

From: [Naliniben Patel](#)
To: [Statements](#)
Subject: Statement of Position Submitted by Naliniben Patel
Date: Monday, January 11, 2021 3:35:15 PM

Statement of Position Submitted

Name

Naliniben Patel

Email

nalinimagan@hotmail.com

Docket

W-218, SUB 526

Message

Dear Sir/Madam, I write today to ask/complain about my Aqua Water Bill since November 2020. I had not received anything in the mail regarding the rate/water increase. To my horror my account is on Autopay and when I saw the amount from the normal gone up I was astounded. I am a cancer patient and this has made me absolutely distraught. Breakdown as per Aqua/Andrea Month. Sewer charge. Water charge Aug \$19.00. \$10.60 Sept. \$31.74. \$20.08 Oct. \$36.00. \$21.00 Nov. \$70.75. \$24.20 Dec. \$70.11. \$23.99 Pleading for assistance in understanding how to go forward as this is not going to stop. Retired or Life threatening patients find it in addition to normal people hard to understand how to manage what normal people are paying in huge homes compared to these townhomes. Please help us we were advised too write to this Commission. Thank you and have a great day.