

**SANFORD LAW OFFICE, PLLC**

Jo Anne Sanford, Attorney at Law

February 16, 2024

Ms. A. Shonta Dunston, Chief Clerk  
North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, North Carolina 27699-4300

**Via Electronic Delivery**

Re: Docket No. W-354, Sub 400  
Application by Carolina Water Service, Inc. of North Carolina for  
Authority to Adjust and Increase Rates and Charges for Water and  
Sewer Utility Service in All Service Areas of North Carolina and  
Approval of a Three-Year Water and Sewer Investment Plan  
----WISP Rate Year 2 Customer Notice

Dear Ms. Dunston:

By its Order Approving Schedules of Rates, Schedules of Connection Fees, and Customer Notices, dated May 12, 2023, the North Carolina Utilities Commission ("NCUC" or "Commission") directed at Ordering Paragraph 4 that the WSIP Rate Year 2 Schedules of Rates, attached thereto, were approved and deemed to be filed with the Commission pursuant to N.C.G.S. § 62-138, and were authorized to become effective for service rendered on and after April 1, 2024, through March 31, 2025.

The Commission further provided, in pertinent part and at Ordering Paragraph 6, that at least 30 days prior to implementation of rates effective for Rate Year 2, CWSNC shall provide notice to customers of the rates to be implemented as of the respective effective date. The Revised Notices to Customers for Rate Year 2 are attached hereto as Appendix F-1 (RY2) and Appendix F-2 (RY2). They are presented herein to the Commission for approval, as some portions of them have been revised, based on Orders issued by the

Commission that have modified certain rates due to changes in the prices required to be paid for purchased water and sewer service.

The Company respectfully requests that the Commission review and approve the Notices as soon as possible, so that notice can issue to the customers in a timely fashion.

I hereby certify that a copy of this filing has today been electronically served on the parties of record to Docket No. W-354, Sub 400.

As always, thank you and your staff for your assistance; please feel free to contact me if there are any questions or suggestions.

Sincerely,

**Electronically Submitted**  
Sanford Law Office, PLLC

**/s/Jo Anne Sanford**  
N.C. State Bar No. 6831

**Attorney for Carolina Water Service, Inc. of  
North Carolina**