

From: [Casselberry, Gina](#)
To: [Statements](#)
Cc: [Casselberry, Gina](#); [Creech, William](#)
Subject: FW: [External] State of NC Utilities Commission, Docket No W-1305, Sub 12 Pluris Hampstead Increase Rates in Pender County
Date: Monday, August 10, 2020 9:14:14 AM

Gina Y. Casselberry
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From: Casselberry, Gina
Sent: Monday, August 10, 2020 9:11 AM
To: 'Elisavet Kanaris' <ekanaris1@gmail.com>
Subject: RE: [External] State of NC Utilities Commission, Docket No W-1305, Sub 12 Pluris Hampstead Increase Rates in Pender County

Ms. Kanaris,

Thank you for your email concerning the request by Pluris Hampstead, LLC (Company) to increase its sewer rates. A copy of your message and this response will be given to the Chief Clerk of the Commission for inclusion in the official file.

The Public Staff is responsible for representing the interests of the using and consuming public in utility matters, and we will participate on the public's behalf in this case. The Public Staff will review the books and records of the Company and present its views on the Company's request to the Commission. We will give consideration to your comments as we conduct our investigation.

Thank you for your interest in this matter.

Gina Casselberry

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From: Elisavet Kanaris <ekanaris1@gmail.com>

Sent: Sunday, August 9, 2020 1:57 PM

To: Casselberry, Gina <gina.casselberry@psncuc.nc.gov>; utilityAGO@ncdoj.gov

Subject: [External] State of NC Utilities Commission, Docket No W-1305, Sub 12 Pluris Hampstead Increase Rates in Pender County

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Hello,

I moved to Hampstead at the end of June, and before I paid my first sewer and water bill, I received a notice from Pluris Hampstead that it is proposing that the sewer and water rates be raised.

I wanted to take a moment to share with you my concerns about this proposal. As a retired person on a fixed income, I feel that the proposed increases are very high and unfair. Sewer is expected to be increased by 32% and water by 70.5%. I do know that I will not receive an income increase anywhere near these proposed increases.

Residential customers, regardless of the number of household members and usage, pay a monthly flat fee for sewer. Commercial customers are not charged a flat fee, regardless of usage.

Neither the proposed increases nor residential flat fees seem fair to me. Please help me and others to pay more fair rates for water and sewer.

Thank you,
Margarida Kanaris

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