PUBLIC

INFORMATION SHEET

PRESIDING: Commissioner Brown-Bland, Presiding; Chair Mitchell; and Commissioners Gray, Clodfelter,

Duffley, Hughes and McKissick, Jr.

PLACE: Via Videoconference

DATE: Wednesday, October 20, 2021

TIME: 9:30 a.m. – 11:11 a.m.

DOCKET NOS.: G-5, Subs 632 and 634

COMPANY: Public Service Company of North Carolina, Inc.

DESCRIPTION: Application for a General Increase in Rates and charges and Approval to Modify Existing

Conservation Programs and Implement New Conservation Programs

VOLUME NUMBER: 1

APPEARANCES

(See attached)

WITNESSES

(See attached)

EXHIBITS

(See attached)

REPORTED BY: Patricia Elliott TRANSCRIPT PAGES: 103
TRANSCRIBED BY: Patricia Elliott PREFILED PAGES: 818
DATE FILED: October 25, 2021 TOTAL PAGES: 921

PLACE: Via Videoconference

DATE: Wednesday, October 20, 2021

TIME: 9:30 a.m. - 11:11 a.m.

BEFORE: Commissioner ToNola D. Brown-Bland, Presiding

Chair Charlotte A. Mitchell, Presiding

Commissioner Lyons Gray

Commissioner Daniel G. Clodfelter

Commissioner Kimberly W. Duffley

Commissioner Jeffrey A. Hughes

Commissioner Floyd B. McKissick, Jr.

IN THE MATTER OF:

G-5, Sub 632

Application of Public Service Company
Of North Carolina, Inc., for a

General Increase in Rates and Charges

And

G-5, Sub 634

Application for Approval to Modify
Existing Conservation Programs and
Implement New Conservation Programs

VOLUME 1



	Page 2
1	APPEARANCES:
2	FOR PUBLIC SERVICE COMPANY OF NORTH CAROLINA, INC.:
3	Mary Lynne Grigg, Esq.
4	Kristin M. Athens, Esq.
5	McGuireWoods LLP
6	501 Fayetteville Street, Suite 500
7	Raleigh, North Carolina 27601
8	
9	FOR EVERGREEN PACKAGING, LLC:
10	Christina D. Cress, Esq.
11	Bailey & Dixon, LLP
12	434 Fayetteville Street, Suite 2500
13	Raleigh, North Carolina 27601
14	
15	FOR CAROLINA UTILITY CUSTOMERS ASSOCIATION, INC.:
16	Craig Schauer, Esq.
17	Brooks Pierce
18	150 Fayetteville Street, Suite 1700
19	Raleigh, North Carolina 27601
20	
21	
22	
23	
24	

	Page 3
1	APPEARANCES Cont'd.:
2	
3	FOR THE USING AND CONSUMING PUBLIC AND THE CITIZENS OF THE
4	STATE OF NORTH CAROLINA IN THIS MATTER OF PUBLIC INTEREST:
5	Margaret A. Force, Esq.
6	Teresa L. Townsend, Esq.
7	North Carolina Department of Justice
8	Attorney General's Office
9	114 West Edenton Street
10	Raleigh, North Carolina 27603
11	
12	FOR THE USING AND CONSUMING PUBLIC:
13	Gina C. Holt, Esq.
14	John Little, Esq.
15	Lucy Edmonson, Esq.
16	Public Staff - North Carolina Utilities Commission
17	4326 Mail Service Center
18	Raleigh, North Carolina 27699-4300
19	
20	
21	
22	
23	
24	

		Page 4
1	TABLE OF CONTENTS	
2	EXAMINATIONS	
3	JENNIFER E. NELSON	PAGE
4	Direct Examination by Ms. Grigg	20
5	Prefiled Direct Testimony	25
6	Prefiled Rebuttal Testimony	106
7	Prefiled Settlement Testimony	184
8	Cross-Examination by Ms. Force	196
9	JAMES A. SPAULDING	
10	Direct Examination by Ms. Grigg	201
11	Prefiled Direct Testimony	207
12	Prefiled Supplemental Testimony	229
13	Prefiled Rebuttal Testimony	246
14	Prefiled Settlement Testimony	257
15	Examination by Chair Mitchell	263
16	Examination by Commissioner Brown-Bland	269
17	BYRON W. HINSON	
18	Direct Examination by Ms. Grigg	271
19	Prefiled Direct Testimony	276
20	Prefiled Supplemental Testimony	296
21	Prefiled Rebuttal Testimony	305
22	Prefiled Settlement Testimony	314
23	Cross-Examination by Ms. Force	320
24	Examination by Chair Mitchell	324

