To Whom It May Concern from the North Carolina Utility Commission Lawyers:

ATTENTION:
E-2 Sub 1338

Recipient of Complaint:

The Chief Clerk

North Carolina Utilities Commission

4325 Mail Service Center

Raleigh, NC 27699-4325

1 This letter is to inform you of my formal complaint concerning Duke Energy Incorporated. I am an elderly woman of 75 years of age, and I cannot remember a time in my life to where I have been treated this way, with all circumstances considered.

2 With the enclosed documentation and description of the events that have happened in recent years, Duke Energy has sought fit to overcharge me in several instances in monthly power bills. The accused has not charged me the actual bills of my usage, but rather a "prorated" amount based on their theory of what I have used in recent months. I would appreciate your consideration in these matters since we are talking about an amount of money of over $\$ 1000$ that Duke Energy owes me since my average bill was a consistent amount of $\$ 100$ or less.

3 The following is a brief description of the events that led up to the said complaint. The actual reports are included in this package, and they are detailed so that the exact data would not fall through the cracks. There was no problem with my relationship with Duke Energy until 5 September 2023. The prior 4 years have been great until my neighbor was
issued a high bill and I got charged for it. To compensate for this, I was prorated back to 2021. Additionally, there have been other people who have moved into that same apartment to where they paid their bills. So, how can they go back to prorate until 2021 when those bills are paid already. Also, may I add, a man in Cincinnati, Ohio had a comparable situation happen to him and he got charged approximately $\$ 4000$ and his actual bill was only $\$ 98$. Duke Energy charged his account without his permission with a draft out of his checking account. He reported this to Channel 5 News after discussing this with Duke Energy. When Channel 5 News got involved, the man got his money back. He had many bounced checks because of this incident. When asked about the incident with a representative of Duke Energy and why it took so long to get the man his money back, the representative says, "Well, we have incompetent people that work Duke Energy as well."

My prior attorney, Mr. Stam, is no longer overseeing this case since he is retiring. Enclosed is a copy of the Introductory letter that he wrote to Duke Energy.

Additionally, I have written Duke Energy numerous letters/ phone calls in many attempts to resolve this problem with no results and less than satisfactory feedback. I have always paid my bills early before they were due. I also dealt with many representatives of the call center at Duke Energy, Vickey, the Supervisor of the Utility Commission, and her assistant with no response from Duke Energy. She told me that I need to deal with the attorneys at the Commission and this is why I am sending you this information associated with my case. The bill with the amount $\$ 194.72$ (due 20 Nov 2023) which is not the correct amount because I never used that much energy. Also, I would like to add that this
month's bill is $\$ 187.87$ (due Jan 22, 2024), but there is no way I used this energy since my apartment is very well insulated and new with two bedrooms. Furthermore, last month's bill was $\$ 156.06$ (due 27 December 2023), and I never used that much with no heat. The only heat I used during this time was two days and that is it. I have been here since the summer 2018 and I am the only tenant who has lived in this apartment. At that time, the construction people hooked up the meter improperly to the wrong apartments and changed them the next month. Also, put steel plates to match each apartment and have been right ever since with this set up and my monthly bills have been consistent ever since. Duke Energy has no record of bill history from 2018 to 2021. This is very convenient. In 2021, they put in a smart meter, and it had the plate number and there is no way of making a mistake with this. They have been right ever since until September 5, 2023, a man got a high bill, and they said our meters were swapped and never came to this apartment to see if this would shut on and off. I called Duke Energy, and they told me not to worry and you have the right meter. They came back out on 11 September 2023 after many calls and checked the meter to see if it would shut off and on and the meter never did (witnessed by the apartment maintenance person) and then he proceeded to get another meter from the truck and replaced the said meter. Once replaced, it shuts off and on at this time. I got a bill for $\$ 91.78$ for September 2023. Then I called in to pay my bill on the first of the month for $\$ 2112.83$. That was proration all the way back to 2021 . Then set me a bill for $\$ 728.64$ which was due 17 Oct 2023 . Then sent me a bill $\$ 965.93$, due Oct 23, 2023. Additionally, since the beginning of this fiasco, I have had 5-meter changes in total. Now you can see the inconsistency for this series of events. I have sent you all
my information. This is all proration from 2021. Duke Energy has a plethora of notes stored in history and so please oversee my case.

Respectfully submitted,

Marleen D. Asbury
(H 919-377-0959)
(C 757-945-6863)

3117 Brushy Mountain St.,

Cary, NC. 27519

December 12, 2023
DEP-203899

Marleen Asbury<br>3117 Brushy Mountain St<br>Cary, NC 27519<br>Dear Marleen Asbury,

The Public Staff has attempted to resolve your complaint against Duke Energy Progress but has not been able to reach a satisfactory conclusion. If you desire to pursue your complaint, the next step is the filing of a formal complaint with the Utilities Commission. The following are some frequently asked questions about the formal complaint process.

## What is a formal complaint?

A formal complaint is, in many ways, like a lawsuit in the civil courts. It begins with the filing of the complaint in the office of the Chief Clerk of the Utilities Commission. The complaint is then served by the Utilities Commission on the utility company. The company (or respondent) is given a date by which it must satisfy the complaint or file an answer with the Commission. In many cases, an attorney will file the answer, and it may include a motion to dismiss the complaint. If the company files an answer, the Commission will serve a copy of the answer on the complainant (the customer) with an order requiring the customer to respond by a particular date. The order will include a form which can be used for this response giving the customer the options of (1) accepting the answer of the utility, (2) not accepting the answer of the utility and requesting the Commission to hold a public hearing, (3) requesting that the complaint be held open for a period of six months or more to allow the Commission, the complainant and the Public Staff to monitor the situation giving rise to the complaint, or (4) requesting additional information from the utility. This form should be signed by the customer and returned to the Chief Clerk of the Commission.

What are the proper subjects of a formal complaint?
Since you have already discussed your complaint with the Public Staff you probably understand that only regulated activities of regulated utilities are proper subjects for consideration by the North Carolina Utilities Commission. However, before you file a formal complaint you should make sure that the company you are complaining about is, in fact, a public utility regulated by the Utilities Commission. You should also remember that not all of the services or other activities, even of regulated utilities are themselves regulated. Finally, you should be aware that the Commission's authority to grant relief generally does not include awarding monetary damages to customers, even when regulated services are involved. Before you file a formal complaint, you should try to determine whether the relief you are seeking could be granted by the Commission or whether the Public Staff can help you with these questions.

| Executive Director <br> (919) 733-2435 | Accounting <br> (919) 733-4279 | Consumer Services <br> $(919) 733-9277$ | Economic Research <br> $(919) 733-2267$ |
| :---: | :---: | :---: | :---: |
| Energy |  |  |  |
| $(919) 733-2267$ | Legal | Transportation | Water/Telephone |
|  | $(919) 733-6110$ | $(919) 733-7766$ | $(919) 733-5610$ |

Asbury
December 12, 2023
Page 2
Do I need an attorney?
Unfortunately, there is not always a simple answer to this question. Corporations must be represented by licensed attorneys. Individuals are allowed to bring complaints in their own names, and to represent themselves at the hearing, but are still expected to comply with the basic legal standards, which govern procedure, evidence, and testimony. The Public Staff can offer assistance in matters such as drafting your complaint, but except in unusual cases, the Public Staff will not provide an attorney to file your complaint or represent you at your hearing.

## How do I write a formal complaint?

The purpose of the complaint is to present a clear statement of the facts, that is, the transactions and events, which you are prepared to prove showing that you are entitled to relief. The complaint should also contain a clear statement of the relief you are seeking, that is what you are asking the Commission to do. Depending on the nature of your complaint, you may also need to attach exhibits, such as utility bills or other documents, to your complaint. Some of these may be in the possession of the Public Staff, in which case the Public Staff can help you assemble them. Remember that if your complaint reaches the hearing stage you will be expected to offer evidence of the facts stated in your complaint. Enclosed with this letter are excerpts from the Rules of the Commission and an instruction sheet based on those Rules.

## What is the procedure at a formal hearing?

Most complaints are resolved before reaching the formal hearing stage. If yours is not, and if you request a hearing, the Commission will schedule a hearing. The hearing of a formal complaint is like the trial of a civil lawsuit before a judge. A panel of Commissioners or a Hearing Examiner (a Commission employee who has been authorized to hear and decide complaints) presides at the hearing. The hearing will be transcribed by a court reporter. The complainant (the customer) must present evidence and testimony under oath to establish the facts in his or her complaint. The company is given the opportunity to question the witnesses offered by the complainant. The company also has the right to object to any evidence or testimony, which would not be allowed in a court. After the complainant's case has been presented, the company is allowed to offer its own testimony and exhibits. The complainant has the same rights as the company to question witnesses and object to exhibits. Generally no decision will be rendered at the hearing itself. When the case has been presented, the panel or hearing examiner will reach a decision, which will be incorporated into an order and mailed, to the complainant and the company.


Public Staff - Consumer Services Division
VD/NG
Attachments

# STAM LAW FIRM, PLLC <br> ATTORNEYS AT LAW 

510 W. Williams Street - P.O. Box 1600
Apex, North Carolina 27502-1600
Telephone: (919) 642-8971
Paul Stam
Caroline Nickel
R. Daniel Gibson
paulstam a stamlawfirm.com
caroline@ stamlawfirm.com Nathaniel C. Parker

Draft of
October 3, 2023

## Duke Energy Progress

Re: Marlene Asbury, 3117 Brushy Mountain St., Cary, NC 27519
Account Number 1490711445 or
Account Number 910055692028
Gentlemen and ladies,

I represent Marlene Asbury, your customer. She has been the victim of a five year saga with Duke Energy. She has had five different meters some of which have been faulty. She is now being back billed.

The proposed back bill first was $\$ 2112.83$ then $\$ 2021.05$ then $\$ 728.64$. Duke is proposing, as best I understand, to take $\$ 237.29$ per month and add that to her $\$ 728.64$ to total $\$ 965.93$. Her bill is usually about $\$ 100$. I enclose her one page summary of the events, one page of billing and payment activity and lots of Duke Energy bills. The apartment manager Chelsea Gloria, Crown at Cary Parkway whose email is shown below can verify much of this.

The calculations by which Duke is proposing to back bill her are completely opaque not understandable to me much less to her and we need some explanation.

She will continue to make payments under protest until this is resolved. My next step would be to take this to the Public Staff of the Utility Commission if you do not respond to this within 15 days.

Please make your contacts through me. While she has been very diligent in communicating repeatedly with Duke's representatives, they have repeatedly refused to tell her who the higher ups are making a decision.

Sincerely,

## Paul Stam

Cc: Marlene Asbury<br>Chelsea Gloria, Email: carypark@crowneapartments.com<br>Chris Asbury, Email: antioch16112005@yahoo.com

Duke Energy
Date
$8 / 1 / 18$ to $9 / 1 / 18 \quad$ Move in and got first electric bill in September, paid early. Brand new apartment and first tenant to live here and still renovating.

10/1/18 Get my second electric bill. Got a call from the office. Builders hooked meter up to wrong apartment. Changed the meter, I was OK with a brand-new place. Anybody can make a mistake. Everything was fine until 2021.

1/1/21 to 9/5/23 Changed Meter to smart meter. From there, everything was fine and paid the bill early. Then again, on 9/5/23, the manager called and said another tenant got a high bill and called and complained. Duke was going to change my meter. I said to the manager, Impossible Chelsea, the reason I said this is because I had my meter changed in 2018 and then smart meter put in 2021 has been right all along. Until 9/5/23 when Duke Energy came out and changed it. Did not even come to the apartment or the maintenance guys come to check if the power shut on and off and if the installed meter was the right one. I called the office that very day before they had a chance to turn work order in. I told Duke Energy about them coming out to change my meter and I told her about the prior conversation I had in this letter. She said, don't worry Miss Asbury, put me on hold for about 20 minutes. Came back and said, I checked the meter from here and that meter is fine and don't worry. I said I better not get this tenants bills, she assured me that would not be the case. From that day forward I called to pay my bill, and that is when I came up with instead of $\$ 91.78$. The bill is now, it is $\$ 2112.83$. From there I have talked to many Duke Energy people and supervisors. Some say you owe this bill, and I explained the whole story. Some were sympathetic, something is wrong and then I had others say that is what you owe. I wanted them to come back out to check my meter and they refused, already been investigated. I got hold of a supervisor and kept calling and finally said, I will have a man there tomorrow, but did not come until Monday. When he came out, he checked the meter. Had the maintenance guy come up to the apartment and tell me when the power shuts on and off and it would not. That told me they were wrong all along and were not hooked up to the wrong apartment. So, he had the maintenance come back up and he went to the truck and got a meter and installed the meter and asked him to tell him when the power shut on and off and it did. That told me that all along that my meter was right before they changed it. I have called Duke Energy many times and plenty of notes as well, so they adjusted again. Instead, they charged me the first time from 2021, then they adjusted the bill again, and charged me from 2022. And then they brought it down to $\$ 2021.05$. Sent it back up to billing again, adjusted it again to $\$ 728.64$. Now, the new bill that is not due until 10/23/2023 is $\$ 237.29$ for that month plus, $\$ 728.64$ total $\$ 965.93$. Talked to a supervisor on $9 / 29 / 2023$, and said, "I see what you mean, and I am going to send back up again. I said let me make this very simple, there are too many notes as of 9/1/2018 until January 2021 has been the right meter ever since $9 / 5 / 2023$. That is when they put the wrong meter in $9 / 5 / 2023$ and came back out in $9 / 11 / 2023$ after many calls. We found out that it was the wrong meter, and changed the meter and now it is fine. Also, may I add the bill this month of $\$ 237.29$, never had a bill this high. That is the tenant's bill that was charged to me for this month. So how did they go back and prorate me when I had the right meter all along and paid my bills every month until now. All I should have this month on this bill but not $\$ 237.29$. My last month's bill was $\$ 91.79$ and that is a far cry from the $\$ 237.29$, which is the other tenant's bill.

