

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Claire Tiernan  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 5:50 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mrs. Claire Tiernan  
35 Brookstone Place  
Candler, NC 28715  
(828) 633-2442  
clairetiernan1027@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Cynthia Lidd  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 3:50 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**please reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mrs. Cynthia Lidd  
106 Jasmine Lane  
Asheville, NC 28803  
(828) 367-4358  
cindylidd@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of James Jones  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 2:50 PM  
**To:** Statements  
**Subject:** Please reconsider Duke raising NC rates.

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. James Jones  
19 hidden hollow dr  
Candler, NC 28715  
(828) 633-2352  
go2gator@aol.com**

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of ROBERT DONNELLY  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 2:20 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. ROBERT DONNELLY  
40 GERBER RD APT 403  
ASHEVILLE, NC 28803  
(772) 209-1299  
grumpyfl@bellsouth.net**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of W Michael Smith  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 2:20 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**Costs of living keep challenging us NC retirees. Duke's proposed rate hike is over the top.**

**As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**Please don't add to our struggle to balance rent, health care and prescription drug costs, groceries, gasoline and other basic living needs. Every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. W Michael Smith  
1 Faulkner Ave.  
Asheville, NC 28805  
(828) 575-7963  
wmichaelsmith@live.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Van Joffrion  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 10:50 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Dr. Van Joffrion  
9 ST ALBANS COURT  
ASHEVILLE, NC 28803  
(828) 773-7218  
vejoffrion@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Jill Gehrig  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 10:20 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mrs. Jill Gehrig  
11 Poplar Drive  
Mills River, NC 28759-2656  
(828) 891-8692  
jill.gehrig@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of James E White Jr  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 10:19 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. James E White Jr  
68 Clarendon Rd  
Asheville, NC 28806.  
(828) 713-1977  
jwhite8432@gmail.com**

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Feb 13 2020



**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Tammy Sadler  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:50 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Ms. Tammy Sadler  
42 Hollybrook Dr  
Asheville, NC 28803  
(336) 457-2796  
03tamunys@gmail.com**

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of David Williams  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:50 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. David Williams  
12 Willoughby Run Dr  
Asheville, NC 28803  
(828) 687-2835  
dmw1nc@aol.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Henry Boulanger  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:50 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. Henry Boulanger  
PO Box 365  
Arden, NC 28704  
(603) 490-8645  
hjboulanger1951@gmail.com**

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Glenda Williams  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:49 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mrs. Glenda Williams  
16 Ridge Top Acres  
Candler, NC 28715  
(828) 665-1229  
ewill10037@charter.net**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Reggie Rogers  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:19 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. Reggie Rogers  
27 Mount Carmel Dr  
Asheville, NC 28806-2116  
(828) 280-6753  
rlrogers@email.wcu.edu**

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Sandra Steers  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:19 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Ms. Sandra Steers  
200 Tunnel Rd #407  
Asheville, NC 28805  
(828) 280-0299  
ssteers@live.com**

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Feb 13 2020

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Diane Cast  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:19 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Ms. Diane Cast  
1339 Heathbrook Circle  
Asheville, NC 28803  
(828) 676-2933  
dianecast@yahoo.com**

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Feb 13 2020

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Delio Pulido  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:19 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Delio Pulido  
1 Meadow Vista Court  
Asheville, NC 28803-6605**

**Sincerely,**

**Mr. Delio Pulido  
1 Meadow Vista Court  
Asheville, NC 28803-6605  
(813) 390-1755**

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Feb 13 2020





**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Jonathan Allen  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:19 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. Jonathan Allen  
21 Cumberland Ave  
Asheville, NC 28801  
(828) 279-8399  
jonathan125@charter.net**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Christopher Fink  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 8:49 AM  
**To:** Statements  
**Subject:** Utility Rate Increase

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**As NC works to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**For 36 percent of adults age 65 plus, Social Security is the only source of retirement income.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject the Duke Energy rate increase request.**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. Christopher Fink  
174 Brucemont Cir  
Asheville, NC 28806  
(828) 505-4757  
cfink53@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Phil Barnette  
<aarpwebact@action.aarp.org>  
**Sent:** Sunday, February 16, 2020 4:23 PM  
**To:** Statements  
**Subject:** I live in a retirement park. Many of my neighbors are on fixed incomes, and have a hard time making ends meet now. They can...

**Feb 16, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. Phil Barnette  
26 Klondike Ln  
Hendersonville, NC 28792  
(828) 776-7445  
bbsfor2@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Maryann Callen  
<aarpwebact@action.aarp.org>  
**Sent:** Sunday, February 16, 2020 1:11 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 16, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,  
Maryann Callen  
110 Cinnamon Way  
Flat Rock NC 28731**

**Sincerely,**

**Ms. Maryann Callen  
110 Cinnamon Way  
Flat Rock, NC 28731  
(207) 593-2861  
mcallen728@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Nancy Wilson  
<aarpwebact@action.aarp.org>  
**Sent:** Sunday, February 16, 2020 12:19 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

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Feb 13 2020

**Feb 15, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mrs. Nancy Wilson  
8 Dunnwoody Ct.  
Arden, NC 28704  
(828) 654-9895  
nwilson2513@charter.net**

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Phil Bentley  
<aarpwebact@action.aarp.org>  
**Sent:** Saturday, February 15, 2020 4:09 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 15, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. Phil Bentley  
50 Elkwood Ave  
Asheville, NC 28804  
(828) 713-4462  
philbentley1962@yahoo.com**

