

**BEFORE  
THE NORTH CAROLINA UTILITIES COMMISSION**

**DOCKET NO. E-7, SUB 1276**

In the Matter of:	)	
	)	
Application of Duke Energy Carolinas, LLC	)	<b>DIRECT TESTIMONY OF</b>
for Adjustment of Rates and Charges	)	<b>KENDAL C. BOWMAN</b>
Applicable to Electric Service in North	)	<b>FOR DUKE ENERGY</b>
Carolina and Performance-Based Regulation	)	<b>CAROLINAS, LLC</b>

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## **I. INTRODUCTION**

1 **Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

2 A. My name is Kendal C. Bowman, and my business address is 410 South  
3 Wilmington Street, Raleigh, North Carolina, 27601.

4 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

5 A. I am the North Carolina President for Duke Energy Carolinas, LLC (“DEC” or  
6 the “Company”), which is a wholly owned subsidiary of Duke Energy  
7 Corporation (“Duke Energy”), as well as Duke Energy Progress (“DEP”) and  
8 Progress Energy, Inc., also wholly owned subsidiaries of Duke Energy.

9 **Q. PLEASE BRIEFLY SUMMARIZE YOUR EDUCATIONAL**  
10 **BACKGROUND AND PROFESSIONAL QUALIFICATIONS.**

11 A. I have a Bachelor of Science in Psychology from the University of Virginia and  
12 a Juris Doctor from Stetson University College of Law.

13 **Q. PLEASE DESCRIBE YOUR BUSINESS BACKGROUND AND**  
14 **EXPERIENCE.**

15 A. I began my professional work experience in 1997 as an attorney for Florida  
16 Power & Light Company as an associate general counsel. In 1999, I joined  
17 Carolina Power & Light Company as an associate general counsel. Shortly after  
18 I joined Carolina Power & Light Company, it merged with Florida Power  
19 Corporation and became Progress Energy. After the close of that merger, I was  
20 Progress Energy’s attorney for Federal Energy Regulatory Commission  
21 (“FERC”) matters for all regulated utilities and our unregulated merchant  
22 generation operations. Upon Progress Energy’s exit from the unregulated

1 merchant generation business in the early 2000s, I led Progress Energy's legal  
2 federal regulatory affairs group and was responsible for FERC legal, policy, and  
3 compliance matters for Progress Energy Carolinas and Progress Energy Florida.  
4 In 2010, I transitioned from FERC work to state regulatory legal work for  
5 Progress Energy Carolinas in both North Carolina and South Carolina.  
6 Following the merger between Duke Energy and Progress Energy, I became  
7 Deputy General Counsel supporting all legal state regulatory functions for  
8 North Carolina. In February 2013, I was named Vice President of Regulatory  
9 Affairs and Policy where I was responsible for managing North Carolina  
10 regulatory matters and directing North Carolina energy policy for DEC and  
11 DEP. In 2021, I was appointed to the Energy Policy Council of North Carolina.  
12 I started my current position at the beginning of this year.

13 **Q. WHAT ARE YOUR RESPONSIBILITIES IN YOUR CURRENT**  
14 **POSITION?**

15 A. I lead Duke Energy's regulated electric utility businesses in North Carolina,  
16 which serves approximately two million DEC electric customers. I am  
17 responsible for the financial performance of the Company's electric utilities in  
18 North Carolina and managing regulatory affairs, rates and regulatory filings,  
19 state and local government affairs, and community relations.

20 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE THE COMMISSION?**

21 A. Yes. I testified before this Commission in DEC and DEP's 2014 and 2016  
22 avoided cost proceedings (Docket Nos. E-100, Sub 140 and E-100, Sub 148,  
23 respectively) and most recently in the DEP and DEC 2022 Biennial Integrated

1 Resource Plan and Carbon Plan proceeding in Docket No. E-100, Sub 179.  
2 Additionally, in 2021, I testified before the Public Service Commission of South  
3 Carolina in *Cherokee County Cogeneration Partners, LLC v. Duke Energy*  
4 *Progress, LLC and Duke Energy Carolina, LLC* in Docket No. 2019-263-E. I  
5 have also testified before FERC in 2016, in Docket No. AD16-16-000 regarding  
6 FERC's reassessment of its PURPA implementation regulations and in Docket  
7 No. ER21-1579 in connection with interconnection queue reform.

8 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

9 A. The purpose of my testimony is to provide a brief overview of the Company's  
10 general rate case and first-ever Performance-Based Regulation ("PBR")  
11 Application under the new alternative regulatory framework established by  
12 House Bill 951 (S.L. 2021-165) ("HB 951"), which was signed into law in  
13 October 2021. In my testimony, I discuss the following core components of the  
14 Company's filing: (1) a continued balanced transition away from coal to achieve  
15 a cleaner energy future; (2) operational excellence; (3) enhancing the customer  
16 experience; and (4) affordability and proposals to assist our customers most in  
17 need. I also explain how the requested rate increase will allow the Company to  
18 remain a financially strong utility that is well positioned in financial markets to  
19 the benefit of our customers.

