

From: THOMAS W.RACKOVAN
Sent: Thursday, February 8, 2024 10:14 AM
To: Statements
Subject: Statement of Position Submitted by THOMAS W. RACKOVAN

Statement of Position Submitted

Name

THOMAS W. RACKOVAN

Email

trdrak01@gmail.com

Docket

E-2 Sub 1320

Message

Duke Energy Bill up \$100 this last billing cycle! Why? They tell us that you approved the rate hike. We have to pay it, because what other choice (for power) do we have. Duke/Progress Energy is it!!!

From: John Belch
Sent: Thursday, February 8, 2024 3:35 PM
To: Statements
Subject: Statement of Position Submitted by John Belch

Statement of Position Submitted

Name

John Belch

Email

jbwilm@aol.com

Docket

E 2 sub 1320

Message

To whom it may concern: (as if yall give a crap) These rider fees and raising rates is a bunch of bs!! Where do yall get off doing this? Especially when you consider Lynn Good's salary. How about she foot the bill? Surely she can afford it. Dont bother responding with a standard email either because unless you all do something about it, then dont bother. John

From: Devin Jedidiah Musten
Sent: Wednesday, February 7, 2024 8:21 PM
To: Statements
Subject: Statement of Position Submitted by Devin Jedidiah Musten

Statement of Position Submitted

Name

Devin Jedidiah Musten

Email

devinmusten19@gmail.com

Docket

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Message

I didn't know where else to put this as the office is closed currently. I just wanted to reach out about the new Duke Energy price hikes and complain this move will hurt everyone the state.

From: Scott Montgomery
Sent: Wednesday, February 7, 2024 5:36 PM
To: Statements
Subject: Statement of Position Submitted by Scott Montgomery

Statement of Position Submitted

Name

Scott Montgomery

Email

ascottmontgomery@gmail.com

Docket

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Message

I am trying to find a breakdown of the fees and what they apply to for my power bill (Duke) and gas bills. (PSNC). It seems like there are so many BS fees on the bills but no one at the company will explain in detail what they are for or why I am being charged them.

From: Scott Poindexter
Sent: Wednesday, February 7, 2024 8:36 PM
To: Statements
Subject: Statement of Position Submitted by Scott Poindexter

Statement of Position Submitted

Name

Scott Poindexter

Email

scottpoindexter@roadrunner.com

Docket

Riders

Message

Duke Energy, with the NCUC's blessing I guess, now lists a rider charge on their new bills. That's fine, but it would be helpful if it was broken down with each charge specified that falls under the rider. If something ever increases or decreases, the customer will know what to attribute it to. Everything lumped into one charge with no explanation is not sufficient.

From: Harold Parham
Sent: Wednesday, February 7, 2024 3:51 PM
To: Statements
Subject: Statement of Position Submitted by Harold Parham

Statement of Position Submitted

Name

Harold Parham

Email

hjparm@gmail.com

Docket

I don't know

Message

I'm disappointed in the rate hike in our power bill. It's unacceptable. I'm disabled and don't have a large income and paying these high power bills is killing us. All the add on items are junk. I sure hope you do something about this. God help us

From: Mary Williams
Sent: Thursday, February 8, 2024 8:58 AM
To: Statements
Subject: Statement of Position Submitted by Mary Williams

Statement of Position Submitted

Name

Mary Williams

Email

mwilliams.mw273@gmail.com

Docket

I dont know how to get a number

Message

I'm against the increase on my bill 80.00 is too much..some kind of rider charge...I have lived at my house since 1987..I have never had a bill this high..it is over 500.00 a month..I could buy a car with that kind of money..I guess I wont have heat this winter..I want to cut it all off..so please fix this problem. Who would allow this..god help bbn us please.