To Whom It May Concern from the North Carolina Utility Commission Lawyers:

ATTENTION:

E-2 Sub 1338

Recipient of Complaint:

The Chief Clerk

North Carolina Utilities Commission

4325 Mail Service Center

Raleigh, NC 27699-4325

- This letter is to inform you of my formal complaint concerning Duke Energy

  Incorporated. I am an elderly woman of 75 years of age, and I cannot remember a time in

  my life to where I have been treated this way, with all circumstances considered.
- With the enclosed documentation and description of the events that have happened in recent years, Duke Energy has sought fit to overcharge me in several instances in monthly power bills. The accused has not charged me the actual bills of my usage, but rather a "prorated" amount based on their theory of what I have used in recent months. I would appreciate your consideration in these matters since we are talking about an amount of money of over \$1000 that Duke Energy owes me since my average bill was a consistent amount of \$100 or less.
- The following is a brief description of the events that led up to the said complaint. The actual reports are included in this package, and they are detailed so that the exact data would not fall through the cracks. There was no problem with my relationship with Duke Energy until 5 September 2023. The prior 4 years have been great until my neighbor was

issued a high bill and I got charged for it. To compensate for this, I was prorated back to 2021. Additionally, there have been other people who have moved into that same apartment to where they paid their bills. So, how can they go back to prorate until 2021 when those bills are paid already. Also, may I add, a man in Cincinnati, Ohio had a comparable situation happen to him and he got charged approximately \$4000 and his actual bill was only \$98. Duke Energy charged his account without his permission with a draft out of his checking account. He reported this to Channel 5 News after discussing this with Duke Energy. When Channel 5 News got involved, the man got his money back. He had many bounced checks because of this incident. When asked about the incident with a representative of Duke Energy and why it took so long to get the man his money back, the representative says, "Well, we have incompetent people that work Duke Energy as well."

- 4 My prior attorney, Mr. Stam, is no longer overseeing this case since he is retiring.

  Enclosed is a copy of the Introductory letter that he wrote to Duke Energy.
- Additionally, I have written Duke Energy numerous letters/ phone calls in many attempts to resolve this problem with no results and less than satisfactory feedback. I have always paid my bills early before they were due. I also dealt with many representatives of the call center at Duke Energy, Vickey, the Supervisor of the Utility Commission, and her assistant with no response from Duke Energy. She told me that I need to deal with the attorneys at the Commission and this is why I am sending you this information associated with my case. The bill with the amount \$194.72 (due 20 Nov 2023) which is not the correct amount because I never used that much energy. Also, I would like to add that this

month's bill is \$187.87 (due Jan 22, 2024), but there is no way I used this energy since my apartment is very well insulated and new with two bedrooms. Furthermore, last month's bill was \$156.06 (due 27 December 2023), and I never used that much with no heat. The only heat I used during this time was two days and that is it. I have been here since the summer 2018 and I am the only tenant who has lived in this apartment. At that time, the construction people hooked up the meter improperly to the wrong apartments and changed them the next month. Also, put steel plates to match each apartment and have been right ever since with this set up and my monthly bills have been consistent ever since. Duke Energy has no record of bill history from 2018 to 2021. This is very convenient. In 2021, they put in a smart meter, and it had the plate number and there is no way of making a mistake with this. They have been right ever since until September 5, 2023, a man got a high bill, and they said our meters were swapped and never came to this apartment to see if this would shut on and off. I called Duke Energy, and they told me not to worry and you have the right meter. They came back out on 11 September 2023 after many calls and checked the meter to see if it would shut off and on and the meter never did (witnessed by the apartment maintenance person) and then he proceeded to get another meter from the truck and replaced the said meter. Once replaced, it shuts off and on at this time. I got a bill for \$91.78 for September 2023. Then I called in to pay my bill on the first of the month for \$2112.83. That was proration all the way back to 2021. Then set me a bill for \$728.64 which was due 17 Oct 2023. Then sent me a bill \$965.93, due Oct 23, 2023. Additionally, since the beginning of this fiasco, I have had 5-meter changes in total. Now you can see the inconsistency for this series of events. I have sent you all

my information. This is all proration from 2021. Duke Energy has a plethora of notes stored in history and so please oversee my case.

6 Respectfully submitted,

Marleen D. Asbury

(H 919-377-0959)

(C 757-945-6863)

3117 Brushy Mountain St.,

Cary, NC. 27519



# NORTH CAROLINA PUBLIC STAFF UTILITIES COMMISSION

December 12, 2023

DEP-203899

Marleen Asbury 3117 Brushy Mountain St Cary, NC 27519

Dear Marleen Asbury,

The Public Staff has attempted to resolve your complaint against Duke Energy Progress but has not been able to reach a satisfactory conclusion. If you desire to pursue your complaint, the next step is the filing of a formal complaint with the Utilities Commission. The following are some frequently asked questions about the formal complaint process.

#### What is a formal complaint?

A formal complaint is, in many ways, like a lawsuit in the civil courts. It begins with the filing of the complaint in the office of the Chief Clerk of the Utilities Commission. The complaint is then served by the Utilities Commission on the utility company. The company (or respondent) is given a date by which it must satisfy the complaint or file an answer with the Commission. In many cases, an attorney will file the answer, and it may include a motion to dismiss the complaint. If the company files an answer, the Commission will serve a copy of the answer on the complainant (the customer) with an order requiring the customer to respond by a particular date. The order will include a form which can be used for this response giving the customer the options of (1) accepting the answer of the utility, (2) not accepting the answer of the utility and requesting the Commission to hold a public hearing, (3) requesting that the complaint be held open for a period of six months or more to allow the Commission, the complainant and the Public Staff to monitor the situation giving rise to the complaint, or (4) requesting additional information from the utility. This form should be signed by the customer and returned to the Chief Clerk of the Commission.

#### What are the proper subjects of a formal complaint?

Since you have already discussed your complaint with the Public Staff you probably understand that only regulated activities of regulated utilities are proper subjects for consideration by the North Carolina Utilities Commission. However, before you file a formal complaint you should make sure that the company you are complaining about is, in fact, a public utility regulated by the Utilities Commission. You should also remember that not all of the services or other activities, even of regulated utilities are themselves regulated. Finally, you should be aware that the Commission's authority to grant relief generally does not include awarding monetary damages to customers, even when regulated services are involved. Before you file a formal complaint, you should try to determine whether the relief you are seeking could be granted by the Commission or whether the Public Staff can help you with these questions.

Executive Director (919) 733-2435 Accounting (919) 733-4279

Consumer Services (919) 733-9277 Economic Research (919) 733-2267

Energy (919) 733-2267

Legal (919) 733-6110 Transportation (919) 733-7766

Water/Telephone (919) 733-5610

Asbury December 12, 2023 Page 2

#### Do I need an attorney?

Unfortunately, there is not always a simple answer to this question. Corporations *must* be represented by licensed attorneys. Individuals are allowed to bring complaints in their own names, and to represent themselves at the hearing, but are still expected to comply with the basic legal standards, which govern procedure, evidence, and testimony. The Public Staff can offer assistance in matters such as drafting your complaint, but except in unusual cases, the Public Staff will *not* provide an attorney to file your complaint or represent you at your hearing.

#### How do I write a formal complaint?

The purpose of the complaint is to present a *clear* statement of *the facts, that is, the transactions and events,* which you are prepared to prove showing that you are entitled to relief. The complaint should also contain a *clear* statement of *the relief* you are seeking, that is *what you are asking the Commission to do.* Depending on the nature of your complaint, you may also need to attach exhibits, such as utility bills or other documents, to your complaint. Some of these may be in the possession of the Public Staff, in which case the Public Staff can help you assemble them. Remember that if your complaint reaches the hearing stage *you* will be expected to offer evidence of the facts stated in your complaint. Enclosed with this letter are excerpts from the Rules of the Commission and an instruction sheet based on those Rules.

#### What is the procedure at a formal hearing?

Most complaints are resolved before reaching the formal hearing stage. If yours is not, and if you request a hearing, the Commission will schedule a hearing. The hearing of a formal complaint is like the trial of a civil lawsuit before a judge. A panel of Commissioners or a Hearing Examiner (a Commission employee who has been authorized to hear and decide complaints) presides at the hearing. The hearing will be transcribed by a court reporter. The complainant (the customer) must present evidence and testimony under oath to establish the facts in his or her complaint. The company is given the opportunity to question the witnesses offered by the complainant. The company also has the right to object to any evidence or testimony, which would not be allowed in a court. After the complainant's case has been presented, the company is allowed to offer its own testimony and exhibits. The complainant has the same rights as the company to question witnesses and object to exhibits. Generally no decision will be rendered at the hearing itself. When the case has been presented, the panel or hearing examiner will reach a decision, which will be incorporated into an order and mailed, to the complainant and the company.

Sincerely,

Vickie Debnam, Director

Public Staff - Consumer Services Division

VD/NG Attachments

### STAM LAW FIRM, PLLC

ATTORNEYS AT LAW
510 W. Williams Street – P.O. Box 1600
Apex, North Carolina 27502-1600
Telephone: (919) 642-8971

Paul Stam Caroline Nickel R. Daniel Gibson Nathaniel C. Parker

paulstam a stamlawfirm.com caroline a stamlawfirm.com dan a stamlawfirm.com nathaniel a stamlawfirm.com

Draft of October 3, 2023

**Duke Energy Progress** 

Re: Marlene Asbury, 3117 Brushy Mountain St., Cary, NC 27519 Account Number 149 071 1445 or Account Number 910055692028

Gentlemen and ladies,

I represent Marlene Asbury, your customer. She has been the victim of a five year saga with Duke Energy. She has had five different meters some of which have been faulty. She is now being back billed.

The proposed back bill first was \$2112.83 then \$2021.05 then \$728.64. Duke is proposing, as best I understand, to take \$237.29 per month and add that to her \$728.64 to total \$965.93. Her bill is usually about \$100. I enclose her one page summary of the events, one page of billing and payment activity and lots of Duke Energy bills. The apartment manager Chelsea Gloria, Crown at Cary Parkway whose email is shown below can verify much of this.

The calculations by which Duke is proposing to back bill her are completely opaque not understandable to me much less to her and we need some explanation.

She will continue to make payments under protest until this is resolved. My next step would be to take this to the Public Staff of the Utility Commission if you do not respond to this within 15 days.

Please make your contacts through me. While she has been very diligent in communicating repeatedly with Duke's representatives, they have repeatedly refused to tell her who the higher ups are making a decision.

Sincerely,

Paul Stam

Cc: Marlene Asbury

Chelsea Gloria, Email: <a href="mailto:carypark@crowneapartments.com">carypark@crowneapartments.com</a> Chris Asbury, Email: <a href="mailto:antioch16112005@yahoo.com">antioch16112005@yahoo.com</a>

Letters: Asbury, Marlene Duke Energy

**Duke Energy** 

Date

8/1/18 to 9/1/18 Move in and got first electric bill in September, paid early. Brand new apartment and first tenant to live here and still renovating.

10/1/18 Get my second electric bill. Got a call from the office. Builders hooked meter up to wrong apartment. Changed the meter, I was OK with a brand-new place. Anybody can make a mistake. Everything was fine until 2021.