1   **Q.     WHO ARE THE OTHER WITNESSES PRESENTING TESTIMONY IN**  
2           **SUPPORT OF THE COMPANY’S APPLICATION IN THIS**  
3           **PROCEEDING?**

4   **A.**    The Company’s other witnesses filing direct testimony in support of this case  
5           are:

- 6           1. **Laura Bateman**, Vice President of Carolinas Rates and Regulatory  
7               Strategy, who appears on a panel with **Phillip Stillman**, Managing  
8               Director of Load Forecasting and Corporate Strategic Regulatory  
9               Initiatives. Ms. Bateman provides an overview of the Company’s  
10              proposed PBR Application, including the policy and public interest  
11              reasons supporting approval of the Application. She also addresses the  
12              rate disparity between DEC and DEP as required by the Commission in  
13              its Order Adopting Initial Carbon Plan and Providing Direction for  
14              Future Planning issued on December 31, 2022, in Docket No. E-100,  
15              Sub 179. -Mr. Stillman describes DEC’s proposed Performance  
16              Incentive Mechanisms (“PIMs”) and tracking metrics.
- 17          2. **Quynh Bowman**, Rates & Regulatory Strategy Director, who describes  
18              the results of DEC’s operations under present rates on the basis of an  
19              adjusted historical Test Period (twelve months ending December 31,  
20              2021). Witness Q. Bowman details the calculation of the additional  
21              revenue required as a result of the investments and general cost  
22              increases since the last DEC Rate Case and discusses several pro forma  
23              adjustments to the test year operating expenses and to the end of year

1 actual rate base. As such, her testimony supports the proposed  
2 “traditional” base rate revenue requirement established in the manner  
3 prescribed under N.C. Gen. Stat. § 62-133. Witness Q. Bowman also  
4 explains the various accounting requests the Company makes.

- 5 3. **Jonathan Byrd**, Managing Director of Rate Design and Regulatory  
6 Solutions, who proposes several new customer-centric and innovative  
7 rate designs and pricing changes to address emerging trends impacting  
8 North Carolina today. He also proposes to simplify and modernize these  
9 designs to assist in the harmonization between the Company and DEP.
- 10 4. **Steven Capps**, Senior Vice President of Nuclear Operations for Duke  
11 Energy, who provides an update on capital additions made or planned to  
12 be made to the nuclear fleet since the 2019 Rate Case, as well as key  
13 drivers impacting nuclear O&M costs. Witness Capps also discusses the  
14 operational performance of DEC’s nuclear generation fleet during the  
15 Test Period, and supports the nuclear capital investments included in the  
16 Company’s multiyear rate plan (“MYRP”).
- 17 5. **Brent Guyton**, Director of Asset Management in Customer Delivery,  
18 who testifies as to the extent and performance of DEC’s distribution  
19 system, including additions to that system since DEC’s last rate case  
20 through normal system growth and through the operation of DEC’s Grid  
21 Improvement Plan program. Mr. Guyton also testifies to the factors  
22 influencing DEC’s distribution system growth and investment and he  
23 provides detailed testimony regarding the scope, nature,

1 description, justification for, and timing of the proposed distribution  
2 system projects included in DEC's MYRP proposals.

3 6. **Janice Hager**, President of Hager Consulting, who supports the  
4 allocation of Company electric operating revenues and expenses, and  
5 original cost rate base assigned to the North Carolina retail jurisdiction  
6 and to each customer class according to the cost of service studies  
7 performed by the Company.

8 7. **Bradley Harris**, Manager, Rates and Regulatory Strategy, who  
9 describes two customer program offerings that DEC proposes in this  
10 case: the Customer Assistance Program ("CAP"); and the Tariffed On-  
11 Bill Program. The CAP proposal would provide eligible customers with  
12 a flat monthly bill credit.

13 8. **Tim Hill**, Vice President, Coal Combustion Products Operations,  
14 Maintenance, and Governance, who describes DEC's ash basin closure  
15 and compliance costs and plans, and the activities underlying the costs  
16 sought for recovery in this case.

17 9. **Retha Hunsicker**, Vice President, Customer Experience Design and  
18 Solutions for Duke Energy Business Services, LLC ("DEBS"). Witness  
19 Hunsicker discusses the Company's Customer Information Systems  
20 implementation and supports the reasonableness of the costs and  
21 prudence of the Company's actions related to this capital investment for  
22 inclusion in rate base.

1           10. **Brandon Lane**, Vice President, Real Estate for DEBS who supports the  
2           Company's investment in the Duke Energy Plaza, the new headquarters  
3           building.

