

434 Fayetteville Street Suite 2800 Raleigh, NC 27601 Tel (919) 755-8700 Fax (919) 755-8800 www.foxrothschild.com DAVID T. DROOZ Direct No: 919,719-1258

Email: DDrooz@FoxRothschild.com

May 1, 2023

Ms. A. Shonta Dunston Chief Clerk N.C. Utilities Commission 430 N. Salisbury Street, Room 5063 Raleigh, NC 27603

Re: In the matter of

New River Light & Power Company's Application for General Rate Case <u>Amended</u> Exhibits A, B and C, Current and Proposed Rate Schedules – Supplemental filing of Schedules PSR and RER Docket No. E-34, Sub 54

Dear Ms. Dunston:

On December 22, 2022, New River Light and Power Company ("NRLP"), through counsel, filed an Application to Adjust Retail Base Rates in the above-referenced docket, along with Exhibits A, B, C, D, E and Appendix 1, in support thereof.

Rate Schedule PSR, Prepaid Service Rider, and Rate Schedule RER, Renewable Energy Rider, were inadvertently omitted from Exhibits A, B and C of the filing. Both Riders are being provided herewith in order to supplement Exhibits A, B and C of the Application, along with an updated list of rate schedules for each of those exhibits.

The current versions and proposed versions of these riders are the same - no changes have been made.

We will be forwarding to your office later today or early tomorrow morning, 10 copies of the Supplemental Riders for Exhibits A, B and C, along with the updated inventory sheets for each, Tabs 2, 3 and 4 of the Application Binder. These will be for delivery to Jennifer Harrod, Commission – Legal, for updating the Commissions' Bench Books.

Ms. A. Shonta Dunston Page Two May 1, 2023

If you have any questions concerning the supplemental riders to Exhibits A, B and C, please do not hesitate to contact me.

Sincerely,

Isl David 7. Drooz

David T. Drooz

cc: M. Gray Styers, Jr., Esq.

Mr. Randall E. Halley Mr. Edmond C. Miller

Zeke Creech, Esq. NC Utilities Commission Public Staff

Ms. Jessica Heironimus, NC Utilities Commission Public Staff

Jennifer Harrod, Esq, NC Utilities Commission Staff

Nick Jimenez, Esq., SELC NC, Counsel for Appalachian Voices

Munashe Magarira, Esq., SELC NC, Counsel for Appalachian Voices

AMENDED EXHIBIT A TO RATE CASE APPLICATION CURRENT RATES E-34, SUB 54

NEW RIVER LIGHT AND POWER COMPANY RATE SCHEDULES

Effective for Service On and After April 1, 2018

1.	Schedule R – Residential Service	1
2.	Schedule G – Commercial General Service	3
3.	Schedule GL – Commercial Demand Service	5
4.	Schedule GLH – Commercial High Demand Factor Service	7
5.	Schedule A – ASU Campus Service	9
6.	Schedule OL – Security Lighting Service	11
7.	Schedule PPAC & CACR – Purchased Power Adjustment Clause and Coal Ash Recovery Rider	14
8.	Schedule MS – Miscellaneous Service	16
9.	Schedule LEDL – LED Lighting Service	18
10.	Schedule NSMR – Non-Standard Meter Rider	21
11.	Schedule PSR – Prepaid Service Rider	22
12.	Schedule RER – Renewable Energy Rider	25

New River Light and Power Prepaid Service Rider Schedule "PSR"

Availability

This rider is applicable on a voluntary basis to customers who receive service under the Residential Service Schedule R and who meet the special provisions of this rider. This Schedule PSR is effective for service on and after July 1, 2022.

Monthly Rate

The monthly rates as stated in the Residential Service Schedule R for electric service will apply.

Daily Charges

On a daily basis, charges for electric service will be deducted from the customer's prepaid balance. Daily charges will include charges for daily kWh consumption in accordance with Schedule R, plus a prorated share of the applicable Basic Facilities Charge assuming 30.4 days per month.

Special Provisions

- 1. Customers utilizing one or both of the following options are not eligible for this rider:
 - a. Identified by special code pursuant to North Carolina Utilities Commission Rule R12-11(q); and
 - b. Currently utilizing automatic bank drafts for monthly bill payments.
- 2. Customers must maintain the ability for the Company to contact them either through an email or text for purposes of receiving alerts regarding account balances and service status.
- 3. Security deposits are not required for service under this rider. Any security deposit the customer has with the Company when they elect to receive service under this rider will be utilized to initially fund the customer's prepaid account with a required minimum prepayment credit as set forth in Special Provision 5. Any security deposit in excess of the required minimum prepayment credit will be refunded in accordance with the Company's deposit policy set forth in Schedule MS. If, after applying the deposit to initially fund the customer's prepaid account, the customer still has an outstanding balance, such outstanding balance will be considered a debt balance.

