



**NORTH CAROLINA  
PUBLIC STAFF  
UTILITIES COMMISSION**

June 29, 2015

Mr. Mike Reed, President  
Captain's Watch Property Owners' Association  
P.O. Box 634  
Nags Head, NC 27959

Re: NCUC Docket No. W-354, Sub 344 – Carolina Water Service

Dear Mr. Reed:

Thank you for your letter of June 18, 2015, regarding the rate increase application of Carolina Water Service, Inc. of North Carolina (CWSNC) currently pending before the Utilities Commission. We appreciate your interest in this matter. The Public Staff's goal in this case, as in all utility rate cases, is to protect consumers and ensure that they receive adequate service at reasonable rates.

Our engineers and accountants will conduct a thorough investigation and analysis of the application. This will include auditing CWSNC's financial records and other documentation related to the cost of providing service as well as reviewing water quality testing reports and, in some instances, on-site inspection of water and wastewater systems. We understand your concerns about odor problems with the Nags Head wastewater treatment plant and will pursue them with CWSNC in the course our investigation.

If you have other questions or concerns about the proceeding, please do not hesitate to contact me.

Sincerely,

Antoinette R. Wike  
Chief Counsel

cc: Chief Clerk  
Gina Holt  
Gina Casselberry

Executive Director  
733-2435

Communications  
733-2810

Economic Research  
733-2902

Legal  
733-6110

Transportation  
733-7766

Accounting  
733-4279

Consumer Services  
733-9277

Electric  
733-2267

Natural Gas  
733-4326

Water  
733-5610

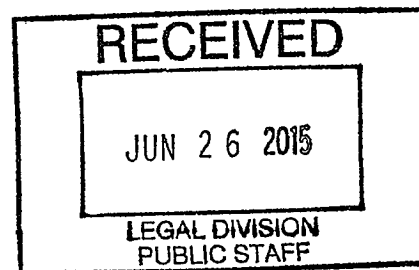


Ms. Antoinette R. Wike, Chief Counsel, NC Utilities Commission

4326 Mail Service Center Raleigh, NC 27699-4326

June 18, 2015

Re: Docket No. W-354, SUB 344



Dear Ms. Wike,

I am contacting you on behalf of the Captain's Watch Property Owners' Association. Our beautiful community, in Nags Head, is located directly west of the Carolina Water Service of North Carolina's Nags Head Water Treatment Plant. It is because of our close proximity to this plant and our continued exposure to unpleasant odors that we write to you for assistance.

We have experienced rate increases in the past and the odor problem has not been permanently fixed and the plant continues to negatively impact our quality of life and the property values of many of our homes.

We oppose any rate increase without the firm commitment to rectify the problems that allow such noxious odors to infiltrate our community and affect the quality of our lives.

We appreciate you understanding our community's position and appreciate your support in the very important matter.

Sincerely yours,

Mike Reed, President

Captain's Watch Property Owners' Association

P.O. Box 634

Nags Head, NC 27959