4           11. **Justin LaRoche**, Director of Renewable Development, who addresses  
5           the 2026 Solar Procurement Program Investment that DEC has included  
6           in the proposed MYRP; and (ii) DEC's request for a 35-year depreciable  
7           life for the solar projects included in the proposed MYRP and for future  
8           DEC solar facilities.

9           12. **Daniel Maley**, Director, Transmission Compliance Coordination, who  
10          testifies as to the extent and performance of DEC's transmission system,  
11          including additions to the transmission system since DEC's last rate case  
12          through normal system growth and through the operation of DEC's Grid  
13          Improvement Plan program. Mr. Maley also testifies as to the factors  
14          driving investment in DEC's transmission system and he provides  
15          comprehensive testimony regarding the scope, nature, description,  
16          justification for, and timing of the proposed transmission system  
17          projects included in DEC's MYRP proposal.

18          13. **Laurel Meeks**, Director of Renewable Business Development and  
19          **Evan Shearer**, Principal Integrated Planning Coordinator, together as  
20          the Battery Energy Storage Panel, support the battery energy storage  
21          portfolio of discrete and identifiable investments included in the  
22          proposed MYRP. Their testimony highlights the critical importance of



1 battery energy storage as DEC, and the entire industry, transitions to a  
2 cleaner energy future.

3 14. **Roger Morin**, Principal of Utility Research International, who presents  
4 his independent analysis of the Company's cost of equity. Witness  
5 Morin discusses the Company's requested capital structure and makes a  
6 recommendation for an allowed return on equity ("ROE") that is fair  
7 and that allows the Company to both attract capital on reasonable terms  
8 and maintain financial strength.

9 15. **Karl Newlin**, Senior Vice President, Corporate Development and  
10 Treasurer, who addresses the Company's financial objectives, capital  
11 structure, and cost of capital. Witness Newlin also discusses the current  
12 credit ratings and forecasted capital needs of the Company and the  
13 importance of DEC's continued ability to meet its financial objectives.

14 16. **John Panizza**, Director, Tax Operations for DEBS, who summarizes  
15 the key tax-related components of the Inflation Reduction Act of 2022  
16 and provides an overview of the changes most applicable to the  
17 Company in this case.

18 17. **Lesley Quick**, Vice President of Customer Technology, Advocacy,  
19 Regulatory and Business Support within Customer Services for Duke  
20 Energy, who testifies to DEC's excellent service and how that translates  
21 to customer satisfaction. Witness Quick's testimony also highlights the  
22 Company's "Affordability Ecosystem," our multi-pronged approach to

1           addressing the affordability challenges faced by our low-income  
2           customers.

3           **18. Morgan Beveridge**, Manager Rates and Regulatory Strategy, who  
4           demonstrates that the rates DEC proposes reflect appropriate  
5           ratemaking principles, and that they result in an equitable basis for  
6           recovery of the Company's revenue requirement across and within its  
7           various rate schedules. Witness Beveridge also describes proposed  
8           changes to the Company's retail electric schedules and quantifies the  
9           effect of these changes to retail customers.

10          **19. John Spanos**, President, Gannett Fleming Valuation and Rate  
11          Consultants, LLC, who supports the 2021 Depreciation Study filed in  
12          this case.

13          **20. Nicholas Speros**, Director of Accounting, who describes the financial  
14          position of DEC at December 31, 2021, and the actual results of the  
15          Company's operations for the Test Period. He also addresses  
16          depreciation expense, nuclear decommissioning costs, and bad debt  
17          expense relating to the COVID-19 pandemic. In addition, he provides  
18          the certification that the Company's Application does not include costs  
19          for lobbying, political or promotional advertising, political  
20          contributions, or charitable contributions, and supports certain  
21          accounting entries relating to the Company's decoupling mechanism.

22          **21. Jacob Stewart**, Director, Health and Wellness, who demonstrates in his  
23          testimony that Duke Energy's compensation (including incentive

1 compensation) and benefit programs are necessary to attract, retain and  
2 engage the skilled and experienced workforce the Company needs to  
3 efficiently and effectively provide electric service to its customers.

4 22. **Kathryn Taylor**, Rates & Regulatory Strategy Manager, who supports  
5 the calculation of the proposed revenue requirement for each year of the  
6 Company's MYRP. She also describes the Company's methodology for  
7 calculating the decoupling mechanism and earnings sharing mechanism  
8 ("ESM"), as well as the riders associated with each mechanism. She  
9 also supports the proposed rider relating to the PIMs the Company is  
10 proposing in this case.