- 4. To be eligible for this rider, the beginning debt balance must be less than \$200. If a debt balance of less than \$200 exists, 50% of each payment received on the prepaid account will be applied to the debt balance until the debt balance is fully paid, with the remaining 50% of the payment applied to the customer's prepaid balance.
- 5. The minimum prepayment required to set up a prepaid account is \$25.00.
- 6. Customers under this rider are required to prepay for all electric service and fees for which they are billed, and the customer can setup multiple balance notification options that best fit their needs. This can include a daily balance notification. In addition to daily balance notifications, if the customer's prepaid balance drops below zero, electric service will be disconnected no earlier than 10:00 a.m. and typically no later than 2:00 p.m. on the next business day. A business day includes Monday, Tuesday, Wednesday, Thursday and Friday, but excludes a state or federal holiday. Disconnection will be postponed if the temperature reaches, or is expected to reach, 32° or lower over a weekend or a state or federal holiday. The customer will receive daily alert notification when the prepaid balance drops below \$25.
- 7. In the event of disconnection, payment must be made for any unpaid daily charges that accrued prior to disconnection, as well as payment to establish a minimum positive prepaid account balance of \$25. Customers under this rider who have been disconnected will not be subject to the Reconnect Fee or late payment charges.
- 8. Payments to prepaid accounts may be made in any amount provided a positive balance is maintained on the customer's prepaid account.
- 9. If the customer has two or more returned payments in a 12-month period, the Company may refuse to accept a check, electronic check, debit card, or credit card tendered for payment on the customer's account. A Returned Payment Fee will be added to the prepaid account for each occurrence.
- 10. A monthly bill will not be provided. However, when closing an account, a final bill will be provided. Customers will be able to monitor their prepaid balance and usage online via the Company's online NRLP Customer Portal or mobile app NRLP Connect.
- 11. If an account is disconnected and does not reactivate in five (5) days, the account will be considered inactive and the Company will provide a final bill.
- 12. Customers may terminate service under this rider at any time. Should a customer choose to leave this rider, the customer will still receive electric service under the Residential Service Schedule R, subject to the normal monthly bills, full payment or new payment structure of any outstanding debt balance and reinstatement of the security deposit.

13. If a Company representative is called to a customer's premise to investigate a problem with the prepaid equipment, as claimed by the customer, and no problem with the equipment is found, the customer may be assessed a Service Call.

Regular Working Hours – If the Service Call is between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays), the fee will be \$25.00.

After Regular Working Hours – If the Service Call is during the evenings, weekends or holidays, the fee will be \$60.00.

New River Light and Power Renewable Energy Rider "Rider RER"

Availability

This Renewable Energy Rider ("Rider") is available on a limited and voluntary basis to any retail customer receiving service from New River Light and Power (NRLP) who contracts for blocks of electricity generated from Renewable Energy Resources.

General Provisions

Any customer may contract with NRLP for the purchase of block(s) of energy from Renewable Energy Resources to be billed to that customer monthly based on a set monthly Rate.

NRLP shall produce, purchase or otherwise acquire energy from Renewable Energy Resources to meet the expected Blocks contracted for each calendar year. The Rate charged to participating customers for a Block of such energy will be as set forth in this Rider.

Customers participating in this rider will continue to receive and pay for all energy used under their respective applicable rate schedules. In addition, participating customers shall pay for the contracted Blocks provided under this Rider at the Rate shown below regardless of the Customer's actual monthly kWh usage.

NRLP shall maintain a deferred account for the aggregate incremental difference between the cost of energy purchased from Renewable Energy Resources by NRLP to be provided pursuant to this Rider (and the direct cost of administering the RER Rider program) and the actual cost of energy purchased pursuant to its then current wholesale power purchase contract for all other load to customers served by NRLP. Any difference between the revenues received and the actual costs paid for Renewable Energy Resources will be applied as an annual true-up at the end of each calendar year to adjust the size of the Block for the following year. The annual true-up process will ensure that only revenue received from participating customers under this Rider will be used to pay the actual Renewable Energy Resources cost differential incurred by NRLP.

