SANFORD LAW OFFICE, PLLC

Jo Anne Sanford, Attorney at Law

November 7, 2022

Ms. A. Shonta Dunston, Chief Clerk North Carolina Utilities Commission 4325 Mail Service Center Raleigh, North Carolina 27699-4325

Via Electronic Delivery

Re: Application by Carolina Water Service, Inc. of North Carolina for Fair Value Determination and for Certificate of Public Convenience and

Necessity to Serve Carteret County Water System

NCUC Dockets No. W-354, Sub 398

Response to Customer Concerns from October 18, 2022 Hearing

Dear Ms. Dunston:

Attached please the Response to Customer Concerns from the October 18, 2022 hearing in Beaufort, N.C., filed by Carolina Water Service, Inc. of North Carolina.

As always, we thank you and your staff for your assistance; please feel free to contact me if there are questions or if additional information is required.

Electronically Submitted

/s/Jo Anne Sanford

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