Marleen D. Asbury

## ATTENTION:

Miss Neysa and Duke Energy:
8/1/18 to 9/1/18 Move in and got first electric bill in September, paid early. Brand new apartment and first tenant to live here and still renovating.

10/1/18
Get my second electric bill. Got a call from the office. Builders hooked meter up to wrong apartment. Changed the meter, I was OK with a brand-new place. Anybody can make a mistake. Everything was fine until 2021.

1/1/21 to $9 / 5 / 23 \quad$ Changed Meter to smart meter. From there, everything was fine and paid the bill early. Then again, on $9 / 5 / 23$, the manager called and said another tenant got a high bill and called and complained. Duke was going to change my meter. I said to the manager, Impossible Chelsea, the reason I said this is because I had my meter changed in 2018 and then smart meter put in 2021 has been right all along. Until 9/5/23 when Duke Energy came out and changed it. Did not even come to the apartment or the maintenance guys come to check if the power shut on and off and if the installed meter was the right one. I called the office that very day before they had a chance to turn work order in. I told Duke Energy about them coming out to change my meter and I told her about the prior conversation I had in this letter. She said, don't worry Miss Asbury, put me on hold for about 20 minutes. Came back and said, I checked the meter from here and that meter is fine and don't worry. I said I better not get this tenants bills, she assured me that would not be the case. From that day forward I called to pay my bill, and that is when I came up with instead of $\$ 91.78$. The bill is now, it is $\$ 2112.83$. From there I have talked to many Duke Energy people and supervisors. Some say you owe this bill, and I explained the whole story. Some were sympathetic, something is wrong and then I had others say that is what you owe. I wanted them to come back out to check my meter and they refused, already been investigated. I got hold of a supervisor and kept calling and finally said, I will have a man there tomorrow, but did not come until Monday, $9 / 11 / 23$. When he came out, he checked the meter. Had the maintenance guy come up to the apartment and tell me when the power shuts on and off and it would not from the meter that was put in on $9 / 6 / 23$. That told me they were wrong all along and were not hooked up to the wrong apartment and the wrong meter. So, he had the maintenance come back up to my apartment and he went to the truck and got a meter and installed the meter and asked him to tell him when the power shut on and off and it did and that was on $9 / 11 / 23$. That told me that all along that my meter was right before they changed it. I have called Duke Energy many times and plenty of notes as well, so they adjusted again. Instead, they charged me the first time from 2021, then they adjusted the bill again, and charged me from 2022. And then they brought it down to $\$ 2021.05$. Sent it back up to billing again, adjusted it again to $\$ 728.64$. Now, the new bill that is not due until $10 / 23 / 2023$ is $\$ 237.29$ for that month plus, $\$ 728.64$ total $\$ 965.93$. Talked to a supervisor on $9 / 29 / 2023$, and said, "I see what you mean, and I am going to send it back up again." I said let me make this very simple, there are too many notes as of 9/1/2018 until January 2021 has been the right meter ever since 9/5/2023. That is when they put the wrong meter in 9/5/2023 and came back out in 9/11/2023 after many calls. We found out that it was the wrong meter, and changed the meter and now it is fine. Also, may I add the bill this month of $\$ 237.29$, never had a bill this high. That is the tenant's bill that was
charged to me for this month. So how did they go back and prorate me when I had the right meter all along and paid my bills every month until now. All I should have this month on this bill but not $\$ 237.29$. My last month's bill was $\$ 91.79$ and that is a far cry from the $\$ 237.29$, which is the other tenant's bill. Also, I would like to add that they gave me a credit of $\$ 106.71$ when they prorated this bill back 22 September 2022 when they over calculated the bill again with their proration. May I add to this letter, there have been many changes in proration and mistakes. This is the right meter all along except when they changed it on 5 September 2023 and put the wrong meter in and put the right meter in on 11 September 2023. Now, there is no proration because I had the right meter all along from 1 August 2018 until 5 September 2023. So, there was only from 5 September 2023 to 11 September 2023 was wrong and that is because it should have never been changed on 5 September 2023. That is only 6 days that was the wrong meter. So, you cannot go back to prorate from 2021 or 2022. I have always paid my bill on time and against my better judgement because my lawyer told me not to pay you until this matter is resolved, which I no longer have anymore. My lawyer decided to drop the case because he is retiring and does not have the time to continue with my case. He told me to get another attorney. I decided to go to the Utility Commission and that is who is handling this case.

The Utility Commission told me to pay everything, and they would refund me if they were at fault. So, this is what I expect back, I expect back all the proration that has been charged to me since this matter was opened.

Payments thus far to be refunded:
$\$ 521.99$ is the proration and I expect this back.
Plus, the next bill was $\$ 237.23$, and if you deduct $\$ 137.23$ from that amount which would be \$621.99.

I have not had my air conditioning on much this month to begin with.
May I add also, the new bill due 20 November 2023 which I have not paid yet which is
$\$ 194.72$ and there is no way that is right.
The highest bill I have ever had is $\$ 120$ and I have lived here 5 years.
And the bill for last month was $\$ 237.23$ which was prorated and should be no more than $\$ 100$.
This is the money that I have paid you in total in payments:
$\$ 759.22$ (23 October 2023)
\$100 (4 October 2023)
$\$ 91.78$ ( 6 September 2023 which is when this whole fiasco started) which is what my bill will be usually every month.

I would like you to send a copy of this memorandum to Duke Energy as well.

## Miss Neysa,

As per our conversation the other day. Some other things have come that puts Duke Energy in a bad light. After talking to you, I called Duke Energy. I asked Duke what my meter number was. The meter number they gave me was the wrong meter number that they are billing me for. The number of the meter that you gave me and the actual meter number on the device does not match. So, I set up and appointment to have a technician come and investigate my meter case again and they are coming tomorrow, $11 / 10 / 2023$, between 8 am to 4 pm . By the way, Duke Energy asked me what meter number do I have and I said I am not telling that information and the reason I am not telling is because on 6 September, 2023, and the technician when he came out here my manager called me and told me that another apartment had called in and got a high bill and said that cannot be, so they said my apartment was connected was connected to his and his apartment was connect to mine, which was not true, and that is the meter number they have right now. Now keep in mind that I had called Duke Energy and told them a technician just came out to change my meter. I said that was impossible, that is the right meter. I told my manager, do you remember when I moved in at 2018, this was brand new place and first one here under construction. The manager called me and said that the construction people put the wrong meters to the wrong apartments, which I understood that. So, they hooked it up to the right apartment, and came up and made sure the power shut off and on to my apartment, that is how I know that it is right.

Now, let us fast forward to 2021. All they did was replaced the meter, and did not move it to another place.

Now, fast forward to 6 September 2023, and keep in mind that this meter was right all along. A man calls in from this apartment and gets a $\$ 200$ electrical bill and says he wants his meter checked if possible. The manager calls me on the phone and says they are going to change your meter because the one that is there is hooked to the wrong apartment. I said that is not possible, in 2018 they put the right meter in. They changed it anyway. Keep in mind I always pay my bill from the beginning of the month from the 4th to the 6th and it is not due until 20th of the month. So, I called Duke after they changed it, before the technician could call the work order in, and talked to the supervisor and informed them of the whole story. She says let me go back to see if your meter is the right one and was put on hold for 20 minutes. She came back and said you have the right meter and to not worry. I said he already changed it. So, I hung up. I called in to get my bill which generates on 1 September. The amount of money for the automated bill was $\$ 2112.83$. I said, what that is impossible and I called Duke Energy and asked them to explain the charges. Now keep in mind when I called Duke Energy I asked her when that bill was generated. She said your bill is always generated the first of the month and that is when it goes out. But on August $24^{\text {th }}$ is the end of the bill cycle. This is just how they are trying to hook these charges to my apartment at 3117 and what I mean by this the guy came out on 26 September 2023, and the bill was already made up on the $1^{\text {st }}$ of September and he never came out until the $6^{\text {th }}$. How would you know how I have had the wrong meter if you have not been out to check the meter or changed it. So, I called in every 2-3 days arguing over this bill and said this is impossible and this is not my meter. Now, they generated this amount from the smart meter that they put in 2021. Then, I said why don't you just generate this back to 2018 being sarcastic. They said we cannot do that because they have no records that date back to 2018 to prorate me. So, arguing with them and then I got an attorney involved and sent a letter to them. The response was no explanation and all they told the attorney this is what she owes. And they prorated the bill from 2022 until now. Then lowered the price to $\$ 2021.05$ and then again to $\$ 965.93$ and then to $\$ 728.64$ and now for the month of October I owe $\$ 237.29$ and added the rears of $\$ 728.64$ and brought a total of $\$ 965.93$. I talked to the supervisor at Duke Energy on $9 / 29 / 23$ and she says I see what you mean and I am going to send it back up again. I said let me make this very simple, there are too many notes as of 9/6/2023.

I have called several Duke Energy personnel, one supervisor, one employee. I asked them what my meter number was, and they both told me that it was 328530411 . Then I called the meter department, and they said it was the same number. I have a picture of the meter at my apartment which is 325396214 which is the meter installed 11 September 2023. Now I have another supervisor working on this case and trying to figure it out. She tells me that the meter number is 325396214 which is my number. I said how come 3 people told me that the number 328530411 ? And she said I do not know but it is not your meter, but it was your old meter before they changed it.

My meter number right now is 325396214 . The meter before that is 328530411 .
Before that 328530413 . This is from 5 September of 2023.
There were 2 more meters in 2018, one was right, and one was wrong. The only reason for that is that the construction people who built this apartment hooked up the meters wrong and they did come to my apartment to make sure the power shut off and on to make sure it was the right meter.

Since 1 September 2018 that meter was right all along until 5 September 2023 when Duke Energy came out here and changed my meter and said it was hooked up to the wrong place and did not have the maintenance guy to verify power on and off. They left and came back out 11 September 2023 and checked the meter and had the maintenance guy come to the apartment to verify that the power went on and off and it would not. Keep in mind that this meter was the one from 5 September 2023 and so he goes to his truck and gets another meter which is meter number 325396214 and is the right one because he came to the apartment to make sure it shut on and off and it did.

## Marleen D. Asbury

P.S. I have lived in this apartment since 1 August 2018, when they first opened.

I was the first one to live here and lived here for 5 years also the longest person to live here.
Please send Duke Energy a copy of this letter. PROGRESS

Billing summary

| Previous Amount Due | $\$ 86.69$ |
| :--- | ---: |
| $\quad$ Payment Received Aug 01 | -86.69 |
| Current Electric Charges | 85.78 |
| Taxes | 6.00 |
| Total Amount Due Sep 22 | $\$ 91.78$ |

Service address
MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST
CARY NC 27519

Bill date Aug 28, 2023 For service Jul 25 - Aug 24 31 days

Account number 910055692028

## \$

Thank you for your payment.
Track your energy use to discover ways to help lower your bills. You'll see when your usage is high, so you can adjust habits to help save. Learn how at duke-energy.com/TrackUsage.

## Your usage snapshot

Electric usage history


## Average temperature in degrees



Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $1.0 \%$ late charge.

Please return this portion with your payment. Thank you for your business.


Billing summary - Corrected Bill

| Previous Amount Due | $\$ 86.89$ |
| :--- | ---: |
| $\quad$ Payment Received Aug 01 | $-1,986.62$ |
| Current Electric Charges | $3,750.05$ |
| Taxes | $\mathbf{2 6 2 . 5 1}$ |
| Total Amount Due Sep 26 | $\mathbf{\$ 2 , 1 1 2 . 8 3}$ |

## Your usage snapshot



## Average temperature in degrees



Service address
MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST CARY NC 27519

Account number 910055692028

Thank you for your payment.
Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least three full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call 811 .com.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $1.0 \%$ late charge.

Please afum ths pution with your payment. Thank you for your uusmess.

Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

910055692028

| $\$ 2,112.83$ |
| :---: |
| by $\operatorname{Sep} 26$ |

After Sep 26, the amount due will increase to $\$ 2,112.83$.