11 23. **Bryan Walsh**, Vice President of Carolinas Gas Generation, who  
12 provides an update on the Company's traditional (fossil), hydroelectric,  
13 and solar (collectively, "Traditional/Hydro/Solar") facilities included  
14 for recovery in this case. Witness Walsh describes capital additions  
15 made and planned to be made since the 2019 Rate Case, key drivers  
16 impacting O&M costs, and the operational performance of the  
17 Company's Traditional/Hydro/Solar fleet during the Test Period. He  
18 also discusses investments the Company is making to its coal-fired and  
19 natural gas fleet to help prevent against future outages during extreme  
20 weather events such as the outages encountered on December 24, 2022  
21 from Winter Storm Elliott. Witness Walsh also supports the Traditional  
22 and Hydro capital investments included in the MYRP.

## II. OVERVIEW AND CONTEXT OF THE COMPANY'S APPLICATION

### 1 Q. PLEASE PROVIDE AN OVERVIEW OF THE PBR FRAMEWORK 2 ESTABLISHED BY HB 951.

3 A. On October 13, 2021, Governor Roy Cooper signed into law HB 951, which  
4 enacted N.C. Gen. Stat. § 62-133.16, titled "Performance-based regulation  
5 authorized." PBR is defined by HB 951 as "an alternative ratemaking approach  
6 that includes decoupling, one or more performance incentive mechanisms, and a  
7 multiyear rate plan, including an ESM, or such other alternative regulatory  
8 mechanisms as may be proposed by an electric public utility."<sup>1</sup> HB 951 calls for  
9 a Carbon Plan to be developed that will target achievement of statewide carbon  
10 dioxide ("CO<sub>2</sub>") emission reductions while ensuring least-cost planning,  
11 system reliability, and affordable rates for customers. More specifically, HB  
12 951 directs the Commission to take all reasonable steps to reduce CO<sub>2</sub>  
13 emissions of electric generating facilities in the state by 70% along the specified  
14 timeline and attain carbon neutrality by 2050. HB 951 recognizes that  
15 achievement of the targeted CO<sub>2</sub> reductions requires the modernization of the  
16 ratemaking construct in North Carolina, consistent with modernized ratemaking  
17 practices around the country.

18 HB 951 provides a framework for DEC to continue to transition away  
19 from coal and shift to cleaner energy resources that include renewable  
20 generation and battery storage, Energy Efficiency ("EE") and Demand Side

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<sup>1</sup> N.C. Gen. Stat. § 62-133.16(a)(7).

1 Management (“DSM”), and may also include natural gas generation, and future  
2 technologies like hydrogen, small modular reactors, and pumped hydro storage.  
3 This transition is occurring across the electric utility industry and is also driving  
4 significant investment in the grid to improve reliability and resiliency and to  
5 support growth in distributed generation. In light of this transition, HB 951  
6 introduces modern ratemaking practices that will better position the Company  
7 to meet the State’s policy goals and customer expectations while keeping rates  
8 affordable.

9 **Q. DESCRIBE THE CONDITIONS UNDER WHICH THE COMPANY**  
10 **FILES THIS GENERAL RATE CASE AND PBR APPLICATION.**

11 A. The conditions (including customer expectations) under which we operate have  
12 continued to evolve since 2019, the year of DEC’s last general rate case filing.  
13 Consistent with the goals of North Carolina and rapidly changing energy and  
14 climate priorities, the Company has made significant investments, and will  
15 continue to make significant investments, designed to keep pace with evolving  
16 customer needs and deliver increasingly clean energy. These investments are  
17 capital-intensive and many of them are not otherwise reflected in current rates.  
18 And while we are making significant investments in our infrastructure to meet  
19 these demands, I am proud to state that our operational expenses have decreased  
20 since the last rate case.

21 The traditional base rate case being proposed will adjust rates to reflect  
22 historic investments that are serving customers today, and the proposed MYRP  
23 will bring known and measurable future investments into rates as they are

1 brought into service to reliably serve our customers. The proposed MYRP is  
2 substantially comprised of distribution and transmission projects aimed at  
3 modernizing the grid, but also includes a balanced portfolio of storage, solar,  
4 and other generation projects necessary to run the system reliably and continue  
5 to transition to a cleaner future.

6 The Company recognizes that the scale and complexity of a clean  
7 energy transition imposes special obligations on the Company to deliver the  
8 sought-after benefits to customers in a least-cost way, with flexibility to  
9 accommodate customer preferences and without adversely impacting the  
10 reliability they depend on. That is why we are proposing a set of PIMs designed  
11 to align utility incentives with customer needs and state energy policy  
12 objectives of decarbonization, reliability and affordability.

13 **Q. PLEASE DESCRIBE THE MAJOR DRIVERS BEHIND THE**  
14 **COMPANY'S APPLICATION.**

15 A. The following are the major drivers of the Company's requests in this case:

16 A BALANCED TRANSITION TO CLEANER ENERGY

17 The Company's continued transition away from coal-fired generation  
18 continues in earnest, and is made possible by a smart, balanced, and cost-  
19 effective transition to low- and no-carbon resources. Overall, our Carolinas  
20 utilities have retired 35 coal units and lowered carbon emissions by over 46%  
21 since 2005. The voices of our customers and our investors have become  
22 increasingly clear on this topic—they expect us to invest in cleaner power and  
23 we are making decisions and building long-term plans based on those

1 expectations. Through testimony in this case, we explain the investments we  
2 have made in generation resources that include solar, nuclear, hydroelectric, and  
3 highly-efficient natural gas plants, and emerging technologies like energy  
4 storage and vehicle electrification.