1/1/21 to 9/5/23 Changed Meter to smart meter. From there, everything was fine and paid the bill early. Then again, on 9/5/23, the manager called and said another tenant got a high bill and called and complained. Duke was going to change my meter. I said to the manager, Impossible Chelsea, the reason I said this is because I had my meter changed in 2018 and then smart meter put in 2021 has been right all along. Until 9/5/23 when Duke Energy came out and changed it. Did not even come to the apartment or the maintenance guys come to check if the power shut on and off and if the installed meter was the right one. I called the office that very day before they had a chance to turn work order in. I told Duke Energy about them coming out to change my meter and I told her about the prior conversation I had in this letter. She said, don't worry Miss Asbury, put me on hold for about 20 minutes. Came back and said, I checked the meter from here and that meter is fine and don't worry. I said I better not get this tenants bills, she assured me that would not be the case. From that day forward I called to pay my bill, and that is when I came up with instead of \$91.78. The bill is now, it is \$2112.83. From there I have talked to many Duke Energy people and supervisors. Some say you owe this bill, and I explained the whole story. Some were sympathetic, something is wrong and then I had others say that is what you owe. I wanted them to come back out to check my meter and they refused, already been investigated. I got hold of a supervisor and kept calling and finally said, I will have a man there tomorrow, but did not come until Monday. When he came out, he checked the meter. Had the maintenance guy come up to the apartment and tell me when the power shuts on and off and it would not. That told me they were wrong all along and were not hooked up to the wrong apartment. So, he had the maintenance come back up and he went to the truck and got a meter and installed the meter and asked him to tell him when the power shut on and off and it did. That told me that all along that my meter was right before they changed it. I have called Duke Energy many times and plenty of notes as well, so they adjusted again. Instead, they charged me the first time from 2021, then they adjusted the bill again, and charged me from 2022. And then they brought it down to \$2021.05. Sent it back up to billing again, adjusted it again to \$728.64. Now, the new bill that is not due until 10/23/2023 is \$237.29 for that month plus, \$728.64 total \$965.93. Talked to a supervisor on 9/29/2023, and said, "I see what you mean, and I am going to send back up again. I said let me make this very simple, there are too many notes as of 9/1/2018 until January 2021 has been the right meter ever since 9/5/2023. That is when they put the wrong meter in 9/5/2023 and came back out in 9/11/2023 after many calls. We found out that it was the wrong meter, and changed the meter and now it is fine. Also, may I add the bill this month of \$237.29, never had a bill this high. That is the tenant's bill that was charged to me for this month. So how did they go back and prorate me when I had the right meter all along and paid my bills every month until now. All I should have this month on this bill but not \$237.29. My last month's bill was \$91.79 and that is a far cry from the \$237.29, which is the other tenant's bill.

Marleen D. Asbury

#### ATTENTION:

Miss Neysa and Duke Energy:

8/1/18 to 9/1/18 Move in and got first electric bill in September, paid early. Brand new apartment and first tenant to live here and still renovating.

10/1/18 Get my second electric bill. Got a call from the office. Builders hooked meter up to wrong apartment. Changed the meter, I was OK with a brand-new place. Anybody can make a mistake. Everything was fine until 2021.

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charged to me for this month. So how did they go back and prorate me when I had the right meter all along and paid my bills every month until now. All I should have this month on this bill but not \$237.29. My last month's bill was \$91.79 and that is a far cry from the \$237.29, which is the other tenant's bill. Also, I would like to add that they gave me a credit of \$106.71 when they prorated this bill back 22 September 2022 when they over calculated the bill again with their proration. May I add to this letter, there have been many changes in proration and mistakes. This is the right meter all along except when they changed it on 5 September 2023 and put the wrong meter in and put the right meter in on 11 September 2023. Now, there is no proration because I had the right meter all along from 1 August 2018 until 5 September 2023. So, there was only from 5 September 2023 to 11 September 2023 was wrong and that is because it should have never been changed on 5 September 2023. That is only 6 days that was the wrong meter. So, you cannot go back to prorate from 2021 or 2022. I have always paid my bill on time and against my better judgement because my lawyer told me not to pay you until this matter is resolved, which I no longer have anymore. My lawyer decided to drop the case because he is retiring and does not have the time to continue with my case. He told me to get another attorney. I decided to go to the Utility Commission and that is who is handling this case.

The Utility Commission told me to pay everything, and they would refund me if they were at fault. So, this is what I expect back, I expect back all the proration that has been charged to me since this matter was opened.

Payments thus far to be refunded:

\$521.99 is the proration and I expect this back.

Plus, the next bill was \$237.23, and if you deduct \$137.23 from that amount which would be \$621.99.

I have not had my air conditioning on much this month to begin with.

May I add also, the new bill due 20 November 2023 which I have not paid yet which is

\$194.72 and there is no way that is right.

The highest bill I have ever had is \$120 and I have lived here 5 years.

And the bill for last month was \$237.23 which was prorated and should be no more than \$100.

This is the money that I have paid you in total in payments:

\$759.22 (23 October 2023)

\$100 (4 October 2023)

\$91.78 (6 September 2023 which is when this whole fiasco started) which is what my bill will be usually every month.

I would like you to send a copy of this memorandum to Duke Energy as well.

#### Miss Neysa,

As per our conversation the other day. Some other things have come that puts Duke Energy in a bad light. After talking to you, I called Duke Energy. I asked Duke what my meter number was. The meter number they gave me was the wrong meter number that they are billing me for. The number of the meter that you gave me and the actual meter number on the device does not match. So, I set up and appointment to have a technician come and investigate my meter case again and they are coming tomorrow, 11/10/2023, between 8am to 4 pm. By the way, Duke Energy asked me what meter number do I have and I said I am not telling that information and the reason I am not telling is because on 6 September, 2023, and the technician when he came out here my manager called me and told me that another apartment had called in and got a high bill and said that cannot be, so they said my apartment was connected was connected to his and his apartment was connect to mine, which was not true, and that is the meter number they have right now. Now keep in mind that I had called Duke Energy and told them a technician just came out to change my meter. I said that was impossible, that is the right meter. I told my manager, do you remember when I moved in at 2018, this was brand new place and first one here under construction. The manager called me and said that the construction people put the wrong meters to the wrong apartments, which I understood that. So, they hooked it up to the right apartment, and came up and made sure the power shut off and on to my apartment, that is how I know that it is

Now, let us fast forward to 2021. All they did was replaced the meter, and did not move it to another place.

Now, fast forward to 6 September 2023, and keep in mind that this meter was right all along. A man calls in from this apartment and gets a \$200 electrical bill and says he wants his meter checked if possible. The manager calls me on the phone and says they are going to change your meter because the one that is there is hooked to the wrong apartment. I said that is not possible, in 2018 they put the right meter in. They changed it anyway. Keep in mind I always pay my bill from the beginning of the month from the 4th to the 6th and it is not due until 20th of the month. So, I called Duke after they changed it, before the technician could call the work order in, and talked to the supervisor and informed them of the whole story. She says let me go back to see if your meter is the right one and was put on hold for 20 minutes. She came back and said you have the right meter and to not worry. I said he already changed it. So, I hung up. I called in to get my bill which generates on 1 September. The amount of money for the automated bill was \$2112.83. I said, what that is impossible and I called Duke Energy and asked them to explain the charges. Now keep in mind when I called Duke Energy I asked her when that bill was generated. She said your bill is always generated the first of the month and that is when it goes out. But on August 24th is the end of the bill cycle. This is just how they are trying to hook these charges to my apartment at 3117 and what I mean by this the guy came out on 26 September 2023, and the bill was already made up on the 1st of September and he never came out until the 6th. How would you know how I have had the wrong meter if you have not been out to check the meter or changed it. So, I called in every 2-3 days arguing over this bill and said this is impossible and this is not my meter. Now, they generated this amount from the smart meter that they put in 2021. Then, I said why don't you just generate this back to 2018 being sarcastic. They said we cannot do that because they have no records that date back to 2018 to prorate me. So, arguing with them and then I got an attorney involved and sent a letter to them. The response was no explanation and all they told the attorney this is what she owes. And they prorated the bill from 2022 until now. Then lowered the price to \$2021.05 and then again to \$965.93 and then to \$728.64 and now for the month of October I owe \$237.29 and added the rears of \$728.64 and brought a total of \$965.93. I talked to the supervisor at Duke Energy on 9/29/23 and she says I see what you mean and I am going to send it back up again. I said let me make this very simple, there are too many notes as of 9/6/2023.

I have called several Duke Energy personnel, one supervisor, one employee. I asked them what my meter number was, and they both told me that it was 328530411. Then I called the meter department, and they said it was the same number. I have a picture of the meter at my apartment which is 325396214 which is the meter installed 11 September 2023. Now I have another supervisor working on this case and trying to figure it out. She tells me that the meter number is 325396214 which is my number. I said how come 3 people told me that the number 328530411? And she said I do not know but it is not your meter, but it was your old meter before they changed it.

My meter number right now is 325396214. The meter before that is 328530411.

Before that 328530413. This is from 5 September of 2023.

There were 2 more meters in 2018, one was right, and one was wrong. The only reason for that is that the construction people who built this apartment hooked up the meters wrong and they did come to my apartment to make sure the power shut off and on to make sure it was the right meter.

Since 1 September 2018 that meter was right all along until 5 September 2023 when Duke Energy came out here and changed my meter and said it was hooked up to the wrong place and did not have the maintenance guy to verify power on and off. They left and came back out 11 September 2023 and checked the meter and had the maintenance guy come to the apartment to verify that the power went on and off and it would not. Keep in mind that this meter was the one from 5 September 2023 and so he goes to his truck and gets another meter which is meter number 325396214 and is the right one because he came to the apartment to make sure it shut on and off and it did.

Marleen D. Asbury

P.S. I have lived in this apartment since 1 August 2018, when they first opened.

I was the first one to live here and lived here for 5 years also the longest person to live here.

Please send Duke Energy a copy of this letter.

Page 1 of 3

duke-energy.com 800.452.2777

### Your Energy Bill

Service address

Bill date Aug 28, 2023

MARLEEN ASBURY For service Jul 25 - Aug 24
3117 BRUSHY MOUNTAIN ST 31 days
CARY NC 27519

Account number 9100 5569 2028

### **Billing summary**

Total Amount Due Sep 22	\$91.78
Taxes	6.00
Current Electric Charges	85.78
Payment Received Aug 01	-86.69
Previous Amount Due	\$86.69

# \$

Thank you for your payment.

Track your energy use to discover ways to help lower your bills. You'll see when your usage is high, so you can adjust habits to help save. Learn how at duke-energy.com/TrackUsage.

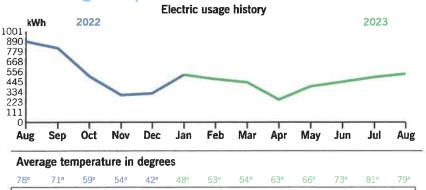
### Your usage snapshot

**Current Month** 

532

12-month usage based on most recent history

Electric (kWh)



12-Month Usage

5,487

Aug 2022

890

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

Please return this portion with your payment. Thank you for your business.



Account number 9100 5569 2028

Avg Monthly Usage

457

**\$91.78** by Sep 22

After Sep 22, the amount due will increase to \$92.70.

Add here, to help others with a contribution to Share the Light

**Amount enclosed** 

MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY NC 27519-7232

### Your Energy Bill

Page 1 of 13

Service address MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST

Bill date Sep 1, 2023 For service Oct 22 - Aug 24

**CARY NC 27519** 

Account number 9100 5569 2028

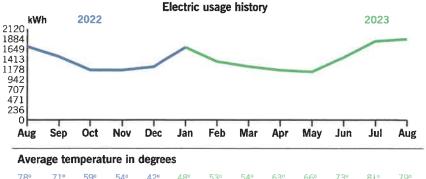
### Billing summary - Corrected Bill

Previous Amount Due	\$86.89
Payment Received Aug 01	-1,986.62
Current Electric Charges	3,750.05
Taxes	262.51
Total Amount Due Sep 26	\$2,112.83

Thank you for your payment.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least three full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

### Your usage snapshot



78°	71°	59°	_54°	420	48°	_53°	54°	63°	66°	73°	81°	79°
		Cur	rent M	onth	Aug 2	022	12-M	nth Us	age	Avg Mo	nthly L	Isage
Electr	ic (kWh)	)	1,884		1,7	11	1	6,791		1	,399	
12-m	2-month usage based on most recent history											

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

Please return this portion with your payment. Thank you for your business.



Account number 9100 5569 2028 \$2,112.83 by Sep 26

After Sep 26, the amount due will increase to \$2,112.83.