		Page 5
1	BYRON W. HINSON (Cont.)	
2	Examination by Commissioner Brown-Bland	330
3	Examination by Ms. Force	333
4	D. RUSSELL HARRIS	
5	Prefiled Direct Testimony	340
6	M. SHAUN RANDALL	
7	Prefiled Direct Testimony	356
8	MICHAEL B. PHIBBS	
9	Prefiled Direct Testimony	375
10	Prefiled Rebuttal Testimony	462
11	JOHN D. TAYLOR	
12	Prefiled Direct Testimony, Appendix A	385
13	Prefiled Supplemental Testimony	452
14	Prefiled Rebuttal Testimony	508
15	JOHN J. SPANOS	
16	Prefiled Direct Testimony	414
17	Prefiled Rebuttal Testimony	473
18	JAMES HERNDON	
19	Prefiled Direct Testimony	433
20	REGINA J. ELBERT	
21	Prefiled Rebuttal Testimony	533
22	KEVIN O'DONNELL	
23	Prefiled Direct Testimony, Appendix A	546
24		

		Page 6
1	BRIAN C. COLLINS	
2	Prefiled Direct Testimony, Appendix A	655
3	SONJA R. JOHNSON	
4	Direct Examination by Ms. Holt	676
5	Prefiled Direct Testimony, Appendix A	679
6	Prefiled Settlement Testimony	702
7	JULIE PERRY	
8	Direct Examination by Ms. Holt	707
9	Prefiled Direct Testimony, Appendix A	710
10	Prefiled Settlement Testimony	726
11	Examination by Chair Mitchell	729
12	MARY COLEMAN	
13	Prefiled Direct Testimony, Appendix A	737
14	LYNN FEASEL	
15	Prefiled Direct Testimony, Appendix A	746
16	JACK FLOYD	
17	Prefiled Direct Testimony, Appendix A	755
18	JOHN R. HINTON	
19	Prefiled Direct Testimony, Appendix A and B	776
20	ROXIE McCULLAR	
21	Prefiled Direct Testimony	837
22	NEHA PATEL	
23	Prefiled Direct Testimony	863
24		

		Page 7
1	JOINT TESTIMONY OF JAMES M. SINGER AND	
2	DAVID M.WILLIAMSON, Appendix A and B	892
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		

	Page 8	}
1	EXHIBITS	
2	IDENTIFIED/ADMITTED	
3	Nelson Direct Exhibits 1-8 24/24	
4	Nelson Rebuttal Exhibits 1-16 24/24	
5	Nelson Settlement Exhibits 1-2 24/24	
6	AGO Nelson Cross-Examination Exhibit 1 197/200	
7	Spaulding Direct Exhibits 1-7 205/271	
8	Spaulding Supplemental Exhibits 1-8 205/271	
9	Hinson Direct Exhibits 1-11 275/336	
10	Hinson Supplemental Exhibits 1-7 275/336	
11	AGO Hinson Cross-Examination Exhibit 1 322/336	
12	Spanos Direct Exhibits 1-3 339/339	
13	Herndon Direct Exhibits 1-3, Appendix A & B 339/339	
14	Taylor Supplemental Exhibit 1 451/451	
15	Phibbs Rebuttal Exhibits 1-2 460/460	
16	Taylor Rebuttal Exhibits 1-2 461/461	
17	Phibbs Confidential Rebuttal Exhibit 3 542/542	
18	PSNC Application for General Increase in Rates	
19	and Charges and G-1 543/543	
20	PSNC Supplemental G-1 Items 543/543	
21	PSNC Supplemental G-1 Item 4A 543/543	
22	PSNC Response 544/544	
23	Stipulation of Settlement 544/544	
24	O'Donnell Exhibits 1-7, Appendix A 652/652	

	Page 9
1	IDENTIFIED/ADMITTED
2	Collins Exhibits 1-8 653/653
3	Johnson Exhibit 1 678/706
4	Johnson Revised Exhibit 1 678/706
5	Johnson Settlement Exhibit 1 678/706
6	Perry Exhibit 1
7	Coleman Exhibit 1 736/736
8	Feasel Exhibit 1 745/745
9	Hinton Exhibits 1-13 775/775
10	McCullar Exhibits 1-6 836/836
11	Patel Exhibits I-III 862/862
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	

DATE: <u>09/28/2021</u> DOCKET NO.: G-5, Subs 632 & 634

ATTORNEY NAME and TITLE: Christina D. Cress, Of Counsel

FIRM NAME: Bailey & Dixon, LLP

ADDRESS: 434 Fayetteville St # 2500

CITY: Raleigh STATE: NC ZIP CODE: 27601

APPEARANCE ON BEHALF OF: Evergreen Packaging, LLC

APPLICANT: ___ INTERVENOR: X

PROTESTANT: ___ RESPONDENT: ___ DEFENDANT: ___

Non-confidential transcripts are located on the Commission's website. To view and/or print transcripts, go to https://ncuc.net, hover over the Dockets tab and select Docket Search, enter the docket number and click search, select the highlighted docket number and select Documents for a list of all documents filed.

