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NORTH CAROLINA UTILITIES COMMISSION

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ATTENTION EDITORS, NEWS DIRECTORS, REPORTERS:

N.C. Utilities Commission to Implement 984 Area Code
Additional area code will require 10-digit dialing in the Raleigh area

RALEIGH – The North Carolina Utilities Commission, in conjunction with the North Carolina Telecommunications Industry Association, has been taking steps to ensure the smooth implementation of the new 984 area code. The 984 area code will cover the same geographical area as the 919 area code. Customers seeking new telephone numbers in the affected region may be assigned the new 984 area code as early as April 30, 2012. Existing telephone numbers in the 919 area code will remain the same.

Beginning October 1, 2011, customers may place a local call by dialing the customary seven-digit telephone number or by dialing 10-digits that include the area code plus the seven-digit telephone number. The option to place local calls using only seven digits will end March 30, 2012. Beginning March 31, 2012, all local calls must be placed using the 10-digit telephone number that includes the 919 or 984 plus seven-digit local telephone number.

Dialing three digit numbers such as 211, 511, 711, 811, and 911 will remain the same and will not be impacted by the new 10-digit dialing requirement. Long Distance calls will continue to be dialed with 1+10 digits.

Customers will receive notices from their local telecommunications provider in October or November 2011 with further details.

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