#### 5 OPERATIONAL EXCELLENCE AND RELIABILITY

6 Technology is transforming North Carolina and changing the way  
7 customers use electricity and interact with their electric provider. Today, the  
8 need for consistent, reliable service is not just the expectation of industry and  
9 manufacturing, but extends into every home and business, especially given the  
10 pandemic-related shift to hybrid work arrangements and online/home  
11 schooling—even at a time when that reliability is challenged by the increasing  
12 frequency of severe weather events and the threat of physical and cyber-attacks  
13 as evidenced by the troubling events that have occurred in North Carolina and  
14 South Carolina over the past few weeks.

15 Over the past ten years, we are seeing trends affecting our grid that  
16 indicate more must be done to improve the energy infrastructure required to  
17 meet the needs of our customers. Our grid improvement investments are  
18 addressing these trends through Hardening and Resiliency, Targeted  
19 Undergrounding and Self-Optimizing Grid programs, among others. These  
20 programs seek to reduce customer outages and give the grid the ability to  
21 automatically reroute power around trouble areas, to quickly restore power, and  
22 rapidly dispatch crews. We are also investing in making our infrastructure  
23 stronger, smarter, cleaner, more efficient, and less reliant on any single fuel

1 source, which leads to more reliable energy and a better experience for our  
2 customers.

3 North Carolina has a history of experiencing severe storms and  
4 hurricanes that often leave hundreds of thousands of people and businesses  
5 without power, and storm responsiveness is a core capability of the Company.  
6 Our response to severe storms involves the activation and deployment of storm  
7 response teams internal to the Company, utilization of thousands of outside  
8 contractors, and often the need to seek mutual aid from other electric utilities  
9 and allies in the industry. I am very proud of the Company's commitment to  
10 timely restoration efforts from storms and a positive customer service  
11 experience.

12 As very recently experienced by the Company's customers and for the  
13 first time in our history, DEC and DEP had to institute rolling outages to protect  
14 the stability of the grid. Winter Storm Elliott brought historic cold weather and  
15 extremely high customer demand to the region starting on December 23, 2022,  
16 causing a chain of events that that led up to the curtailment of power to some  
17 of our customers in the Carolinas. The Company has reported on the events to  
18 the Commission and is committed to working with the Commission, the Public  
19 Staff, and stakeholders to take further actions that will prevent this from  
20 happening in the future, including an evaluation of our planning scenarios as  
21 we work to develop the first combined biennial Carbon Plan and Integrated  
22 Resource Plan. Both the Company and DEP will participate fully in the joint



1 FERC NERC inquiry into the matter and will keep the Commission apprised of  
2 the outcomes and recommended solutions of that investigation.<sup>2</sup>

3 The Company agrees with the Commission's findings in the recent  
4 Carbon Plan Order that these outages underscore the need for an orderly  
5 transition and to ensure that appropriate replacement generating units and  
6 associated transmission infrastructure are in service before existing generating  
7 units are retired. The investments being proposed in this general rate case will  
8 help improve our infrastructure and capacity, and enable the Company to be  
9 more resilient in extreme weather conditions.

#### 10 ENHANCING THE CUSTOMER EXPERIENCE

11 Our customers desire an improved experience with more streamlined  
12 options and versatility, driven by information about how they consume energy  
13 and tools that help them manage their consumption. Testimony in this case  
14 describes the high-quality customer service we provide and our efforts to  
15 improve customers' experience when they interact with us. The foundation of  
16 our customer service is our workforce and the Company is continuously  
17 working to recruit, engage, and retain a talented and diverse workforce that  
18 serves our customers at a high level, even in the face of an uncertain and  
19 increasingly changing labor marketplace.

20 From a technology perspective, our deployment of smart meters will  
21 continue to work well with our investments to modernize our grid and offer  
22 customers options and tools to manage their energy usage and reduce their

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<sup>2</sup> <https://ferc.gov/news-events/news/ferc-nerc-open-joint-inquiry-winter-storm-elliott>

1 energy costs, and the deployment of the Company's customer information  
2 system—Customer Connect—has improved the way we interact and provide  
3 information to our customers. Additionally, the introduction of new rate designs  
4 and various proposed changes to the Company's service regulations will better  
5 reflect current cost studies and serve the expectations and needs of our  
6 customers.