To receive an electronic **CONFIDENTIAL** transcript, please complete the following:

 $\overline{\mathbf{X}}$ Yes, I have signed the Confidentiality Agreement.

Email: ccress@bdixon.com

SIGNATURE: /s/ Christina D. Cress

(Required for distribution of **CONFIDENTIAL** transcript)

		G-5, Suhs 632, 634		
ATTORNEY NAME a	nd TITLE: <u>(ais D</u>	Schaner		
FIRM NAME: Brooks	Pierce			
ADDRESS: 150 Farel	teville St Suide 1700			
		ZIP CODE:		
		1. d. ty Customers Asporantism		
APPLICANT:	COMPLAINANT:	INTERVENOR: _ <u>*</u> _		
PROTESTANT:	RESPONDENT:	DEFENDANT:		
Non-confidential transcripts are located on the Commission's website. To view and/or print transcripts, go to https://ncuc.net , hover over the Dockets tab and select Docket Search , enter the docket number and click search, select the highlighted docket number and select Documents for a list of all documents filed.				
following:		nscript, please complete the		
☑ Yes, I have sig	ned the Confidentiality	/ Agreement.		
Email: cschaneca	hrunkspierce cum			
SIGNATURE:	n 1) (/2			
(Required fo	or distribution of CONF	IDENTIAL transcript)		

NORTH CAROLINA UTILITIES COMMISSION PUBLIC STAFF - APPEARANCE SLIP

DATE 10/11/2021 DOCKET #: G-5, Subs 632,634
PUBLIC STAFF ATTORNEYS Gina C. Holt, John Little, Lucy
Edmondson
TO REQUEST A CONFIDENTIAL TRANSCRIPT, PLEASE PROVIDE YOUR EMAIL ADDRESS BELOW:
ACCOUNTING sonja.johnson@psncuc.nc.gov, Julie.perry@psncuc.nc.gov
CONSUMER SERVICES_
COMMUNICATIONS ENERGY: neha.patel@psncuc.nc.gov, james.mclawhorn@psncuc.nc.gov,
ECONOMICS bob.hinton@psncuc.nc.gov LEGALgina.holt@psncuc.nc.gov,john.little@psncuc.nc.govl ucy.edmondson@psncuc.nc.gov
TRANSPORTATION
Non-confidential transcripts are located on the Commission's website. To view and/or print, please access https://www.ncuc.net/ .
COUNSEL/MEMBER(s) REQUESTING A CONFIDENTIAL TRANSCRIPT WHO HAS SIGNED A CONFIDENTIALITY AGREEMENT WILL NEED TO SIGN BELOW. (s) Gina C. Holt

DATE : ^{10/12}				G-5, Sub 632; G -	-5, Sub 634
ATTORNEY N	AME and T	ITLE: Kri	stin M. Athe	ns, Associate	
FIRM NAME:	McGuireWc	ods LLP			
	501 Fayette		500		
CITY: Raleig	h 	STATE:	NC	ZIP CODE:	27601
APPEARANCE	ON BEHAL	F OF: Publi	c Service C	ompany of Nor	th Carolina, Inc.
d/b/a Dominio	n Energy Nor	th Carolina			
APPLICANT:	<u>X</u> COM	1PLAINAN	T:	INTERVENC	OR:
PROTESTANT	: RESI	PONDENT	:	DEFENDAN	T:
Non-confidential transcripts are located on the Commission's website. To view and/or print transcripts, go to https://ncuc.net , hover over the Dockets tab and select Docket Search , enter the docket number and select and click search, select the highlighted docket number and select Documents for a list of all documents filed.					
To receive an following:	electronic C	ONFIDEN	TIAL trans	cript, please o	complete the
🛛 Yes, I ha	ave signed t	the Confid	dentiality A	Agreement.	
Email: <u>kat</u> l	nens@mcgui	rewoods.cc	<u>m</u>		
SIGNATURE:	SIGNATURE: /s/Kristin M. Athens				
(Required for distribution of <u>CONFIDENTIAL</u> transcript)					

