From: <u>Jennifer S. Blalock</u>
To: <u>Statements</u>

Subject: Why do you need to raise rates?

Date: Friday, May 1, 2020 10:50:06 AM

I've been employed during the whole shutdown and you've been getting my payments. Why do MY rates have to be raised, anyway? I've been doing the right thing, you know. You can look me up and verify that.

Way to kick us while we're down! This is the wrong thing to do, and you know it. But I'm sure your shareholders are fine with it.

How about you just wait till everything starts back up and everyone's back at work, and then revisit the issue of raising your rates?

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