Energy purchased and/or produced from Renewable Energy Resources will displace energy that would have otherwise been purchased pursuant to NRLP's then current wholesale power purchase contract for all other load to customers served by NRLP;

New River Light and Power Rider RER Page 2 of 3

however, such energy purchased from Renewable Energy Resources may not be delivered specifically to the individual customer contracting for service under this program. Accordingly, no individual customer who commences or terminates service from NRLP is entitled to a refund or credit (or is required to pay any additional amount) based upon any allocated share of the deferred account balance at the time of commencement or termination of service.

Definitions

Renewable Energy Resources: For the purposes of this rider, Renewable Energy Resources has the same definition as found in N.C. Gen. Stat. § 62-133.8(a)(8) or its recodified successor.

Block of Renewable Energy Resources ("Block"): The initial block of Renewable Energy Resources for the first year of this rider will be 250 kWh per month. For each year thereafter, the size of this block may be adjusted to allow for the previous year's true-up to ensure customers receive their respective allocated share of all Renewable Energy Resources purchased by NRLP pursuant to this Rider.

Month: The term "month" as used in this rider shall be customer's normal bill month for the period between monthly meter readings.

Rate

\$ 5.00 per block of Renewable Energy Resources per month.

Payment

The payment obligations of participating customers will be those stated within their applicable rate schedule for electric service. Non-payment of the incremental RER charge will not subject participating customers to being disconnected so long as all other payment obligations are satisfied.

Contract Period / Limitation of new offerings

Each customer shall enter a contract to purchase a specified number of blocks of Renewable Energy Resources for a minimum original term of one year and from month to month thereafter upon the condition that either party can terminate the contract by providing at least thirty (30) days prior written notice.

NRLP in its discretion may limit, temporarily or permanently, the availability of new

New River Light and Power Rider RER Page 3 of 3

Blocks to purchase by existing or new customers by filing with the North Carolina Utilities Commission a notice of suspension of this Rider and removing the Rider from its website and rate materials provided to customers.

Effective Date

This Rider will be effective to electricity sales by NRLP beginning January 1, 2022.

AMENDED EXHIBIT B TO RATE CASE APPLICATION PROPOSED RATES E-34, SUB 54

NEW RIVER LIGHT AND POWER COMPANY RATE SCHEDULES

Effective for Service On and After ______, 2023

1.	Schedule R – Residential Service	1
2.	Schedule G – Commercial General Service	3
3.	Schedule GL – Commercial Demand Service	5
4.	Schedule GLH - Commercial High Demand Factor Service	7
5.	Schedule A – ASU Campus Service	9
6.	Schedule OL – Security Lighting Service	11
7.	Schedule PPAC&CACR – Purchased Power Adjustment Clause and Coal Ash Recovery Rider	14
8.	Schedule MS – Miscellaneous Service	16
9.	Schedule LEDL – LED Lighting Service	18
10.	Schedule NSMR – Non-Standard Meter Rider	22
11.	Schedule NBR – Net Billing Rider for Renewable Energy Facilities	23
12.	Schedule IR – Interruptible Rate Rider	25
13.	Schedule PPR – Purchased Power for Renewable Energy Facilities	26
14.	Schedule PSR – Prepared Service Rider	27
15.	Schedule RER – Renewable Energy Rider	30

SUPPLEMENT TO EXHIBIT B TO RATE CASE APPLICATION PROPOSED RATES E-34, SUB 54

New River Light and Power Prepaid Service Rider Schedule "PSR"

Availability

This rider is applicable on a voluntary basis to customers who receive service under the Residential Service Schedule R and who meet the special provisions of this rider. This Schedule PSR is effective for service on and after July 1, 2022.

Monthly Rate

The monthly rates as stated in the Residential Service Schedule R for electric service will apply.

Daily Charges

On a daily basis, charges for electric service will be deducted from the customer's prepaid balance. Daily charges will include charges for daily kWh consumption in accordance with Schedule R, plus a prorated share of the applicable Basic Facilities Charge assuming 30.4 days per month.