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Feb 13 2020

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Joan Pedersen  
<aarpwebact@action.aarp.org>  
**Sent:** Saturday, February 15, 2020 1:09 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 15, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Ms. Joan Pedersen  
402 VZ Top Road  
Highlands, NC 28741  
(828) 487-0370  
joanepedersen@gmail.com**

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Feb 13 2020



**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Heidi Krutek  
<aarpwebact@action.aarp.org>  
**Sent:** Friday, February 14, 2020 4:52 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 14, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Ms. Heidi Krutek  
105 White Ash Drive E  
Asheville, NC 28803  
(828) 450-3333  
hkrutek@bellsouth.net**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of ARTHUR TRUPP  
<aarpwebact@action.aarp.org>  
**Sent:** Friday, February 14, 2020 9:33 AM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

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Feb 13 2020

**Feb 14, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. ARTHUR TRUPP  
94 CALEDONIA RD  
ASHEVILLE, NC 28803  
(828) 505-1461  
broknfurniture@aol.com**

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Francisca Hopkins  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:20 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mrs. Francisca Hopkins  
22 Braddock Way  
Asheville, NC 28803  
(828) 713-8081  
francisca.hopkins@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Steve Hopkins  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:21 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. Steve Hopkins  
22 Braddock Way  
Asheville, NC 28803  
(828) 713-1699  
hopkins.steve@gmail.com**

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Francisca Hopkins  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:20 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mrs. Francisca Hopkins  
22 Braddock Way  
Asheville, NC 28803  
(828) 713-8081  
francisca.hopkins@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Diane Sharp  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 9:20 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**I am a retired widow who has a very small monthly Social Security Income. This is supplemented by drawing down my life's savings. My major electricity usage is for heating, since heat pumps seem to be the way of heating in the South. I live in Asheville, NC and the heat pump works very hard all winter and I try to keep my heat at 65-68 degrees. The heat pump is the most inefficient way to heat, but it is great for the electric company, especially when the temperature gets below 40 degrees, which it does frequently in the mountains. I am also a lung cancer patient. My life may not be very long, but I do want to live in a pleasant heated environment, while I can enjoy it.**

**A 17% increase would likely push my monthly winter heating bill to about \$250 or more, if it is a really cold winter. This is a substantial piece of my monthly income and I still do have to pay for medical care and food and house maintenance.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**Diane Sharp  
23 Ridgeview Way  
Asheville, NC 28803**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Ms. Diane Sharp  
23 Ridgeview Way  
Asheville, NC 28803  
(410) 241-9007  
twowesties2@gmail.com**

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Diane Sharp  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 8:51 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Ms. Diane Sharp  
23 Ridgeview Way  
Asheville, NC 28803  
(410) 241-9007  
twowesties2@gmail.com**

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Feb 13 2020



**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Diane Sharp  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 8:20 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

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**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Ms. Diane Sharp  
23 Ridgeview Way  
Asheville, NC 28803  
(410) 241-9007  
twowesties2@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Donna Goforth  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 8:20 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

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**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mrs. Donna Goforth  
117 Outeora Blvd  
Asheville, NC 28803  
(980) 241-4915  
borndazed65.dg@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

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**From:** AARP <aarpwebact@action.aarp.org> on behalf of Janice Orson  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 7:51 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

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**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Ms. Janice Orson  
102 Dutchman Lane  
Asheville, NC 28803  
(828) 691-0166  
orsonjanice@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of William Frederick  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 7:20 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

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**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mr. William Frederick  
77 River Walk Dr  
Asheville, NC 28804  
(630) 231-4803  
goofy3610@gmail.com**

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Feb 13 2020

**Conyers, Tamika**

---

**From:** AARP <aarpwebact@action.aarp.org> on behalf of Anne Ewald  
<aarpwebact@action.aarp.org>  
**Sent:** Thursday, February 13, 2020 6:20 PM  
**To:** Statements  
**Subject:** Raise Your Voice Before They Raise Your Rate

**Feb 13, 2020**

**NC Public Utilities Commissioners**

**Dear NC Public Utilities Commissioners,**

**When it comes to the health and well-being of older North Carolinians, affordable electricity is vital. As the state prepares to meet future energy demands, it must also be ready to handle the needs of its rapidly aging population.**

**In just a few short years, more North Carolinians will be age 60 and over than those under the age of 18. For 36 percent of adults age 65 plus, Social Security is the only source of income in retirement and it averages less than \$1,300 a month.\***

**When it comes to balancing rent, health care and prescription drug costs, groceries, gasoline and other basic living needs, every penny and every dollar counts.**

**Please consider the needs of older North Carolinians and those on fixed-incomes when determining whether the company's plans for spending and earning are fair and reasonable.**

**I urge you to reject this rate increase request!**

**Most Retired citizens do not get COL raises. Our income basically stays the same. It is difficult for us to absorb rate hikes in our monthly budgets. We humbly request that you please consider the retired folks and less fortunate who are having a very difficult time when making rate hike decisions. Thank you so much.**

**\*AARP Public Policy Institute, Social Security State Fact Sheets 2014**

**Sincerely,**

**Mrs. Anne Ewald  
77 Briarwood Road  
Asheville, NC 28804  
(828) 645-7917  
abewald01@icloud.com**