

**Threatt, Linnetta**

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**From:** Casselberry, Gina <gina.casselberry@psncuc.nc.gov>  
**Sent:** Monday, September 17, 2018 11:30 AM  
**To:** Statements  
**Cc:** Little, John; Holt, Gina  
**Subject:** FW: W-354, Sub 360 Carolina Water Service, Inc. of North Carolina Position Statement  
**Attachments:** The Ridges Waterwayne.docx

**From:** Casselberry, Gina  
**Sent:** Monday, September 17, 2018 11:27 AM  
**To:** 'Judi Bouchard' <judibouchard@gmail.com>  
**Subject:** RE: [External] Letter re: Carolina Water Service to Proposed Rate Increase

Ms. Bouchard

Thank you for your email concerning the request by Carolina Water Service, Inc. of North Carolina (Company) for a rate increase. A copy of your message and this response will be given to the Chief Clerk of the Commission for inclusion in the official file.

The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case. The Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

Thank you for your interest in this matter.

Gina Casselberry

Gina Y. Casselberry  
Utilities Engineer  
Public Staff – Water and Sewer Division  
Phone: 919-733-0890  
Fax: 919-715-6704  
[gina.casselberry@psncuc.nc.gov](mailto:gina.casselberry@psncuc.nc.gov)

**From:** Judi Bouchard [<mailto:judibouchard@gmail.com>]  
**Sent:** Friday, September 14, 2018 1:26 PM  
**To:** Casselberry, Gina <[gina.casselberry@psncuc.nc.gov](mailto:gina.casselberry@psncuc.nc.gov)>  
**Subject:** [External] Letter re: Carolina Water Service to Proposed Rate Increase

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Please see attached letter from Property Owners Association of The Ridges at Mountain Harbour, Hayesville NC 28904

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Judi Boyer Bouchard

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OFFICIAL COPY

Sep 17 2018

September 14, 2018

RE: Rate Increase Request by Carolina Water Service of North Carolina  
NCUC Docket No. W-354, Sub 360

To Whom it May concern:

Carolina Water Service of North Carolina is again requesting another rate increase. Homeowners in The Ridges at Mountain Harbour development in Hayesville currently pay a very substantial month rate, even though meters are installed to measure usage. CWSNC has already received a rate increase two years ago. The company is profitable, and employees have been given raises.

We would like to be on record to protest the proposed water rate increase as unnecessary. We would also like the company to charge customers by their water usage since that option is available.

Thank you for your attention to this matter.

Sincerely,

Wayne Watson  
President,  
The Ridges at Mountain Harbour POA  
Hayesville NC 28904

cc: Ms Margaret Force  
Asst. Attorney General  
Consumer Protection  
Mail Service Stop 9001  
Raleigh NC 27669-9001

CWSNC  
Po Box 240908  
Charlotte NC 28224

Ms Debra Clark CWSNS