Add here, to help others with a contribution to Share the Light

**Amount enclosed** 

**MARLEEN ASBURY** 3117 BRUSHY MOUNTAIN ST CARY NC 27519-7232

### Your Energy Bill

Page 1 of 12

Service address MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST

Bill date Sep 22, 2023 For service Oct 22 - Aug 24 672 days

Account number 9100 5569 2028

### **Billing summary - Corrected Bill**

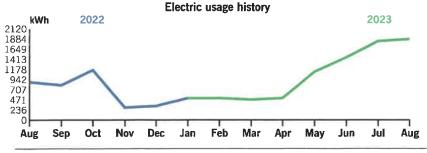
Previous Amount Due	\$86.89
Payment Received Sep 07	-2,078.40
Current Electric Charges	2,542.19
Taxes	177.96
Total Amount Due Oct 17	\$728.64

**CARY NC 27519** 

Thank you for your payment.

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least three full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

### Your usage snapshot



#### Average temperature in degrees

78°	71°	59°	54°	42°	48°	53°	54°	63°_	_ 66°	73°	_ 81° _	79°
		Cur	rent Mo	onth	Aug 2	022	12-M	onth Us	age	Avg Mo	nthly (	isage
Electr	ic (kWh)		1,884		88	3	1	0,898			908	
12-month usage based on most recent history												

Current	electric	usage	for	meter	number	328530413

Actual reading on Au Previous reading on .		55601 - 53717			
Energy Used			1,884 kWh		
Measured kWh	1,884.000 kWh	Billed kWh	1,884.000 kWh		



Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

Please return this portion with your payment. Thank you for your business.



**Duke Energy Return Mail** PO Box 1090 Charlotte, NC 28201-1090

CARY NC 27519-7232

Account number 9100 5569 2028 \$728.64 by Oct 17

After Oct 17, the amount due will increase to \$728.64.

Add here, to help others with a contribution to Share the Light

Amount enclosed

**MARLEEN ASBURY** 3117 BRUSHY MOUNTAIN ST

duke-energy.com 800.452.2777

### Your Energy Bill

Service address Bill date MARLEEN ASBURY

3117 BRUSHY MOUNTAIN ST **CARY NC 27519** 

Sep 26, 2023 For service Aug 25 - Sep 22

29 days

Account number 9100 5569 2028

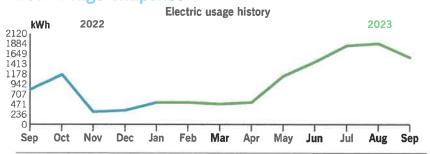
Your current rate is Residential Service (RES).

Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least three full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

#### Billing summary

Total Amount Due Oct 23	\$965.93
Sales Tax For Utility	15.52
Renewable Energy Rider	1.55
1,562.000 kWh @ \$0.00284000	
Storm Recovery Cost	4.44
Energy Charge	201.78
Basic Customer Charge	14.00
Payment Received	0.00
Previous Amount Due	\$728.64

### Your usage snapshot



#### Average temperature in degrees

71°	599	54°	42°	48°	53⁰	54°	63°	66°	_ 73°	81°	79	75°
		Cur	rent M	onth	Sep 2	022	12-Mo	onth Us	age	Avg Mo	nthly	Usage
Electr	ic (kWh	)	1,562		80	9	1	1,651			971	
12-month usage based on most re					recent h	istory						

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

Please return this portion with your payment. Thank you for your business.



Account number 9100 5569 2028 \$965.93 by Oct 23

After Oct 23, the amount due will increase to \$965.93.

Add here, to help others with a contribution to Share the Light

Amount enclosed

007756 000013138 Որելի իրի անդրի անդրագրի անդրանի անդր



MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY NC 27519-7232

Charlotte, NC 28201-1090



# 



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pb.dep.duke.bills.20231115202741.70.afp-73305-000001781

Account number 9100 5569 2028

800.452.2777

### Billing summary - Corrected Bill

Total Amount Due Dec 11	\$188.51
Sales Tax For Utility	12.74
Renewable Energy Rider	1.55
Summary of Rider Adjustments	15.60
1,241.000 kWh @ \$0.00284000	
Storm Recovery Cost	3.52
Energy Charge - Oct 01 to Oct 24	107.26
Energy Charge	40.05
Basic Customer Charge	14.00
Payment Received	0.00
Previous Amount Due	\$-6.21

Your current rate is Residential Service (RES).

Your Energy Bill

3117 BRUSHY MOUNTAIN ST

Service address

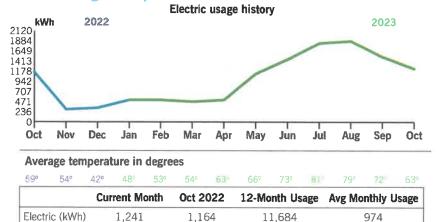
**CARY NC 27519** 

MARLEEN ASBURY

Get prepared for colder weather. Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Get instant discounts on energy-saving products at retailers- both instore and online through our Retail Instant Savings Program: dukeenergy.com/discounts

### Your usage snapshot



Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

Please return this portion with your payment. Thank you for your business.

12-month usage based on most recent history



Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090

Account number 9100 5569 2028 \$188.51 by Dec 11

After Dec 11, the amount due will increase to \$188.51.

Add here, to help others with a contribution to Share the Light

**Amount enclosed** 

036653 000001781 

MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY NC 27519-7232

### 





duke-energy.com

# Your usage snapshot - Continued

Current electric usage for meter number 325396214						
Location: APT						
Actual reading on Oct Previous reading on Se		1759 - 518				
Energy Used		1,241 kWh				
Measured kWh	1,241.000 kWh Billed kWh	1,241.000 kWh				

duke-energy.com 800.452.2777

Service address

MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST **CARY NC 27519** 

Bill date Nov 16, 2023 For service Aug 25 - Sep 22

29 days

pb.dep.duke.bills.20231115202741.70.afp-73301-000001781

#### Account number 9100 5569 2028

### **Billing summary - Corrected Bill**

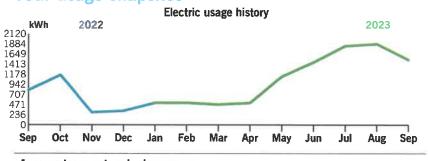
Previous Amount Due	\$194.72
Payment Received	0.00
Reverse Sep 23 Billing	-280.14
Reverse Oct 23 Billing	-151.87
Basic Customer Charge	14.00
Energy Charge	196.10
Storm Recovery Cost	4.31
1,518.000 kWh @ \$0.00284000	
Renewable Energy Rider	1.55
Sales Tax For Utility	15.12
Credit Amount, Do Not Pay	\$-6.21

Your current rate is Residential Service (RES).

Get prepared for colder weather. Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Get instant discounts on energy-saving products at retailers- both instore and online through our Retail Instant Savings Program: dukeenergy.com/discounts

### Your usage snapshot



#### Average temperature in degrees

71°	59°	54°	42°	48°	53	54°	63°	661	73	81	7.9	75°
		Cur	rent M	onth	Sep 2	022	12-M	onth Us	age	Avg Mo	nthly (	Jsage
Electric (kWh) 1,518			80	9	11,607			967				
12-m	onth usa	ge ba	sed on	most i	recent h	istory						

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

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Please return this portion with your payment. Thank you for your business.

DUKE ENERGY. Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090

Account number 9100 5569 2028

\$0.00

No payment is required at this time.

Add here, to help others with a contribution to Share the Light

Amount enclosed

MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY NC 27519-7232





\* New Meter



duke-energy.com

# Your usage snapshot - Continued

Current electric usage for meter number 325396214 *									
Location: APT									
Actual reading on Sep Previous reading on S			518 - 0						
Energy Used		518 kWh							
Current electric usa	ge for meter numbe	r 328530413							
Actual reading on Sep Previous reading on A			56601 - 55601						
Energy Used			1,000 kWh						
Measured kWh	1,518.000 kWh	Billed kWh	1,518.000 kWh						



duke-energy.com 800.452.2777

### Your Energy Bill

Bill date Dec 26, 2023

Service address MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY NC 27519

For service Nov 23 - Dec 21

29 days

Account number 9100 5569 2028

### Billing summary

0.43 0.88 12.29
0.43
4.12
16.14
4.60
3.31
32.10
14.00
56.06
56.06



Thank you for your payment.

Your current rate is Residential Service (RES).

Share the Light Fund® is a local program that helps customers who are struggling to pay their energy bills and gives those who can a chance to share the power. Learn more at duke-energy.com/ ShareTheLight.

Help lower winter bills by setting your thermostat to the lowest comfortable setting. It's less work for your heating system and more savings for you. Find more easy, money-saving tips at dukeenergy.com/LowerBills.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail PO Box 1090

Charlotte, NC 28201-1090

007975 000012775

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MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY NC 27519-7232



\$187.87 by Jan 22

After Jan 22, the amount due will increase to \$187.87.

Add here, to help others with a Amount enclosed contribution to Share the Light

### ւկիցիկեսիիլիկինիրիլիսգրոններիիկերկերությինին,

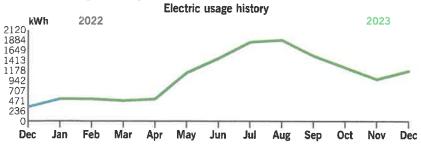
Duke Energy Payment Processing PO Box 1094 Charlotte, NC 28201-1094



Account number

9100 5569 2028

### Your usage snapshot



#### Average temperature in degrees

42°	48°	53%	54°	63°	66°	73°	81°	79°	72	62°_	51°	499
		Cur	rent M	onth	Dec 2	022	12-Mc	onth Us	age	Avg Mo	nthly L	Isage
Electr	otric (kWh) 1,164				32	5	1	3,201		1	,100	
12-m	onth usa	age ba	sed on	most i	ecent h	istory						

Current electric us	age for meter number 3253	96214				
Location: APT						
Actual reading on De Previous reading on		3892 - 2728				
Energy Used		1,164 kWh				
Measured kWh	1,164.000 kWh Billed	kWh 1,164.000 kWh				



pb.dep.duke.bills.20231127202554.61.afp-16095-000012855

### Nov 28, 2023

#### MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST **CARY NC 27519**

Service address

Account number 9100 5569 2028

### Billing summary

Total Amount Due Dec 27	\$156.06
Sales Tax For Utility	10.21
Renewable Energy Rider	1.55
Summary of Rider Adjustments	16.24
969.000 kWh @ \$0.00284000	
Storm Recovery Cost	2.75
Energy Charge	111.31
Basic Customer Charge	14.00
Payment Received Nov 20	-188.51
Previous Amount Due	\$188.51

duke-energy.com 800.452.2777

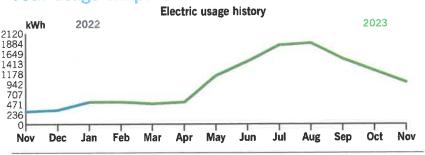
Thank you for your payment.

Your current rate is Residential Service (RES).

Get prepared for colder weather. Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Get instant discounts on energy-saving products at retailers- both in store and online through our Retail Instant Savings Program: dukeenergy.com/discounts

### Your usage snapshot



#### Average temperature in degrees

540	420	48°	53°	54°	63°	66°	73	81°	79°	720	62"	53°
		Cur	<b>Current Month</b>		Nov 2022		12-Month Usage		age	Avg Monthly Usage		
Electric (kWh) 969		291 12,		2,362	,362		1,030					
12-m	onth usa	ige ba	sed on	most i	recent h	istory						

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

<u>գլիների ինիոր Սիդրին Որգինը մեռնում աննվույն (Սուգրին)</u>

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail PO Box 1090 Charlotte, NC 28201-1090

Account number 9100 5569 2028

\$156.06 by Dec 27

After Dec 27, the amount due will increase to \$156.06.