DATE: _	October 7, 2021	DC	OCKET NO.:	G-5 Sub 632 and G-5 S	Sub 634
ATTORN	NEY NAME a	and TITLE:	Margaret A. Force,	Special Deputy Attorney Ge	eneral
FIRM NA	ME:N.C.	Department of Justice	, Attorney General's	Office	
ADDRES	SS: <u>114 W. E</u>	denton Street			
CITY:	Raleigh	STATI	E: NC	_ ZIP CODE: _	27603
APPEAR.	ANCE ON B	EHALF OF:	N.C. Department	of Justice, Attorney Gener	al's Office
on behalf o	of the using and con	suming public and the	citizens of the State	of North Carolina in this ma	atter of public interest
APPLICA	NT:	COMPLAIN	ANT:	INTERVENOR	R: <u>x</u>
PROTES	TANT:	RESPONDE	NT:	DEFENDANT	•
Non-confidential transcripts are located on the Commission's website. To view and/or print transcripts, go to https://ncuc.net , hover over the Dockets tab and select Docket Search , enter the docket number and click search, select the highlighted docket number and select Documents for a list of all documents filed.					
To receiv		onic CONFID	E NTIAL tran	script, please co	omplete the
X Yes	s, I have sig	ned the Con	ıfidentiality	Agreement.	
Email: _	pforce@ncdoj.go	V			
SIGNATI	URE:	/s/ Margaret Force			
((Required fo	or distribution	on of <u>CONF</u> I	<u>DENTIAL</u> trans	cript)

): 4-5, Subs 632, 634			
ATTORNEY NAM	E and TITLE	Marins Tr	athen			
FIRM NAME: 3	ooks Pierce					
ADDRESS: 150 F	azetteville St,	Suite 1700				
CITY: Raleigh	ST	ATE: NC	ZIP CODE: 27601			
			Ulitity Customers Asprendim			
APPLICANT:	COMPLA	INANT:	INTERVENOR: _ <u>*</u> _			
PROTESTANT: _	RESPON	DENT:	DEFENDANT:			
website. To view over the <u>Dockets</u>	and/or print tab and sele select the hi	t transcripts, ct <u>Docket Sea</u> ghlighted doo	on the Commission's, go to https://ncuc.net , hover arch , enter the docket number cket number and select .			
To receive an electronic following:	ctronic CONF	FIDENTIAL tra	anscript, please complete the			
⊻ Yes, I have	signed the (Confidentiali	ity Agreement.			
Email:m +rath	en @ brookspier	ce com				
SIGNATURE:	/s/ Marcus Trathe	en 				
(Required for distribution of CONFIDENTIAL transcript)						

DATE: ^{10/12/}	2021	DOC	KET NO.:	_G-5, Sub 632; G	-5, Sub 634		
ATTORNEY N	AME and TI	TLE: Ma	ry Lynne G	rigg, Partner			
FIRM NAME:	McGuireWo	ods LLP					
ADDRESS:	501 Fayette	ville St, Ste	e 500,				
CITY: Raleigl	<u>h</u>	STATE:	NC	ZIP CODE:	27601		
APPEARANCE ON BEHALF OF: Public Service Company of North Carolina, Inc.							
d/b/a Dominion Energy North Carolina							
APPLICANT: _	X COM	IPLAINAN [®]	T:	INTERVENC	OR:		
PROTESTANT	: RESF	ONDENT:	:	DEFENDAN	T:		
Non-confidential transcripts are located on the Commission's website. To view and/or print transcripts, go to https://ncuc.net , hover over the Dockets tab and select Docket Search , enter the docket number and click search, select the highlighted docket number and select Documents for a list of all documents filed.							
To receive an electronic CONFIDENTIAL transcript, please complete the following:							
🛚 Yes, I ha	ve signed t	he Confid	lentiality	Agreement.			
Email:mgri	gg@mcguire	woods.com	<u> </u>				
SIGNATURE:	/s/Mary Lyn	ne Grigg					
(Required for distribution of CONFIDENTIAL transcript)							

DATE: .	October 7, 2021	DOO	CKET NO.:	G-5 Sub 632 and G-5 S	Sub 634			
ATTORI	NEY NAME a	and TITLE:T	eresa L. Townsend	, Special Deputy Attorney	General			
FIRM NAME: N.C. Department of Justice, Attorney General's Office								
ADDRES	SS:114 W. E	denton Street						
CITY: _	Raleigh	STATE:	NC	ZIP CODE: _	27603			
APPEAR	ANCE ON B	EHALF OF:	N.C. Department	of Justice, Attorney Genera	al's Office			
on beha	alf of the using and c	onsuming public and the	citizens of the Stat	e of North Carolina in this	matter of public interes			
APPLICA	ANT:	COMPLAINA	NT:	INTERVENOR	R : <u>x</u>			
PROTES	STANT:	RESPONDEN	T:	DEFENDANT	·			
Non-confidential transcripts are located on the Commission's website. To view and/or print transcripts, go to https://ncuc.net , hover over the Dockets tab and select Docket Search , enter the docket number and select and click search, select the highlighted docket number and select Documents for a list of all documents filed.								
To recei followin		onic CONFIDE I	NTIAL trans	script, please co	omplete the			
X Ye	s, I have sig	gned the Conf	identiality	Agreement.				
Email: .	ttownsend@ncdc	oj.gov 						
SIGNAT	URE:	/s/ Teresa Townsend						
(Required for distribution of <u>CONFIDENTIAL</u> transcript)								