## \$

$\qquad$ $\$$

Add here, to heip others with a contribution to Share the Light

Amount enclosed

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

Billing summary - Corrected Bill

| Previous Amount Due | $\$ 86.89$ |
| :--- | ---: |
| $\quad$ Payment Received Sep 07 | $-2,078.40$ |
| Current Electric Charges | $2,542.19$ |
| Taxes | 177.96 |
| Total Amount Due Oct 17 | $\mathbf{\$ 7 2 8 . 6 4}$ |

## Your usage snapshot



Average temperature in degrees

| $78^{\circ}$ | $71^{\circ}$ | $59^{\circ}$ | $54^{\circ}$ | $42^{\circ}$ | $48^{\circ}$ | $53^{\circ}$ | $54^{\circ}$ | $63^{\circ}$ | $66^{\circ}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Current Month | Aug 2022 |  | $73^{\circ}$ | $81^{\circ}$ | $79^{\circ}$ |  |  |  |
|  | 12-Month Usage | Avg Monthly Usage |  |  |  |  |  |  |  |
| Electric (kWh) <br> 12-month usage based on most recent history | $\mathbf{1 , 8 8 4}$ | $\mathbf{8 8 3}$ | $\mathbf{1 0 , 8 9 8}$ |  | 908 |  |  |  |  |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Actual reading on Aug 24 | 55601 |
| Previous reading on Jul 25 | -53717 |
| Energy Used | $1,884 \mathrm{kWh}$ |
| Measured kWh | $1,884.000 \mathrm{kWh}$ |

## Service address

MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST CARY NC 27519

Account number 910055692028


Bill date $\operatorname{Sep} 22,2023$ For service Oct 22 - Aug 24

672 days

Thank you for your payment.
Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least three full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

## 19

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $1.0 \%$ late charge.

Please return this portion with your payment. Thank you for your business.


## Billing summary

| Previous Amount Due | $\$ 728.64$ |
| :--- | ---: |
| $\quad$ Payment Received | 0.00 |
| Basic Customer Charge | 14.00 |
| Energy Charge | 201.78 |
| Storm Recovery Cost | 4.44 |
| $1,562.000$ kWh @ \$0.00284000 |  |
| Renewable Energy Rider | 1.55 |
| Sales Tax For Utility | 15.52 |
| Total Amount Due Oct 23 | $\$ 965.93$ |

## Your usage snapshot

Electric usage history


Average temperature in degrees


Service address
Bill date Sep 26, 2023
MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST
CARY NC 27519
Account number 910055692028
Your current rate is Residential Service (RES).
Know what's below. Call before you dig. Always call 811 before you dig, it's the law. Making this free call at least three full working days before you dig gets utility lines marked and helps protect you from injury and expense. Call 811 or visit call811.com.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are

Please return this portion with your payment. Thank you for your business.

910055692028
Duke Energy Return Mail
PO Box 1090
Charlatte, NC 28201-1090

007756000013138
ו||й
MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST
CARY NC 27519-7232
subject to a $1.0 \%$ late charge.

After Oct 23, the amount due will increase to $\$ 965.93$.
$\$$
Add here, to help others with a
contribution to Share the Light

## 

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

## Billing summary - Corrected Bill

| Previous Amount Due | $\$-6.21$ |
| :--- | ---: |
| $\quad$ Payment Received | 0.00 |
| Basic Customer Charge | 14.00 |
| Energy Charge | 40.05 |
| Energy Charge - Oct 01 to Oct 24 | 107.26 |
| Storm Recovery Cost | 3.52 |
| $1,241.000 \mathrm{kWh} @ \$ 0.00284000$ |  |
| Summary of Rider Adjustments | 15.60 |
| Renewable Energy Rider | 1.55 |
| Sales Tax For Utility | $\mathbf{1 2 . 7 4}$ |
| Total Amount Due Dec $\mathbf{1 1}$ | $\mathbf{\$ 1 8 8 . 5 1}$ |

## Your usage snapshot

## Electric usage history



Average temperature in degrees

| $59^{\circ}$ | $54^{\circ}$ | $42^{\circ}$ | $48^{\circ}$ | $53^{\circ}$ | $54^{\circ}$ | $63^{\circ}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Current Month | Oct $\mathbf{2 0 2 2}$ | 12-Month Usage | Avg Monthly Usage |  |  |
|  | Electric (kWh) | 1,241 | 1,164 | 11,684 | 974 |  |
| $\mathbf{1 2 - m o n t h}$ usage based on most recent history |  |  |  |  |  |  |

## Service address

MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST
CARY NC 27519
Account number 910055692028
Your current rate is Residential Service (RES).
Get prepared for colder weather. Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Get instant discounts on energy-saving products at retailers- both instore and online through our Retail instant Savings Program: dukeenergy.com/discounts

Bill date Nov 16, 2023
For service Sep 23 - Oct 24
32 days

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $1.0 \%$ late charge.

Please return this portion with your payment. Thank you for your business.

Account number
910055692028

| $\$ 188.51$ |
| :---: |
| by Dec 11 |

After Dec 11, the amount due will increase to $\$ 188.51$.
\$
Add here, to help others with a contribution to Share the Light

## \$

Amount enclosed

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

Page 3 of 3 Account number 910055692028


## Billing summary - Corrected Bill

| Previous Amount Due | $\$ 194.72$ |
| :--- | ---: |
| $\quad$ Payment Received | 0.00 |
| Reverse Sep 23 Billing | -280.14 |
| Reverse Oct 23 Billing | -151.87 |
| Basic Customer Charge | 14.00 |
| Energy Charge | 196.10 |
| Storm Recovery Cost | 4.31 |
| 1,518.000 kWh @ \$0.00284000 |  |
| Renewable Energy Rider | 1.55 |
| Sales Tax For Utility | 15.12 |
| Credit Amount, Do Not Pay | $\mathbf{\$ - 6 . 2 1}$ |

Your usage snapshot


Average temperature in degrees

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Current Month | Sep 2022 | 12-Month Usage | Avg Monthly Usage |
| Electric (kWh) | 1,518 | 809 | 11,607 | 967 |

Your current rate is Residential Service (RES).
Get prepared for colder weather. Find tips, tools and programs to help lower your energy bilis at duke-energy.com/LowerBills.
Get instant discounts on energy-saving products at retailers- both instore and online through our Retail Instant Savings Program: dukeenergy.com/discounts

Bill date Nov 16, 2023
For service Aug 25 - Sep 22 29 days

## Service address

MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST CARY NC 27519

Account number 910055692028

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $1.0 \%$ late charge.

Please return this portion with your payment. Thank you for your business.

Account number
910055692028
Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

duke-energy.com 800.452.2777

* New Meter

Your usage snapshot - Continued

| Current electric usage for meter number 325396214* |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Sep 22 | 518 |
| Previous reading on Sep 11 | -0 |
| Energy Used | 518 kWh |
| Current electric usage for meter number 328530413 |  |
|  |  |
| Actual reading on Sep 11 | 56601 |
| Previous reading on Aug 25 | -55601 |
| Energy Used | $1,000 \mathrm{kWh}$ |
| Measured kWh | $1,518.000 \mathrm{kWh}$ |

## Billing summary

| Previous Amount Due | $\$ 156.06$ |
| :--- | ---: |
| $\quad$ Payment Received Dec 12 | -156.06 |
| Basic Customer Charge | 14.00 |
| Energy Charge | 132.10 |
| Storm Recovery Cost | 3.31 |
| 1,164.000 kWh @ \$0.00284000 |  |
| Summary of Rider Adjustments | 4.60 |
| Summary of Rider Adjustments - Dec 01 to Dec 21 | 16.14 |
| Summary of Rider Adjustments - Nov 23 to Nov 30 | 4.12 |
| Renewable Energy Rider - Nov 23 to Nov 30 | 0.43 |
| Renewable Energy Rider - Dec 01 to Dec 21 | 0.88 |
| Sales Tax For Utility | 12.29 |
| Total Amount Due Jan 22 | $\$ 187.87$ |

## Service address

MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY NC 27519

Account number 910055692028

Thank you for your payment.
Your current rate is Residential Service (RES).
Share the Light Fund (®) is a local program that helps customers who are struggling to pay their energy bills and gives those who can a chance to share the power. Learn more at duke-energy.com/ ShareTheLight.

Help lower winter bills by setting your thermostat to the lowest comfortable setting. It's less work for your heating system and more savings for you. Find more easy, money-saving tips at dukeenergy.com/LowerBills.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $1.0 \%$ late charge.
\$187.87
by Jan 22
After Jan 22, the amount due will increase to $\$ 187.87$.

Add here, to help others with a contribution to Share the Light

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

## Your usage snapshot



Average temperature in degrees


| Current electric usage for meter number 325396214 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Dec 21 | 3892 |
| Previous reading on Nov 23 | -2728 |
| Energy Used | $1,164 \mathrm{kWh}$ |
| Measured kWh | $1,164.000 \mathrm{kWh}$ | PROGRESS

Billing summary

| Previous Amount Due | $\$ 188.51$ |
| :--- | ---: |
| Payment Received Nov 20 | -188.51 |
| Basic Customer Charge | 14.00 |
| Energy Charge | 11.31 |
| Storm Recovery Cost | 2.75 |
| 969.000 kWh @ \$0.00284000 |  |
| Summary of Rider Adjustments | 16.24 |
| Renewable Energy Rider | 1.55 |
| Sales Tax For Utility | 10.21 |
| Total Amount Due Dec 27 | $\$ 156.06$ |

## Your usage snapshot

Electric usage history


## Average temperature in degrees



008048000012855
|иוl||и||||и!
MARLEEN ASBURY 3117 BRUSHY MOUNTAIN ST CARY NC 27519-7232

Service address
MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST
CARY NC 27519
Account number 910055692028

## $\$$

Thank you for your payment.
Your current rate is Residential Service (RES).
Get prepared for colder weather. Find tips, tools and programs to help lower your energy bills at duke-energy.com/LowerBills.

Get instant discounts on energy-saving products at retailers- both instore and online through our Retail Instant Savings Program: dukeenergy.com/discounts

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $1.0 \%$ late charge.
\$156.06
by Dec 27
After Dec 27, the amount due will increase to $\$ 156.06$.

Add here, to help others with a contribution to Share the Light
\$
Amount enclosed

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

Your usage snapshot - Continued

| Current electric usage for meter number 325396214 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Nov 22 | 2728 |
| Previous reading on Oct 25 | -1759 |
| Energy Used | 969 kWh |
| Measured kWh | 969.000 kWh |

\$965.93
-859.22
14.00
40.05
107.26
3.52
15.60
$\begin{array}{lr}\text { Renewable Energy Rider } & 1.55\end{array}$
Misc. Credit -106.71
Sales Tax For Utility 12.74
Total Amount Due Nov 20 \$194.72

## Service address

MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST CARY NC 27519

Bill date $\operatorname{Oct} 26,2023$
For service Sep 23 - Oct 24 32 days

Account number 910055692028

## $\$$

Thank you for your payment.
Your current rate is Residential Service (RES).
To help us repair malfunctioning streetlights, quickly: 1. Visit dukeenergy.com/lightrepair 2. Provide us with the light's location and your contact information. 3. Specific addresses, landmarks and directions work best.

Get instant discounts on energy-saving products at retailers- both instore and online through our Retail Instant Savings Program: dukeenergy.com/retailsavings

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $1.0 \%$ late charge.

Please return this portion with your payment. Thank you for your business.

## $(G$ DUKE

ENERGY.
PROGRESS
Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
910055692028
\$194.72
by Nov 20

After Nov 20, the amount due will increase to $\$ 194.72$.
\$
Amount enclosed

Add here, to help others with a contribution to Share the Light

Duke Energy Payment Processing
PO Box 1094
Charlotte, NC 28201-1094

## Average temperature in degrees



| Current electric usage for meter number 325396214 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Oct 24 | 1759 |
| Previous reading on Sep 23 | -518 |
| Energy Used | $1,241 \mathrm{kWh}$ |
| Measured kWh | $1,241.000 \mathrm{kWh}$ |

## Billing summary

| Previous amount due | $\$ 102.11$ |
| :--- | ---: |
| $\quad$ Payment received Oct 08 | -102.11 |
| Metered Energy Service | 79.92 |
| REPS Adjustment | 1.29 |
| $7 \%$ North Carolina sales tax | 5.68 |

Total amount due Nov 18
$\$ 86.89$

## Your usage snapshot



## Your Energy Bill

Service address
MARLEEN ASBURY
3117 BRUSHY MOUNTAIN ST
CARY, NC 27519-0000

Bill date Oct 25,2021
For service Sep 23 - Oct 22
29 days
Account number 1490711445

## \$

Thank you for your payment.
Your current rate is Residential Service (RES).
Your current electric charges include a basic facilities charge of $\$ 14.00$,
The basic facilities charge is a fixed monthly amount not related to usage and covers the cost of providing senvice to your location as well as maintaining customer records, billing and other transactions affecting your account. It is an existing monthly charge and is applicable whether or not electricity is used.
For a complete listing of all North Carolina rates and riders, visit duke-energy.com/rates
To help us repair malfunctioning streetlights, quickly: 1 . Call us at 1-800-419-6356 or visit duke-energy.com/light repair 2. Provide us with the light's location and your contact information 3. Specific addresses, landmarks and directions work best.
Do you or someone you know need help with energy bills or other essentials as a result of the pandemic? Help is available through new and existing assistance programs for those who qualify. To get started, visit NC211.org, dial 211 or text your zip code to 898211.
As a provider of an essential service, we are determined to continue delivering reliable power while helping protect the health \& wellbeing of our communities. Visit dukeenergyupdates.com to learn what we're doing in response to COVID-19.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing.