Add here, to help others with a contribution to Share the Light

Amount enclosed

008048 000012855 ┋╌**┦**╻┋╍┦╏╬┎┵╍╢╍┛┎┵╠╍╏╬╂┎Д╒╏┵╏╄┎┰┃╟┩┎╏╟╍╟╍┰┖┰┃┰

MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY NC 27519-7232







### duke-energy.com 800.452.2777

### Your usage snapshot - Continued

Current electric usage for meter number 325396214

Location: APT

Actual reading on Nov 22 Previous reading on Oct 25 2728 - 1759

Energy Used

969 kWh

Measured kWh 969.000 kWh Billed kWh 969.000 kWh

duke-energy.com 800.452.2777

### **Billing summary**

Previous Amount Due	\$965.93
Payment Received Oct 05	-859.22
Basic Customer Charge	14.00
Energy Charge	40.05
Energy Charge - Oct 01 to Oct 24	107.26
Storm Recovery Cost	3.52
1,241.000 kWh @ \$0.00284000	
Summary of Rider Adjustments	15.60
Renewable Energy Rider	1.55
Misc. Credit	-106.71
Sales Tax For Utility	12.74
Total Amount Due Nov 20	\$194.72

### Your Energy Bill

Service address

Bill date

Oct 26, 2023

MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST **CARY NC 27519** 

Account number 9100 5569 2028



Thank you for your payment.

Your current rate is Residential Service (RES).

To help us repair malfunctioning streetlights, quickly: 1. Visit dukeenergy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Get instant discounts on energy-saving products at retailers- both instore and online through our Retail Instant Savings Program: dukeenergy.com/retailsavings

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a 1.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail PQ Box 1090 Charlotte, NC 28201-1090

Account number 9100 5569 2028

\$194.72 by Nov 20

After Nov 20, the amount due will increase to \$194.72.

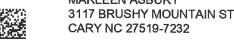
Add here, to help others with a Amount enclosed contribution to Share the Light

որելորել ( [[թ]]ի իրայիլ իրանի անհանի արևանի անհանության

Duke Energy Payment Processing PO Box 1094 Charlotte, NC 28201-1094

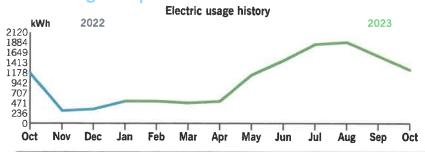
007965 000012932 րվինը[լմիկալին]իններությիլընիկանինը[լմիկալինիայինըըըն MARLEEN ASBURY







# Your usage snapshot



#### Average temperature in degrees

59°	54°	42°	48°	53°	54°	63°	66°	730	81°	79°	72°	63°
		Cur	<b>Current Month</b>		Oct 2022		12-Month Usage		age	Avg Monthly Usag		Isage
Electric (kWh) 1,241				1,1	64	1	1,728			977		
12-m	onth us	age ba	sed on	most i	ecent h	istory						

Current electric usage for meter number 325396214										
Location: APT										
Actual reading on Oc Previous reading on		1759 - 518								
Energy Used		1,241 kWh								
Measured kWh	1,241.000 kWh Billed kWh	1,241.000 kWh								





duke-energy.com 800.452.2777

### Your Energy Bill

Bill date Oct 25, 2021

MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY, NC 27519-0000

Service address

For service Sep 23 - Oct 22 29 days

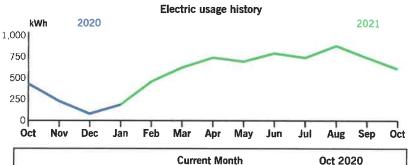
page 1 of 3

Account number 149 071 1445

#### Billing summary

Total amount due Nov 18	\$86.89
7% North Carolina sales tax	5.68
REPS Adjustment	1.29
Metered Energy Service	79.92
Payment received Oct 08	-102.11
Previous amount due	\$102.11

#### Your usage snapshot



	<b>Current Month</b>	Oct 2020	
Electric (kWh)	612	434	

Thank you for your payment.

Your current rate is Residential Service (RES).

Your current electric charges include a basic facilities charge of \$14.00.

The basic facilities charge is a fixed monthly amount not related to usage and covers the cost of providing service to your location as well as maintaining customer records, billing and other transactions affecting your account. It is an existing monthly charge and is applicable whether or not electricity is used.

For a complete listing of all North Carolina rates and riders, visit duke-energy.com/rates

To help us repair malfunctioning streetlights, quickly: 1. Call us at  $1\hbox{-}800\hbox{-}419\hbox{-}6356 \ \text{or visit duke-energy.com/light repair 2. Provide}$ us with the light's location and your contact information 3. Specific addresses, landmarks and directions work best.

Do you or someone you know need help with energy bills or other essentials as a result of the pandemic? Help is available through new and existing assistance programs for those who qualify. To get started, visit NC211.org, dial 211 or text your zip code to 898211.

As a provider of an essential service, we are determined to continue delivering reliable power while helping protect the health & wellbeing of our communities. Visit dukeenergyupdates.com to learn what we're doing in response to COVID-19.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing.

Please return this portion with your payment. Thank you for your business.



Account number 149 071 1445

\$86.89 Late fees are currently suspended due to COVID-19. by Nov 18

Amount enclosed

**MARLEEN ASBURY** 3117 BRUSHY MOUNTAIN ST CARY, NC 27519-7232

page 3 of 3



duke-energy.com 800.452.2777

Your usage snapshot - continued

### Current electric usage for meter number SQ0720

**Location: APT** 

Actual reading on Oct 22 13832 Previous reading on Sep 23 - 13220 Energy used 612 kWh



A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Type	Due Date	Description	Amount	Previous A	Payment Re	Current Ch	Total Amou	<b>Total Electr</b>
PAYMENT	9/7/2023	Phone Payı	(\$91.78)					
BILL	9/1/2023	Oct 22 to A	########	\$86.89	########	########	#######	29288
PAYMENT	8/1/2023	Phone Payr	(\$86.69)					
PAYMENT	#######	Phone Payr	(\$76.01)					
PAYMENT	6/5/2023	Phone Payr	(\$67.74)					
PAYMENT	5/2/2023	Phone Payr	(\$48.69)					
PAYMENT	#######	Phone Payr	(\$73.17)					
PAYMENT	########	Phone Payr	(\$77.54)					
PAYMENT		Phone Payr	(\$84.19)					
PAYMENT	1/3/2023		(\$56.91)					
PAYMENT		Phone Payı	(\$51.48)					
PAYMENT		Phone Payr	(\$78.46)					
PAYMENT		Phone Payr						
PAYMENT		Phone Payı						
PAYMENT		Phone Payı	*					
PAYMENT		Phone Payr	**					
PAYMENT	• •	Phone Payı	**					
PAYMENT		Mail Payme	**					
PAYMENT		Mail Payme	(\$94.48)					
PAYMENT	-	Mail Payme	(\$97.05)					
PAYMENT		Phone Payr	**					
PAYMENT		Phone Payr	*					
PAYMENT		Mail Payme	(\$93.29)					
PAYMENT		Phone Payr	(\$86.89)					
BILL		Sep 23 to C	\$86.89	\$0	\$0	\$0	\$86.89	0
PAYMENT	########		(\$102.11)					
BILL	#######	Aug 24 to S	\$102.11	\$0	\$0	\$0	\$102.11	0

Address	Bill Days	Bill Date	Total Amount Paid
			91.78
3117 Brus	h 672	Oct 22 to	Aug 24
			86.69
			76.01
			67.74
			48.69
			73.17
			77.54
			84.19
			56.91
			51.48
			78.46
			115.67
			124.92
			125.58
			108.18
			100.28
			115.87
			94.48
			97.05
			120.34
			103.19
			93.29
			86.89
3117 Brusl	1 29	Sep 23 to	
			102.11
3117 Brush	1 30	Aug 24 to	Sep 23

Avg. Daily I Total Gas L Avg. Daily (Confirm Nι Payment N Routing Nu Account Nι Payment SI BP Name 2.18E+08 Debit Card(Visa) **COMPLETED** ######## 0 \$0 9.10E+11 ANTIOCH16 **COMPLETED** 2.15E+08 Debit Card(Visa) 2.14E+08 Debit Card(Visa) **COMPLETED** 2.11E+08 Debit Card(Visa) **COMPLETED** 2.09E+08 Debit Card(Visa) **COMPLETED** 2.08E+08 Debit Card(Visa) **COMPLETED** 2.05E+08 Debit Card(Visa) **COMPLETED** 2.03E+08 Debit Card(Visa) **COMPLETED** Cash **COMPLETED** 1.99E+08 Debit Card(Visa) **COMPLETED** 1.97E+08 Debit Card(Visa) **COMPLETED** 1.95E+08 Debit Card(Visa) **COMPLETED** 1.93E+08 Debit Card(Visa) COMPLETED 1.91E+08 Debit Card(Visa) **COMPLETED** 1.89E+08 Debit Card(Visa) **COMPLETED** 1.87E+08 Debit Card(Visa) **COMPLETED** Check **COMPLETED** Check **COMPLETED** Check **COMPLETED** 1.8E+08 Debit Card(Visa) **COMPLETED** 1.78E+08 Debit Card(Visa) **COMPLETED** Check COMPLETED 1.74E+08 Debit Card(Visa) **COMPLETED** \$0 9.10E+11 ANTIOCH16 0 \$0 **COMPLETED** Cash

\$0

0

\$0

9.10E+11

ANTIOCH16

# Billing & Payment Activity

\*Total amount paid may not reflect payments returned by your financial institution. To View additional bill details please click your View Bill link below.

Activity All Activity	<b>▼</b>			<b>Export</b>	Print
Date <b>↓</b>	Description			Amount	Ö
09/07/23	Phone Payment Debit Card(Visa)			-\$91.78	^
Payment Details  Confirmation Numb  Payment Method:	per:	# 217739809 Debit Card(Visa)	Payment Date: Payment Status: Payment Amount:		09/07/23 Posted \$91.78
09/01/23	Oct 22 to Aug 24 Bill (672 Days) View Bill			\$2,112.83	· ·
08/01/23	Phone Payment Debit Card(Visa)			-\$86.69	~
07/10/23	Phone Payment Debit Card(Visa)			-\$76.01	~
06/05/23	Phone Payment Debit Card(Visa)			-\$67.74	~
05/02/23	Phone Payment Debit Card(Visa)			-\$48.69	~
04/10/23	Phone Payment Debit Card(Visa)			-\$73.17	~
02/28/23	Phone Payment Debit Card(Visa)			-\$77.54	~
02/02/23	Phone Payment Debit Card(Visa)			-\$84.19	~
01/03/23	Cash			-\$56,91	~
12/02/22	Phone Payment Debit Card(Visa)			-\$51.48	~
11/02/22	Phone Payment Debit Card(Visa)			-\$78.46	~
10/04/22	Phone Payment Debit Card(Visa)			-\$115.67	~

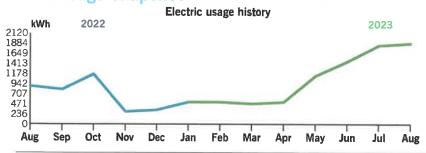
SHOW LAST YEAR



Previous Amount Due	\$86.89
Payment Received Nov 08	-2,078.40
Basic Customer Charge	308.00
Energy Charge	1,553.62
Renewable Energy Rider	29.20
Energy Charge - Nov 23 to Nov 30	29.51
Energy Charge - Dec 01 to Dec 22	85.82
Storm Recovery Cost - Dec 01 to Dec 22	31.47
547.000 kWh @ \$0.05753199	
Renewable Energy Rider - Dec 01 to Dec 22	2.17
Renewable Energy Rider - Nov 23 to Nov 30	0.72
Energy Charge - Jan 01 to Jan 25	69.05
Energy Charge - Mar 16 to Mar 24	21.09
Energy Charge - Feb 23 to Mar 15	48.46
Storm Recovery Cost - Apr 01 to Apr 25	3.61
674.000 kWh @ \$0.00535608	
Storm Recovery Cost - Mar 25 to Mar 31	1.05
188.000 kWh @ \$0.00558511	
Energy Charge - May 24 to May 31	65.94
Energy Charge - Jun 01 to Jun 23	196.30
Storm Recovery Cost - Sep 24 to Sep 30	1.98
262.000 kWh @ \$0.00755725	
Storm Recovery Cost - Oct 01 to Oct 24	7.62
902.000 kWh @ \$0.00844789	
Energy Charge - Jan 01 to Jan 24	44.19
Energy Charge - Dec 23 to Dec 31	41.19
Storm Recovery Cost - Dec 23 to Dec 31	0.38
139.000 kWh @ \$0.00276000	
Storm Recovery Cost - Jan 01 to Jan 24	0.82
374.000 kWh @ \$0.00219000	
Sales Tax For Utility	177.96

# Your usage snapshot

**Total Amount Due Oct 17** 



\$728.64

#### Average temperature in degrees

78⁰	710	59°	540	420	48°	53°	54°	63°	66°	73°	813	79°
-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----

	<b>Current Month</b>	Aug 2022	12-Month Usage	Avg Monthly Usage	
Electric (kWh)	1,884	883	10,898	908	
12-month usage based on most recent history					



page 2 of 3

#### We're here for you

Electric outage

duke-energy.com/outages

800.419.6356

#### Convenient ways to pay your bill

Online

Automatically from your bank account

Speedpay (fee may apply)

duke-energy.com/pay-now

duke-energy.com/automatic-draft

duke-energy.com/billing

800.452.2777

By mail payable to Duke Energy P.O. Box 1003

In person

Charlotte, NC 28201-1003 duke-energy.com/location

#### Help managing your account (not applicable for all customers)

Register for free paperless billing

Home Business duke-energy.com/paperless duke-energy.com/manage-home duke-energy.com/manage-bus

#### General questions or concerns

Online Call (Monday - Friday, 7 a.m. to 7 p.m.)

