

OFFICIAL COPY

310 West Fourth Street
The Nissen - Suite 1309
Winston-Salem, NC 27101
December 17, 2018

FILED

DEC 28 2018

Clerk's Office
N.C. Utilities Commission

Chief Clerk
North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300

Dear Chief Clerk:

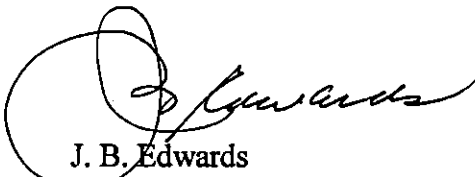
RE: DOCKET NO. E-7, SUB 1164

Yesterday I received a notice in my Duke Energy Bill stating it was a NOTICE TO CUSTOMERS OF CHANGE IN RATES signed by Janice H. Fulmore, Deputy Clerk.

First of all could you please send out a NOTICE that is in layman's terms. After carefully reading this and having others do the same we did not understand what was on the Docket and if our rates would increase or not and the amount. If the NC Utilities has approved an increase in our rates I'm surely opposed to this. Duke Energy should clean up its own mess without customers having to pay for it.

Could you please send out another notice explaining it in full What is going ON? This kind of notice gets people confused and they don't understand. I think you could do better.

Thanks and Happy Holidays...



J. B. Edwards
Phone: 336-777-1309