

**SANFORD LAW OFFICE, PLLC**

Jo Anne Sanford, Attorney at Law

July 16, 2015

Ms. Gail L. Mount, Chief Clerk  
North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, North Carolina 27699-4325

**Via Electronic Filing**

Re: Docket No. W-354, Sub 344 - Carolina Water Service, Inc. of  
North Carolina  
Report on Customer Service Quality Issues from Public  
Hearing in Jacksonville, North Carolina

Dear Ms. Mount:

Please accept for filing on behalf of Carolina Water Service, Inc. of  
North Carolina the attached Report on Customer Service Quality Issues from  
Public Hearing in Jacksonville, North Carolina.

As always, thank you and your staff for your assistance; please feel free  
to contact me if there are questions or suggestions.

Sincerely,

**Electronically Submitted**

/s/Jo Anne Sanford

State Bar # 6831

Attorney for Carolina Water Service,  
Inc. of North Carolina

c: Parties of Record