For hearing impaired TDD/TTY

International

duke-energy.com 800.452,2777

888.762.2724 or 711 1.407.629.1010

#### Check utility rates

Check rates and charges

duke-energy.com/rates

#### Correspond with Duke Energy Progress (not for payment)

P.O. Box 1771 Raleigh, NC 27602 Important to know

#### Your next meter reading: Nov 22

Make sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

#### Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee of \$20.33 during office hours or \$58.85 after hours, before your service will be reconnected. A security deposit may also be required.

#### Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service

#### When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

#### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. -7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.452.2777.



### Your usage snapshot - Continued

Your usage snapshot - Continued	_
Current electric usage for meter number 328530413	Consumption is adjusted by 872- kWh.
Actual reading on Nov 22 42607 Previous reading on Oct 25 - 41444	
Energy Used 1,163 kWh	=
Measured kWh 291.000 kWh Billed kWh 291.000 kV	/h
Current electric usage for meter number 328530413	
Actual reading on Oct 24 41444 Previous reading on Sep 24 - 40280	
Energy Used 1,164 kWh	_
Measured kWh 1,164.000 kWh Billed kWh 1,164.000 kW	/h
Current electric usage for meter number 328530413	Consumption is adjusted by 661- kWh.
Actual reading on Sep 23 40280 Previous reading on Aug 25 - 38810	
Energy Used 1,470 kWh	-
Measured kWh 809.000 kWh Billed kWh 809.000 kW	/h
Current electric usage for meter number 328530413	Consumption is adjusted by 828- kWh.
Actual reading on Aug 24 Previous reading on Jul 26 38810 - 37099	
Energy Used 1,711 kWh	= 1
Measured kWh 883.000 kWh Billed kWh 883.000 kW	/h
Current electric usage for meter number 328530413	Consumption is adjusted by 707- kWh.
Actual reading on Jul 25 37099 Previous reading on Jun 24 - 35494	
Energy Used 1,605 kWh	-a
Measured kWh 898.000 kWh Billed kWh 898.000 kW	'h
Current electric usage for meter number 328530413	Consumption is adjusted by 484- kWh.
Actual reading on Jun 23 35494 Previous reading on May 24 - 34224	
Energy Used 1,270 kWh	-
Measured kWh 786.000 kWh Billed kWh 786.000 kW	/h
Current electric usage for meter number 328530413	Consumption is adjusted by 267- kWh.
Actual reading on May 23 34224 Previous reading on Apr 26 - 33249	
Energy Used 975 kWh	
Measured kWh 708.000 kWh Billed kWh 708.000 kW	'h
Current electric usage for meter number 328530413	Consumption is adjusted by 309- kWh.
Actual reading on Apr 25 33249 Previous reading on Mar 25 - 32078	
Energy Used 1,171 kWh	-
Measured kWh 862.000 kWh Billed kWh 862.000 kW	h
Current electric usage for meter number 328530413	Consumption is adjusted by 507- kWh.
Actual reading on Mar 24 32078	
Previous reading on Feb 23 - 30914	







Energy Used

Billed kWh

Your usage	snapshot - Continue	ed		
Current electric L	sage for meter number 3285	30413		
Location: APT				
Actual reading on a		55601		
Previous reading o	n Jul 25	- 53717 		
Energy Used		1,884 kWh		
Billed kWh	1,884.000 kWh			
Current electric u	sage for meter number 3285	30413		
Location: APT				
Actual reading on .		53717		
Previous reading o	n Jun 24	- 51881		
Energy Used		1,836 kWh		
Billed kWh	1,836.000 kWh			
Current electric u	sage for meter number 3285	30413		
Location: APT				
Actual reading on .		51881		
Previous reading of	Previous reading on May 24 - 50424			
Energy Used		1,457 kWh		
Billed kWh	1,457.000 kWh			
Current electric u	sage for meter number 3285	30413		
Location: APT				
Actual reading on I		50424		
Previous reading o	n Apr 25	- 49301 		
Energy Used		1,123 kWh		
Billed kWh	1,123.000 kWh			
Current electric u	sage for meter number 3285	30413		
Location: APT				
Actual reading on A		49301		
Previous reading or	n Mar 25	- 48141		
Energy Used 1,160 kWh				
Billed kWh	1,160.000 kWh			
Current electric u	sage for meter number 3285	30413		
Location: APT				
Actual reading on I		48141		
Previous reading or	n Feb 23	- 46898		

1,243.000 kWh

1,243 kWh



Your usage snapshot - Continue	ed
Current electric usage for meter number 3285	30413
Location: APT	
Actual reading on Feb 22 Previous reading on Jan 25	46898 - 45540
Energy Used	1,358 kWh
Billed kWh 1,358.000 kWh	
Current electric usage for meter number 3285	30413
Location: APT	
Actual reading on Jan 24 Previous reading on Dec 23	45540 - 43846
Energy Used	1,694 kWh
Billed kWh 1,694.000 kWh	
Current electric usage for meter number 3285	30413
Location: APT	
Actual reading on Dec 22 Previous reading on Nov 23	43846 - 42607
Energy Used	1,239 kWh
Billed kWh 1,239.000 kWh	
Current electric usage for meter number 3285	30413
Location: APT	
Actual reading on Nov 22 Previous reading on Oct 25	42607 - 41444
Energy Used	1,163 kWh
Billed kWh 1,163.000 kWh	
Current electric usage for meter number 3285	30413
Location: APT	
Actual reading on Oct 24 Previous reading on Sep 24	41444 - 40280
Energy Used	1,164 kWh
Billed kWh 1,164.000 kWh	
Current electric usage for meter number 3285	30413
Location: APT	
Actual reading on Sep 23 Previous reading on Aug 25	40280 - 38810
Energy Used	1,470 kWh
II = w	

1,470.000 kWh

Billed kWh



Your usage snapshot - Continued		
Current electric usage for meter number 328530	413	
Location: APT		
Actual reading on Aug 24 Previous reading on Jul 26	38810 - 37099	
Energy Used	1,711 kWh	
Billed kWh 1,711.000 kWh		
Current electric usage for meter number 328530	413	
Location: APT		
Actual reading on Jul 25 Previous reading on Jun 24	37099 - 35494	
Energy Used	1,605 kWh	
Billed kWh 1,605.000 kWh		
Current electric usage for meter number 328530	413	
Location: APT		
Actual reading on Jun 23	35494	
Previous reading on May 24	- 34224	
Energy Used	1,270 kWh	
Billed kWh 1,270.000 kWh		
Current electric usage for meter number 328530	413	
Location: APT		
Actual reading on May 23	34224	
Previous reading on Apr 26	- 33249	
Energy Used	975 kWh	
Billed kWh 975.000 kWh		
Current electric usage for meter number 328530	413	
Location: APT		
Actual reading on Apr 25 Previous reading on Mar 25	33249 - 32078	
Energy Used	1,171 kWh	
Billed kWh 1,171.000 kWh		
Current electric usage for meter number 328530	413	
Location: APT		
Actual reading on Mar 24	32078	
Previous reading on Feb 23	- 30914	
Energy Used	1,164 kWh	
Billed kWh 1,164.000 kWh		



Your usage snapshot - Continu	ned
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on Feb 22 Previous reading on Jan 25	46898 - 45540
Energy Used	1,358 kWh
Billed kWh 1,358.000 kWh	
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on Jan 24 Previous reading on Dec 23	45540 - 43846
Energy Used	1,694 kWh
Billed kWh 1,694.000 kWh	
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on Dec 22	43846
Previous reading on Nov 23	- 42607 
Energy Used	1,239 kWh
Billed kWh 1,239.000 kWh	
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on Nov 22	42607
Previous reading on Oct 25	- 41444
Energy Used	1,163 kWh
Billed kWh 1,163.000 kWh	
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on Oct 24 Previous reading on Sep 24	41444 - 40280
Energy Used	1,164 kWh
Billed kWh 1,164.000 kWh	
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on Sep 23 Previous reading on Aug 25	40280 - 38810
Energy Used	1,470 kWh
Billed kWh 1,470.000 kWh	



Your usage snapshot - Continu	ıed
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on Aug 24 Previous reading on Jul 26	38810 - 37099
Energy Used	1,711 kWh
Billed kWh 1,711.000 kWh	
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on Jul 25 Previous reading on Jun 24	37099 - 35494
Energy Used	1,605 kWh
Billed kWh 1,605.000 kWh	
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on Jun 23	35494
Previous reading on May 24	- 34224
Energy Used	1,270 kWh
Billed kWh 1,270.000 kWh	
Current electric usage for meter number 328	530413
Location: APT	
Actual reading on May 23	34224
Previous reading on Apr 26	- 33249 
Energy Used	975 kWh
Billed kWh 975.000 kWh	
Current electric usage for meter number 3285	530413
Location: APT	
Actual reading on Apr 25 Previous reading on Mar 25	33249 - 32078
Energy Used	1,171 kWh
Billed kWh 1,171.000 kWh	
Current electric usage for meter number 3285	530413
Location: APT	
Actual reading on Mar 24 Previous reading on Feb 23	32078 - 30914
Energy Used	1,164 kWh
Billed kWh 1,164.000 kWh	



Total Current Charges	\$257.90
Renewable Energy Rider	1.55
1,422.000 kWh @ \$0.00284000	4.04
Storm Recovery Cost - Jul 01 to Jul 24	
414.000 kWh @ \$0.00276000	\$1.14
Storm Recovery Cost - Jun 24 to Jun 30	

#### Billing details - Electric

Billing Period - May 24 23 to Jun 23 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - May 24 to May 31	
376.000 kWh @ \$0.11815000	44.42
Energy Charge - Jun 01 to Jun 23	
1,081.000 kWh @ \$0.12401000	134.05
Storm Recovery Cost	
1,457.000 kWh @ \$0.00276000	4.02
Renewable Energy Rider	1.55
Total Current Charges	\$198.04

Your current rate is Residential Service (RES).

