

# OFFICIAL COPY

**Ms. Margaret Force  
Asst Attorney General  
Consumer Protection  
Mail Service Stop 9001  
Raleigh, NC 27669-9001**

**FILED**  
**SEP 18 2018**  
Clerk's Office  
N.C. Utilities Commission

**September 4, 2018**

**RE: Rate Increase Request by Carolina Water Service of North Carolina  
NCUC Docket No. W-354, Sub 360**


**To Whom it May concern:**

**Carolina Water Service of North Carolina is again requesting another rate increase. Homeowners in The Ridges at Mountain Harbour in Hayesville currently pay a very substantial month rate, even though meters are installed to measure usage. CWSNC has already received a rate increase two years ago. The company is profitable, and employees have been given raises.**

**We would like to be on record to protest the proposed water rate increase as unnecessary. We would also like the company to charge customers by their water usage since that option is available.**

**Thank you for your attention to this matter.**

**Sincerely,**



**Wayne Watson  
President  
The Ridges at Mountain Harbour  
Property Owners Association**

**cc: NC Utilities Commission  
4325 Mail Service Center  
Raleigh, NC 27699-4300**

**cc: CWSNC  
5701 Westpark Dr Ste. 101  
Charlotte NC 28217**