#### 7 CUSTOMER AFFORDABILITY

8 The Company remains committed to providing affordable electric  
9 service and finding ways to help our customers with their energy bills. Since  
10 DEC and DEP's last rate cases in 2019, and pursuant to the Commission's  
11 orders in those cases,<sup>3</sup> the Company engaged a diverse group of Commission-  
12 approved stakeholders to participate in a Low-Income Affordability  
13 Collaborative. Through this robust, collaborative process that began in July  
14 2021, the Company, the Public Staff, and stakeholders examined a broad  
15 spectrum of regulatory programs and protections for low-income customers  
16 which culminated in DEC, DEP, and the Public Staff filing a joint report on  
17 August 12, 2022 outlining the feedback and recommendations received during  
18 the collaborative process.<sup>4</sup>

19 DEC is committed to helping customers who struggle to pay for basic  
20 needs with programs and options to assist them during times of financial

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<sup>3</sup> *Order Accepting Stipulations, Granting Partial Rate Increase, and Requiring Customer Notice* in Docket Nos. E-7 Subs 1213, 1214, and 1187 (March 31, 2021); *Order Accepting Stipulations, Granting Partial Rate Increase and Requiring Customer Notice* in Docket Nos. E-2 Subs 1219 and 1193 (April 16, 2021).

<sup>4</sup> Final Report and Recommendations of The North Carolina Low-Income Affordability Collaborative filed August 12, 2022 in Docket Nos. E-7, Subs 1213, 1214 and 1187 and E-2, Subs 1219 and 1193.

1 hardship. The assistance programs that we offer such as the Helping Home  
2 Fund, the recently updated and renamed Share The Light fund, and our portfolio  
3 of DSM and EE programs, including the Neighborhood Energy Saver Program,  
4 have helped many of our customers reduce energy costs, pay home energy bills,  
5 manage fluctuations in their monthly bill, and manage through the difficulty of  
6 paying their entire bill by the due date. Through these programs and the  
7 Company's rate mitigation efforts described below, the Company has identified  
8 ways to help its customers absorb this rate request.

9 The Company is not requesting an increase in the Basic Customer  
10 Charge for residential customers in this Application, which is an intentional  
11 gesture to lighten the cost pressures our customers are facing. Likewise, we  
12 have made proactive decreases in our filing (such as reductions to executive  
13 compensation) to give customers the benefit of reductions that the Company  
14 has agreed to in previous rate cases. We are also proposing to expand our  
15 program to eliminate direct credit card fees for our small and medium  
16 nonresidential customers who pay their electric bills in that manner and  
17 implement a Payment Navigator program at our call centers to better assist our  
18 customers with their bills and ensure they are on the best rate based on their  
19 energy usage patterns. Finally, as I will more fully discuss below, the Company  
20 is proposing other mechanisms to help our low-income customers, in particular  
21 the CAP.

1    **Q.    WHAT OTHER WAYS ARE YOU PROPOSING FOR THE COMPANY**  
2           **TO HELP MITIGATE PRICE IMPACTS ON CUSTOMERS WHO ARE**  
3           **MOST IN NEED?**

4    A.    Based on the feedback and recommendations received from stakeholders during  
5           the Low-Income Affordability Collaborative, the Company is proposing new  
6           program offerings and options to help our customers who are most in need.  
7           Testimony in this case will discuss the CAP, a low-income bill assistance  
8           proposal that provides eligible customers with a flat monthly bill credit. Where  
9           eligible, CAP customers may be referred to income-qualified weatherization  
10          and EE services designed to lower a customer's electricity usage resulting in  
11          lower average bills over time. Pursuant to HB 951, the Company recently filed  
12          for approval of a Tariffed On-Bill Program which will allow customers to  
13          finance certain EE investments and energy upgrades on their electric bill. As  
14          part of its PBR Application, the Company is also proposing a Low-  
15          Income/Affordability PIM. Under this PIM, the proposed shareholder  
16          contributions to health and safety funds will help to complete the non-EE-  
17          related work necessary to qualify otherwise ineligible homes for EE savings  
18          and reduce low-income energy burdens.

19   **Q.    IS    THE    COMPANY    PURSUING    OTHER    POTENTIAL**  
20          **OPPORTUNITIES TO OFFSET THE COST TO CUSTOMERS OF**  
21          **MODERNIZING THE GRID AND TRANSITIONING TO CLEANER**  
22          **ENERGY?**

