



**NORTH CAROLINA  
PUBLIC STAFF  
UTILITIES COMMISSION**

April 13, 2016

Ms. Judith Phoenix  
[judithgphoenix@gmail.com](mailto:judithgphoenix@gmail.com)

Re: Docket No. E-100, Sub 141  
2015 Integrated Resource Plan Update Reports

Dear Ms. Phoenix:

Thank you for your interest in this matter. The Utilities Commission will be considering issues related to electric utility customer requests to opt-out of automated metering infrastructure (AMI) meters, or smart meters, in the coming months. The Utilities Commission and Public Staff do not, however, manage which customers receive electric service through AMI meters. Until such time as an order is issued related to smart meter opt-out, you should contact your electric utility directly if you wish to be temporarily bypassed from having a smart meter installed.

I have provided the website and phone number below for Duke Energy Carolinas and Duke Energy Progress where you may be able to obtain additional information to determine any requirements for your request:

Duke Energy Carolinas

Phone: 704-382-5009

Email: [CarolinasAMiHelpline@duke-energy.com](mailto:CarolinasAMiHelpline@duke-energy.com)

Duke Energy Progress

Phone: 800-452-2777 or 919-508-5400

Please let me know if you have any questions.

Regards,

/s/ Tim Dodge  
Staff Attorney

cc: Gail Mount, Chief Clerk

Executive Director  
733-2435

Communications  
733-2810

Economic Research  
733-2902

Legal  
733-6110

Transportation  
733-7766

Accounting  
733-4279

Consumer Services  
733-9277

Electric  
733-2267

Natural Gas  
733-4326

Water  
733-5610