

OFFICIAL COPY

Holt, Gina

From: Sharon Galloway <svgalloway@outlook.com>
Sent: Thursday, July 27, 2017 4:52 AM
To: Holt, Gina
Subject: Docket # W-354, Sub 356

FILED
JUL 31 2017
Clerk's Office
N.C. Utilities Commission

Ms. Holt,

I recently received a notice, presumably written by one of my neighbors, stating that Carolina Water Service is going to increase our water rates considerably. To quote the notice, they are to increase from a flat rate of \$14.50 to \$26.95 and a usage rate from \$1.90 to \$7.70. If this is true, it is unfair and completely outrageous.

The water quality here is poor and is already quite expensive. I live alone, do not wash my car at home and do not water my yard. I also buy drinking water as this water is distasteful and contains a fair amount of rust which is evident from showering and washing dishes. I use Lime Away or CLR to clean these areas as corrosion, rust and mineral deposits build up rather quickly. The toilet is also subject to rust quickly and needs cleaning often.

Please consider opposing this increase with whatever influence you may have. I understand you are the attorney with The Public Staff who represents the residents and consumers of the CWS system. Besides some of the problems I have mentioned, as I stated the water here is already quite expensive and the sewer charges are also tied in with residents' water usage.

Thank you for your time and cooperation in this matter.

Sincerely,

Sharon Galloway
Resident of subdivision Treasure Cove
Wilmington, NC

Sent from Mail for Windows 10

Holt, Gina

From: Jeff Ward <jtwardinc@gmail.com>
Sent: Sunday, July 30, 2017 9:06 PM
To: Holt, Gina
Subject: Docket # W-354, Sub 356, Treasure Cove, Register Place Estates

Ms. Holt,

We are definitely in opposition to the rate increase filed by Carolina Water Service with the North Carolina Utilities Commission. There is absolutely no justification for a 85.9% increase in the base/account charge and a 305% increase in volume/usage charge (page 4 of 18, Notice Appendix A-1).

Jeff Ward
1812 Register Lane
Wilmington, NC 28411