1 A. Yes. The Infrastructure Investment and Jobs and Act (“IIJA”) signed into law  
2 on November 15, 2021 and the Inflation Reduction Act of 2022 (“IRA”) signed  
3 into law on August 16, 2022, both present opportunities for the Company to  
4 pursue potential funding to mitigate the cost of the Company’s existing and  
5 future planned investments. As noted in the Company’s comments filed in  
6 Docket No. M-100, Sub 164, the IIJA represents a significant infrastructure  
7 funding opportunity for electric public utilities and their customers, an  
8 unprecedented commitment by the United States government to the country’s  
9 physical systems, and a new era of government funding to support three sectors  
10 of the nation’s economy: transportation, climate/energy/environment, and  
11 broadband. The Company intends to pursue opportunities that will optimize  
12 benefits for customers. The Company has developed a robust prioritization  
13 process to ensure we can respond quickly as federal and state agencies  
14 announce funding opportunities. DEC is actively responding to Requests for  
15 Information (“RFIs”) from the federal government and has been filing such  
16 RFIs with the Commission to keep it apprised of how we are engaging with the  
17 federal government on how best to support our customers and communities  
18 with these competitive funding opportunities. As discussed further in the  
19 testimony of Witness Guyton, on December 16, 2022, DEC and DEP submitted  
20 concept papers for the Grid Resilience and Innovative Partnership program.  
21 These grid funds, if awarded, will be applied to offset costs to our customers.  
22 Pursuant to the Commission’s most recent order in Docket No. M-100, Sub

1 164,<sup>5</sup> DEC and DEP will report on the status of our IJIA-related applications  
2 and other efforts at least every six months.

3 The IRA provides for substantial incentives in climate and energy-  
4 related provisions. IRA incentives will lower costs for renewable energy  
5 sources, such as solar and wind, as well as for battery storage, with potential  
6 compounding benefits if such resources can be optimally sited or meet other  
7 wage and domestic content requirements in the law. The IRA also creates a new,  
8 zero-emission nuclear power production tax credit. The Company is continuing  
9 to evaluate tax implications and applicability of this complex act. Guidance  
10 from the IRS with respect to the law's incentives is only just beginning to be  
11 published, and there is much uncertainty regarding the application of the  
12 incentives to the Company's generation portfolio. The Company will keep the  
13 Commission informed as additional IRA guidance is issued and IRS rules are  
14 published, which is anticipated to occur in 2023. Importantly these incentives  
15 offset the inflationary impacts to the cost of resources such as solar, wind,  
16 storage, and nuclear.

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<sup>5</sup> *Order Directing North Carolina Public Utilities to Take Reasonable and Prudent Action to Obtain Federal Funding and to File Reports*, In the Matter of the Federal Funding Available Under the Infrastructure Investment and Jobs Act, Docket No. M-100, Sub 164 at 13 (Nov. 10, 2022).

1                                    **IV.    COAL ASH COMPLIANCE**

2    **Q.    AT THE CLOSE OF DEC'S PREVIOUS RATE CASE THE**  
3                    **COMMISSION ASKED THE COMPANY TO SUBMIT A POST-**  
4                    **HEARING FILING DISCUSSING VARIOUS ALTERNATE COAL ASH**  
5                    **COST RECOVERY CONCEPTS, AND IN ITS ORDER THE**  
6                    **COMMISSION REQUIRES DEC TO CONSIDER**  
7                    **CONTEMPORANEOUS COST RECOVERY MECHANISMS FOR USE**  
8                    **IN CONJUNCTION WITH THE "SPEND-DEFER-RECOVERY"**  
9                    **METHOD THE COMPANY HAS TRADITIONALLY EMPLOYED. DID**  
10                  **DEC DO THIS?**

11    A.    Yes. DEC did consider coupling contemporaneous recovery mechanisms (*i.e.*,  
12                  either a run rate or a rider) with the "spend-defer-recover" mechanism.  
13                  Specifically, DEC did so by updating its analysis of the impact of joining the  
14                  two recovery methodologies upon (1) customer rates, and (2) the Company's  
15                  principal credit metric, FFO/Debt.<sup>6</sup> The results of this analysis are set out in the  
16                  testimony and exhibits of Witness Q. Bowman in this case.

17    **Q.    WHAT CONCLUSIONS DO YOU DRAW FROM THIS ANALYSIS?**

18    A.    The results of the analysis show that implementing a contemporaneous coal ash  
19                  cost recovery mechanism would both increase customer bills and negatively  
20                  impact the Company's credit metrics. That in and of itself would lead DEC *not*  
21                  to recommend implementation of a contemporaneous recovery mechanism.  
22                  Furthermore, implementing such a mechanism would constitute a departure

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<sup>6</sup> "FFO," of funds from operations, is a measure of operational cash flow.

1 from the coal ash cost recovery settlement agreement (“CCR Settlement  
2 Agreement”) the Company, along with DEP, painstakingly negotiated with the  
3 Public Staff, the Attorney General’s Office, and the Sierra Club at the  
4 conclusion of the prior rate case.