Special Provisions

- 1. Customers utilizing one or both of the following options are not eligible for this rider:
 - a. Identified by special code pursuant to North Carolina Utilities Commission Rule R12-11(q); and
 - b. Currently utilizing automatic bank drafts for monthly bill payments.
- Customers must maintain the ability for the Company to contact them either through an email or text for purposes of receiving alerts regarding account balances and service status.
- 3. Security deposits are not required for service under this rider. Any security deposit the customer has with the Company when they elect to receive service under this rider will be utilized to initially fund the customer's prepaid account with a required minimum prepayment credit as set forth in Special Provision 5. Any security deposit in excess of the required minimum prepayment credit will be refunded in accordance with the Company's deposit policy set forth in Schedule MS. If, after applying the deposit to initially fund the customer's prepaid account, the customer still has an outstanding balance, such outstanding balance will be considered a debt balance.

SUPPLEMENT TO EXHIBIT B TO RATE CASE APPLICATION PROPOSED RATES E-34, SUB 54

- 4. To be eligible for this rider, the beginning debt balance must be less than \$200. If a debt balance of less than \$200 exists, 50% of each payment received on the prepaid account will be applied to the debt balance until the debt balance is fully paid, with the remaining 50% of the payment applied to the customer's prepaid balance.
- 5. The minimum prepayment required to set up a prepaid account is \$25.00.
- 6. Customers under this rider are required to prepay for all electric service and fees for which they are billed, and the customer can setup multiple balance notification options that best fit their needs. This can include a daily balance notification. In addition to daily balance notifications, if the customer's prepaid balance drops below zero, electric service will be disconnected no earlier than 10:00 a.m. and typically no later than 2:00 p.m. on the next business day. A business day includes Monday, Tuesday, Wednesday, Thursday and Friday, but excludes a state or federal holiday. Disconnection will be postponed if the temperature reaches, or is expected to reach, 32° or lower over a weekend or a state or federal holiday. The customer will receive daily alert notification when the prepaid balance drops below \$25.
- 7. In the event of disconnection, payment must be made for any unpaid daily charges that accrued prior to disconnection, as well as payment to establish a minimum positive prepaid account balance of \$25. Customers under this rider who have been disconnected will not be subject to the Reconnect Fee or late payment charges.
- 8. Payments to prepaid accounts may be made in any amount provided a positive balance is maintained on the customer's prepaid account.
- 9. If the customer has two or more returned payments in a 12-month period, the Company may refuse to accept a check, electronic check, debit card, or credit card tendered for payment on the customer's account. A Returned Payment Fee will be added to the prepaid account for each occurrence.
- 10. A monthly bill will not be provided. However, when closing an account, a final bill will be provided. Customers will be able to monitor their prepaid balance and usage online via the Company's online NRLP Customer Portal or mobile app NRLP Connect.
- 11. If an account is disconnected and does not reactivate in five (5) days, the account will be considered inactive and the Company will provide a final bill.
- 12. Customers may terminate service under this rider at any time. Should a customer choose to leave this rider, the customer will still receive electric service under the Residential Service Schedule R, subject to the normal monthly bills, full payment or new payment structure of any outstanding debt balance and reinstatement of the security deposit.

SUPPLEMENT TO EXHIBIT B TO RATE CASE APPLICATION PROPOSED RATES E-34, SUB 54

13. If a Company representative is called to a customer's premise to investigate a problem with the prepaid equipment, as claimed by the customer, and no problem with the equipment is found, the customer may be assessed a Service Call.

Regular Working Hours – If the Service Call is between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays), the fee will be \$25.00.

After Regular Working Hours – If the Service Call is during the evenings, weekends or holidays, the fee will be \$60.00.

New River Light and Power Renewable Energy Rider "Rider RER"

Availability

This Renewable Energy Rider ("Rider") is available on a limited and voluntary basis to any retail customer receiving service from New River Light and Power (NRLP) who contracts for blocks of electricity generated from Renewable Energy Resources.

General Provisions

Any customer may contract with NRLP for the purchase of block(s) of energy from Renewable Energy Resources to be billed to that customer monthly based on a set monthly Rate.

NRLP shall produce, purchase or otherwise acquire energy from Renewable Energy Resources to meet the expected Blocks contracted for each calendar year. The Rate charged to participating customers for a Block of such energy will be as set forth in this Rider.

Customers participating in this rider will continue to receive and pay for all energy used under their respective applicable rate schedules. In addition, participating customers shall pay for the contracted Blocks provided under this Rider at the Rate shown below regardless of the Customer's actual monthly kWh usage.