Late fees are currently suspended due to COVID-19.
$\qquad$

| DUKE |  |
| :--- | :--- |
| DNERGY duke-energy.com <br> EROGRESS 800.452 .2777 | Account number 1490711445 |

Your usage snapshot - continued

| Current electric usage for meter number SQ0720 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Oct 22 | 13832 |
| Previous reading on Sep 23 | -13220 |
| Energy used | 612 kWh |

A kilowatt-hour ( kWh ) is a measure of the energy used by a $1,000-$
watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh .

| Type | Due Date | Descriptior Amount | Previous Aı Payment RıCurrent Ch. Total Amoı Total Electı |  |  |  |  | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| PAYMENT | 9/7/2023 | Phone Payl (\$91.78) |  |  |  |  |  | I |
| BILL | 9/1/2023 | Oct 22 to A \#\#\#\#\#\#\#\# | \$86.89 | \#\#\#\#\#\#\#\# | \#\#\#\#\#\#\#\# | \#\#\#\#\#\#\#\# | 29288 | 3 |
| PAYMENT | 8/1/2023 | Phone Payr (\$86.69) |  |  |  |  |  | , |
| PAYMENT | \#\#\#\#\#\#\#\# | Phone Payr (\$76.01) |  |  |  |  |  | T |
| PAYMENT | 6/5/2023 | Phone Payr (\$67.74) |  |  |  |  |  | - |
| PAYMENT | 5/2/2023 | Phone Payr (\$48.69) |  |  |  |  |  |  |
| PAYMENT | \#\#\#\#\#\#\#\# | Phone Payr (\$73.17) |  |  |  |  |  |  |
| PAYMENT | \#\#\#\#\#\#\#\# | Phone Payr (\$77.54) |  |  |  |  |  |  |
| PAYMENT | 2/2/2023 | Phone Payr (\$84.19) |  |  |  |  |  | N |
| PAYMENT | 1/3/2023 | (\$56.91) |  |  |  |  |  | \% |
| PAYMENT | \#\#\#\#\#\#\#\# | Phone Payı (\$51.48) |  |  |  |  |  | $N$ |
| PAYMENT | \#\#\#\#\#\#\#\# | Phone Payr (\$78.46) |  |  |  |  |  | E |
| PAYMENT | \#\#\#\#\#\#\#\# | Phone Payt (\$115.67) |  |  |  |  |  | $\stackrel{5}{3}$ |
| PAYMENT | 9/2/2022 | Phone Payı (\$124.92) |  |  |  |  |  |  |
| PAYMENT | 8/9/2022 | Phone Payı (\$125.58) |  |  |  |  |  |  |
| PAYMENT | 7/5/2022 | Phone Payı (\$108.18) |  |  |  |  |  |  |
| PAYMENT | 6/3/2022 | Phone Payı (\$100.28) |  |  |  |  |  |  |
| PAYMENT | 5/6/2022 | Mail Paymı (\$115.87) |  |  |  |  |  |  |
| PAYMENT | 4/4/2022 | Mail Paymı (\$94.48) |  |  |  |  |  |  |
| PAYMENT | 3/4/2022 | Mail Paymt (\$97.05) |  |  |  |  |  |  |
| PAYMENT | 2/9/2022 | Phone Payı (\$120.34) |  |  |  |  |  |  |
| PAYMENT | \#\#\#\#\#\#\#\# | Phone Payı (\$103.19) |  |  |  |  |  |  |
| PAYMENT | \#\#\#\#\#\#\#\# | Mail Paymı (\$93.29) |  |  |  |  |  |  |
| PAYMENT | \#\#\#\#\#\#\#\# | Phone Payı (\$86.89) |  |  |  |  |  |  |
| BILL | \#\#\#\#\#\#\#\# | Sep 23 to C \$86.89 | \$0 | \$0 | \$0 | \$86.89 | 0 |  |
| PAYMENT | \#\#\#\#\#\#\#\# | (\$102.11) |  |  |  |  |  |  |
| BILL | \#\#\#\#\#\#\#\# | Aug 24 to $\$$ \$102.11 | \$0 | \$0 | \$0 | \$102.11 | 0 |  |

Address Bill Days Bill Date Total Amount Paid 91.78

3117 Brush 672 Oct 22 to Aug 24
86.69
76.01
67.74
48.69
73.17
77.54
84.19
56.91
51.48
78.46
115.67
124.92
125.58
108.18
100.28
115.87
94.48
97.05
120.34
103.19
93.29
86.89

3117 Brush 29 Sep 23 to Oct 22
102.11

3117 Brush $\quad 30$ Aug 24 to Sep 23

Avg. Daily f Total Gas LAvg. Daily (Confirm Nı Payment N Routing Nu Account Nı Payment S1 BP Name
2.18E+08 Debit Card(Visa)

## \#\#\#\#\#\#\#\#

$\$ 0$

## \$0

0
$\$ 0$
2.15E+08 Debit Card(Visa)
2.14E+08 Debit Card(Visa)
2.11E+08 Debit Card(Visa)
2.09E+08 Debit Card(Visa)
2.08E+08 Debit Card(Visa)
2.05E+08 Debit Card(Visa)
2.03E+08 Debit Card(Visa)

Cash
1.99E+08 Debit Card(Visa)
1.97E+08 Debit Card(Visa)
1.95E+08 Debit Card(Visa)
1.93E+08 Debit Card(Visa)
1.91E+08 Debit Card(Visa)
1.89E+08 Debit Card(Visa)
1.87E+08 Debit Card(Visa)

Check
Check
Check
1.8E+08 Debit Card(Visa)
$1.78 \mathrm{E}+08$ Debit Card(Visa)
Check
1.74E+08 Debit Card(Visa)
$0 \quad \$ 0$
$0 \quad \$ 0$
$9.10 \mathrm{E}+11$
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9.10E+11


| Previous Amount Due | \$86.89 |
| :---: | :---: |
| Payment Received Nov 08 | -2,078.40 |
| Basic Customer Charge | 308.00 |
| Energy Charge | 1,553.62 |
| Renewable Energy Rider | 29.20 |
| Energy Charge - Nov 23 to Nov 30 | 29.51 |
| Energy Charge - Dec 01 to Dec 22 | 85.82 |
| Storm Recovery Cost - Dec 01 to Dec 22 | 31.47 |
| 547.000 kWh @ \$0.05753199 |  |
| Renewable Energy Rider - Dec 01 to Dec 22 | 2.17 |
| Renewable Energy Rider - Nov 23 to Nov 30 | 0.72 |
| Energy Charge - Jan 01 to Jan 25 | 69.05 |
| Energy Charge - Mar 16 to Mar 24 | 21.09 |
| Energy Charge - Feb 23 to Mar 15 | 48.46 |
| Storm Recovery Cost - Apr 01 to Apr 25 | 3.61 |
| $674.000 \mathrm{kWh} @ \$ 0.00535608$ |  |
| Storm Recovery Cost - Mar 25 to Mar 31 | 1.05 |
| 188.000 kWh @ \$0.00558511 |  |
| Energy Charge - May 24 to May 31 | 65.94 |
| Energy Charge - Jun 01 to Jun 23 | 196.30 |
| Storm Recovery Cost - Sep 24 to Sep 30 | 1.98 |
| 262.000 kWh @ \$0.00755725 |  |
| Storm Recovery Cost - Oct 01 to Oct 24 | 7.62 |
| 902.000 kWh @ \$0.00844789 |  |
| Energy Charge - Jan 01 to Jan 24 | 44.19 |
| Energy Charge - Dec 23 to Dec 31 | 41.19 |
| Storm Recovery Cost - Dec 23 to Dec 31 | 0.38 |
| 139.000 kWh @ \$0.00276000 |  |
| Storm Recovery Cost - Jan 01 to Jan 24 | 0.82 |
| 374.000 kWh @ \$0.00219000 |  |
| Sales Tax For Utility | 177.96 |
| Total Amount Due Oct 17 | \$728.64 |

## Your usage snapshot

Electric usage history


## Average temperature in degrees



## We're here for you

| Report an emergency <br> Electric outage | duke-energy.com/outages <br>  <br>  |
| :--- | :--- |
| Convenient ways to pay your bill |  |
| Online | duke-energy.com/billing |
| Automatically from your bank account | duke-energy.com/automatic-draft |
| Speedpay (fee may apply) | duke-energ.com/pay-now |
|  | 800.452 .2777 |
| By mail payable to Duke Energy | P.O. Box 1003 <br> Charlotte, NC $28201-1003$ |
| In person | duke-energy.com/location |

Help managing your account (not applicable for all customers)

Register for free paperless billing Home
Business duke-energy.com/paperless duke-energy.com/manage-home duke-energy.com/manage-bus

## General questions or concerns

| Online | duke-energy.com |
| :--- | :--- |
| Call (Monday - Friday, 7 a.m. to 7 p.m.) | 800.452 .2777 |
| For hearing impaired TDD/TTY | 888.762 .2724 or 711 |
| International | 1.407 .629 .1010 |

## Check utility rates

Check rates and charges
duke-energy.com/rates
Correspond with Duke Energy Progress (not for payment)
P.O. Box 1771

Raleigh, NC 27602

## Important to know

## Your next meter reading: Nov 22

Make sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due
If payment for your electric service is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay your past-due balance in full, plus a reconnection fee of $\$ 20.33$ during office hours or $\$ 58.85$ after hours, before your service will be reconnected. A security deposit may also be required.

## Electric service does not depend on

 payment for other products or services Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.
## When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

## Para nuestros clientes que hablan

 EspañolRepresentantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.452.2777.

Consumption is adjusted by $484-\mathrm{kWh}$.

Consumption is adjusted by $267-\mathrm{kWh}$.

Consumption is adjusted by $309-\mathrm{kWh}$.

Consumption is adjusted by $507-\mathrm{kWh}$.

## Your usage snapshot - Continued



| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Jul 24 | 53717 |
| Previous reading on Jun 24 | -51881 |
| Energy Used | $1,836 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | :--- |
| Location: APT |  |
| Actual reading on Jun 23 | 51881 |
| Previous reading on May 24 | -50424 |
| Energy Used |  |
| Billed kWh | $1,457 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on May 23 | 50424 |
| Previous reading on Apr 25 | -49301 |
| Energy Used | $1,123 \mathrm{kWh}$ |
| Billed kWh | $1,123.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Apr 24 | 49301 |
| Previous reading on Mar 25 | -48141 |
| Energy Used | $1,160 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Mar 24 | 48141 |
| Previous reading on Feb 23 | -46898 |
| Energy Used | $1,243 \mathrm{kWh}$ |
| Billed kWh |  |

## Your usage snapshot - Continued

| Current electric usage for meter number 328530413 |  |
| :---: | :---: |
| Location: APT |  |
| Actual reading on Feb 22 | 46898 |
| Previous reading on Jan 25 | -45540 |
| Energy Used | 1,358 kWh |
| Billed kWh $\quad 1,358.000 \mathrm{kWh}$ |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Jan 24 | 45540 |
| Previous reading on Dec 23 | -43846 |
| Energy Used | $1,694 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Dec 22 | 43846 |
| Previous reading on Nov 23 | -42607 |
| Energy Used | $1,239 \mathrm{kWh}$ |
| Billed kWh | $1,239.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Nov 22 | 42607 |
| Previous reading on Oct 25 | -41444 |
| Energy Used |  |
| Billed kWh | $1,163 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Oct 24 | 41444 |
| Previous reading on Sep 24 | -40280 |
| Energy Used | $1,164 \mathrm{kWh}$ |
| Billed kWh | $1,164.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Sep 23 40280 <br> Previous reading on Aug 25 -38810 <br> Energy Used $1,470 \mathrm{kWh}$ <br> Billed kWh  l |  |