5 **Q. PLEASE EXPLAIN.**

6 A. The CCR Settlement Agreement represents a significant compromise among  
7 the settling parties regarding recovery of coal ash costs. DEC and DEP forgo  
8 the opportunity to recover significant portions of their costs, including through  
9 application of a reduced cost of equity upon deferred coal ash cost balances.  
10 The settling counterparties give up the ability to make certain arguments to the  
11 Commission regarding future costs, including the Public Staff’s “equitable  
12 sharing” concept. The agreed recovery mechanism is premised upon  
13 continuation of the “spend-defer-recover” model with the agreed reduction in  
14 cost of equity, and to introduce in this case a significant variation to that model  
15 – a contemporaneous recovery feature – would represent a significant deviation  
16 from the settling parties’ expectations regarding how future coal ash cost  
17 recovery should be handled. All parties to the CCR Settlement Agreement had  
18 to compromise to achieve the settlement, which the Commission approved.  
19 DEC strongly believes that in order to honor the compromises made by its  
20 counterparties to the CCR Settlement Agreement the recovery mechanism  
21 traditionally sought by the Company and approved by the Commission – the  
22 “spend-defer-recover” model – should continue to be implemented. That is the  
23 cost recovery mechanism DEC requests in this case.



1           **V.     IMPORTANCE OF A STRONG FINANCIAL POSITION**

2   **Q.     WHY IS IT IMPORTANT TO DEC CUSTOMERS THAT THE**  
3       **COMPANY MAINTAIN A STRONG FINANCIAL POSITION?**

4   **A.**    DEC is investing and will continue to invest in our infrastructure to make it  
5           more resilient, more secure, smarter, cleaner, and more efficient. It is our  
6           responsibility to plan ahead and make these important investments efficiently  
7           and prudently. To deliver on these promises, it is critical that we maintain a  
8           strong financial position and thereby ensure that the Company has the financial  
9           strength and flexibility to fund long-term capital requirements, as well as the  
10          ability to meet short-term funding needs. The single-most determinative factor  
11          of a healthy balance sheet and strong financial position is timely recovery of  
12          costs and the ability to generate cash flows sufficient to meet obligations as they  
13          become due, in all market conditions.

14               The Company is therefore requesting an ROE of 10.4% based upon a  
15               proposed capital structure comprised of 53% equity and 47% debt. In support  
16               of this request, Witness Dr. Roger A. Morin presents testimony supporting his  
17               conclusion that the cost of capital should be set at a ROE of 10.4%, which is  
18               both the midpoint and the average of the mathematical results from the various  
19               cost of capital studies performed by Dr. Morin. Witness Newlin presents  
20               testimony supporting the Company's proposed capital structure and the cost of  
21               long-term debt, and explains how the Company is able to attract debt and equity  
22               investors on reasonable terms. The cost of long-term debt is directly supported

1 by the Company's financial strength, cash flows, market access, and attractive  
2 credit ratings.

3 **Q. PLEASE FURTHER DISCUSS THE BENEFITS TO CUSTOMERS OF**  
4 **DEC MAINTAINING A STRONG FINANCIAL POSITION.**

5 A. Witness Newlin describes these benefits in greater detail, but I think it is  
6 important to emphasize the benefits that result from our overall request in this  
7 proceeding, particularly our requests on ROE, capital structure and timely  
8 recovery of costs. Historically, due to the strength of DEC's financial position,  
9 the Company has enjoyed the flexibility to fund its long-term capital  
10 requirements, as well as to meet short-term liquidity needs, at an economical  
11 cost to customers. Ready access to capital on favorable terms is critical to  
12 serving our customers, and such access is most assured for companies that have  
13 solid financial positions, strong investment-grade credit ratings, and adequate  
14 cash flow generation to meet obligations as they become due. The financial  
15 flexibility that comes from the ability to access cost-effective capital in all  
16 market conditions, in such a capital-intensive industry, serves the best interests  
17 of our customers.

18 **VI. CONCLUSION**

19 **Q. WHAT IS THE KEY OBJECTIVE OF THE COMPANY'S REQUESTED**  
20 **GENERAL RATE ADJUSTMENT?**

21 A. As I mentioned at the beginning of my testimony, the electricity sector has  
22 entered a period of transformation and profound change driven by  
23 technological, environmental, and operational forces, as well as changing

1 customer expectations. Within this sea of change, the Company recognizes that  
2 its most important objectives are to continue providing safe, reliable, affordable,  
3 resilient, and increasingly clean electricity to our customers with high quality  
4 customer service, both today and in the future. To achieve this, the Company  
5 must continue to invest in improving our grid; pursue the energy transition our  
6 customers expect; invest in ways to make the energy we produce more diverse,  
7 more reliable, and cleaner for the benefit of our customers; and invest in new  
8 technologies to enhance the customer experience. Our Application is therefore  
9 made to support investments that benefit our customers while preserving the  
10 Company's financial position all while keeping prices for our customers as low  
11 as possible.

12 **Q. DOES THIS CONCLUDE YOUR PRE-FILED DIRECT TESTIMONY?**

13 **A. Yes.**