NRLP shall maintain a deferred account for the aggregate incremental difference between the cost of energy purchased from Renewable Energy Resources by NRLP to be provided pursuant to this Rider (and the direct cost of administering the RER Rider program) and the actual cost of energy purchased pursuant to its then current wholesale power purchase contract for all other load to customers served by NRLP. Any difference between the revenues received and the actual costs paid for Renewable Energy Resources will be applied as an annual true-up at the end of each calendar year to adjust the size of the Block for the following year. The annual true-up process will ensure that only revenue received from participating customers under this Rider will be used to pay the actual Renewable Energy Resources cost differential incurred by NRLP.

Energy purchased and/or produced from Renewable Energy Resources will displace energy that would have otherwise been purchased pursuant to NRLP's then current wholesale power purchase contract for all other load to customers served by NRLP;

SUPPLEMENT TO EXHIBIT B TO RATE CASE APPLICATION PROPOSED RATES E-34. SUB 54

New River Light and Power Rider RER Page 2 of 3

however, such energy purchased from Renewable Energy Resources may not be delivered specifically to the individual customer contracting for service under this program. Accordingly, no individual customer who commences or terminates service from NRLP is entitled to a refund or credit (or is required to pay any additional amount) based upon any allocated share of the deferred account balance at the time of commencement or termination of service.

Definitions

Renewable Energy Resources: For the purposes of this rider, Renewable Energy Resources has the same definition as found in N.C. Gen. Stat. § 62-133.8(a)(8) or its recodified successor.

Block of Renewable Energy Resources ("Block"): The initial block of Renewable Energy Resources for the first year of this rider will be 250 kWh per month. For each year thereafter, the size of this block may be adjusted to allow for the previous year's true-up to ensure customers receive their respective allocated share of all Renewable Energy Resources purchased by NRLP pursuant to this Rider.

Month: The term "month" as used in this rider shall be customer's normal bill month for the period between monthly meter readings.

Rate

\$ 5.00 per block of Renewable Energy Resources per month.

Payment

The payment obligations of participating customers will be those stated within their applicable rate schedule for electric service. Non-payment of the incremental RER charge will not subject participating customers to being disconnected so long as all other payment obligations are satisfied.

Contract Period / Limitation of new offerings

Each customer shall enter a contract to purchase a specified number of blocks of Renewable Energy Resources for a minimum original term of one year and from month to month thereafter upon the condition that either party can terminate the contract by providing at least thirty (30) days prior written notice.

NRLP in its discretion may limit, temporarily or permanently, the availability of new

New River Light and Power Rider RER Page 3 of 3

Blocks to purchase by existing or new customers by filing with the North Carolina Utilities Commission a notice of suspension of this Rider and removing the Rider from its website and rate materials provided to customers.

Effective Date

This Rider will be effective to electricity sales by NRLP beginning January 1, 2022.

AMENDED EXHIBIT C TO RATE CASE APPLICATION SHOWING COMPARISON OF EXHIBITS A AND B E-34, SUB 54

NEW RIVER LIGHT AND POWER COMPANY RATE SCHEDULES

Effective for Service On and After

April 1, 2018

, 2023

1.	Schedule R – Residential Service	1	
2.	Schedule G – Commercial General Service	3	
3.	Schedule GL – Commercial Demand Service	5	
4.	Schedule GLH – Commercial High Demand Factor Service	7	
5.	Schedule A – ASU Campus Service	9	
6.	Schedule OL – Security Lighting Service	11	
7.	Schedule PPAC&CACR – Purchased Power Adjustment Clause and Coal Ash Recovery Rider	14	
8.	Schedule MS – Miscellaneous Service	16	
9.	Schedule LEDL – LED Lighting Service	18	
10.	Schedule NSMR – Non-Standard Meter Rider	21 22	
11.	Schedule NBR - Net Billing Rider for Renewable Energy Facilities	<u>23</u>	
<u>12.</u>	Schedule IR – Interruptible Rate Rider	<u>25</u>	
<u>13.</u>	Schedule PPR – Purchased Power for Renewable Energy Facilities	<u>26</u>	
14.	Schedule PSR – Prepaid Service Rider	37	
15.	Schedule RER – Renewable Energy Rider	40	

SUPPLEMENT TO EXHIBIT C TO RATE CASE APPLICATION SHOWING COMPARISON OF EXHIBITS A AND B NO CHANGES TO PREPAID SERVICE RIDER E-34, SUB 54

New River Light and Power Prepaid Service Rider Schedule "PSR"

Availability

This rider is applicable on a voluntary basis to customers who receive service under the Residential Service Schedule R and who meet the special provisions of this rider. This Schedule PSR is effective for service on and after July 1, 2022.