# **Billing details - Electric**

Billing Period - Apr 25 23 to May 23 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,123.000 kWh @ \$0.11815000	132.68
Storm Recovery Cost	
1,123.000 kWh @ \$0.00276000	3.10
Renewable Energy Rider	1.55
Total Current Charges	\$151.33

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Mar 25 23 to Apr 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,160.000 kWh @ \$0.11815000	137.05
Storm Recovery Cost - Mar 25 to Mar 31	
261.000 kWh @ \$0.00219000	0.57
Storm Recovery Cost - Apr 01 to Apr 24	
899.000 kWh @ \$0.00276000	2.48
Renewable Energy Rider	1.55



Total Current Charges	\$155.65
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# Billing details - Electric

Billing Period - Feb 23 23 to Mar 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,243.000 kWh @ \$0.11815000	146.86
Storm Recovery Cost	
1,243.000 kWh @ \$0.00219000	2.72
Renewable Energy Rider	1.55
Total Current Charges	\$165.13

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Jan 25 23 to Feb 22 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,358.000 kWh @ \$0.11815000	160.45
Storm Recovery Cost	
1,358.000 kWh @ \$0.00219000	2.97
Renewable Energy Rider	1.55
Total Current Charges	\$178.97

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Dec 23 22 to Jan 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Dec 23 to Dec 31	
462.000 kWh @ \$0.11896000	54.96
Energy Charge - Jan 01 to Jan 24	
1,232.000 kWh @ \$0.11815000	145.56
Storm Recovery Cost - Dec 23 to Dec 31	
462.000 kWh @ \$0.00276000	1.28
Storm Recovery Cost - Jan 01 to Jan 24	
1,232.000 kWh @ \$0.00219000	2.70
Renewable Energy Rider	1.55
Total Current Charges	\$220.05

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Nov 23 22 to Dec 22 22 Meter - 328530413



Total Current Charges	\$162.24
Renewable Energy Rider - Dec 01 to Dec 22	1.14
Renewable Energy Rider - Nov 23 to Nov 30	0.38
1,239.000 kWh @ \$0.00276000	3.42
Storm Recovery Cost	
909.000 kWh @ \$0.11896000	108.13
Energy Charge - Dec 01 to Dec 22	
330.000 kWh @ \$0.10659000	35.17
Energy Charge - Nov 23 to Nov 30	
Basic Customer Charge	\$14.00

# **Billing details - Electric**

Billing Period - Oct 25 22 to Nov 22 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,163.000 kWh @ \$0.10659000	123.96
Storm Recovery Cost	
1,163.000 kWh @ \$0.00276000	3.21
Renewable Energy Rider	1.41
Total Current Charges	\$142.58

Your current rate is Residential Service (RES),

# **Billing details - Electric**

Billing Period - Sep 24 22 to Oct 24 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,164.000 kWh @ \$0.11160000	129.90
Storm Recovery Cost - Sep 24 to Sep 30	
262.000 kWh @ \$0.00227000	0.59
Storm Recovery Cost - Oct 01 to Oct 24	
902.000 kWh @ \$0.00276000	2.49
Renewable Energy Rider	1.41
Total Current Charges	\$148.39

Your current rate is Residential Service (RES).

# **Billing details - Electric**

Billing Period - Aug 25 22 to Sep 23 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,470,000 kWh @ \$0.11160000	164.05
Storm Recovery Cost	Y



Total Current Charges	\$182.80
Renewable Energy Rider	1.41
1,470.000 kWh @ \$0.00227000	\$3.34

# Billing details - Electric

Billing Period - Jul 26 22 to Aug 24 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,711.000 kWh @ \$0.11160000	190.95
Storm Recovery Cost	
1,711.000 kWh @ \$0.00227000	3.88
Renewable Energy Rider	1.41
Total Current Charges	\$210.24

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Jun 24 22 to Jul 25 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,605.000 kWh @ \$0.11160000	179.12
Storm Recovery Cost - Jun 24 to Jun 30	
351.000 kWh @ \$0.00300000	1.05
Storm Recovery Cost - Jul 01 to Jul 25	
1,254,000 kWh @ \$0.00227000	2.85
Renewable Energy Rider	1.41
Total Current Charges	\$198.43

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - May 24 22 to Jun 23 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - May 24 to May 31	
327.000 kWh @ \$0.10652000	34.83
Energy Charge - Jun 01 to Jun 23	
943.000 kWh @ \$0.10659000	100.51
Storm Recovery Cost	
1,270.000 kWh @ \$0.00300000	3.81
Renewable Energy Rider	1.41
Total Current Charges	\$154.56



Billing Period - Apr 26 22 to May 23 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
975.000 kWh @ \$0.10652000	103.86
Storm Recovery Cost	
975.000 kWh @ \$0.00300000	2.93
Renewable Energy Rider	1.41
Total Current Charges	\$122,20

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Mar 25 22 to Apr 25 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,171.000 kWh @ \$0.10652000	124.73
Storm Recovery Cost - Mar 25 to Mar 31	
256.000 kWh @ \$0.00244000	0.62
Storm Recovery Cost - Apr 01 to Apr 25	
915.000 kWh @ \$0.00300000	2.75
Renewable Energy Rider	1.41
Total Current Charges	\$143.51

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Feb 23 22 to Mar 24 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Feb 23 to Mar 15	
814.000 kWh @ \$0.10558000	85.94
Energy Charge - Mar 16 to Mar 24	
350.000 kWh @ \$0.10652000	37.28
Storm Recovery Cost	
1,164.000 kWh @ \$0.00244000	2.84
Renewable Energy Rider	1.41
Total Current Charges	\$141.47

Your current rate is Residential Service (RES).

#### Billing details - Electric

\$14.00
135.25



Total Current Charges	\$153.79
Renewable Energy Rider	1.41
1,281.000 kWh @ \$0.00244000	\$3.13
Storm Recovery Cost	

# **Billing details - Electric**

Billing Period - Dec 23 21 to Jan 25 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Dec 23 to Dec 31	
384.000 kWh @ \$0.10491000	40.29
Energy Charge - Jan 01 to Jan 25	
1,067.000 kWh @ \$0.10558000	112.65
Storm Recovery Cost	
1,451.000 kWh @ \$0.00244000	3.54
Renewable Energy Rider	1.41
Total Current Charges	\$171.89

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Nov 23 21 to Dec 22 21	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Nov 23 to Nov 30	
311.000 kWh @ \$0.10271000	31.94
Energy Charge - Dec 01 to Dec 22	
858.000 kWh @ \$0.10491000	90.01
Storm Recovery Cost - Dec 01 to Dec 22	
858.000 kWh @ \$0.00244000	2.09
Renewable Energy Rider - Nov 23 to Nov 30	0.34
Renewable Energy Rider - Dec 01 to Dec 22	1.03
Total Current Charges	\$139.41

Your current rate is Residential Service (RES).

# **Billing details - Electric**

Billing Period - Oct 22 21 to Nov 22 21		
Meter - 328530413		
Basic Customer Charge	\$14.00	
Energy Charge		
700.000 kWh @ \$0.10271000	71.90	
Renewable Energy Rider	1.29	
Total Current Charges	\$87	.19



Total Current Charges	\$162.24
Renewable Energy Rider - Dec 01 to Dec 22	1.14
Renewable Energy Rider - Nov 23 to Nov 30	0.38
1,239.000 kWh @ \$0.00276000	3.42
Storm Recovery Cost	
909.000 kWh @ \$0.11896000	108.13
Energy Charge - Dec 01 to Dec 22	
330.000 kWh @ \$0.10659000	35.17
Energy Charge - Nov 23 to Nov 30	
Basic Customer Charge	\$14.00

#### Billing details - Electric

Billing Period - Oct 25 22 to Nov 22 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,163.000 kWh @ \$0.10659000	123.96
Storm Recovery Cost	
1,163.000 kWh @ \$0.00276000	3.21
Renewable Energy Rider	1.41
Total Current Charges	\$142.58

Your current rate is Residential Service (RES).

# **Billing details - Electric**

Billing Period - Sep 24 22 to Oct 24 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,164.000 kWh @ \$0.11160000	129.90
Storm Recovery Cost - Sep 24 to Sep 30	
262.000 kWh @ \$0.00227000	0.59
Storm Recovery Cost - Oct 01 to Oct 24	
902.000 kWh @ \$0.00276000	2.49
Renewable Energy Rider	1.41
Total Current Charges	\$148.39

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Aug 25 22 to Sep 23 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,470.000 kWh @ \$0.11160000	164.05
Storm Recovery Cost	



Total Current Charges	\$182.80
Renewable Energy Rider	1.41
1,470.000 kWh @ \$0.00227000	\$3.34

# **Billing details - Electric**

Billing Period - Jul 26 22 to Aug 24 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,711.000 kWh @ \$0.11160000	190.95
Storm Recovery Cost	
1,711.000 kWh @ \$0.00227000	3.88
Renewable Energy Rider	1.41
Total Current Charges	\$210.24

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Jun 24 22 to Jul 25 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,605.000 kWh @ \$0.11160000	179.12
Storm Recovery Cost - Jun 24 to Jun 30	
351.000 kWh @ \$0.00300000	1.05
Storm Recovery Cost - Jul 01 to Jul 25	
1,254.000 kWh @ \$0.00227000	2.85
Renewable Energy Rider	1.41
Total Current Charges	\$198.43

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - May 24 22 to Jun 23 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - May 24 to May 31	
327.000 kWh @ \$0.10652000	34.83
Energy Charge - Jun 01 to Jun 23	
943.000 kWh @ \$0.10659000	100.51
Storm Recovery Cost	
1,270.000 kWh @ \$0.00300000	3.81
Renewable Energy Rider	1.41
Total Current Charges	\$154.56



Billing Period - Apr 26 22 to May 23 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
975.000 kWh @ \$0.10652000	103.86
Storm Recovery Cost	
975.000 kWh @ \$0.00300000	2.93
Renewable Energy Rider	1.41
Total Current Charges	\$122.20

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Mar 25 22 to Apr 25 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,171.000 kWh @ \$0.10652000	124.73
Storm Recovery Cost - Mar 25 to Mar 31	
256.000 kWh @ \$0.00244000	0.62
Storm Recovery Cost - Apr 01 to Apr 25	
915.000 kWh @ \$0.00300000	2.75
Renewable Energy Rider	1.41
Total Current Charges	\$143.51

Your current rate is Residential Service (RES).

# **Billing details - Electric**

Billing Period - Feb 23 22 to Mar 24 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Feb 23 to Mar 15	
814.000 kWh @ \$0.10558000	85.94
Energy Charge - Mar 16 to Mar 24	
350.000 kWh @ \$0.10652000	37.28
Storm Recovery Cost	
1,164.000 kWh @ \$0.00244000	2.84
Renewable Energy Rider	1.41
Total Current Charges	\$141.47

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Jan 26 22 to Feb 22 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,281.000 kWh @ \$0.10558000	135.25



Total Current Charges	\$153.79
Renewable Energy Rider	1.41
1,281.000 kWh @ \$0.00244000	\$3.13
Storm Recovery Cost	

#### Billing details - Electric

Billing Period - Dec 23 21 to Jan 25 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Dec 23 to Dec 31	
384.000 kWh @ \$0.10491000	40.29
Energy Charge - Jan 01 to Jan 25	
1,067.000 kWh @ \$0.10558000	112.65
Storm Recovery Cost	
1,451.000 kWh @ \$0.00244000	3.54
Renewable Energy Rider	1.41
Total Current Charges	\$171.89

Your current rate is Residential Service (RES).

# **Billing details - Electric**

Billing Period - Nov 23 21 to Dec 22 21	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Nov 23 to Nov 30	
311.000 kWh @ \$0.10271000	31.94
Energy Charge - Dec 01 to Dec 22	
858.000 kWh @ \$0.10491000	90.01
Storm Recovery Cost - Dec 01 to Dec 22	
858.000 kWh @ \$0.00244000	2.09
Renewable Energy Rider - Nov 23 to Nov 30	0.34
Renewable Energy Rider - Dec 01 to Dec 22	1.03
Total Current Charges	\$139.41

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Oct 22 21 to Nov 22 21		
Meter - 328530413		
Basic Customer Charge	\$14.00	
Energy Charge		
700.000 kWh @ \$0.10271000	71.90	
Renewable Energy Rider	1.29	
Total Current Charges	\$87	7.19

Total Taxes	\$262.51
Sales Tax For Utility	\$262.51



Sales Tax For Utility	\$262.51
Total Taxes	\$262.51



Current electric us	sage for meter number 32853	30411
Location: APT		
Actual reading on A Previous reading on	C .	27183 - 26651
Energy Used		532 kWh
Billed kWh	532.000 kWh	

# **Billing details - Electric**

Billing Period - Jul 25 23 to Aug 24 23	
Meter - 328530411	
Basic Customer Charge	\$14.00
Energy Charge	
532.000 kWh @ \$0.12918000	68.72
Storm Recovery Cost	
532.000 kWh @ \$0.00284000	1.51
Renewable Energy Rider	1.55
Total Current Charges	\$85.78

Your current rate is Residential Service (RES).