## Your usage snapshot - Continued

| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Aug 24 38810 <br> Previous reading on Jul 26 -37099 <br> Energy Used $1,711 \mathrm{kWh}$ <br> Billed kWh $1,711.000 \mathrm{kWh}$ |  |


| Current electric usage for meter number $\mathbf{3 2 8 5 3 0 4 1 3}$ |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Jul 25 | 37099 |
| Previous reading on Jun 24 | -35494 |
| Energy Used | $1,605 \mathrm{kWh}$ |
| Billed kWh | $1,605.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Jun 23 | 35494 |
| Previous reading on May 24 | -34224 |
| Energy Used | $1,270 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on May 23 | 34224 |
| Previous reading on Apr 26 | -33249 |
| Energy Used | 975 kWh |
| Billed kWh | 975.000 kWh |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Apr 25 | 33249 |
| Previous reading on Mar 25 | -32078 |
| Energy Used |  |
| Billed kWh | $1,171 \mathrm{kWh}$ |

Current electric usage for meter number 328530413
Location: APT

| Actúal reading on Mar 24 |
| :--- | ---: | ---: |
| Previous reading on Feb 23 | | 32078 |
| :---: |
| Energy Used |
| Billed kWh |

## Your usage snapshot - Continued

| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Feb 22 | 46898 |
| Previous reading on Jan 25 | -45540 |
| Energy Used | $1,358 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | :--- |
| Location: APT |  |
| Actual reading on Jan 24 | 45540 |
| Previous reading on Dec 23 | -43846 |
| Energy Used | $1,694 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Dec 22 | 43846 |
| Previous reading on Nov 23 | -42607 |
| Energy Used | $1,239 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Nov 22 | 42607 |
| Previous reading on Oct 25 | -41444 |
| Energy Used | $1,163 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Oct 24 | 41444 |
| Previous reading on Sep 24 | -40280 |
| Energy Used | $1,164 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Sep 23 40280 <br> Previous reading on Aug 25 -38810 <br> Energy Used $1,470 \mathrm{kWh}$ <br> Billed kWh  l |  |

## Youlr usage snapshot = Continued

| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Aug 24 38810 <br> Previous reading on Jul 26 -37099 <br> Energy Used $1,711 \mathrm{kWh}$ <br> Billed kWh $1,711.000 \mathrm{kWh}$ l |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Jul 25 | 37099 |
| Previous reading on Jun 24 | -35494 |
| Energy Used | $1,605 \mathrm{kWh}$ |
| Billed kWh | $1,605.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :---: | :---: |
| Location: APT |  |
| Actual reading on Jun 23 | 35494 |
| Previous reading on May 24 | - 34224 |
| Energy Used | 1,270 kWh |
| Billed kWh 1,270.000 kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on May 23 | 34224 |
| Previous reading on Apr 26 | -33249 |
| Energy Used | 975 kWh |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Apr 25 | 33249 |
| Previous reading on Mar 25 | -32078 |
| Energy Used |  |
| Billed kWh | $1,171 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Mar 24 | 32078 |
| Previous reading on Feb 23 | -30914 |
| Energy Used | $1,164 \mathrm{kWh}$ |
| Billed kWh |  |

## Billing details - Electric continued

| Storm Recovery Cost - Jun 24 to Jun 30 |  |
| :--- | :--- |
| $\quad 414.000 \mathrm{kWh} @ \$ 0.00276000$ | $\$ 1.14$ |
| Storm Recovery Cost - Jul 01 to Jul 24 | 4.04 |
| $1,422.000 \mathrm{kWh} @ \$ 0.00284000$ | 1.55 |
| Renewable Energy Rider | $\$ 257.90$ |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - May 2423 to Jun $23 \mathbf{2 3}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge - May 24 to May 31 | 44.42 |
| $\quad 376.000 \mathrm{kWh} @ \$ 0.11815000$ | 134.05 |
| Energy Charge - Jun 01 to Jun 23 |  |
| $\quad 1,081.000 \mathrm{kWh} @ \$ 0.12401000$ | 4.02 |
| Storm Recovery Cost | 1.55 |
| $\quad 1,457.000 \mathrm{kWh} @ \$ 0.00276000$ | $\$ 198.04$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

Your current rate is Residential Senvice (RES).

## Billing details - Electric

| Billing Period - Apr $\mathbf{2 5} 2 \mathbf{2 3}$ to May $23 \mathbf{2 3}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 132.68 |
| $\quad 1,123.000 \mathrm{kWh} @ \$ 0.11815000$ | 3.10 |
| Storm Recovery Cost | 1.55 |
| $\quad 1,123.000 \mathrm{kWh} @ \$ 0.00276000$ | $\$ 151.33$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Mar $25 \mathbf{2 3}$ to Apr 2423 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge | 137.05 |
| $\quad$ 1,160.000 kWh @ \$0.11815000 |  |
| Storm Recovery Cost - Mar 25 to Mar 31 | 0.57 |
| $\quad 261.000$ kWh @ $\$ 0.00219000$ |  |
| Storm Recovery Cost - Apr 01 to Apr 24 | 2.48 |
| $\quad 899.000$ kWh @ \$0.00276000 | 1.55 |

## Billing details - Electric continued

| Total Current Charges | $\$ 155.65$ |
| :--- | ---: |

## Billing details - Electric

| Billing Period - Feb $23 \mathbf{2 3}$ to Mar 2423 |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 146.86 |
| $\quad 1,243.000 \mathrm{kWh} @ \$ 0.11815000$ | 2.72 |
| Storm Recovery Cost | 1.55 |
| $\quad 1,243.000 \mathrm{kWh} @ \$ 0.00219000$ | $\$ 165.13$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Jan $\mathbf{2 5} \mathbf{2 3}$ to Feb $22 \mathbf{2 3}$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge | 160.45 |
| $\quad$ 1,358.000 kWh @ $\$ 0.11815000$ |  |
| Storm Recovery Cost | 2.97 |
| $\quad 1,358.000 \mathrm{kWh} @ \$ 0.00219000$ | 1.55 |
| Renewable Energy Rider | $\mathbf{\$ 1 7 8 . 9 7}$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Dec $\mathbf{2 3} \mathbf{2 2}$ to Jan $\mathbf{2 4} \mathbf{2 3}$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge |  |
| Energy Charge - Dec 23 to Dec 31 |  |
| $\quad 462.000 \mathrm{kWh} @ \$ 0.11896000$ | 54.96 |
| Energy Charge - Jan 01 to Jan 24 |  |
| $\quad 1,232.000 \mathrm{kWh} @ \$ 0.11815000$ |  |
| Storm Recovery Cost - Dec 23 to Dec 31 |  |
| $\quad 462.000 \mathrm{kWh} @ \$ 0.00276000$ |  |
| Storm Recovery Cost - Jan 01 to Jan 24 |  |
| $\quad 1,232.000$ kWh @ $\$ 0.00219000$ | 145.56 |
| Renewable Energy Rider |  |
| Total Current Charges | 1.28 |

Your current rate is Residential Service (RES).

## Billing details - Electric

Billing Period - Nov 2322 to Dec 2222
Meter - 328530413

Billing details - Electric continued

| Basic Customer Charge | $\$ 14.00$ |
| :--- | :--- |
| Energy Charge - Nov 23 to Nov 30 |  |
| $\quad 330.000 \mathrm{kWh} @ \$ 0.10659000$ | 35.17 |
| Energy Charge - Dec 01 to Dec 22 | 108.13 |
| $\quad 909.000 \mathrm{kWh} @ \$ 0.11896000$ | 3.42 |
| Storm Recovery Cost | 0.38 |
| $\quad 1,239.000 \mathrm{kWh} @ \$ 0.00276000$ | 1.14 |
| Renewable Energy Rider - Nov 23 to Nov 30 | $\mathbf{\$ 1 6 2 . 2 4}$ |
| Renewable Energy Rider - Dec 01 to Dec 22 |  |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - Oct $\mathbf{2 5} \mathbf{2 2}$ to Nov $\mathbf{2 2} \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 123.96 |
| $\quad 1,163.000 \mathrm{kWh} @ \$ 0.10659000$ |  |
| Storm Recovery Cost | 3.21 |
| $\quad 1,163.000 \mathrm{kWh} @ \$ 0.00276000$ | 1.41 |
| Renewable Energy Rider | $\$ 142.58$ |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - Sep $24 \mathbf{2 2}$ to Oct $24 \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge | 129.90 |
| $\quad 1,164.000 \mathrm{kWh} @ \$ 0.11160000$ |  |
| Storm Recovery Cost - Sep 24 to Sep 30 | 0.59 |
| $\quad 262.000 \mathrm{kWh} @ \$ 0.00227000$ |  |
| Storm Recovery Cost - Oct 01 to Oct 24 | 2.49 |
| $\quad 902.000 \mathrm{kWh} @ \$ 0.00276000$ | 1.41 |
| Renewable Energy Rider | $\$ 148.39$ |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - Aug $25 \mathbf{2 2}$ to Sep 2322 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $\quad 1,470.000 \mathrm{kWh} @ \$ 0.11160000$ | 164.05 |
| Storm Recovery Cost |  |

Your current rate is Residential Service (RES).

## Billing details - Electric continued

| $1,470.000 \mathrm{kWh} @ \$ 0.00227000$ | $\$ 3.34$ |
| :--- | :---: |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | $\mathbf{\$ 1 8 2 . 8 0}$ |

## Billing details - Electric

| Billing Period - Jul $\mathbf{2 6} \mathbf{2 2}$ to Aug 2422 |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 190.95 |
| $\quad 1,711.000 \mathrm{kWh} @ \$ 0.11160000$ |  |
| Storm Recovery Cost | 3.88 |
| $\quad 1,711.000 \mathrm{kWh} @ \$ 0.00227000$ | 1.41 |
| Renewable Energy Rider | $\mathbf{\$ 2 1 0 . 2 4}$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Jun $\mathbf{2 4} \mathbf{2 2}$ to Jul $\mathbf{2 5} \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge |  |
| $\quad 1,605.000 \mathrm{kWh} @ \$ 0.11160000$ | 179.12 |
| Storm Recovery Cost - Jun 24 to Jun 30 |  |
| $\quad 351.000 \mathrm{kWh} @ \$ 0.00300000$ | 1.05 |
| Storm Recovery Cost - Jul 01 to Jul 25 |  |
| $\quad 1,254.000 \mathrm{kWh} @ \$ 0.00227000$ | 2.85 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | $\$ 198.43$ |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - May 2422 to Jun 2322 <br> Meter - 328530413 |  |
| :---: | :---: |
|  |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge - May 24 to May 31 |  |
| 327.000 kWh @ \$0.10652000 | 34.83 |
| Energy Charge - Jun 01 to Jun 23 |  |
| $943.000 \mathrm{kWh} @ \$ 0.10659000$ | 100.51 |
| Storm Recovery Cost |  |
| 1,270.000 kWh @ \$0.00300000 | 3.81 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | \$154.56 |

Your current rate is Residential Service (RES).

## Billing details - Electric continued

| Billing Period - Apr $\mathbf{2 6} \mathbf{2 2}$ to May $2 \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 103.86 |
| $\quad 975.000$ kWh @ $\$ 0.10652000$ |  |
| Storm Recovery Cost | 2.93 |
| $\quad 975.000$ kWh @ \$0.00300000 | 1.41 |
| Renewable Energy Rider | $\mathbf{\$ 1 2 2 . 2 0}$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Mar $25 \mathbf{2 2}$ to Apr $25 \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 124.73 |
| $\quad$ 1,171.000 kWh @ $\$ 0.10652000$ |  |
| Storm Recovery Cost - Mar 25 to Mar 31 | 0.62 |
| $\quad 256.000$ kWh @ \$0.00244000 |  |
| Storm Recovery Cost - Apr 01 to Apr 25 | 2.75 |
| $\quad 915.000$ kWh @ \$0.00300000 | 1.41 |
| Renewable Energy Rider |  |
| Total Current Charges | $\$ 143.51$ |

## Billing details - Electric

| Billing Period - Feb 23 22 to Mar $\mathbf{2 4} 22$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge - Feb 23 to Mar 15 | 85.94 |
| $\quad 814.000 \mathrm{kWh} @ \$ 0.10558000$ |  |
| Energy Charge - Mar 16 to Mar 24 | 37.28 |
| $\quad 350.000 \mathrm{kWh} @ \$ 0.10652000$ | 2.84 |
| Storm Recovery Cost | 1.41 |
| $\quad 1,164.000 \mathrm{kWh} @ \$ 0.00244000$ | $\$ 141.47$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - Jan $\mathbf{2 6} \mathbf{2 2}$ to Feb $22 \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $\quad 1,281.000 \mathrm{kWh} @ \$ 0.10558000$ | 135.25 |

Your current rate is Residential Service (RES).

Your current rate is Residential Service (RES).

