

## **NOTICE OF FLUSHING OF THE COMMUNITY'S WATER SYSTEM** **Stoneridge/Sedgefield/Creekwood – NC0368185**

This is an important message from Aqua North Carolina for customers in the Stoneridge/Sedgefield/Creekwood water system.

Beginning Monday, April 11th and ending Friday, April 15th between the hours of 8:00 a.m. and 4:30 pm, Aqua will flush the distribution system in your community. Flushing washes away naturally occurring minerals that might have deposited on the insides of pipes over time. The natural minerals are not unsafe but they can cause water to be discolored.

Because flushing could temporarily cause discolored water as it cleans out the pipes, we recommend that customers store sufficient water for personal use before flushing begins. Please do not do laundry during the flushing period since the minerals could cause staining especially on light colored items. You will experience low pressure and a short water outage during the flushing time frame.

After we flush the system we recommend that you consider removing and cleaning the aerators on your faucets. We also suggest that you flush your water line by running the outside spigot for a few minutes to help purge any sediment before entering your household plumbing. If you have not done so recently, we recommend you flush your water heater in accordance with the manufacturer's recommendations.

Thank you for your cooperation and patience as Aqua continues to improve your water service. If you have any questions, or if you experience any service problems, please call us at 1 877 987 2782. Please visit our website for additional information. This message will repeat once if you stay on the line.

Thank you,

Aqua North Carolina

Text –

Aqua will flush the distribution system in your area 4/11 through 4/15 between 8:00a.m and 4:30p.m. Please call 18779872782 with questions.