

From: [Consumer.Services](#)
To: [Statements](#)
Subject: FW: [External] W218-22-195096
Date: Tuesday, April 5, 2022 8:14:37 AM

Good morning,

Please see the consumer statement below.

Thanks in advance,

Joanna

From: Mary Louise & Rollie <marsey1942@gmail.com>
Sent: Tuesday, April 5, 2022 7:41 AM
To: Consumer.Services <Consumer.Services@psncuc.nc.gov>
Subject: [External] W218-22-195096

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Thank you for the prompt and in-depth response to my complaint regarding AQUA charges. Comprehensive as it is the bottom line is that the NCU Commission approved the charge in question.

However I suggest this was an error that needs correction. Water use by gallon cannot, nor should be, equal to the number of gallons going down the sewer. Basic logic of human consumption, outdoor use and home maintenance, etc. is proof.

I suggest the commission review this decision.

Thank You

Rollie Mayone