## Billing details - Electric continued

| Storm Recovery Cost |  |
| :--- | ---: |
| $1,281.000 \mathrm{kWh} @ \$ 0.00244000$ | $\$ 3.13$ |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | $\$ 153.79$ |

## Billing details - Electric

| Billing Period - Dec 2321 to Jan 2522 |  |
| :---: | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge - Dec 23 to Dec 31 |  |
| $384.000 \mathrm{kWh} @ \$ 0.10491000$ | 40.29 |
| Energy Charge - Jan 01 to Jan 25 |  |
| 1,067.000 kWh @ \$0.10558000 | 112.65 |
| Storm Recovery Cost |  |
| 1,451.000 kWh @ \$0.00244000 | 3.54 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | \$171.89 |

## Billing details - Electric

| Billing Period - Nov 2321 to Dec 2221 |  |
| :---: | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge - Nov 23 to Nov 30 |  |
| $311.000 \mathrm{kWh} @ \$ 0.10271000$ | 31.94 |
| Energy Charge - Dec 01 to Dec 22 |  |
| 858.000 kWh @ \$0.10491000 | 90.01 |
| Storm Recovery Cost - Dec 01 to Dec 22 |  |
| $858.000 \mathrm{kWh} @ \$ 0.00244000$ | 2.09 |
| Renewable Energy Rider - Nov 23 to Nov 30 | 0.34 |
| Renewable Energy Rider - Dec 01 to Dec 22 | 1.03 |
| Total Current Charges | \$139.41 |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Oct $22 \mathbf{2 1}$ to Nov $22 \mathbf{2 1}$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $\quad 700.000 \mathrm{kWh} @ \$ 0.10271000$ | 71.90 |
| Renewable Energy Rider | 1.29 |
| Total Current Charges | $\$ 87.19$ |

Your current rate is Residential Service (RES).

## Billing details - Electric continued

| Basic Customer Charge | $\$ 14.00$ |
| :--- | :--- |
| Energy Charge - Nov 23 to Nov 30 |  |
| $\quad 330.000 \mathrm{kWh} @ \$ 0.10659000$ |  |
| Energy Charge - Dec 01 to Dec 22 | 108.13 |
| $\quad 909.000 \mathrm{kWh} @ \$ 0.11896000$ | 3.42 |
| Storm Recovery Cost | 0.38 |
| $\quad 1,239.000 \mathrm{kWh} @ \$ 0.00276000$ | 1.14 |
| Renewable Energy Rider - Nov 23 to Nov 30 | $\$ 162.24$ |
| Renewable Energy Rider - Dec 01 to Dec 22 |  |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - Oct $\mathbf{2 5} 22$ to Nov $22 \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 123.96 |
| $\quad 1,163.000 \mathrm{kWh} @ \$ 0.10659000$ | 3.21 |
| Storm Recovery Cost | 1.41 |
| $\quad 1,163.000 \mathrm{kWh} @ \$ 0.00276000$ | $\mathbf{\$ 1 4 2 . 5 8}$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Sep 2422 to Oct 2422 |  |
| :---: | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge |  |
| 1,164.000 kWh @ \$0.11160000 | 129.90 |
| Storm Recovery Cost - Sep 24 to Sep 30 |  |
| 262.000 kWh @ \$0.00227000 | 0.59 |
| Storm Recovery Cost - Oct 01 to Oct 24 |  |
| 902.000 kWh @ \$0.00276000 | 2.49 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | \$148.39 |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Aug 25 22 to Sep 2322 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $\quad 1,470.000 \mathrm{kWh} @ \$ 0.11160000$ | 164.05 |
| Storm Recovery Cost |  |

Your current rate is Residential Service (RES).

## Billing details - Electric continued

| $1,470.000 \mathrm{kWh} @ \$ 0.00227000$ | $\$ 3.34$ |
| :--- | :---: |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | $\mathbf{\$ 1 8 2 . 8 0}$ |

## Billing details - Electric

| Billing Period - Jul $\mathbf{2 6} \mathbf{2 2}$ to Aug $\mathbf{2 4} 22$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 190.95 |
| $\quad 1,711.000 \mathrm{kWh} @ \$ 0.11160000$ | 3.88 |
| Storm Recovery Cost | 1.41 |
| $\quad 1,711.000 \mathrm{kWh} @ \$ 0.00227000$ | $\mathbf{\$ 2 1 0 . 2 4}$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Jun 2422 to Jul 2522 |  |
| :---: | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge |  |
| 1,605.000 kWh @ \$0.11160000 | 179.12 |
| Storm Recovery Cost - Jun 24 to Jun 30 |  |
| $351.000 \mathrm{kWh} @ \$ 0.00300000$ | 1.05 |
| Storm Recovery Cost - Jul 01 to Jul 25 |  |
| 1,254,000 kWh @ \$0.00227000 | 2.85 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | \$198.43 |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - May $\mathbf{2 4} \mathbf{2 2}$ to Jun $23 \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - $\mathbf{3 2 8 5 3 0 4 1 3}$ | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge - May 24 to May 31 | 34.83 |
| $\quad 327.000 \mathrm{kWh} @ \$ 0.10652000$ | 100.51 |
| Energy Charge - Jun 01 to Jun 23 |  |
| $\quad 943.000 \mathrm{kWh} @ \$ 0.10659000$ | 3.81 |
| Storm Recovery Cost | 1.41 |
| $\quad 1,270.000 \mathrm{kWh} @ \$ 0.00300000$ | $\$ 154.56$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric continued

| Billing Period - Apr $26 \mathbf{2 2}$ to May 2322 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge |  |
| Energy Charge | 103.00 |
| $\quad 975.000 \mathrm{kWh} @ \$ 0.10652000$ |  |
| Storm Recovery Cost | 2.93 |
| $\quad 975.000 \mathrm{kWh} @ \$ 0.00300000$ | 1.41 |
| Renewable Energy Rider | $\mathbf{\$ 1 2 2 . 2 0}$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Mar 25 22 to Apr 25 22 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $\quad 1,171.000 \mathrm{kWh} @ \$ 0.10652000$ |  |
| Storm Recovery Cost - Mar 25 to Mar 31 |  |
| $\quad 256.000 \mathrm{kWh} @ \$ 0.00244000$ |  |
| Storm Recovery Cost - Apr 01 to Apr 25 | 2.75 |
| $\quad 915.000 \mathrm{kWh} @ \$ 0.00300000$ | 1.41 |
| Renewable Energy Rider | $\$ 143.51$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Feb $23 \mathbf{2 2}$ to Mar $\mathbf{2 4} 22$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge - Feb 23 to Mar 15 | 85.94 |
| $\quad 814.000 \mathrm{kWh} @ \$ 0.10558000$ |  |
| Energy Charge - Mar 16 to Mar 24 | 37.28 |
| $\quad 350.000 \mathrm{kWh} @ \$ 0.10652000$ |  |
| Storm Recovery Cost | 2.84 |
| $\quad 1,164.000 \mathrm{kWh} @ \$ 0.00244000$ | 1.41 |
| Renewable Energy Rider | $\$ 141.47$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Jan $\mathbf{2 6} \mathbf{2 2}$ to Feb $\mathbf{2 2} 22$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $\quad 1,281.000 \mathrm{kWh} @ \$ 0.10558000$ | 135.25 |

Your current rate is Residential Service (RES).

Billing details - Electric continued

| Storm Recovery Cost |  |
| :--- | ---: |
| $1,281.000 \mathrm{kWh} @ \$ 0.00244000$ | $\$ 3.13$ |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | $\$ 153.79$ |

## Billing details - Electric

| Billing Period - Dec $\mathbf{2 3} \mathbf{2 1}$ to Jan $25 \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge - Dec 23 to Dec 31 | 40.29 |
| $\quad 384.000 \mathrm{kWh} @ \$ 0.10491000$ |  |
| Energy Charge - Jan 01 to Jan 25 | 112.65 |
| $\quad$ 1,067.000 kWh @ \$0.10558000 |  |
| Storm Recovery Cost | 3.54 |
| $\quad 1,451.000 \mathrm{kWh} @ \$ 0.00244000$ | 1.41 |
| Renewable Energy Rider | $\$ 171.89$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Nov $23 \mathbf{2 1}$ to Dec $22 \mathbf{2 1}$ |  |
| :--- | :--- |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge - Nov 23 to Nov 30 | 31.94 |
| $\quad 311.000 \mathrm{kWh} @ \$ 0.10271000$ |  |
| Energy Charge - Dec 01 to Dec 22 | 90.01 |
| $\quad 858.000 \mathrm{kWh} @ \$ 0.10491000$ |  |
| Storm Recovery Cost - Dec 01 to Dec 22 | 2.09 |
| $\quad 858.000 \mathrm{kWh} @ \$ 0.00244000$ | 0.34 |
| Renewable Energy Rider - Nov 23 to Nov 30 | 1.03 |
| Renewable Energy Rider - Dec 01 to Dec 22 | $\$ 139.41$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Oct $\mathbf{2 2} \mathbf{2 1}$ to Nov $\mathbf{2 2} \mathbf{2 1}$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $700.000 \mathrm{kWh} @ \$ 0.10271000$ | 71.90 |
| Renewable Energy Rider | 1.29 |
| Total Current Charges | $\$ 87.19$ |


| $\int_{\substack{\text { ENERGY, } \\ \text { PROGRESS }}}^{\text {DUKE }} \begin{aligned} & \text { duke-energy.com } \\ & 800.452 .2777 \end{aligned}$ |  |
| :---: | :---: |
| Billing details - Taxes |  |
| Sales Tax For Utility | \$262.51 |
| Total Taxes | \$262.51 |

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| DNERGY, | duke-energy.com |
| :--- | :--- |
| PROGRESS | 800.452 .2777 |
| Billing details - Taxes |  |


| Sales Tax For Utility | $\$ 262.51$ |
| :--- | :--- |
| Total Taxes | $\$ 262.51$ |

## Your usage snapshot - Continued

| Current electric usage for meter number 328530411 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Aug 24 27183 <br> Previous reading on Jul 25 -26651 <br>   <br> Energy Used 532 kWh <br> Billed kWh 532.000 kWh l |  |

## Billing details - Electric

| Billing Period - Jul $\mathbf{2 5} 23$ to Aug $\mathbf{2 4 2 3}$ |  |
| :--- | :---: |
| Meter - 328530411 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge | 68.72 |
| $\quad 532.000 \mathrm{kWh} @ \$ 0.12918000$ |  |
| Storm Recovery Cost | 1.51 |
| $\quad 532.000 \mathrm{kWh} @ \$ 0.00284000$ | 1.55 |
| Renewable Energy Rider |  |
| Total Current Charges | $\$ 85.78$ |

## Billing details - Taxes

| Sales Tax For Utility | $\$ 6.00$ |  |
| :--- | :--- | :--- |
| Total Taxes | $\$ 6.00$ |  |

Your usage snapshot - Continued

| Current electric usage for meter number 328530411 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Aug 24  <br> Previous reading on Jul 25 -27183 <br> Energy Used 532 kWh <br> Billed kWh 532.000 kWh l |  |

## Billing details - Electric

| Billing Period - Jul $\mathbf{2 5} 2 \mathbf{2 3}$ to Aug $24 \mathbf{2 3}$ |  |
| :--- | :---: |
| Meter - 328530411 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 68.72 |
| $\quad 532.000 \mathrm{kWh} @ \$ 0.12918000$ | 1.51 |
| Storm Recovery Cost | 1.55 |
| $\quad 532.000 \mathrm{kWh} @ \$ 0.00284000$ |  |
| Renewable Energy Rider | $\$ 85.78$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

Billing details - Taxes

| Sales Tax For Utility | $\$ 6.00$ |  |
| :--- | ---: | :--- |
| Total Taxes | $\$ 6.00$ |  |

## Billing details - Electric continued

| 809.000 kWh @ \$0.11160000 | $\$ 90.28$ |
| :--- | :---: |
| Storm Recovery Cost |  |
| 809.000 kWh @ \$0.00227000 | 1.84 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | $\$ 107.53$ |

## Billing details - Electric

| Billing Period - Jul $26 \mathbf{2 2}$ to Aug $\mathbf{2 4} 22$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 98.54 |
| $\quad 883.000 \mathrm{kWh} @ \$ 0.11160000$ |  |
| Storm Recovery Cost | 2.00 |
| $\quad 883.000 \mathrm{kWh} @ \$ 0.00227000$ | 1.41 |
| Renewable Energy Rider | $\$ 115.95$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Jun 2422 to Jul 2522 <br> Meter - 328530413 |  |
| :---: | :---: |
|  |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge |  |
| $898.000 \mathrm{kWh} @ \$ 0.11160000$ | 100.22 |
| Storm Recovery Cost - Jun 24 to Jun 30 |  |
| $196.000 \mathrm{kWh} @ \$ 0.00300000$ | 0.59 |
| Storm Recovery Cost - Jul 01 to Jul 25 |  |
| 702.000 kWh @ \$0.00227000 | 1.59 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | \$117.81 |