Monthly Rate

The monthly rates as stated in the Residential Service Schedule R for electric service will apply.

Daily Charges

On a daily basis, charges for electric service will be deducted from the customer's prepaid balance. Daily charges will include charges for daily kWh consumption in accordance with Schedule R, plus a prorated share of the applicable Basic Facilities Charge assuming 30.4 days per month.

Special Provisions

- 1. Customers utilizing one or both of the following options are not eligible for this rider:
 - a. Identified by special code pursuant to North Carolina Utilities Commission Rule R12-11(q); and
 - b. Currently utilizing automatic bank drafts for monthly bill payments.
- 2. Customers must maintain the ability for the Company to contact them either through an email or text for purposes of receiving alerts regarding account balances and service status.
- 3. Security deposits are not required for service under this rider. Any security deposit the customer has with the Company when they elect to receive service under this rider will be utilized to initially fund the customer's prepaid account with a required minimum prepayment credit as set forth in Special Provision 5. Any security deposit in excess of the required minimum prepayment credit will be refunded in accordance with the Company's deposit policy set forth in Schedule MS. If, after applying the

SUPPLEMENT TO EXHIBIT C TO RATE CASE APPLICATION SHOWING COMPARISON OF EXHIBITS A AND B NO CHANGES TO PREPAID SERVICE RIDER E-34, SUB 54

- deposit to initially fund the customer's prepaid account, the customer still has an outstanding balance, such outstanding balance will be considered a debt balance.
- 4. To be eligible for this rider, the beginning debt balance must be less than \$200. If a debt balance of less than \$200 exists, 50% of each payment received on the prepaid account will be applied to the debt balance until the debt balance is fully paid, with the remaining 50% of the payment applied to the customer's prepaid balance.
- 5. The minimum prepayment required to set up a prepaid account is \$25.00.
- 6. Customers under this rider are required to prepay for all electric service and fees for which they are billed, and the customer can setup multiple balance notification options that best fit their needs. This can include a daily balance notification. In addition to daily balance notifications, if the customer's prepaid balance drops below zero, electric service will be disconnected no earlier than 10:00 a.m. and typically no later than 2:00 p.m. on the next business day. A business day includes Monday, Tuesday, Wednesday, Thursday and Friday, but excludes a state or federal holiday. Disconnection will be postponed if the temperature reaches, or is expected to reach, 32° or lower over a weekend or a state or federal holiday. The customer will receive daily alert notification when the prepaid balance drops below \$25.
- 7. In the event of disconnection, payment must be made for any unpaid daily charges that accrued prior to disconnection, as well as payment to establish a minimum positive prepaid account balance of \$25. Customers under this rider who have been disconnected will not be subject to the Reconnect Fee or late payment charges.
- 8. Payments to prepaid accounts may be made in any amount provided a positive balance is maintained on the customer's prepaid account.
- 9. If the customer has two or more returned payments in a 12-month period, the Company may refuse to accept a check, electronic check, debit card, or credit card tendered for payment on the customer's account. A Returned Payment Fee will be added to the prepaid account for each occurrence.
- 10. A monthly bill will not be provided. However, when closing an account, a final bill will be provided. Customers will be able to monitor their prepaid balance and usage online via the Company's online NRLP Customer Portal or mobile app NRLP Connect.
- 11. If an account is disconnected and does not reactivate in five (5) days, the account will be considered inactive and the Company will provide a final bill.
- 12. Customers may terminate service under this rider at any time. Should a customer choose to leave this rider, the customer will still receive electric service under the Residential Service Schedule R, subject to the normal monthly bills, full payment or

SUPPLEMENT TO EXHIBIT C TO RATE CASE APPLICATION SHOWING COMPARISON OF EXHIBITS A AND B NO CHANGES TO PREPAID SERVICE RIDER E-34, SUB 54

new payment structure of any outstanding debt balance and reinstatement of the security deposit.

13. If a Company representative is called to a customer's premise to investigate a problem with the prepaid equipment, as claimed by the customer, and no problem with the equipment is found, the customer may be assessed a Service Call.

Regular Working Hours – If the Service Call is between 8:00 a.m. and 5:00 p.m., Monday through Friday (except holidays), the fee will be \$25.00.

