

**STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH**

DOCKET NO. W-354, SUB 412

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of		
Application for Approval of Business	)	PUBLIC STAFF’S VERIFIED
Combination between Carolina Water	)	RESPONSE TO JOINT
Service, Inc. of North Carolina, North	)	APPLICANTS’ REPORT ON
Carolina/Corix Infrastructure (US) Inc., and	)	CUSTOMER COMMENTS
SW Merger Acquisition Corp.	)	FROM VIRTUAL PUBLIC
	)	HEARING HELD JULY 20,
	)	2023

NOW COMES THE PUBLIC STAFF – North Carolina Utilities Commission (Public Staff), by and through its Executive Director, Christopher J. Ayers, and pursuant to the Commission’s Order Scheduling Hearings, Establishing Discovery Guidelines, and Requiring Customer Notice issued April 25, 2023, submits its verified response to the Joint Applicants’ Verified Report in Response to Customer Comments From Virtual Public Hearing Held on July 20, 2023 filed by Carolina Water Service, Inc. of North Carolina (CWSNC) along with Corix Infrastructure (US) Inc., and SW Merger Acquisition Corp. (Joint Applicants) on August 3, 2023 regarding the proposed business combination of the Joint Applicants (Joint Applicants’ Report).

The Public Staff has reviewed the Joint Applicants’ Report and is of the opinion that it fairly portrays the issues raised by customers and adequately addresses all customer service and service quality complaints expressed during the public witness hearing.

Respectfully submitted, this the 15th day of August, 2023.

PUBLIC STAFF  
Christopher J. Ayers  
Executive Director

Lucy E. Edmondson  
Chief Counsel

Electronically submitted  
/s/ Elizabeth D. Culpepper  
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/s/ James Bernier, Jr.  
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VERIFICATION

STATE OF NORTH CAROLINA )  
 )  
COUNTY OF WAKE )

Lindsay Q. Darden, P.E., being duly sworn, deposes and says:

That she is a Public Utilities Engineer with the Water, Sewer, and Telephone Division of the Public Staff – North Carolina Utilities Commission; that she is familiar with the facts set out in the foregoing Public Staff's Verified Response to Joint Applicants' Report on Customer Comments from Virtual Public Hearing held July 20, 2023; that she has read the foregoing response and knows the contents thereof; and that the same are true of her own knowledge except as to matters stated therein on information and belief, and as to those matters she believes them to be true.

  
Lindsay Q. Darden, P.E.

Sworn to and subscribed before me

This 15<sup>th</sup> of August, 2023.

  
Notary Public

My Commission Expires: 2/13/2026



## CERTIFICATE OF SERVICE

I certify that a copy of this Public Staff's Verified Response to Joint Applicants' Report of Customer Comments from Virtual Public Hearing held July 20, 2023 has been served on all parties of record or their attorneys, or both, in accordance with Commission Rule R1-39, by United States mail, first class or better; by hand delivery; or by means of facsimile or electronic delivery upon agreement of the receiving party.

This the 15th day of August, 2023.

Electronically submitted  
/s/ Elizabeth D. Culpepper