## Billing details - Electric

| Billing Period - May $\mathbf{2 4} \mathbf{2 2}$ to Jun $\mathbf{2 3} \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge - May 24 to May 31 | 21.52 |
| $\quad 202.000 \mathrm{kWh} @ \$ 0.10652000$ |  |
| Energy Charge - Jun 01 to Jun 23 | 62.25 |
| $\quad 584.000 \mathrm{kWh} @ \$ 0.10659000$ | 2.36 |
| Storm Recovery Cost | 1.41 |
| $\quad 786.000 \mathrm{kWh} @ \$ 0.00300000$ | $\$ 101.54$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric continued

| Billing Period - Apr $\mathbf{2 6} \mathbf{2 2}$ to May $2 \mathbf{2 2}$ |  |  |
| :--- | :---: | :---: |
| Meter - 328530413 | $\$ 14.00$ |  |
| Basic Customer Charge |  |  |
| Energy Charge | 75.42 |  |
| $\quad 708.000 \mathrm{kWh} @ \$ 0.10652000$ |  |  |
| Storm Recovery Cost | 2.12 |  |
| $\quad 708.000 \mathrm{kWh} @ \$ 0.00300000$ | 1.41 |  |
| Renewable Energy Rider | $\mathbf{\$ 9 2 . 9 5}$ |  |
| Total Current Charges |  |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Mar 2522 to Apr 2522 |  |
| :---: | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge |  |
| 862.000 kWh @ \$0.10652000 | 91.82 |
| Storm Recovery Cost - Mar 25 to Mar 31 |  |
| $188.000 \mathrm{kWh} @ \$ 0.00244000$ | 0.46 |
| Storm Recovery Cost - Apr 01 to Apr 25 |  |
| 674.000 kWh @ \$0.00300000 | 2.02 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | \$109.71 |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Feb $23 \mathbf{2 2}$ to Mar 24 22 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge - Feb 23 to Mar 15 |  |
| $\quad 459.000 \mathrm{kWh} @ \$ 0.10558000$ | 48.46 |
| Energy Charge - Mar 16 to Mar 24 |  |
| $\quad$198.000 kWh @ $\$ 0.10652000$ | 21.09 |
| Storm Recovery Cost |  |
| $\quad 657.000 \mathrm{kWh} @ \$ 0.00244000$ | 1.60 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - Jan $\mathbf{2 6} 22$ to Feb $22 \mathbf{2 2}$ |  |
| :--- | ---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $706.000 \mathrm{kWh} @ \$ 0.10558000$ | 74.54 |

Your current rate is Residential Service (RES).

Billing details - Electric continued

| Storm Recovery Cost |  |  |
| :--- | :---: | ---: |
| $706.000 \mathrm{kWh} @ \$ 0.00244000$ | $\$ 1.72$ |  |
| Renewable Energy Rider | 1.41 |  |
| Total Current Charges |  | $\$ 91.67$ |

## Billing details - Electric

| Billing Period - Dec $23 \mathbf{2 1}$ to Jan $25 \mathbf{2 2}$ |  |
| :--- | :--- |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge - Dec 23 to Dec 31 | 24.65 |
| $\quad 235.000 \mathrm{kWh} @ \$ 0.10491000$ |  |
| Energy Charge - Jan 01 to Jan 25 | 69.05 |
| $\quad$654.000 kWh @ $\$ 0.10558000$ <br> Storm Recovery Cost <br> $\quad 889.000$ kWh @ \$0.00244000 <br> Renewable Energy Rider | 2.17 |
| Total Current Charges | 1.41 |

## Billing details - Electric

| Billing Period - Nov 2321 to Dec 2221 |  |  |
| :---: | :---: | :---: |
| Meter - 328530413 |  |  |
| Basic Customer Charge | \$14.00 |  |
| Energy Charge - Nov 23 to Nov 30 |  |  |
| $198.000 \mathrm{kWh} @ \$ 0.10271000$ | 20.34 |  |
| Energy Charge - Dec 01 to Dec 22 |  |  |
| $547.000 \mathrm{kWh} @ \$ 0.10491000$ | 57.39 |  |
| Storm Recovery Cost - Dec 01 to Dec 22 |  |  |
| 547.000 kWh @ \$0.00244000 | 1.33 |  |
| Renewable Energy Rider - Nov 23 to Nov 30 | 0.34 |  |
| Renewable Energy Rider - Dec 01 to Dec 22 | 1.03 |  |
| Total Current Charges |  | \$94.43 |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Oct $\mathbf{2 2} \mathbf{2 1}$ to Nov $22 \mathbf{2 1}$ |  |
| :--- | ---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| 700.000 kWh @ $\$ 0.10271000$ | 71.90 |
| Renewable Energy Rider | 1.29 |
| Total Current Charges | $\$ 87.19$ |

Your current rate is Residential Service (RES).

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| :---: | :---: |
| Billing details - Taxes |  |
| Sales Tax For Utility | \$177.96 |
| Total Taxes | \$177.96 |

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Account number 910055692028

Jan 172024

Your current rate is Residential Service (RES).
Billing Period - May 2423 to Jun 2323
Meter - 328530413
Basic Customer Charge $\$ 14.00$

Energy Charge - May 24 to May 31
$376.000 \mathrm{kWh} @ \$ 0.11815000$
Energy Charge - Jun 01 to Jun 23
$1,081.000 \mathrm{kWh} @ \$ 0.12401000 \quad 134.05$
Storm Recovery Cost
$1,457.000 \mathrm{kWh} @ \$ 0.00276000$
Renewable Energy Rider 1.55
Total Current Charges

## Billing details - Electric

| Billing Period - Apr 25 23 to May 2323 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge |  |
| Energy Charge | 132.00 |
| $\quad 1,123.000 \mathrm{kWh} @ \$ 0.11815000$ |  |
| Storm Recovery Cost | 3.10 |
| $\quad 1,123.000 \mathrm{kWh} @ \$ 0.00276000$ | 1.55 |
| Renewable Energy Rider | $\$ 151.33$ |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - Mar 25 23 to Apr 2423 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $\quad 510.000$ kWh @ $\$ 0.11815000$ | 60.26 |
| Storm Recovery Cost - Mar 25 to Mar 31 |  |
| $\quad 115.000$ kWh @ \$0.00219000 | 0.25 |
| Storm Recovery Cost - Apr 01 to Apr 24 |  |

Your current rate is Residential Service (RES).

## Your usage snapshot - Continued

| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Actual reading on Jul 24 | 53717 |
| Previous reading on Jun 24 | -51881 |
| Energy Used | $1,836 \mathrm{kWh}$ |
| Measured kWh | $1,836.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Actual reading on Jun 23 | 51881 |
| Previous reading on May 24 | -50424 |
| Energy Used | $1,457 \mathrm{kWh}$ |
| Measured kWh | $1,457.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Actual reading on May 23 | 50424 |
| Previous reading on Apr 25 | -49301 |
| Energy Used | $1,123 \mathrm{kWh}$ |
| Measured kWh | $1,123.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |  |
| :--- | ---: | ---: |
| Actual reading on Apr 24 | 49301 |  |
| Previous reading on Mar 25 | -48141 |  |
| Energy Used | $1,160 \mathrm{kWh}$ |  |
| Measured kWh | 510.000 kWh | Billed kWh |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Actual reading on Mar 24 | 48141 |
| Previous reading on Feb 23 | -46898 |
| Energy Used | $1,243 \mathrm{kWh}$ |
| Measured kWh | 473.000 kWh |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Actual reading on Feb 22 | 46898 |
| Previous reading on Jan 25 | -45540 |
| Energy Used | $1,358 \mathrm{kWh}$ |
| Measured kWh | 513.000 kWh |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Actual reading on Jan 24 | 45540 |
| Previous reading on Dec 23 | -43846 |
| Energy Used | $1,694 \mathrm{kWh}$ |
| Measured kWh | 513.000 kWh |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Actual reading on Dec 22 | 43846 |
| Previous reading on Nov 23 | -42607 |
| Energy Used | $1,239 \mathrm{kWh}$ |
| Measured kWh | 325.000 kWh |

Consumption is adjusted by 650 - kWh.

Consumption is adjusted by $770-\mathrm{kWh}$.

Consumption is adjusted by $845-\mathrm{kWh}$.

Consumption is adjusted by $1,181-\mathrm{kWh}$.

Consumption is adjusted by $914-\mathrm{kWh}$.

## Your usage snapshot - Continued

| Current electric usage for meter number 328530413 |  |  |
| :--- | ---: | ---: |
| Actual reading on Nov 22 | 42607 |  |
| Previous reading on Oct 25 | -41444 |  |
| Energy Used | $1,163 \mathrm{kWh}$ |  |
| Measured kWh | 291.000 kWh | Billed kWh |

Consumption is adjusted by $872-\mathrm{kWh}$.

Consumption is adjusted by $661-\mathrm{kWh}$.

Consumption is adjusted by $828-\mathrm{kWh}$.

Consumption is adjusted by $707-\mathrm{kWh}$.

Consumption is adjusted by $484-\mathrm{kWh}$.

Consumption is adjusted by 267 - kWh.

Consumption is adjusted by 309- kWh.

## Your usage snapshot - Continued

| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Actual reading on Mar 24 | 32078 |
| Previous reading on Feb 23 | -30914 |
| Energy Used | $1,164 \mathrm{kWh}$ |
| Measured kWh | 657.000 kWh |
|  | Billed kWh |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Actual reading on Feb 22 | 30914 |
| Previous reading on Jan 26 | -29633 |
| Energy Used | $1,281 \mathrm{kWh}$ |
| Measured kWh | 706.000 kWh |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Actual reading on Jan 25 | 29633 |
| Previous reading on Dec 23 | -28182 |
| Energy Used | $1,451 \mathrm{kWh}$ |
| Measured kWh | 889.000 kWh |
|  | Billed kWh |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Actual reading on Dec 22 | 28182 |
| Previous reading on Nov 23 | -27013 |
| Energy Used | $1,169 \mathrm{kWh}$ |
| Measured kWh | 745.000 kWh |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Actual reading on Nov 22 | 27013 |
| Previous reading on Oct 22 | -25959 |
| Energy Used | $1,054 \mathrm{kWh}$ |
| Measured kWh | 700.000 kWh |
|  | Billed kWh |

Consumption is adjusted by $507-\mathrm{kWh}$.

Consumption is adjusted by $575-\mathrm{kWh}$.

Consumption is adjusted by $562-\mathrm{kWh}$.

Consumption is adjusted by $424-\mathrm{kWh}$.

Consumption is adjusted by $354-\mathrm{kWh}$.

## Billing details - Electric

| Billing Period - Jul $\mathbf{2 5} 23$ to Aug $\mathbf{2 4} \mathbf{2 3}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge | 243.38 |
| Energy Charge |  |
| $\quad 1,884.000 \mathrm{kWh} @ \$ 0.12918000$ | 5.35 |
| Storm Recovery Cost | 1.55 |
| $\quad 1,884.000 \mathrm{kWh} @ \$ 0.00284000$ | $\mathbf{\$ 2 6 4 . 2 8}$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - Jun 2423 to Jul 2423 |  |
| :--- | ---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |

Your current rate is Residential Service (RES).

Your current rate is Residential Service (RES).

## Billing details - Electric continued

| $395.000 \mathrm{kWh} @ \$ 0.00276000$ | $\$ 1.09$ |
| :--- | :---: |
| Renewable Energy Rider | 1.55 |
| Total Current Charges |  |

Billing details - Electric

| Billing Period - Feb 2323 to Mar 2423 <br> Meter - 328530413 |  |
| :---: | :---: |
|  |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge |  |
| 473.000 kWh @ \$0.11815000 | 55.88 |
| Storm Recovery Cost |  |
| 473.000 kWh @ \$0.00219000 | 1.04 |
| Renewable Energy Rider | 1.55 |
| Total Current Charges | \$72.47 |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Jan $\mathbf{2 5} 2 \mathbf{2 3}$ to Feb $22 \mathbf{2 3}$ |  |  |
| :--- | :---: | :---: |
| Meter - 328530413 | $\$ 14.00$ |  |
| Basic Customer Charge |  |  |
| Energy Charge | 60.61 |  |
| $\quad 513.000 \mathrm{kWh} @ \$ 0.11815000$ |  |  |
| Storm Recovery Cost | 1.12 |  |
| $\quad 513.000 \mathrm{kWh} @ \$ 0.00219000$ | 1.55 |  |
| Renewable Energy Rider | $\mathbf{\$ 7 7 . 2 8}$ |  |
| Total Current Charges |  |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Dec 2322 to Jan 2423 <br> Meter - 328530413 |  |
| :---: | :---: |
|  |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge - Dec 23 to Dec 31 |  |
| $139.000 \mathrm{kWh} @ \$ 0.11896000$ | 16.54 |
| Energy Charge - Jan 01 to Jan 24 |  |
| $374.000 \mathrm{kWh} @ \$ 0.11815000$ | 44.19 |
| Storm Recovery Cost - Dec 23 to Dec 31 |  |
| $139.000 \mathrm{kWh} @ \$ 0.00276000$ | 0.38 |
| Storm Recovery Cost - Jan 01 to Jan 24 |  |
| $374.000 \mathrm{kWh} @ \$ 0.00219000$ | 0.82 |
| Renewable Energy Rider | 1.55 |
| Total Current Charges | \$77.48 |

Your current rate is Residential Service (RES).