After Regular Working Hours – If the Service Call is during the evenings, weekends or holidays, the fee will be \$60.00.

SUPPLEMENT TO EXHIBIT C TO RATE CASE APPLICATION SHOWING COMPARISON OF EXHIBITS A AND B NO CHANGES TO RENEWABLE ENERGY RIDER E-34, SUB 54

New River Light and Power Renewable Energy Rider "Rider RER"

Availability

This Renewable Energy Rider ("Rider") is available on a limited and voluntary basis to any retail customer receiving service from New River Light and Power (NRLP) who contracts for blocks of electricity generated from Renewable Energy Resources.

General Provisions

Any customer may contract with NRLP for the purchase of block(s) of energy from Renewable Energy Resources to be billed to that customer monthly based on a set monthly Rate.

NRLP shall produce, purchase or otherwise acquire energy from Renewable Energy Resources to meet the expected Blocks contracted for each calendar year. The Rate charged to participating customers for a Block of such energy will be as set forth in this Rider.

Customers participating in this rider will continue to receive and pay for all energy used under their respective applicable rate schedules. In addition, participating customers shall pay for the contracted Blocks provided under this Rider at the Rate shown below regardless of the Customer's actual monthly kWh usage.

NRLP shall maintain a deferred account for the aggregate incremental difference between the cost of energy purchased from Renewable Energy Resources by NRLP to be provided pursuant to this Rider (and the direct cost of administering the RER Rider program) and the actual cost of energy purchased pursuant to its then current wholesale power purchase contract for all other load to customers served by NRLP. Any difference between the revenues received and the actual costs paid for Renewable Energy Resources will be applied as an annual true-up at the end of each calendar year to adjust the size of the Block for the following year. The annual true-up process will ensure that only revenue received from participating customers under this Rider will be used to pay the actual Renewable Energy Resources cost differential incurred by NRLP.

Energy purchased and/or produced from Renewable Energy Resources will displace energy that would have otherwise been purchased pursuant to NRLP's then current

SUPPLEMENT TO EXHIBIT C TO RATE CASE APPLICATION SHOWING COMPARISON OF EXHIBITS A AND B NO CHANGES TO RENEWABLE ENERGY RIDER E-34, SUB 54

New River Light and Power Rider RER Page 2 of 3

wholesale power purchase contract for all other load to customers served by NRLP; however, such energy purchased from Renewable Energy Resources may not be delivered specifically to the individual customer contracting for service under this program. Accordingly, no individual customer who commences or terminates service from NRLP is entitled to a refund or credit (or is required to pay any additional amount) based upon any allocated share of the deferred account balance at the time of commencement or termination of service.

Definitions

Renewable Energy Resources: For the purposes of this rider, Renewable Energy Resources has the same definition as found in N.C. Gen. Stat. § 62-133.8(a)(8) or its recodified successor.

Block of Renewable Energy Resources ("Block"): The initial block of Renewable Energy Resources for the first year of this rider will be 250 kWh per month. For each year thereafter, the size of this block may be adjusted to allow for the previous year's true-up to ensure customers receive their respective allocated share of all Renewable Energy Resources purchased by NRLP pursuant to this Rider.

Month: The term "month" as used in this rider shall be customer's normal bill month for the period between monthly meter readings.

Rate

\$ 5.00 per block of Renewable Energy Resources per month.

Payment

The payment obligations of participating customers will be those stated within their applicable rate schedule for electric service. Non-payment of the incremental RER charge will not subject participating customers to being disconnected so long as all other payment obligations are satisfied.

Contract Period / Limitation of new offerings

Each customer shall enter a contract to purchase a specified number of blocks of Renewable Energy Resources for a minimum original term of one year and from month to month thereafter upon the condition that either party can terminate the contract by providing at least thirty (30) days prior written notice.

SUPPLEMENT TO EXHIBIT C TO RATE CASE APPLICATION SHOWING COMPARISON OF EXHIBITS A AND B NO CHANGES TO RENEWABLE ENERGY RIDER E-34, SUB 54

New River Light and Power Rider RER Page 3 of 3

NRLP in its discretion may limit, temporarily or permanently, the availability of new Blocks to purchase by existing or new customers by filing with the North Carolina Utilities Commission a notice of suspension of this Rider and removing the Rider from its website and rate materials provided to customers.

Effective Date

This Rider will be effective to electricity sales by NRLP beginning January 1, 2022.