No. Docket No. G-40, Sub 149**

Dear Ms. Jarvis:

Pursuant to the above referenced Order, Condition Ordered Number 6, issued by the North Carolina Utilities Commission please let this letter detail the steps taken and progress made by Frontier on options to bolster its gas supply planning.

- Frontier has examined its staffing and designated Ms. Younger to serve as the lead gas supply planning person.
- Hearthstone Utilities, Inc. has made available two consultants with experience in gas supply planning and purchasing to assist Ms. Younger and streamline the monthly processes to determine timely nominations and make purchasing decisions.
- Hearthstone Utilities, Inc. has hired a former Ohio Public Utilities Commission employee with over thirty years-experience in the auditing of gas recovery filings in Ohio who will now assist in and participate in the weekly risk committee which evaluate the natural gas procurement procedures of each of its utility divisions.
- Hearthstone Utilities, Inc. has added an engineer (Registered Gas Distribution Professional certified by GTI) with experience working for Vectren Corp. in a variety of gas distribution roles. He is employed at Northeast Ohio Natural Gas and is available to assist all of the utilities under HUI.
- Frontier's designated individual, Ms. Younger, has developed an excellent working relationship with its current asset management company UGI and communicates with them on a regular basis about its natural gas supply needs.

We believe we have addressed the Commission's concern regarding staffing through the addition of two employees that are available to assist Frontier, along with the use of two consultants as needed. Please advise Frontier of additional questions that the North Carolina Utilities Commission might have as to the above referenced Order.

Sincerely,

Fred A Steele

/s/ Fred A. Steele
President