Billing details - Electric continued

| Billing Period - Nov $23 \mathbf{2 2}$ to Dec $22 \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge - Nov 23 to Nov 30 | 9.17 |
| $\quad 86.000 \mathrm{kWh} @ \$ 0.10659000$ |  |
| Energy Charge - Dec 01 to Dec 22 | 28.43 |
| $\quad 239.000 \mathrm{kWh} @ \$ 0.11896000$ |  |
| Storm Recovery Cost | 0.90 |
| $\quad$ 325.000 kWh @ \$0.00276000 | 0.38 |
| Renewable Energy Rider - Nov 23 to Nov 30 | 1.14 |
| Renewable Energy Rider - Dec 01 to Dec 22 |  |
| Total Current Charges | $\$ 54.02$ |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Oct 25 22 to Nov $22 \mathbf{2 2}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 31.02 |
| $\quad 291.000 \mathrm{kWh} @ \$ 0.10659000$ |  |
| Storm Recovery Cost | 0.80 |
| $\quad 291.000 \mathrm{kWh} @ \$ 0.00276000$ | 1.41 |
| Renewable Energy Rider | $\$ \mathbf{\$ 4 7 . 2 3}$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Sep 2422 to Oct 2422 |  |
| :---: | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge |  |
| 1,164.000 kWh @ \$0.11160000 | 129.90 |
| Storm Recovery Cost - Sep 24 to Sep 30 |  |
| $262.000 \mathrm{kWh} @ \$ 0.00227000$ | 0.59 |
| Storm Recovery Cost - Oct 01 to Oct 24 |  |
| $902.000 \mathrm{kWh} @ \$ 0.00276000$ | 2.49 |
| Renewable Energy Rider | 1.41 |
| Total Current Charges | \$148.39 |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Aug 2522 to Sep 2322 |  |
| :--- | ---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |

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Your usage snapshot - Continued

| Current electric usage for meter number $\mathbf{3 2 5 3 9 6 2 1 4}$ * |  |
| :--- | ---: |
| Location: APT | 518 |
| Actual reading on Sep 22 | -0 |
| Previous reading on Sep 11 | 518 kWh |
| Energy Used |  |
| Current electric usage for meter number 328530413 |  |
|  | 56645 |
| Estimated reading on Sep 11 | -55601 |
| Previous reading on Aug 25 | $1,044 \mathrm{kWh}$ |
| Energy Used | $1,562.000 \mathrm{kWh}$ |
| Measured kWh | $1,562.000 \mathrm{kWh}$ |

Your bill this month includes estimated usage and may be adjusted once the actual usage is obtained from the meter. If you have any questions regarding the estimated usage or resolution, please call us at 800.452 .2777 during the hours of $7 \mathrm{a} . \mathrm{m} .-6 \mathrm{p} . \mathrm{m}$. Monday through Friday.

Your usage snapshot - Continued
Current electric usage for meter number 328530411

| Location: APT |  |
| :--- | :---: |
| Actual reading on Aug 24 | 27183 |
| Previous reading on Jul 25 | -26651 |
| Energy Used | 532 kWh |
| Billed kWh | 532.000 kWh |

## Billing details - Electric

| Billing Period - Jul 2523 to Aug 2423 |  | Your current rate is Residential Service (RES). |
| :---: | :---: | :---: |
| Meter - 328530411 |  |  |
| Basic Customer Charge | \$14.00 |  |
| Energy Charge |  |  |
| $532.000 \mathrm{kWh} @ \$ 0.12918000$ | 68.72 |  |
| Storm Recovery Cost |  |  |
| 532.000 kWh @ \$0.00284000 | 1.51 |  |
| Renewable Energy Rider | 1.55 |  |
| Total Current Charges | \$85.78 |  |

## Billing details - Taxes

| Sales Tax For Utility | $\$ 6.00$ |  |
| :--- | :--- | :--- |
| Total Taxes | $\$ 6.00$ |  |

## Your usage snapshot - Continued

| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Feb 22 | 30914 |
| Previous reading on Jan 26 | -29633 |
| Energy Used | $1,281 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Jan 25 | 29633 |
| Previous reading on Dec 23 | -28182 |
| Energy Used | $1,451 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Dec 22 | 28182 |
| Previous reading on Nov 23 | -27013 |
| Energy Used | $1,169 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Nov 22 | 27013 |
| Previous reading on Oct 22 | -25959 |
| Energy Used | $1,054 \mathrm{kWh}$ |
| Billed kWh |  |

Consumption is adjusted by $354-\mathrm{kWh}$.

## Billing details - Electric

| Billing Period - Jul $\mathbf{2 5} \mathbf{2 3}$ to Aug $\mathbf{2 4} \mathbf{2 3}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 243.38 |
| $\quad$ 1,884.000 kWh @ \$0.12918000 |  |
| Storm Recovery Cost | 5.35 |
| $\quad 1,884.000 \mathrm{kWh} @ \$ 0.00284000$ | 1.55 |
| Renewable Energy Rider | $\mathbf{\$ 2 6 4 . 2 8}$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Jun 2423 to Jul 2423 |  |
| :--- | ---: |
| Meter - 328530413 |  |
| Basic Customer Charge $\$ 14.00$ <br> Energy Charge  <br> $1,836.000 \mathrm{kWh} @ \$ 0.12918000$ 237.17 l |  |

## Your usage snapshot - Continued

| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Feb 22 | 30914 |
| Previous reading on Jan 26 | -29633 |
| Energy Used | $1,281 \mathrm{kWh}$ |
| Billed kWh | $1,281.000 \mathrm{kWh}$ |


| Current electric usage for meter number $\mathbf{3 2 8 5 3 0 4 1 3}$ |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Jan 25 | 29633 |
| Previous reading on Dec 23 | -28182 |
| Energy Used | $1,451 \mathrm{kWh}$ |
| Billed kWh | $1,451.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | :---: |
| Location: APT |  |
| Actual reading on Dec 22 | 28182 |
| Previous reading on Nov 23 | -27013 |
| Energy Used | $1,169 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Nov 22 | 27013 |
| Previous reading on Oct 22 | -25959 |
| Energy Used | $1,054 \mathrm{kWh}$ |
| Billed kWh | 700.000 kWh |

## Billing details - Electric

| Billing Period - Jul $\mathbf{2 5} \mathbf{2 3}$ to Aug 2423 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge |  |
| Energy Charge | 243.00 |
| $\quad 1,884.000 \mathrm{kWh} @ \$ 0.12918000$ | 5.35 |
| Storm Recovery Cost | 1.55 |
| $\quad 1,884.000 \mathrm{kWh} @ \$ 0.00284000$ | $\mathbf{\$ 2 6 4 . 2 8}$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - Jun 2423 to Jul 2423 |  |
| :--- | ---: |
| Meter - 328530413 |  |
| Basic Customer Charge | $\$ 14.00$ |
| Energy Charge |  |
| $\quad 1,836.000 \mathrm{kWh} @ \$ 0.12918000$ | 237.17 |

Your current rate is Residential Service (RES).
Consumption is adjusted by $354-\mathrm{kWh}$. Your current rate is Residential Service (RES).

## Billing details - Electric continued

| Storm Recovery Cost - Jun 24 to Jun 30 |  |
| :--- | :---: |
| $\quad 414.000 \mathrm{kWh} @ \$ 0.00276000$ | $\$ 1.14$ |
| Storm Recovery Cost - Jul 01 to Jul 24 | 4.04 |
| $1,422.000 \mathrm{kWh} @ \$ 0.00284000$ | 1.55 |
| Renewable Energy Rider | $\$ 257.90$ |
| Total Current Charges |  |

## Billing details - Electric

| Billing Period - May $24 \mathbf{2 3}$ to Jun 2323 |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge - May 24 to May 31 | 44.42 |
| $\quad 376.000$ kWh @ $\$ 0.11815000$ |  |
| Energy Charge - Jun 01 to Jun 23 | 134.05 |
| $\quad$ 1,081.000 kWh @ \$0.12401000 |  |
| Storm Recovery Cost | 4.02 |
| $\quad 1,457.000$ kWh @ $\$ 0.00276000$ | 1.55 |
| Renewable Energy Rider | $\$ 198.04$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Apr $25 \mathbf{2 3}$ to May $23 \mathbf{2 3}$ |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 132.68 |
| $\quad 1,123.000 \mathrm{kWh} @ \$ 0.11815000$ |  |
| Storm Recovery Cost | 3.10 |
| $\quad 1,123.000 \mathrm{kWh} @ \$ 0.00276000$ | 1.55 |
| Renewable Energy Rider | $\$ 151.33$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Mar $25 \mathbf{2 3}$ to Apr 2423 |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge |  |
| Energy Charge | 14.00 |
| $\quad$ 1,160.000 kWh @ \$0.11815000 |  |
| Storm Recovery Cost - Mar 25 to Mar 31 |  |
| $\quad 261.000$ kWh @ \$0.00219000 | 0.57 |
| Storm Recovery Cost - Apr 01 to Apr 24 |  |
| $\quad 899.000$ kWh @ \$0.00276000 | 2.48 |
| Renewable Energy Rider | 1.55 |

Your current rate is Residential Service (RES).

## Billing details - Electric continued

| Total Current Charges | $\$ 155.65$ |
| :--- | :--- |

## Billing details - Electric

| Billing Period - Feb $23 \mathbf{2 3}$ to Mar 2423 |  |
| :--- | :---: |
| Meter - 328530413 | $\$ 14.00$ |
| Basic Customer Charge |  |
| Energy Charge | 146.86 |
| $\quad 1,243.000 \mathrm{kWh} @ \$ 0.11815000$ | 2.72 |
| Storm Recovery Cost | 1.55 |
| $\quad 1,243.000 \mathrm{kWh} @ \$ 0.00219000$ | $\$ 165.13$ |
| Renewable Energy Rider |  |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Jan $\mathbf{2 5} 23$ to Feb $22 \mathbf{2 3}$ |  |
| :--- | :---: |
| Meter - 328530413 |  |
| Basic Customer Charge |  |
| Energy Charge | 16.00 |
| $\quad \mathbf{1 , 3 5 8 . 0 0 0} \mathrm{kWh} @ \$ 0.11815000$ |  |
| Storm Recovery Cost | 2.97 |
| $\quad 1,358.000 \mathrm{kWh} @ \$ 0.00219000$ | 1.55 |
| Renewable Energy Rider | $\mathbf{\$ 1 7 8 . 9 7}$ |
| Total Current Charges |  |

Your current rate is Residential Service (RES).

## Billing details - Electric

| Billing Period - Dec 2322 to Jan 2423 Meter - 328530413 |  |
| :---: | :---: |
|  |  |
| Basic Customer Charge | \$14.00 |
| Energy Charge - Dec 23 to Dec 31 |  |
| 462.000 kWh @ \$0.11896000 | 54.96 |
| Energy Charge - Jan 01 to Jan 24 |  |
| 1,232.000 kWh @ \$0.11815000 | 145.56 |
| Storm Recovery Cost - Dec 23 to Dec 31 |  |
| $462.000 \mathrm{kWh} @ \$ 0.00276000$ | 1.28 |
| Storm Recovery Cost - Jan 01 to Jan 24 |  |
| 1,232.000 kWh @ \$0.00219000 | 2.70 |
| Renewable Energy Rider | 1.55 |
| Total Current Charges | \$220.05 |

Your current rate is Residential Service (RES).

## Billing details - Electric

| duke-energy.com 800.452 .2777 <br> PROGRESS |  |
| :---: | :---: |
| Your usage smapshot - Continued |  |
| Current electric usage for meter number 328530413 |  |
| Location: APT |  |
| Actual reading on Aug 24 | 55601 |
| Previous reading on Jul 25 | - 53717 |
| Energy Used | 1,884 kWh |
| Billed kWh $\quad 1,884.000 \mathrm{kWh}$ |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Jul 24 | 53717 |
| Previous reading on Jun 24 | -51881 |
| Energy Used | $1,836 \mathrm{kWh}$ |
| Billed kWh | $1,836.000 \mathrm{kWh}$ |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Jun 23 | 51881 |
| Previous reading on May 24 | -50424 |
| Energy Used | $1,457 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number 328530413 |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on May 23 | 50424 |
| Previous reading on Apr 25 | -49301 |
| Energy Used | $1,123 \mathrm{kWh}$ |
| Billed kWh |  |


| Current electric usage for meter number $\mathbf{3 2 8 5 3 0 4 1 3}$ |  |
| :--- | ---: |
| Location: APT |  |
| Actual reading on Apr 24 | 49301 |
| Previous reading on Mar 25 | -48141 |
| Energy Used |  |
| Billed kWh | $1,160 \mathrm{kWh}$ |

Current electric usage for meter number 328530413
Location: APT

| Actual reading on Mar 24 | 48141 <br> Previous reading on Feb 23 |
| :--- | :--- |
| Energy Used | -46898 |
| Billed kWh | $1,243 \mathrm{kWh}$ |