Sales Tax For Utility	\$6.00
Total Taxes	\$6.00



Current electric usage for meter number 328530411		
Location: APT		
Actual reading on A Previous reading or	9	27183 - 26651
Energy Used		532 kWh
Billed kWh	532.000 kWh	

# **Billing details - Electric**

Billing Period - Jul 25 23 to Aug 24 23	
Meter - 328530411	
Basic Customer Charge	\$14.00
Energy Charge	
532.000 kWh @ \$0.12918000	68.72
Storm Recovery Cost	
532.000 kWh @ \$0.00284000	1.51
Renewable Energy Rider	1.55
Total Current Charges	\$85.78

**Billing details - Taxes** 

Sales Tax For Utility	\$6.00
Total Taxes	\$6.00



Total Current Charges	\$107.53
Renewable Energy Rider	1.41
809.000 kWh @ \$0.00227000	1.84
Storm Recovery Cost	
809.000 kWh @ \$0.11160000	\$90.28

# Billing details - Electric

Billing Period - Jul 26 22 to Aug 24 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
883.000 kWh @ \$0.11160000	98.54
Storm Recovery Cost	
883.000 kWh @ \$0.00227000	2.00
Renewable Energy Rider	1.41
Total Current Charges	\$115.95

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Jun 24 22 to Jul 25 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
898.000 kWh @ \$0.11160000	100.22
Storm Recovery Cost - Jun 24 to Jun 30	
196.000 kWh @ \$0.00300000	0.59
Storm Recovery Cost - Jul 01 to Jul 25	
702.000 kWh @ \$0.00227000	1.59
Renewable Energy Rider	1.41
Total Current Charges	\$117.81

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - May 24 22 to Jun 23 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - May 24 to May 31	
202.000 kWh @ \$0.10652000	21.52
Energy Charge - Jun 01 to Jun 23	
584.000 kWh @ \$0.10659000	62.25
Storm Recovery Cost	
786.000 kWh @ \$0.00300000	2.36
Renewable Energy Rider	1.41
Total Current Charges	\$101.54



Billing Period - Apr 26 22 to May 23 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
708.000 kWh @ \$0.10652000	75.42
Storm Recovery Cost	
708.000 kWh @ \$0.00300000	2.12
Renewable Energy Rider	1.41
Total Current Charges	\$92.95

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Mar 25 22 to Apr 25 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
862,000 kWh @ \$0.10652000	91.82
Storm Recovery Cost - Mar 25 to Mar 31	
188.000 kWh @ \$0.00244000	0.46
Storm Recovery Cost - Apr 01 to Apr 25	
674.000 kWh @ \$0.00300000	2.02
Renewable Energy Rider	1.41
Total Current Charges	\$109.71

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Feb 23 22 to Mar 24 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Feb 23 to Mar 15	
459,000 kWh @ \$0.10558000	48.46
Energy Charge - Mar 16 to Mar 24	
198.000 kWh @ \$0.10652000	21.09
Storm Recovery Cost	
657.000 kWh @ \$0.00244000	1.60
Renewable Energy Rider	1.41
Total Current Charges	\$86.56

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Jan 26 22 to Feb 22 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
706.000 kWh @ \$0.10558000	74.54



Total Current Charges	\$91.67	
Renewable Energy Rider	1.41	
706.000 kWh @ \$0.00244000	\$1.72	
Storm Recovery Cost		

# Billing details - Electric

Billing Period - Dec 23 21 to Jan 25 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Dec 23 to Dec 31	
235.000 kWh @ \$0.10491000	24.65
Energy Charge - Jan 01 to Jan 25	
654.000 kWh @ \$0.10558000	69.05
Storm Recovery Cost	
889.000 kWh @ \$0.00244000	2.17
Renewable Energy Rider	1.41
Total Current Charges	\$111.28

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Nov 23 21 to Dec 22 21	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Nov 23 to Nov 30	
198.000 kWh @ \$0.10271000	20.34
Energy Charge - Dec 01 to Dec 22	
547.000 kWh @ \$0.10491000	57.39
Storm Recovery Cost - Dec 01 to Dec 22	
547.000 kWh @ \$0.00244000	1.33
Renewable Energy Rider - Nov 23 to Nov 30	0.34
Renewable Energy Rider - Dec 01 to Dec 22	1.03
Total Current Charges	\$94.43

Your current rate is Residential Service (RES).

# **Billing details - Electric**

Billing Period - Oct 22 21 to Nov 22 21		
Meter - 328530413		
Basic Customer Charge	\$14.00	
Energy Charge		
700.000 kWh @ \$0.10271000	71.90	
Renewable Energy Rider	1.29	
Total Current Charges	\$87.	19

Total Taxes	\$177.96
Sales Tax For Utility	\$177.96



Total Current Charges	\$257.90
Renewable Energy Rider	1.55
1,422.000 kWh @ \$0.00284000	4.04
Storm Recovery Cost - Jul 01 to Jul 24	
414.000 kWh @ \$0.00276000	1.14
Storm Recovery Cost - Jun 24 to Jun 30	
1,836.000 kWh @ \$0.12918000	\$237.17
Energy Charge	

# **Billing details - Electric**

Billing Period - May 24 23 to Jun 23 23			
Meter - 328530413			
Basic Customer Charge	\$14.00		
Energy Charge - May 24 to May 31			
376.000 kWh @ \$0.11815000	44.42		
Energy Charge - Jun 01 to Jun 23			
1,081.000 kWh @ \$0.12401000	134.05		
Storm Recovery Cost			
1,457.000 kWh @ \$0.00276000	4.02		
Renewable Energy Rider	1.55		
Total Current Charges \$198.0			

Your current rate is Residential Service (RES).

# **Billing details - Electric**

Billing Period - Apr 25 23 to May 23 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,123.000 kWh @ \$0.11815000	132.68
Storm Recovery Cost	
1,123.000 kWh @ \$0.00276000	3.10
Renewable Energy Rider	1.55
Total Current Charges	\$151.33

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Mar 25 23 to Apr 24 23		
Meter - 328530413		
Basic Customer Charge	\$14.00	
Energy Charge		
510.000 kWh @ \$0.11815000	60.26	
Storm Recovery Cost - Mar 25 to Mar 31		
115.000 kWh @ \$0.00219000	0.25	
Storm Recovery Cost - Apr 01 to Apr 24		



Current electric usage	for meter numbe	r 328530413		
Actual reading on Jul 24 Previous reading on Jun			53717 - 51881	
Energy Used			1,836 kWh	
Measured kWh	1,836.000 kWh	Billed kWh	1,836.000 kWh	
Current electric usage	for meter numbe	r 328530413		
Actual reading on Jun 23 Previous reading on May		_	51881 - 50424	
Energy Used			1,457 kWh	
Measured kWh	1,457.000 kWh	Billed kWh	1,457.000 kWh	
Current electric usage f	for meter numbe	r 328530413	3	
Actual reading on May 23 Previous reading on Apr 3			50424 - 49301	
Energy Used			1,123 kWh	
Measured kWh	1,123.000 kWh	Billed kWh	1,123.000 kWh	
Current electric usage 1	for meter number	328530413		Consumption is adjusted by 650- kWh.
Actual reading on Apr 24 Previous reading on Mar			49301 - 48141	
Energy Used			1,160 kWh	
Measured kWh	510.000 kWh	Billed kWh	510.000 kWh	
Current electric usage t	for meter number	328530413		Consumption is adjusted by 770- kWh.
Actual reading on Mar 24 Previous reading on Feb 3			48141 - 46898	
Energy Used			1,243 kWh	
Measured kWh	473.000 kWh	Billed kWh	473.000 kWh	
Current electric usage f	or meter number	328530413		Consumption is adjusted by 845- kWh.
Actual reading on Feb 22 Previous reading on Jan 2			46898 - 45540	
Energy Used			1,358 kWh	
Measured kWh	513.000 kWh	Billed kWh	513.000 kWh	
Current electric usage f	or meter number	328530413		Consumption is adjusted by 1,181- kWh.
Actual reading on Jan 24 Previous reading on Dec			45540 - 43846	
Energy Used			1,694 kWh	
Measured kWh	513.000 kWh	Billed kWh	513.000 kWh	
Current electric usage f	or meter number	328530413		Consumption is adjusted by 914- kWh.
Actual reading on Dec 22 Previous reading on Nov			43846 - 42607	
Energy Used			1,239 kWh	
Measured kWh	325.000 kWh	Billed kWh	325.000 kWh	



Current electric usage for	or meter number	r 328530413		Consumption is adjusted by 872- kWh.
Actual reading on Nov 22			42607	
Previous reading on Oct 2			- 41444	
Energy Used			1,163 kWh	
Measured kWh	291.000 kWh	Billed kWh	291.000 kWh	
Current electric usage for	or meter number	r 328530413		
Actual reading on Oct 24 Previous reading on Sep 2	24		41444 - 40280	
Energy Used			1,164 kWh	
Measured kWh	1,164.000 kWh	Billed kWh	1,164.000 kWh	
Current electric usage for	or meter number	r 328530413		Consumption is adjusted by 661- kWh.
Actual reading on Sep 23 Previous reading on Aug 2	25		40280 - 38810	
Energy Used			1,470 kWh	
Measured kWh	809.000 kWh	Billed kWh	809.000 kWh	
Current electric usage fo	or meter number	r 328530413		Consumption is adjusted by 828- kWh.
Actual reading on Aug 24 Previous reading on Jul 26	5		38810 - 37099	
Energy Used			1,711 kWh	
Measured kWh	883.000 kWh	Billed kWh	883.000 kWh	
Current electric usage for	or meter number	r 328530413		Consumption is adjusted by 707- kWh.
Actual reading on Jul 25 Previous reading on Jun 2	4		37099 - 35494	
Energy Used			1,605 kWh	
Measured kWh	898.000 kWh	Billed kWh	898.000 kWh	
Current electric usage for	or meter number	328530413		Consumption is adjusted by 484- kWh.
Actual reading on Jun 23 Previous reading on May 2	24		35494 - 34224	
Energy Used			1,270 kWh	
Measured kWh	786.000 kWh	Billed kWh	786.000 kWh	
Current electric usage for	or meter number	328530413		Consumption is adjusted by 267- kWh.
Actual reading on May 23 Previous reading on Apr 2			34224 - 33249	
Energy Used			975 kWh	
Measured kWh	708.000 kWh	Billed kWh	708.000 kWh	
Current electric usage for	or meter number	r 328530413		Consumption is adjusted by 309- kWh.
Actual reading on Apr 25 Previous reading on Mar 2	25		33249 - 32078	
Energy Used			1,171 kWh	



Current electric usage fo	r meter numbe	r 328530413		Consumption is adjusted by 507- kWh.
Actual reading on Mar 24 Previous reading on Feb 2	3		32078 - 30914	
Energy Used			1,164 kWh	
Measured kWh	657.000 kWh	Billed kWh	657.000 kWh	
Current electric usage fo	r meter numbe	r 328530413		Consumption is adjusted by 575- kWh.
Actual reading on Feb 22 Previous reading on Jan 26	5		30914 - 29633	
Energy Used			1,281 kWh	
Measured kWh	706.000 kWh	Billed kWh	706.000 kWh	
Current electric usage fo	r meter numbe	328530413		Consumption is adjusted by 562- kWh.
Actual reading on Jan 25 Previous reading on Dec 2	3		29633 - 28182	
Energy Used			1,451 kWh	
Measured kWh	889.000 kWh	Billed kWh	889.000 kWh	
Current electric usage fo	r meter numbe	328530413		Consumption is adjusted by 424- kWh.
Actual reading on Dec 22 Previous reading on Nov 2	3		28182 - 27013	
Energy Used			1,169 kWh	
Measured kWh	745.000 kWh	Billed kWh	745.000 kWh	
Current electric usage fo	r meter number	r 328530413		Consumption is adjusted by 354- kWh.
Actual reading on Nov 22 Previous reading on Oct 22	2		27013 - 25959	
Energy Used			1,054 kWh	
Measured kWh	700.000 kWh	Billed kWh	700.000 kWh	

# Billing details - Electric

Billing Period - Jul 25 23 to Aug 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,884.000 kWh @ \$0.12918000	243.38
Storm Recovery Cost	
1,884.000 kWh @ \$0.00284000	5.35
Renewable Energy Rider	1.55
Total Current Charges	\$264.28

# Billing details - Electric

Billing Period - Jun 24 23 to Jul 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00

Your current rate is Residential Service (RES).



