

CERTIFICATE OF SERVICE

I, Beverly Yopp, mailed with sufficient postage or hand delivered to all affected customers the attached Notice to Customers issued by the North Carolina Utilities Commission in Docket No. W-1314, Sub 4, and the Notice was mailed or hand delivered by the date specified in the Order.

This the 2 day of February, 2021.

By: Beverly Yopp
Signature

Pluris Webb Creek, LLC
Name of Utility Company

The above named Applicant, Beverly Yopp, personally appeared before me this day, and being first duly sworn, says that the required Notice to Customers was mailed or hand delivered to all affected customers, as required by the Commission Order dated January 25, 2021, in Docket No. W-1314, Sub 4.

Witness my hand and notarial seal, this the 2 day of February, 2021.

Erica D. Gandy
Official Signature of Notary

Erica D Gandy
Notary's printed or typed name, Notary Public

September 1, 2025
Date



My Commission Expires:



February 2, 2021

Pluris Holdings LLC
Ms. Beverly Yopp
Director, Customer Care
1095 Hwy 210
Sneads Ferry, NC 28460

Re: NCUC Customer Notice for Pluris Webb Creek

Beverly,

PMSI delivered the NCUC Customer Notice for Pluris Webb Creek to the USPS on February 1, 2021.

Sincerely,

Tony Giuli
Project Manager
Professional Mail Services, Inc.
2012 TW Alexander Drive Suite C1
Durham, NC 27709

**STATE OF NORTH CAROLINA
UTILITIES COMMISSION
RALEIGH**

**NOTICE TO CUSTOMERS
DOCKET NO. W-1314, SUB 4
BEFORE THE NORTH CAROLINA UTILITIES COMMISSION**

Notice is hereby given that the North Carolina Utilities Commission (Commission) issued an Order in this docket on January 25, 2021, approving the request of Pluris Webb Creek, LLC (Pluris Webb Creek), to implement temporary transitional billing arrangements for its billings for residential wastewater service, during the remainder of 2021.

On December 17, 2020, the Commission issued an Order in this docket authorizing Pluris Webb Creek to increase residential wastewater rates. That Order increased the residential wastewater service rate to \$73.38 per month. The Tariff issued with that Order states that the billing frequency for flat rate residential customers shall be monthly in advance. Pluris Webb Creek has been billing all customers for service in arrears, which was a continuation of the billing arrangements utilized by the previous wastewater utility service provider, Webb Creek Water and Sewerage, Inc.

Pluris Webb Creek proposed the transitional billing arrangements in an effort to mitigate the impact of transitioning to billing residential wastewater customers in advance, by avoiding having those customers receive, simultaneously, a bill for the prior month's service in arrears and a bill for the coming month's service in advance.

All residential wastewater customers were billed at the end of January 2021 for service provided in arrears for the month of January at the recently approved rate of \$73.38. To transition to billing in advance for the month of February, the temporary transitional billing arrangements approved by the Commission will allow Pluris Webb Creek to spread the advance billing for residential wastewater service for the month of February 2021, over the remaining eleven months of 2021.

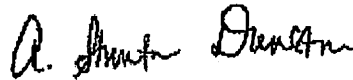
As a result, the February 2021 Pluris Webb Creek residential wastewater bill is a billing in advance in the amount of \$6.67, which is 1/11th of the \$73.38 monthly billing charge.

In the months of March through December 2021, Pluris Webb Creek will bill each residential flat rate wastewater customer in advance a total monthly bill of \$80.05, consisting of \$73.38 (the approved monthly residential flat rate for wastewater service) plus \$6.67 (1/11th of the deferred February 2021 monthly residential flat rate for wastewater service).

Beginning with the January 2022 monthly bill, Pluris Webb Creek will have completed the transition of residential flat rate customers from monthly billing in arrears to monthly billing in advance and will bill residential flat rate customers for wastewater service in advance in the amount of \$73.38 per month on a going forward basis as set forth in the Commission's December 17, 2020 Order.

This the 25th day of January, 2021.

NORTH CAROLINA UTILITIES COMMISSION

A handwritten signature in black ink, appearing to read "A. Shonta Dunston". The signature is written in a cursive style.

A. Shonta Dunston, Deputy Clerk