

**From:** [Casselberry, Gina](#)  
**To:** [Statements](#)  
**Cc:** [Creech, William](#); [Casselberry, Gina](#)  
**Subject:** FW: [External] W-1305, Sub 12 PLURIS HAMSPTEAD - RATE INCREASE  
**Date:** Monday, July 20, 2020 8:58:25 AM

---

Gina Y. Casselberry  
Utilities Engineer  
Public Staff – Water and Sewer Division  
Phone: 919-733-0890  
Fax: 919-715-6704  
[gina.casselberry@psncuc.nc.gov](mailto:gina.casselberry@psncuc.nc.gov)

---

**From:** Casselberry, Gina  
**Sent:** Monday, July 20, 2020 8:58 AM  
**To:** clanton64 <[clanton6569@gmail.com](mailto:clanton6569@gmail.com)>  
**Subject:** RE: [External] W-1305, Sub 12 PLURIS HAMSPTEAD - RATE INCREASE

Mr. Barlett,

Thank you for your email concerning the request by Pluris Hampstead, LLC (Company) for a rate increase. A copy of your message and this response will be given to the Chief Clerk of the Commission for inclusion in the official file.

The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case. The Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

Thank you for your interest in this matter.

Gina Casselberry

Gina Y. Casselberry  
Utilities Engineer  
Public Staff – Water and Sewer Division  
Phone: 919-545-0625  
Fax: 919-715-6704  
[gina.casselberry@psncuc.nc.gov](mailto:gina.casselberry@psncuc.nc.gov)

---

**From:** clanton64 <[clanton6569@gmail.com](mailto:clanton6569@gmail.com)>  
**Sent:** Sunday, July 19, 2020 2:48 PM

**To:** Casselberry, Gina <[gina.casselberry@psncuc.nc.gov](mailto:gina.casselberry@psncuc.nc.gov)>

**Subject:** [External] PLURIS INCREASE

**CAUTION:** External email. Do not click links or open attachments unless you verify. Send all suspicious email as an attachment to [report.spam@nc.gov](mailto:report.spam@nc.gov)

Ms Casselberry I am contacting you about the request by Pluris Utilities to increase their monthly flat rate for residential customers from \$63.95 to \$84.42. Let's examine this proposal. It is an increase of over 32%. The average rate of inflation for the past 5 years was 1.82%. How did Pluris come up with this almost 33% increase and how can they justify it? It looks like the old ask for an inflated increase and then settle for a smaller increase, not that high, that is still not justified. DO NOT BE FOOLED. My wife and I are both retired, living on a fixed income. Boy, would I like an increase of 33% in our monthly income. Pluris knows their customers can't switch to another utility. They have a complete monopoly. So I say to you, be generous and give them an increase of double the rate of inflation at 3.64% or \$2.33. Pluris has their paid lobbyists. All the citizens of North Carolina have is you. Please DO THE RIGHT THING. Thank you. William Barlett, 382 Canter Crest Rd, Hampstead, NC 28443.

Sent from [Mail](#) for Windows 10

---

Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties by an authorized state official.