Total Current Charges	\$77.15
Renewable Energy Rider	1.55
395.000 kWh @ \$0.00276000	\$1.09

# Billing details - Electric

Billing Period - Feb 23 23 to Mar 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
473.000 kWh @ \$0.11815000	55.88
Storm Recovery Cost	
473.000 kWh @ \$0.00219000	1.04
Renewable Energy Rider	1.55
Total Current Charges	\$72.47

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Jan 25 23 to Feb 22 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
513.000 kWh @ \$0.11815000	60.61
Storm Recovery Cost	
513.000 kWh @ \$0.00219000	1.12
Renewable Energy Rider	1.55
Total Current Charges	\$77.28

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Dec 23 22 to Jan 24 23		
Meter - 328530413		
Basic Customer Charge	\$14.00	
Energy Charge - Dec 23 to Dec 31		
139.000 kWh @ \$0.11896000	16.54	
Energy Charge - Jan 01 to Jan 24		
374,000 kWh @ \$0,11815000	44.19	
Storm Recovery Cost - Dec 23 to Dec 31		
139.000 kWh @ \$0.00276000	0.38	
Storm Recovery Cost - Jan 01 to Jan 24		
374.000 kWh @ \$0.00219000	0.82	
Renewable Energy Rider	1.55	
Total Current Charges	\$	77.48



Billing Period - Nov 23 22 to Dec 22 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Nov 23 to Nov 30	
86.000 kWh @ \$0.10659000	9.17
Energy Charge - Dec 01 to Dec 22	
239.000 kWh @ \$0.11896000	28.43
Storm Recovery Cost	
325.000 kWh @ \$0.00276000	0.90
Renewable Energy Rider - Nov 23 to Nov 30	0.38
Renewable Energy Rider - Dec 01 to Dec 22	1.14
Total Current Charges	\$54.0

Your current rate is Residential Service (RES).

# Billing details - Electric

Billing Period - Oct 25 22 to Nov 22 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
291.000 kWh @ \$0.10659000	31.02
Storm Recovery Cost	
291.000 kWh @ \$0.00276000	0.80
Renewable Energy Rider	1.41
Total Current Charges	\$47.23

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Sep 24 22 to Oct 24 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,164.000 kWh @ \$0.11160000	129.90
Storm Recovery Cost - Sep 24 to Sep 30	
262.000 kWh @ \$0.00227000	0.59
Storm Recovery Cost - Oct 01 to Oct 24	
902.000 kWh @ \$0.00276000	2.49
Renewable Energy Rider	1.41
Total Current Charges	\$148.39

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Aug 25 22 to Sep 23 22	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	



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#### Your usage snapshot - Continued

Current electric usa	age for meter numbe	<b>32539621</b> 4	*
Location: APT			
Actual reading on Se Previous reading on	•		518 - 0
Energy Used  Current electric use	age for meter numbe	r <b>3285304</b> 13	518 kWh
Estimated reading or Previous reading on			56645 - 55601
Energy Used			1,044 kWh
Measured kWh	1,562.000 kWh	Rilled kWh	1,562.000 kWh

Your bill this month includes estimated usage and may be adjusted once the actual usage is obtained from the meter. If you have any questions regarding the estimated usage or resolution, please call us at 800.452.2777 during the hours of 7 a.m. - 6 p.m. Monday through Friday.





Current electric us	sage for meter number 32853	30411
Location: APT		
Actual reading on A Previous reading or	9	27183 - 26651
Energy Used		532 kWh
Billed kWh	532.000 kWh	

# **Billing details - Electric**

Billing Period - Jul 25 23 to Aug 24 23	
Meter - 328530411	
Basic Customer Charge	\$14.00
Energy Charge	
532.000 kWh @ \$0.12918000	68.72
Storm Recovery Cost	
532.000 kWh @ \$0.00284000	1.51
Renewable Energy Rider	1.55
Total Current Charges	\$85.78

# **Billing details - Taxes**

Sales Tax For Utility	\$6.00
Total Taxes	\$6.00



Current electric us	sage for meter number 32853	30413
Location: APT		
Actual reading on F Previous reading on		30914 - 29633
Energy Used		1,281 kWh
Billed kWh	1,281.000 kWh	
Comment electric or	and for motor number 2205	20412

#### Current electric usage for meter number 328530413

Location: APT

Actual reading on Jan 25 29633
Previous reading on Dec 23 - 28182

1,451 kWh

Energy Used
Billed kWh 1,451.000 kWh

#### Current electric usage for meter number 328530413

Location: APT

Actual reading on Dec 22 28182
Previous reading on Nov 23 - 27013

Energy Used 1,169 kWh

Billed kWh 1,169.000 kWh

#### Current electric usage for meter number 328530413

Location: APT

Actual reading on Nov 22 27013 Previous reading on Oct 22 - 25959

Energy Used 1,054 kWh

Billed kWh 700.000 kWh

#### Billing details - Electric

Billing Period - Jul 25 23 to Aug 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,884.000 kWh @ \$0.12918000	243.38
Storm Recovery Cost	
1,884.000 kWh @ \$0.00284000	5.35
Renewable Energy Rider	1.55
Total Current Charges	\$264.28

Your current rate is Residential Service (RES).

Consumption is adjusted by 354- kWh.

#### Billing details - Electric

Billing Period - Jun 24 23 to Jul 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,836.000 kWh @ \$0.12918000	237.17



Current electric usage for meter number 328530413		
Location: APT		
Actual reading on Previous reading o		30914 - 29633
Energy Used		1,281 kWh
Billed kWh	1,281.000 kWh	
		20412

# Current electric usage for meter number 328530413 Location: APT Actual reading on Jan 25 29633 Previous reading on Dec 23 - 28182 Energy Used 1,451 kWh Billed kWh 1,451.000 kWh

Current electric usage for meter number 328530413		
Location: APT		
Actual reading on Previous reading o		28182 - 27013
Energy Used		1,169 kWh
Billed kWh	1,169.000 kWh	

Current electric usage for meter number 328530413		
Location: APT		
Actual reading on N Previous reading on		27013 - 25959
Energy Used		1,054 kWh
Billed kWh	700.000 kWh	

#### Billing details - Electric

Billing Period - Jul 25 23 to Aug 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,884.000 kWh @ \$0.12918000	243.38
Storm Recovery Cost	
1,884.000 kWh @ \$0.00284000	5.35
Renewable Energy Rider	1.55
Total Current Charges	\$264.28

Billing details - Electric

Billing Period - Jun 24 23 to Jul 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,836.000 kWh @ \$0.12918000	237.17

Consumption is adjusted by 354- kWh.

Your current rate is Residential Service (RES).



Total Current Charges	\$257.90
Renewable Energy Rider	1.55
1,422.000 kWh @ \$0.00284000	4.04
Storm Recovery Cost - Jul 01 to Jul 24	
414.000 kWh @ \$0.00276000	\$1.14
Storm Recovery Cost - Jun 24 to Jun 30	

#### Billing details - Electric

Billing Period - May 24 23 to Jun 23 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - May 24 to May 31	
376.000 kWh @ \$0.11815000	44.42
Energy Charge - Jun 01 to Jun 23	
1,081.000 kWh @ \$0.12401000	134.05
Storm Recovery Cost	
1,457.000 kWh @ \$0.00276000	4.02
Renewable Energy Rider	1.55
Total Current Charges	\$198.04

Your current rate is Residential Service (RES).

# **Billing details - Electric**

Billing Period - Apr 25 23 to May 23 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,123.000 kWh @ \$0.11815000	132.68
Storm Recovery Cost	
1,123.000 kWh @ \$0.00276000	3.10
Renewable Energy Rider	1.55
Total Current Charges	\$151.33

Your current rate is Residential Service (RES).

#### Billing details - Electric

\$14.00
137.05
0.57
2.48
1.55



Total Current Charges	\$155.65
Total Current Charges	\$155.65

# Billing details - Electric

Billing Period - Feb 23 23 to Mar 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,243.000 kWh @ \$0.11815000	146.86
Storm Recovery Cost	
1,243.000 kWh @ \$0.00219000	2.72
Renewable Energy Rider	1.55
Total Current Charges	\$165.13

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Jan 25 23 to Feb 22 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge	
1,358.000 kWh @ \$0.11815000	160.45
Storm Recovery Cost	
1,358.000 kWh @ \$0.00219000	2.97
Renewable Energy Rider	1.55
Total Current Charges	\$178.97

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Dec 23 22 to Jan 24 23	
Meter - 328530413	
Basic Customer Charge	\$14.00
Energy Charge - Dec 23 to Dec 31	
462,000 kWh @ \$0.11896000	54.96
Energy Charge - Jan 01 to Jan 24	
1,232.000 kWh @ \$0.11815000	145.56
Storm Recovery Cost - Dec 23 to Dec 31	
462.000 kWh @ \$0.00276000	1.28
Storm Recovery Cost - Jan 01 to Jan 24	
1,232.000 kWh @ \$0.00219000	2.70
Renewable Energy Rider	1.55
Total Current Charges	\$220.05

Your current rate is Residential Service (RES).

#### Billing details - Electric

Billing Period - Nov 23 22 to Dec 22 22 Meter - 328530413



Your usage snapshot - Continue	ed	
Current electric usage for meter number 32853		
Location: APT		
Actual reading on Aug 24	55601	
Previous reading on Jul 25	- 53717	_
Energy Used	1,884 kWh	
Billed kWh 1,884.000 kWh		
Current electric usage for meter number 32853	30413	
Location: APT		
Actual reading on Jul 24	53717	
Previous reading on Jun 24	- 51881	_
Energy Used	1,836 kWh	
Billed kWh 1,836.000 kWh		
Current electric usage for meter number 32853	30413	
Location: APT		
Actual reading on Jun 23	51881	
Previous reading on May 24	- 50424 	_
Energy Used	1,457 kWh	
Billed kWh 1,457.000 kWh		
Current electric usage for meter number 32853	30413	
Location: APT		
Actual reading on May 23	50424	
Previous reading on Apr 25	- 49301	
Energy Used	1,123 kWh	
Billed kWh 1,123.000 kWh		
Current electric usage for meter number 32853	30413	
Location: APT		
Actual reading on Apr 24	49301	
Actual reading on Apr 24		
Previous reading on Mar 25	- 48141	
	- 48141 1,160 kWh	-
Previous reading on Mar 25		
Previous reading on Mar 25  Energy Used	1,160 kWh	
Previous reading on Mar 25  Energy Used  Billed kWh 1,160.000 kWh	1,160 kWh	
Previous reading on Mar 25  Energy Used  Billed kWh 1,160.000 kWh  Current electric usage for meter number 32853  Location: APT  Actual reading on Mar 24	1,160 kWh  80413	
Energy Used  Billed kWh 1,160.000 kWh  Current electric usage for meter number 32853 Location: APT	1,160 kWh	

1,243.000 kWh

Billed kWh